



Water Supply (Safety and Reliability) Act 2008

Current as at 23 September 2013

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- The list of annotations endnote gives historical information at section level.

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Queensland

Water Supply (Safety and Reliability) Act 2008

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Water Supply (Safety and Reliability) Act 2008

[as amended by all amendments that commenced on or before 23 September 2013]

An Act to provide for the safety and reliability of water supply and to amend other Acts for particular water related purposes

Chapter 1 Preliminary

1 Short title

This Act may be cited as the *Water Supply (Safety and Reliability) Act 2008*.

Editor's note—

Some section numbers have been deliberately left blank at the end of some parts because of the size and complexity of this Act. If this Act is amended in the future, this will assist in adding sections.

2 Commencement

- (1) Sections 677 to 679 commence on 1 August 2008.
- (2) The remaining provisions of this Act, other than the following provisions, commence on a day to be fixed by proclamation—
 - chapter 10, part 3, other than section 663
 - sections 666, 674 to 676, 680 to 682, 684 to 692, 695, 696, 715 to 721, 735(1) to (3) and 736
 - section 738, to the extent it inserts part 3A
 - sections 739, 743 and 744

[s 3]

- section 745, to the extent it inserts division 11 heading and sections 1166 and 1167
- section 747(3)
- chapter 11
- schedule 2, amendment of the *Water Resource (Fitzroy Basin) Plan 1999*.

3 Purpose of Act and its achievement

- (1) The purpose of this Act is to provide for the safety and reliability of water supply.
- (2) The purpose is achieved primarily by—
 - (a) providing for—
 - (i) a regulatory framework for providing water and sewerage services in the State, including functions and powers of service providers; and
 - (ii) a regulatory framework for providing recycled water and drinking water quality, primarily for protecting public health; and
 - (iii) the regulation of referable dams; and
 - (iv) flood mitigation responsibilities; and
 - (b) protecting the interests of customers of service providers.

4 Definitions

The dictionary in schedule 3 defines particular words used in this Act.

5 Act binds all persons

- (1) This Act binds all persons, including the State, and, in so far as the legislative power of the State permits, the Commonwealth and the other States.

- (2) Subsection (1) does not apply to—
- (a) the operation of the *State Development and Public Works Organisation Act 1971*; or
 - (b) the powers of the coordinator-general under the *State Development and Public Works Organisation Act 1971*.

Chapter 2 Infrastructure and service

Part 1 Preliminary

6 Application of ch 2 to local governments

Nothing in this chapter affects the powers of a local government or an authorised person under the Local Government Act.

7 Sections 7–9 not used

See editor’s note for section 1.

Part 2 The regulator

10 Who is the regulator

The regulator is the chief executive.

11 Regulator’s general functions

- (1) The regulator’s general functions are—

[s 12]

- (a) to keep a register of service providers registered under this Act; and
 - (b) to review and make recommendations about standards and practices under this Act; and
 - (c) to monitor compliance with this Act; and
 - (d) to perform other functions given to the regulator under this Act or another Act.
- (2) In performing the regulator's functions, the regulator must consider the purposes of this Act.
- (3) In this section—
function includes power.

12 Register of service providers

- (1) The regulator must keep a register of service providers.
- (2) The register may be kept in the form, including electronic form, the regulator considers appropriate.
- (3) The register must contain the following for each entity registered by the regulator as a service provider—
 - (a) the service provider's name and contact details;
 - (b) the service provider's nominated contact officer;
 - (c) details of the infrastructure operated by the service provider to supply the relevant water or sewerage service;
 - (d) if the service provider appoints another entity (*an operating agent*) to operate the infrastructure for the service provider—the operating agent's name and contact details;
 - (e) the nature of the services offered by the service provider;
 - (f) any other particulars the regulator considers necessary.

- (4) The regulator must, as soon as practicable after 1 January in each year, publish in the gazette a list of the service providers registered as at 1 January in that year.

13 Requirement for responsible entity to give information

- (1) The regulator may, by notice, require a responsible entity to give the regulator, within a stated reasonable period, information the regulator reasonably requires to perform the regulator's functions.
- (2) When making the requirement, the regulator must warn the responsible entity it is an offence to fail to comply with the requirement unless the responsible entity has a reasonable excuse.
- (3) The responsible entity must comply with the requirement unless the responsible entity has a reasonable excuse.

Maximum penalty—200 penalty units.

