



Wagering Act 1998

Wagering Regulation 1999

Current as at 10 August 2020

© State of Queensland 2020



This work is licensed under a Creative Commons Attribution 4.0 International License.



Queensland

Wagering Regulation 1999

Contents

		Page
1	Short title	3
2	Commencement	3
3	Definitions	3
4	Persons with whom licence operator may enter into agency agreements—Act, s 141	7
5	Calculating commission—Act, s 163	7
10	Percentage penalties for late payment—Act, s 170	8
10A	Prescribed amount—Act, s 173	8
11	Places of operation for wagering agents—Act, s 205	8
11A	Declaration of approved entities—Act, s 208A	10
12	Requests to review decisions about claims for payment—Act, s 214	11
13	Requests to resolve claims for payment—Act, s 214	12
13A	Report about prohibition under order or direction—Act, s 216L ..	13
14	Entities to whom information may be disclosed—Act, s 308	14
15	Limit on amount invested	14
15A	Cancellation of investment—fixed odds	15
15B	Cancellation of investment—sports totalisator	15
15C	Cancellation of investment—race totalisator	16
15D	Closing time for accepting investments	16
15E	Printed tickets	17
15F	Application to open deposit account	17
15G	Registration as a restricted investor	18
15H	Registration as an unrestricted investor	18
15I	End of registration as a restricted investor	18
15IA	Authentication of identity after 90 days	19
15J	Limit on deposits by restricted investors	19
15K	Restricted investors may not make withdrawals or close accounts ..	19

Contents

15L	Withdrawals by unrestricted investors	19
15M	Refusal to accept a deposit or investment	20
15N	Closing an unrestricted investor's deposit account	20
15O	Accounting for account balances for restricted investors	21
15P	Cancelling an investment made by telephone, automated device or the internet	21
15Q	Depositing funds for credit with licence operator	22
15R	Use of funds at credit on credit ticket	23
15S	Issue of replacement credit ticket	23
15T	Damaged credit tickets	23
15U	Request to stop payment on credit ticket	23
15V	Payouts, dividends or refunds as soon as practicable	24
15W	Publication of results	25
15X	Bonus prize reserve	25
15Y	Payment of bonus prize reserve into the consolidated fund	25
16	Regulated wagering equipment—Act, sch 2	26
16A	Evaluation of regulated wagering equipment—Act, s 208	26
17	Fees	26
17A	Fee for particular investigations	27
17B	How fee for investigation must be paid	27
Schedule 1A	Approved entities	30
Schedule 1	Entities	31
Schedule 2	Regulated wagering equipment	34
Schedule 3	Fees	35

Wagering Regulation 1999

1 Short title

This regulation may be cited as the *Wagering Regulation 1999*.

2 Commencement

This regulation commences on 1 July 1999.

3 Definitions

In this regulation—

2 dividend race means a race—

- (a) where—
 - (i) there are 5, 6 or 7 runners in the race at the time an authority operator is notified, by the race club conducting the race, of scratchings for the race; and
 - (ii) at least 4 runners start in the race;
- (b) where—
 - (i) there are at least 8 runners in the race at the time an authority operator is notified, by the race club conducting the race, of scratchings for the race; and
 - (ii) 4, 5 or 6 runners start in the race.

3 dividend race means a race where—

- (a) there are at least 8 runners in the race at the time an authority operator is notified, by the race club conducting the race, of scratchings for the race; and
- (b) at least 7 runners start in the race.

advanced evaluation means an evaluation of any of the following things relating to regulated wagering equipment—

- (a) communications protocols;
- (b) monitoring systems;
- (c) random number generators.

automated device means a device to transmit investments to the licence operator electronically.

basic evaluation means an evaluation of any of the following things relating to regulated wagering equipment—

- (a) artwork;
- (b) cabinet design;
- (c) documentation, including for example, operational manuals.

casino licensee means a casino licensee under the *Casino Control Act 1982*.

casino operator means a casino operator under the *Casino Control Act 1982*.

closing time has the meaning given by section 15D.

commercial special facility licence means a commercial special facility licence under the *Liquor Act 1992*.

commercial special facility premises means premises to which a commercial special facility licence relates.

competitor, for an event, means a person, team of persons, animal or object that the licence operator conducting wagering on the event expects to compete in the event.

credit ticket means a voucher for use in place of money to make an investment.

customer input system means a computer or other device and any software installed on the computer or device that—

- (a) is used by a wagering licensee for the conduct of wagering; and
- (b) requires a person who makes an investment to input information for the investment into the computer or device.

deposit account means an account in the name of an investor with a licence operator.

