



Queensland

*Health Ombudsman Act 2013*

# Health Ombudsman Regulation 2024

Current as at 2 September 2024

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# Health Ombudsman Regulation 2024

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# Health Ombudsman Regulation 2024

## 1 Short title

This regulation may be cited as the *Health Ombudsman Regulation 2024*.

## 2 Commencement

This regulation commences on 2 September 2024.

## 3 Corresponding interstate interim orders—Act, s 77

For section 77 of the Act, each of the following orders is prescribed to be a corresponding interstate interim order—

- (a) an interim prohibition order under the *Health Care Complaints Act 1993* (NSW), section 41AA;
- (b) an order under the *Health and Community Services Complaints Act 2004* (SA), section 56B;
- (c) an order under the *Health Complaints Act 2016* (Vic), section 90;
- (d) an interim prohibition order under the *Health and Disability Services (Complaints) Act 1995* (WA), section 52B.

## 4 Corresponding interstate orders—Act, s 900

For section 900 of the Act, each of the following orders is prescribed to be a corresponding interstate order—

- (a) a prohibition order under the *Health Care Complaints Act 1993* (NSW), section 41A;
- (b) an order under the *Health and Community Services Complaints Act 2004* (SA), section 56C;
- (c) an order under the *Health Complaints Act 2016* (Vic), section 95;

- (d) a prohibition order under the *Health and Disability Services (Complaints) Act 1995* (WA), section 52H.

## 5 Prescribed conduct document—Act, s 288

- (1) For section 288(1) of the Act, each of the following documents is prescribed—
  - (a) the document called ‘National safety and quality health service standards’, published by the Australian Commission on Safety and Quality in Health Care;
  - (b) the document called ‘Australian charter of healthcare rights’, published by the Australian Commission on Safety and Quality in Health Care;
  - (c) the document called ‘National code of conduct for health care workers (Queensland)’, published by the department.

### *Notes—*

- 1 Each document mentioned in paragraph (a) or (b) is available on the website of the Australian Commission on Safety and Quality in Health Care.
  - 2 The document mentioned in paragraph (c) is available on the department’s website.
- (2) In this section—

***Australian Commission on Safety and Quality in Health Care*** means the commission established under the *National Health Reform Act 2011* (Cwlth), section 8.