- (4) If the responsible entity is an individual, it is a reasonable excuse for failing to comply with the requirement that giving the information might tend to incriminate the responsible entity.
- (5) In this section—

responsible entity means each of the following—

- (a) a recycled water provider or other declared entity for a recycled water scheme;
- (b) a service provider;
- (c) the scheme manager for a multiple-entity recycled water scheme;
- (d) if a service provider is the prescribed related entity of the relevant infrastructure owner—the owner.

[s 14]

14 Reports and other publications by regulator

- (1) The regulator may prepare reports under this part about the regulator's activities.
- (2) The regulator may—
 - (a) include in a report any information the regulator obtains under this Act (*relevant information*); and
 - (b) publish relevant information by way of television, newspaper, radio, the internet or another form of communication.
- (3) However, subsection (2) does not apply to—
 - (a) personal information under the *Information Privacy Act 2009*, other than information identifying an individual as a service provider; or
 - (b) information that, under section 580, the regulator must take all reasonable steps to ensure not to disclose.

15 Delegation by regulator

- (1) The regulator may delegate the regulator's functions under this Act to an appropriately qualified officer of the department.
- (2) A regulation may state a particular function of the regulator—
 - (a) may not be delegated; or
 - (b) may be delegated only to a particular person.
- (3) In this section—

function includes power.

16 Sections 16–19 not used

See editor's note for section 1.

Part 3 Service providers

Division 1 Registration of service providers

Subdivision 1 Application for registration

20 Who must apply for registration as a service provider

- (1) The following entities must, before starting to operate as the supplier of a water or sewerage service, apply for registration as a service provider—
 - (a) a local government that owns infrastructure for supplying water or sewerage services;
 - (b) a water authority that owns infrastructure for supplying water or sewerage services;
 - (c) 1, but not both, of the following—
 - (i) an entity (the *relevant infrastructure owner*) who is the owner of 1 or more elements of infrastructure (the *relevant infrastructure*) for supplying a water or sewerage service for which a charge is intended to be made;
 - (ii) an entity (the *prescribed related entity*) that is prescribed under a regulation as a related entity of the relevant infrastructure owner.
- (2) For subsection (1)(c)(ii), the prescribed related entity must be nominated by the relevant infrastructure owner to operate the relevant infrastructure to supply the service, whether before or after the relevant infrastructure owner becomes the owner of the relevant infrastructure.
- (3) However, subsection (1) does not apply to a person who owns infrastructure that produces and supplies recycled water, or that supplies recycled water that is coal seam gas water, unless

[s 21]

the person also owns other infrastructure for supplying a water or sewerage service.

21 Applying for registration as a service provider

- (1) An application for registration as a service provider must be—
 - (a) made to the regulator in the approved form; and
 - (b) supported by sufficient information to enable the regulator to decide the application; and
 - (c) accompanied by—
 - (i) the fee prescribed under a regulation; and
 - (ii) if the applicant is the prescribed related entity of the relevant infrastructure owner—the owner's written consent to the registration of the prescribed related entity.
- (2) The regulator may require either or both of the following to give additional information about the application—
 - (a) the applicant;
 - (b) if the applicant is the prescribed related entity of the relevant infrastructure owner—the owner.
- (3) The regulator may require the information included in the application, or the additional information required under subsection (2), to be verified by statutory declaration.

22 Registration as a service provider

- (1) This section applies if the regulator is satisfied—
 - (a) the applicant has complied with section 21(1); and
 - (b) an entity of whom a requirement is made under section 21(2) or (3) has complied with the requirement; and
 - (c) for an applicant who is the prescribed related entity of the relevant infrastructure owner—

-
- (i) the applicant can exercise the powers of a service provider under this Act for supplying the water or sewerage service to which the application relates; and
 - (ii) without limiting subparagraph (i), the contractual arrangements between the applicant and the relevant infrastructure owner adequately provide for the applicant to operate the infrastructure to supply the water or sewerage service; and
 - (iii) if the applicant were to stop supplying, or cease to be the service provider for, the water or sewerage service, the relevant infrastructure owner could within a reasonable period nominate another entity to operate the infrastructure to supply the water or sewerage service.
- (2) The regulator must—
- (a) register the applicant in the service provider register as the service provider for the water or sewerage service to which the application relates; and
 - (b) give notice of the registration to—
 - (i) the applicant; and
 - (ii) if the applicant is the prescribed related entity of the relevant infrastructure owner—the owner.
- (3) The registration takes effect the day the regulator registers the applicant under subsection (2)(a).