event means—

- (a) for an event on which wagering is conducted by a licence operator under a race wagering licence, an event that—
 - (i) is, or relates to, a horse, trotting or greyhound race; and
 - (ii) is scheduled to be held at a race meeting at a racing venue; and
- (b) for an event on which wagering is conducted by a licence operator under a sports wagering licence—
 - (i) a sporting event or contingency (whether in Australia or elsewhere); or
 - (ii) another event or contingency that is an approved event or contingency for the licence operator.

fixed odds management system means a computer or other device and any software installed on the computer or device that contains information used by a wagering licensee to calculate odds for the conduct of wagering on a fixed odds basis.

host computer system means a computer that has—

- (a) software installed on it that any person can use through the internet with another computer; or
- (b) information contained on it that any person can access through the internet with another computer.

intermediate evaluation means an evaluation of any of the following things relating to regulated wagering equipment—

- (a) hardware, other than hardware subject to basic evaluation;
- (b) software, other than software subject to advanced evaluation;
- (c) the mathematical treatise of the derivation of the theoretical return to a player.

internet wagering system means a host computer system and any software installed on the host computer system used by a wagering licensee for the conduct of wagering.

lotteries computer system means a computer system used for the conduct of lotteries by a lottery licensee under a lottery licence.

lottery licence means a licence under the *Lotteries Act 1997* to conduct a lottery.

lottery licensee means a person who holds a lottery licence.

odds, for an investment on a selection for an event, means the multiple of the investor's investment that decides the payout the investor receives if the investor correctly predicts the result of the event.

payout includes the amount of the investment made.

promotional credit has the meaning given by the rule.

race means an event that is a horse, trotting or greyhound race.

race totalisator means a totalisator used for conducting wagering under a race wagering licence.

relevant chief executive means the chief executive of the department in which the *Liquor Act 1992* is administered.

restricted investor means a person registered with a licence operator as a restricted investor under section 15G(1).

result means the outcome of an event.

rule means a rule made under the *Wagering Act 1998*, section 198.

runner means a competitor in a race.

selection means a result on which an investment is made.

subsidiary operator means—

- (a) an individual or body corporate to which the holder of a commercial special facility licence has, with the approval of the relevant chief executive—

-
- (i) let or sublet part of the commercial special facility premises; and
 - (ii) let or sublet the right to sell liquor; or
- (b) an individual or body corporate with which the holder of a commercial special facility licence has, with the approval of the relevant chief executive—
- (i) entered into a franchise or management agreement for part of the commercial special facility premises; and
 - (ii) let or sublet the right to sell liquor.

telebet system means a computer or other device and any software installed on the computer or device that—

- (a) is used by a wagering licensee for the conduct of wagering; and
- (b) requires the licensee to input information for an investment made by a person into the computer or device.

totalisator, for schedule 2, means an instrument, machine or device under which a system mentioned in the Act, section 8(1) is operated.

unrestricted investor means a person registered with a licence operator as an unrestricted investor under section 15H.

4 Persons with whom licence operator may enter into agency agreements—Act, s 141

For section 141(1)(b) of the Act, a person is eligible to be a wagering agent if the person is a person intending to carry on operations as an agent of a licence operator, whether or not the operations are the only business activity carried on by the person.

5 Calculating commission—Act, s 163

- (1) For section 163(1) of the Act, the amount, for an authority operator, is calculated as follows—

- (a) if the authority operator is the Golden Casket Lottery Corporation Limited ACN 078 785 449 and the totalisator is conducted for the game ‘Sports Tipping’—50% of the total amount invested in the totalisator;
 - (b) otherwise—25% of the total amount invested in the totalisator.
- (2) For section 163(2) of the Act, the amount for a financial year, for the Golden Casket Lottery Corporation Limited ACN 078 785 449, on totalisators conducted for the game ‘Sports Tipping’ is calculated as 50% of the total amount invested in the year in the totalisators.

10 Percentage penalties for late payment—Act, s 170

- (1) For section 170(2) of the Act, the percentage is 5%.
- (2) For section 170(4) of the Act, the percentage is 5%.

10A Prescribed amount—Act, s 173

For section 173(4) of the Act, the prescribed amount is \$8,000.

11 Places of operation for wagering agents—Act, s 205

For section 205(2) of the Act, the following kinds of places are appropriate for a wagering agent—

- (a) for a race club—a racing venue;
- (b) for a person mentioned in section 4 who is not a casino licensee, casino operator or the holder of a licence under the *Liquor Act 1992*—
 - (i) a part of retail shopping or other commercial premises that—
 - (A) is fully enclosed by a permanent structure; and
 - (B) uses frosted or opaque glass if glass is used to enclose or partly enclose the part; and

-
- (C) uses frosted or opaque perspex if perspex is used to enclose or partly enclose the part; and
 - (D) has an opening that is a doorway and not an open shopfront; and
 - (E) is able to be locked at the close of trade; and
 - (F) does not have an automatic teller machine within the part; and
 - (G) is not located within, or next to, a food court area or cinema area within a shopping centre or within, or next to, a similar area where a significant number of minors congregate; or
 - Example of a similar area where a significant number of minors congregate—*
 - an arcade games venue
- (ii) if the person intends to carry on operations as an agent at a place temporarily—a place approved by the chief executive;
- (c) for a casino licensee—
 - (i) the casino to which the licensee’s casino licence relates; or
 - (ii) the hotel-casino complex of which the casino is identified as part in the licence;
 - (d) for a casino operator—
 - (i) the casino for which the operator is the casino operator; or
 - (ii) the hotel-casino complex of which the casino is identified as part in the licence;
 - (e) for the holder of a licence under the *Liquor Act 1992* only—
 - (i) if the licence is a commercial hotel licence or community club licence under that Act—

- (A) part of the premises of which the licensed premises to which the licence relates forms part; or
- (B) a place mentioned in paragraph (b)(i); or
- (ii) otherwise—
 - (A) part of the premises, of which the licensed premises to which the licence relates forms part, approved by the chief executive; or
 - (B) a place mentioned in paragraph (b)(i);
- (f) for the holder of a licence under the *Liquor Act 1992* who also holds a gaming machine licence under the *Gaming Machine Act 1991*—
 - (i) part of the premises of which the licensed premises to which the licence under the *Liquor Act 1992* relates forms part; or
 - (ii) a place mentioned in paragraph (b)(i);
- (g) for a subsidiary operator who does not hold a gaming machine licence under the *Gaming Machine Act 1991*—part of the commercial special facility premises, approved by the chief executive, that the subsidiary operator has leased or subleased or for which the subsidiary operator has entered into a franchise or management agreement;
- (h) for a subsidiary operator who holds a gaming machine licence under the *Gaming Machine Act 1991*—part of the commercial special facility premises that the subsidiary operator has leased or subleased or for which the subsidiary operator has entered into a franchise or management agreement.

11A Declaration of approved entities—Act, s 208A

Each entity mentioned in schedule 1A is declared to be an approved entity for section 208A of the Act.

**12 Requests to review decisions about claims for payment—
Act, s 214**

- (1) This section prescribes, for section 214(6) of the Act, the way in which the chief executive must deal with a request, made by a claimant under section 214(4)(a) of the Act, to review a decision of an authority operator (the *operator's decision*).
- (2) The chief executive must either review, or refuse to review, the operator's decision.
- (3) The chief executive may refuse to review the operator's decision only if the chief executive considers the request was not made in good faith or is frivolous.
- (4) If the chief executive decides to refuse to review the operator's decision, the chief executive must—
 - (a) give written notice of the chief executive's decision to the authority operator and claimant; and
 - (b) give the claimant a written notice stating the reasons for the chief executive's decision.
- (5) If the chief executive decides to review the operator's decision, the chief executive must—
 - (a) give the authority operator a copy of the claimant's request; and
 - (b) by written notice given to the authority operator invite the operator, and by written notice given to the claimant invite the claimant, to make a written submission to the chief executive about the operator's decision within 1 month after receiving the notice (the *submission period*).
- (6) The chief executive may—
 - (a) cause an investigation to be made about any matter the chief executive considers relevant to the review; and
 - (b) request a report of the investigation be given to the chief executive.
- (7) As soon as practicable after the end of the submission period, the chief executive must—

- (a) consider all written submissions made in the submission period by the authority operator and claimant; and
 - (b) consider any report given to the chief executive under subsection (6); and
 - (c) make a decision about the review; and
 - (d) give the authority operator and claimant a written notice stating the decision and the reasons for the decision.
- (8) Nothing in this section affects or prejudices any other right or remedy of an authority operator or participant in approved wagering.