Subdivision 2 Changing registration details

23 Applying to change service provider's details of registration

- (1) A service provider may apply to change the service provider's details of registration in the service provider register by, for example—

[s 23A]

- (a) including a service or adding infrastructure for which the service provider is not currently registered; or
 - (b) removing a service or infrastructure for which the service provider is currently registered.
- (2) The application must be—
- (a) made to the regulator in the approved form; and
 - (b) if the service provider is the prescribed related entity of the relevant infrastructure owner—accompanied by the owner’s written consent to the changes.
- (3) On receiving the application the regulator must—
- (a) record the changes in the register; and
 - (b) give the service provider a copy of the service provider’s details, including the changes, as registered in the register; and
 - (c) if the service provider is the prescribed related entity of the relevant infrastructure owner—give the owner notice of the changed details.

23A Reviewing and changing service provider registration details

- (1) Within 30 business days after 30 June each year, each service provider must review the service provider’s registration details.
- (2) If the details have changed since the last review, the service provider must give the regulator notice of the change in the approved form.
- (3) On receiving the notice, the regulator must—
 - (a) record the changes in the service provider register; and
 - (b) give the service provider a copy of the service provider’s details, including the changes, as registered in the service provider register; and

-
- (c) if the service provider is the prescribed related entity of the relevant infrastructure owner—give the owner notice of the changed details.

Subdivision 3 Transferring registration

24 Definitions for sdiv 3

In this subdivision—

current infrastructure owner see section 25(1).

incoming related entity, of the current or new infrastructure owner, means the entity that the current or new infrastructure owner proposes to nominate, under section 20(2), to operate the infrastructure to supply the relevant service when the registration for the service is transferred under this subdivision.

new infrastructure owner see section 25(2)(a).

new service provider see section 25B(2)(c).

outgoing related entity, of the current infrastructure owner, means the prescribed related entity of the current infrastructure owner who is the service provider for the relevant service until the registration for the service is transferred under this subdivision.

relevant service see section 25(1).

25 Application of sdiv 3

- (1) This subdivision applies if the owner (the *current infrastructure owner*) of infrastructure for a registered service (the *relevant service*) intends to transfer the registration as service provider for the relevant service to the incoming related entity of the current infrastructure owner.
- (2) This subdivision also applies if the current infrastructure owner intends to transfer—

[s 25A]

- (a) the ownership of the infrastructure for the relevant service to another entity (the *new infrastructure owner*); and
 - (b) the registration as service provider for the relevant service to 1 of the following—
 - (i) the new infrastructure owner;
 - (ii) the incoming related entity of the new infrastructure owner.
- (3) Subsections (1) and (2)(b) apply whether the current infrastructure owner or the outgoing related entity of the current infrastructure owner is the service provider for the relevant service.

25A Notice of transfer

- (1) The current infrastructure owner must give the regulator notice (the *transfer notice*) of the proposed transfer.
- (2) The transfer notice must be—
 - (a) in the approved form; and
 - (b) accompanied by the fee prescribed under a regulation.
- (3) The regulator may require the following to give additional information about the transfer notice—
 - (a) the current infrastructure owner;
 - (b) any of the following, if relevant to the proposed transfer—
 - (i) the outgoing related entity of the current infrastructure owner;
 - (ii) the incoming related entity of the current infrastructure owner;
 - (iii) the new infrastructure owner;
 - (iv) the incoming related entity of the new infrastructure owner.

- (4) The regulator may require the information included in the transfer notice, or the additional information required under subsection (3), to be verified by statutory declaration.

25B Registering new service provider for transferred service

- (1) This section applies if the regulator is satisfied—
- (a) the current infrastructure owner has complied with section 25A(1) and (2); and
 - (b) an entity of whom a requirement is made under section 25A(3) or (4) has complied with the requirement; and
 - (c) for a proposed service provider who is the incoming related entity of the current or new infrastructure owner—
 - (i) the entity has been nominated under section 20(2) and prescribed under section 20(1)(c)(ii) as the prescribed related entity of the current or new infrastructure owner; and
 - (ii) the entity can exercise the powers of a service provider under this Act for supplying the relevant service; and
 - (iii) without limiting subparagraph (ii), the contractual arrangements between the entity and the current or new infrastructure owner adequately provide for the entity to operate the infrastructure to supply the relevant service; and
 - (iv) if the entity were to stop supplying, or cease to be the service provider for, the relevant service, the current or new infrastructure owner could within a reasonable period nominate another entity to operate the infrastructure to supply the relevant service.
- (2) The regulator must—
- (a) cancel the service provider's registration for the relevant service; and