13 Requests to resolve claims for payment—Act, s 214

- (1) This section prescribes, for section 214(6) of the Act, the way in which the chief executive must deal with a request, made by a claimant under section 214(4)(b) of the Act, to resolve a claim for payment of a winning bet.
- (2) The chief executive must ask the authority operator to immediately try to resolve the claim.
- (3) If, within 14 days of making the request under subsection (2), the chief executive is not advised of the resolution of the claim by the authority operator or claimant, the chief executive must by written notice given to the authority operator invite the operator, and by written notice given to the claimant invite the claimant, to make a written submission to the chief executive about the claim within 1 month after receiving the notice (the *submission period*).
- (4) The chief executive may—
 - (a) cause an investigation to be made about a matter the chief executive considers relevant to the claim; and
 - (b) request a report of the investigation be given to the chief executive.
- (5) As soon as practicable after the end of the submission period, the chief executive must—

-
- (a) consider all written submissions made in the submission period by the authority operator and claimant; and
 - (b) consider any report given to the chief executive under subsection (4); and
 - (c) make a decision about the claim; and
 - (d) give the authority operator and claimant a written notice stating the decision and the reasons for the decision.
- (6) However, the chief executive is not required to take or complete action under subsection (5) if the chief executive is advised of the resolution of the claim by the authority operator or claimant.
- (7) Nothing in this section affects or prejudices any other right or remedy of an authority operator or participant in approved wagering.

13A Report about prohibition under order or direction—Act, s 216L

- (1) A general operator must give the chief executive a report about the prohibition of persons from taking part in approved wagering at, or entering or remaining in, the operator's approved place of operation under a self-exclusion order or an exclusion direction—
 - (a) within 14 days after 31 December in each year; and
 - (b) within 14 days after—
 - (i) 30 June 2006; and
 - (ii) 30 June in each later year.
- (2) Subsection (3) applies if a person takes part in approved wagering at, or enters or remains in, a general operator's approved place of operation in contravention of a self-exclusion order or an exclusion direction.
- (3) The general operator must, within 7 days after the contravention, give a report to the chief executive about the prohibition of the person from taking part in approved wagering at, or entering or remaining in, the operator's

approved place of operation under the self-exclusion order or exclusion direction.

14 Entities to whom information may be disclosed—Act, s 308

The entities prescribed for section 308(3)(a) of the Act are set out in schedule 1.

15 Limit on amount invested

- (1) A person may, by written notice to a licence operator, set a limit on the amount the person may invest by telephone, automated device or the internet.

Examples—

- 1 The person might set a limit by reference to a stated maximum for all events on which wagering is conducted by the licence operator over a stated period (e.g. a limit of \$100 over 1 month).
 - 2 The person might set the limit at zero thus effectively preventing the person from investing on events on which wagering is conducted by the licence operator until the limit is relaxed or removed.
- (2) A person who has set a limit under this section may change or revoke the limit by written notice given to the licence operator.
- (3) A notice increasing or revoking the limit does not have effect unless—
- (a) 7 days have passed since the licence operator received the notice; and
 - (b) the person has not notified the licence operator of an intention to withdraw the notice.
- (4) A notice reducing the limit has effect on its receipt by the licence operator.
- (5) A licence operator must not accept a wager from a person contrary to a limit set for the person under this section.

15A Cancellation of investment—fixed odds

- (1) A licence operator conducting fixed odds wagering must cancel an investment if—
 - (a) the investment made is not the investment the investor intended; and
 - (b) the investor's request to cancel the investment is made within 2 minutes of making the investment; and
 - (c) the cancellation can be effected before the closing time for accepting investments on the event on which the investment is made.
- (2) If an investment is cancelled, the investment must be refunded in full.
- (3) In this section—

fixed odds wagering means wagering conducted on a fixed odds basis under a wagering licence.

15B Cancellation of investment—sports totalisator

- (1) A licence operator is under no obligation to ensure a sports totalisator investment is the investment the investor intended.
- (2) The licence operator must cancel the investment, at the investor's request, if the cancellation can be effected before the closing time for accepting investments on the totalisator on which the investment is made.
- (3) The money used to make the investment must be refunded or, at the investor's request, may be used to make another investment.
- (4) In this section—

sports totalisator means a totalisator used for conducting wagering under a sports wagering licence.

15C Cancellation of investment—race totalisator

- (1) This section applies to a race on which an investment is made or, if the investment is made on more than 1 race, the first of the races on which the investment is made.
- (2) The investment may be cancelled up until 5 minutes before the advertised starting time for the race.
- (3) An authority operator must cancel an investment presented for cancellation less than 5 minutes before the advertised starting time if—
 - (a) the investor advises the investment made is not the investment the investor intended; and
 - (b) the investor's request to cancel the investment is made within 5 minutes after making the investment; and
 - (c) the cancellation can be effected before the closing time for accepting investments on the totalisator on which the investment is made.
- (4) An investment may be cancelled before the closing time if the investment—
 - (a) involves a scratching; and
 - (b) is presented for cancellation in time to allow the cancellation to be effected before the closing time.
- (5) This section applies unless the rule provides that investments may not be cancelled in particular circumstances.
- (6) If an investment is cancelled, the investment must be refunded in full.
- (7) In this section—

scratching, for a runner in a race, means a runner that has been scratched before the time, stated by the race club conducting the race, for notifying scratchings.

15D Closing time for accepting investments

- (1) An authority operator may decide the time after which the operator will not accept investments (the *closing time*)—

- (a) on stated selections; or
 - (b) on stated wagering options; or
 - (c) on stated classes of totalisator; or
 - (d) on stated events or classes of events; or
 - (e) at stated times during an event; or
 - (f) at stated premises.
- (2) An investment accepted after the closing time must be refunded in full.
- (3) In this section—
wagering option has the meaning given by the rule.

15E Printed tickets

- (1) If an investor makes an investment using cash or a credit ticket, the authority operator must issue a ticket (a *printed ticket*) to the investor.
- (2) More than 1 investment may be recorded on a printed ticket if the investment is made using a totalisator.
- (3) It is the investor's responsibility to ensure the details on the printed ticket are in accordance with the investment details requested by the investor.
- (4) The investment is taken to have been made when the investment is paid for and the printed ticket issues to the investor.
- (5) The investor may use the printed ticket to claim a payout, dividend or refund payable to the investor in relation to the investment.

15F Application to open deposit account

- (1) A person may apply to a licence operator to open a deposit account with the licence operator by giving the licence operator the information required for an account under the licence operator's control system.

- (2) The application must be accompanied by funds to deposit in the account in the amount of at least the minimum deposit amount decided by the licence operator.
- (3) Subject to sections 15G and 15H, the licence operator may register the person as a restricted or an unrestricted investor.

15G Registration as a restricted investor

- (1) A licence operator must not register a person as a restricted investor unless the licence operator—
 - (a) carries out the registration under the licence operator’s control system; and
 - (b) informs the person of the effect of sections 15H, 15I, 15J, 15K, 15M(2) and 15O(1) and (2).
- (2) If the licence operator registers a person as a restricted investor, the licence operator must, as soon as practicable after registering the person, give the person a written notice stating the effect of sections 15H, 15I, 15J, 15K, 15M(2) and 15O(1) and (2).

15H Registration as an unrestricted investor

The licence operator must not register a person as an unrestricted investor, unless the licence operator—

- (a) carries out the registration under the licence operator’s control system; and
- (b) as required by the licence operator’s control system, authenticates the person’s identity and verifies the person is at least 18.

15I End of registration as a restricted investor

- (1) A person who is registered as a restricted investor may subsequently be registered as an unrestricted investor.
- (2) If a restricted investor is subsequently registered as an unrestricted investor, the person’s registration as a restricted investor is cancelled.

-
- (3) If a person's registration as a restricted investor is not sooner cancelled under subsection (2), the registration ends 90 days after the day the person was registered.

15IA Authentication of identity after 90 days

- (1) This section applies if—
- (a) a person's registration as a restricted player ends under section 15I(3); and
 - (b) the person's identity is authenticated and age verified under section 15H more than 90 days but less than 1 year after the day the person was registered as a restricted player.
- (2) The licence operator must reinstate the person's registration as a restricted player.
- (3) After acting under subsection (2), the licence operator may register the person as an unrestricted player under section 15I(1).

15J Limit on deposits by restricted investors

A licence operator must not allow a restricted investor to deposit to the investor's deposit account more than the amount, not more than \$1,000, stated in the licence operator's control system for this section.

15K Restricted investors may not make withdrawals or close accounts

A restricted investor may not make a withdrawal from or close the investor's deposit account with a licence operator.

15L Withdrawals by unrestricted investors

An unrestricted investor may only make the following withdrawals from the investor's deposit account with a licence operator—

- (a) a withdrawal of the whole or part of a payout, dividend or refund credited by the licence operator to the account;
- (b) a withdrawal of funds deposited by the investor, if the withdrawal is authorised under the licence operator's control system;
- (c) a withdrawal of the balance of funds in the account, other than funds consisting of a promotional credit, to close the account.

15M Refusal to accept a deposit or investment

- (1) A licence operator may refuse to accept a deposit to, or an investment from, an investor's deposit account if the licence operator reasonably believes the account is being, has been, or is about to be used in contravention of a law of a State or the Commonwealth.
- (2) A licence operator must refuse to accept a deposit to, or an investment from, a restricted investor's deposit account if the licence operator reasonably believes it will not be able, under section 15H(b), to authenticate the investor's identity or verify the investor's age.