[s 25B]

- (b) give notice of the cancellation to—
 - (i) the current infrastructure owner; and
 - (ii) if the service provider was the outgoing related entity of the current infrastructure owner—the outgoing related entity; and
 - (c) register the following (the *new service provider*) in the service provider register as the service provider for the relevant service—
 - (i) for a transfer of registration under section 25(1)—the incoming related entity of the current infrastructure owner;
 - (ii) for a transfer of registration under section 25(2)(b)(ii) for which the regulator is satisfied of the matters mentioned in subsection (1)(c)—the incoming related entity of the new infrastructure owner;
 - (iii) for a transfer of registration under section 25(2) to which subparagraph (ii) does not apply—the new infrastructure owner; and
 - (d) give notice of the registration to—
 - (i) the new service provider; and
 - (ii) if the new service provider is the incoming related entity of the current infrastructure owner—the current infrastructure owner; and
 - (iii) if the new service provider is the incoming related entity of the new infrastructure owner—the new infrastructure owner.
- (3) The registration—
- (a) must not be on a day earlier than the day the regulator received the transfer notice under section 25A; but
 - (b) may be on a later day, if agreed in writing between—
 - (i) the current infrastructure owner; and—

- (ii) either—
 - (A) for a transfer of registration under section 25(1)—the new service provider; or
 - (B) for a transfer of registration under section 25(2)—the new infrastructure owner.

25C Compliance notice taken to have been given to new service provider

- (1) This section applies if—
 - (a) the regulator has given a service provider (the *original service provider*) a compliance notice; and
 - (b) the original service provider's registration as service provider is transferred under this subdivision; and
 - (c) the original service provider has not complied with the compliance notice before the new service provider is registered under section 25B(2)(c).
- (2) Subject to subsection (3), the new service provider is taken to have been the original service provider given the compliance notice.
- (3) For subsection (2)—
 - (a) the compliance notice is taken to have been given to the original service provider on the day the new service provider is registered; and
 - (b) a period to remedy a contravention or comply with a requirement, however provided for in the compliance notice, is taken to be the equivalent period starting on the day the new service provider is registered.

Example—

A compliance notice states a day, that is 30 business days after the notice is issued, by which a contravention is required to be remedied. The period for remedying the contravention is taken to be 30 business days after the new service provider is registered.

[s 26]

Subdivision 4 Cancelling registration other than for transfer

26 Notice of intention to stop operating as a service provider

- (1) This section applies if—
 - (a) a service provider is likely to stop supplying a registered service; and
 - (b) there is no other entity willing to take over the operation of all or part of the service provider's infrastructure for the service.
- (2) The service provider must, unless the service provider has a reasonable excuse, give at least 60 business days notice of the possible stoppage to—
 - (a) the regulator; and
 - (b) if the service provider is the prescribed related entity of the relevant infrastructure owner—the owner.

Note—

See section 530(1)(a) (Governor in Council may appoint administrator to operate infrastructure).

Maximum penalty—1000 penalty units.

- (3) The notice must—
 - (a) be in the approved form; and
 - (b) state the day by which the service provider intends to stop supplying the service.
- (4) The regulator may require either or both of the following to give additional information about the notice—
 - (a) the service provider;
 - (b) if the service provider is the prescribed related entity of the relevant infrastructure owner—the owner.

-
- (5) The regulator may require any information included in the notice, or any additional information required under subsection (4), to be verified by statutory declaration.
 - (6) If a requirement is made of the service provider under subsection (4) or (5) and the service provider fails, without reasonable excuse, to comply with the requirement within the reasonable period stated in the requirement, the notice given under subsection (2) is of no effect.
 - (7) If the service provider continues supplying the service after the day stated in the notice—
 - (a) the notice ceases to have effect as a notice for subsection (2); and
 - (b) if the service provider is again likely to stop supplying the service—the service provider must give a further notice under subsection (2).
 - (8) If the service provider stops supplying the service, the service provider must, within 5 business days after stopping supply, give notice of the stoppage to—
 - (a) the regulator; and
 - (b) if the service provider is the prescribed related entity of the relevant infrastructure owner—the owner.
 - (9) The notice must—
 - (a) be in the approved form; and
 - (b) state the day on which the provider stopped supplying the service.