15N Closing an unrestricted investor's deposit account

- (1) A licence operator may close an unrestricted investor's deposit account.
- (2) If a licence operator closes an unrestricted investor's account, the licence operator—
 - (a) may deduct the amount of a promotional credit standing to the credit of the investor's account; and
 - (b) must send the balance of funds in the account, after any deduction under paragraph (a), to the investor.
- (3) If, after any deduction under subsection (2)(a), there is less than \$20 in the account, the licence operator may send the balance of funds from the account to the investor by credit ticket.

- (4) A licence operator who closes an unrestricted investor's deposit account may deduct an account closing fee of \$5 from the balance of funds sent to the investor.
- (5) This section does not apply to the extent the *Financial Transaction Reports Act 1988* (Cwlth) applies.

15O Accounting for account balances for restricted investors

- (1) This section applies if—
 - (a) a person's registration as a restricted investor ends under section 15I(3); and
 - (b) when the registration ends, an amount (the *account balance*) is standing to the credit of a deposit account established by a licence operator in the name of the person.
- (2) If, 1 year after the day the person was registered as a restricted investor, the person has not been registered as an unrestricted investor under section 15I(1), the licence operator must close the account and pay the account balance to the chief executive.
- (3) If an amount of the account balance is not paid under subsection (2) by the licence operator, the State may recover the amount from the licence operator as a debt.
- (4) This section does not apply to the extent the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cwlth) applies.

15P Cancelling an investment made by telephone, automated device or the internet

- (1) The licence operator must cancel an investment made by telephone, automated device or the internet if—
 - (a) the investment made is not the investment the investor intended; and
 - (b) the investor's request to cancel the investment is made during the telephone call, or transmission by automated device or the internet, used to make the investment; and

- (c) the cancellation can be effected before the closing time for accepting investments on the event on which the investment is made.
- (2) An investment may be cancelled before the closing time if—
 - (a) a competitor that was part of the selection on which the investment was made had withdrawn from the event before the investment was made; and
 - (b) cancellation is requested in time to allow the cancellation to be effected before the closing time.
- (3) If an investment is cancelled, the investment must be refunded in full.

15Q Depositing funds for credit with licence operator

- (1) An investor may deposit funds with a licence operator to establish a credit for making investments with the licence operator.
- (2) A person who wishes to establish a credit with a licence operator must, if asked by the licence operator, produce evidence of a kind required by the chief executive that the person is at least 18 years of age.
- (3) The amount of funds deposited to establish a credit must be at least—
 - (a) if the chief executive approves an amount—the approved amount; or
 - (b) if the chief executive does not approve an amount—\$5.
- (4) The licence operator must give the investor a credit ticket.
- (5) The credit ticket must have the following printed on it—
 - (a) the date the ticket was issued;
 - (b) the amount of credit established;
 - (c) the number allocated to the ticket by the licence operator;
 - (d) the expiry date of the ticket.

15R Use of funds at credit on credit ticket

- (1) The licence operator may credit payouts, dividends or refunds from the investor's investments to the credit ticket.
- (2) The investor may have direct access to funds at credit on the credit ticket only—
 - (a) to obtain the balance of funds at credit and cancel the ticket; or
 - (b) to obtain the whole or part of the amount credited to the ticket as a payout, dividend or refund on an investment; or
 - (c) as authorised by the licence operator or the chief executive.

15S Issue of replacement credit ticket

Each time the amount at credit on a credit ticket (the *original ticket*) changes, the licence operator must—

- (a) issue a new credit ticket stating the current amount at credit; and
- (b) retain the original ticket.

15T Damaged credit tickets

A licence operator may refuse to pay funds at credit on a credit ticket or correct a claimed error on a credit ticket if—

- (a) the ticket is damaged or altered; and
- (b) the licence operator can not verify the information on the ticket.

15U Request to stop payment on credit ticket

- (1) An investor may ask a licence operator to stop payment on a credit ticket entitling a claimant to the balance of funds at credit on the ticket or a payout or refund on the basis that the ticket has been lost or stolen.

- (2) The request to stop payment must—
 - (a) be on the form supplied by the licence operator; and
 - (b) contain enough information for the licence operator to properly identify the credit ticket; and
 - (c) be accompanied by a search fee of—
 - (i) if the chief executive approves an amount—the approved amount; or
 - (ii) if the chief executive does not approve an amount—\$5.
- (3) The chief executive must not approve an amount that is more than the reasonable cost of conducting the search.
- (4) The licence operator may stop payment on the credit ticket.
- (5) If payment is made before the licence operator is able to stop payment, the licence operator—
 - (a) must tell the investor that the payment has already been made; and
 - (b) must help in any police investigation; and
 - (c) if the licence operator knows the name and address of the person to whom the payment was paid—may tell an investigating police officer the name and address.
- (6) If the licence operator stops payment on a credit ticket under subsection (4), the licence operator must not make a payment until it investigates the ownership of the credit ticket.

15V Payouts, dividends or refunds as soon as practicable

- (1) As soon as practicable after the result of an event is announced, the authority operator conducting wagering on the event must make payouts or pay dividends for winning investments and pay refunds.
- (2) However, the authority operator must not pay a race totalisator dividend before the steward has declared the correct weight and given the all clear signal.
- (3) In this section—

steward means the person responsible for supervising the conduct of racing at a race meeting.

15W Publication of results

- (1) As soon as practicable after the result of an event is announced by the entity controlling the event, the authority operator must make the result available—
 - (a) at the authority operator's and all wagering agents' places of operation; and
 - (b) for enquiries by telephone or the internet.
- (2) Also, if the authority operator conducts totalisator wagering for the event, the authority operator must make the amount of the dividend and the selection on which the dividend is declared available as soon as practicable after the dividend is declared.
- (3) In this section—

totalisator wagering means wagering conducted, using a totalisator, under a wagering licence.

15X Bonus prize reserve

- (1) For each type of investment, 3.75% of the total of all investments made on the totalisator must be put aside as part of a reserve fund (the *bonus prize reserve*).
- (2) The bonus prize reserve must be distributed in payment of dividends.
- (3) The licence operator must identify the bonus prize reserve in the licence operator's accounting records as a bonus prize reserve until it is dealt with under subsection (2).

15Y Payment of bonus prize reserve into the consolidated fund

- (1) This section applies if a person who is a licence operator—

- (a) stops conducting wagering under a sports wagering licence using a totalisator; or
 - (b) stops being a licence operator.
- (2) The person must pay to the chief executive the amount of a bonus prize reserve that has not been distributed under section 15X.
- (3) The chief executive must pay the amount received under subsection (2) into the consolidated fund.

16 Regulated wagering equipment—Act, sch 2

For the definition *regulated wagering equipment* in schedule 2 of the Act, the wagering equipment specified in schedule 2 is regulated wagering equipment.

16A Evaluation of regulated wagering equipment—Act, s 208

For section 208(3)(a) of the Act, an evaluation carried out by the chief executive may include 1 or more of the following types of evaluation—

- (a) basic evaluation;
- (b) intermediate evaluation;
- (c) advanced evaluation.

17 Fees

- (1) The fees payable under the Act are stated in section 17A and schedule 3.
- (2) A fee stated in schedule 3, item 4 may consist of, or include, an amount for part of an hour that is the equivalent of the relevant proportion of the hourly rate, stated in the schedule, worked out using 15-minute periods (wholly or partly completed).

17A Fee for particular investigations

- (1) This section applies to any of the following persons for whom the chief executive may undertake an investigation under the Act, section 24—
 - (a) an applicant for a wagering authority that is a wagering licence;
 - (b) a business or executive associate of the applicant.
- (2) This section also applies to a person who is a business or executive associate of a wagering licensee for whom the chief executive may undertake an investigation under the Act, section 38(1).
- (3) The person must pay to the chief executive the reasonable costs of conducting the investigation.

Examples of costs of conducting the investigation—

- costs of outsourcing professional services, for example, legal or accounting services
- internal costs, including staff costs
- travel and accommodation costs incurred inside or outside the State or overseas

17B How fee for investigation must be paid

- (1) This section applies in relation to a fee payable by a person (the **relevant person**) under section 17A for an investigation.
- (2) The chief executive may require, in writing, the relevant person to pay all or part of the fee in advance.
- (3) The chief executive may make the requirement before the investigation starts, and at any time during the investigation.
- (4) If the requirement is made before the investigation starts, the chief executive may decide not to start the investigation until the fee or part of the fee is paid.
- (5) If the requirement is made during the investigation, the fee or part of the fee must be paid within 28 days after the requirement is made.
- (6) The fee or part of the fee payable in advance must be—

- (a) an amount not more than the chief executive's estimate or latest estimate of the fee payable under section 17A; and
 - (b) reduced by the amount, if any, already paid by the relevant person to the chief executive under this section in relation to the investigation.
- (7) As soon as reasonably practicable after the investigation is finished the chief executive must—
 - (a) give the relevant person a written itemised account of the costs comprising the fee; and
 - (b) either—
 - (i) refund any overpayment to the relevant person; or
 - (ii) require, in writing, the relevant person to pay to the chief executive, within 28 days after the requirement is made, the amount of any shortfall between the amount already paid by the relevant person under this section and the amount of the fee.
- (8) For subsection (7), an investigation is finished in relation to a relevant person if—
 - (a) both of the following apply—
 - (i) the chief executive considers the relevant person has failed to comply with a requirement made by the chief executive under the Act, section 40 in relation to the investigation;
 - (ii) the chief executive considers the investigation is finished; or
 - (b) the chief executive considers the investigation has been completed for the chief executive's purposes under the Act, section 38(1).
- (9) A relevant person given a requirement under subsection (2) or (7)(b)(ii) must comply with the requirement.
- (10) A failure by the chief executive to comply with subsection (7)(a) or (b) as soon as reasonably practicable after

the investigation does not affect the recovery of the amount of any shortfall mentioned in subsection (7)(b)(ii).

- (11) In a proceeding to recover the amount of a shortfall mentioned in subsection (7)(b)(ii), a written itemised account of the costs given to the relevant person for the investigation under subsection (7)(a) is evidence of the costs.

Schedule 1A Approved entities

section 11A

BMM Australia Pty Ltd ACN 084 016 044

ENEX Pty Ltd ACN 096 299 099

GTA Pty Ltd ACN 082 989 446

QALAB Pty Ltd ACN 136 553 832

Schedule 1 Entities

section 14

Alberta Gaming and Liquor Commission, Canada
Alcohol and Gaming Commission of Ontario, Canada
Alcohol and Gaming Division Nova Scotia, Canada
Australian Capital Territory Gambling and Racing
Commission
Australian Competition and Consumer Commission
Australian Crime Commission
Australian Customs Service
Australian Federal Police
Australian Securities and Investments Commission
Australian Security Intelligence Organisation
Australian Taxation Office
Australian Transaction Reports and Analysis Centre
(AUSTRAC)
British Columbia Gaming Policy and Enforcement Branch,
Canada
Casino Liquor and Gaming Control Authority, New South
Wales
Casino Regulatory Authority of Singapore
Centrelink
Colorado Division of Gaming, USA
Colorado State Patrol, USA
Crime and Corruption Commission, Queensland
Department of Immigration and Citizenship
Department of Internal Affairs, New Zealand

Department of Racing, Gaming and Liquor, Western Australia
Department of Treasury and Finance, Revenue, Gaming and
Licensing Division, Tasmania
Department of Treasury and Finance, South Australia
Gambling Commission, Great Britain
Gambling Commission, New Zealand
Gaming and Wagering Commission of Western Australia
Gaming Board of the Commonwealth of the Bahamas
Independent Gambling Authority, South Australia
Interpol
Lotteries Commission of South Australia
Lotterywest, Western Australia
Louisiana State Police, USA
Missouri State Highway Patrol, USA
Mpumalanga Gaming Board, South Africa
National Indian Gaming Commission, USA
Nevada Gaming Commission, USA
Nevada Gaming Control Board, USA
New Jersey Casino Control Commission, USA
New Jersey Division of Gaming Enforcement, USA
New South Wales Crime Commission
New South Wales Liquor Administration Board
New South Wales Office of Liquor, Gaming and Racing
New South Wales Police Service
New Zealand Police
Northern Territory Licensing Commission
Northern Territory Police
Office of Fair Trading, Queensland

Office of State Revenue, Queensland
Office of the Liquor and Gambling Commissioner, South
Australia
Pueblo of Isleta Gaming Regulatory Agency, USA
Queensland Police Service
Racing, Gaming and Licensing Division, Northern Territory
Racing Services Tasmania
South Australia Police
South Dakota Commission on Gaming, USA
Tasmanian Gaming Commission
Tasmania Police
The Mississippi Gaming Commission, USA
Victorian Commission for Gambling Regulation
Victoria Police
Western Australia Police Service
Western Cape Gambling and Racing Board, South Africa
WorkCover Queensland

Schedule 2 Regulated wagering equipment

section 16

betting terminal
central computer system of a wagering licensee
communications network of a wagering licensee
customer input system
fixed odds management system
internet wagering system
minitote PC
telebet system
totalisator

Schedule 3 Fees

section 17

	\$
1 Application fee for wagering licence (Act, s 19(c))	19,250.00
2 Application fee for key person licence (Act, s 102(2)(c))	556.60
3 Issuing replacement key person licence (Act, s 116(4))	40.95
4 Evaluation by the chief executive of regulated wagering equipment (Act, s 208(4)(a)), for each hour, or part of an hour, involved in the following—	
(a) carrying out—	
(i) basic evaluation	230.40
(ii) intermediate evaluation	287.90
(iii) advanced evaluation	339.00
(iv) administration for an evaluation	172.70
(b) giving advice for an evaluation	172.70
(c) holding meetings for an evaluation	172.70

Note—

See section 17(2) in relation to a fee for part of an hour.