27 Cancellation of registration if service provider stops supplying service

If the regulator receives a notice under section 26(8), the regulator must—

- (a) cancel the service provider's registration as a service provider for the infrastructure and services to which the notice relates; and

[s 28]

- (b) give notice of the cancellation to—
 - (i) the service provider; and
 - (ii) if the service provider was the prescribed related entity of the relevant infrastructure owner—the owner.

28 Applying for cancellation of registration as service provider

- (1) A service provider may apply to the regulator to have the provider's registration cancelled if the provider has not supplied, and does not intend to start supplying, the service for which the provider is registered.
- (2) The application must be—
 - (a) made in the approved form; and
 - (b) supported by sufficient information to enable the regulator to decide the application.
- (3) If the service provider is the prescribed related entity of the relevant infrastructure owner, the service provider must give the owner notice of the application.
- (4) The regulator may require—
 - (a) the applicant to give additional information about the application; or
 - (b) the information included in the application, or the additional information required under paragraph (a), to be verified by statutory declaration.
- (5) If the regulator is satisfied the applicant has complied with subsections (2) and (3) and any requirement under subsection (4), the regulator must—
 - (a) cancel the service provider's registration as a service provider for the infrastructure and services to which the application relates; and
 - (b) give notice of the cancellation to—

- (i) the service provider; and
- (ii) if the service provider was the prescribed related entity of the relevant infrastructure owner—the owner.

Subdivision 5 Other matters

29 Registration as a service provider is not a right to water entitlement or resource operations licence

To remove any doubt, it is declared that registration as a service provider does not, of itself, entitle a service provider to a water entitlement or a resource operations licence.

30 Operation of infrastructure by prescribed related entity

- (1) This section applies to a service provider that is the prescribed related entity of the relevant infrastructure owner for a registered service of the service provider.
- (2) To remove any doubt, it is declared that the service provider can operate the infrastructure for the service under this chapter as if it were the owner.
- (3) Subsection (2) applies despite a contract, covenant or claim of right under a law of a State.

30A Ownership and operation of service provider's infrastructure that is part of land

- (1) This section applies to—
 - (a) the ownership of a service provider's infrastructure; or
 - (b) a service provider's operation of the service provider's infrastructure under this chapter.
- (2) Neither the ownership nor the operation of the service provider's infrastructure is affected only because—

[s 31]

- (a) the infrastructure is, or becomes, part of land; or
 - (b) the land of which the infrastructure is a part is sold or otherwise disposed of.
- (3) The infrastructure can not be—
- (a) levied or seized in execution; or
 - (b) sold in exercise of a power of sale or otherwise disposed of by a process under a law of a State taken against the holder or the owner of the land.
- (4) This section applies despite—
- (a) an Act or law of a State; or
 - (b) a contract, covenant or claim of right under a law of a State.

Division 2 General powers of service providers and authorised persons

31 Definition for div 2

In this division—

place does not include a building or structure used for residential purposes.

32 Application of div 2

This division applies only to the services for which a service provider is registered.

33 Power to disconnect unauthorised connections

- (1) This section applies if a person makes an unauthorised connection to the service provider's infrastructure.
- (2) The service provider may give the person a notice asking the person to state, within the reasonable period stated in the

notice, why the service provider should not disconnect the connection.

- (3) The period stated in the notice must not be less than 48 hours after the notice is given.
- (4) If the service provider is not satisfied, within the period stated in the notice, that the connection should not be disconnected—
 - (a) an authorised person of the service provider may enter the place where the connection is and disconnect the connection; and
 - (b) the service provider may recover from the person as a debt—
 - (i) the cost of the disconnection; and
 - (ii) the value of any service used by the person through the connection.
- (5) However, if the connection is causing damage to the service provider's infrastructure—
 - (a) an authorised person may, without notice, enter the place where the connection is and disconnect the connection; and
 - (b) the service provider may recover from the person as a debt—
 - (i) the cost of the disconnection; and
 - (ii) the value of any service used by the person through the connection.
- (6) If an authorised person enters a place under subsection (5), the authorised person must give the person who appears to the authorised person to be the owner of, or in control of, the place, a notice advising the purpose of the entry.
- (7) If there is no person at the place at the time of the entry under subsection (5), the authorised person must leave the notice at the place in a conspicuous position and in a reasonably secure way.

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34 Power to direct remedial work

- (1) This section applies to the owner of—
 - (a) defective or improper equipment connected to, or adversely affecting, a service provider's infrastructure; or
 - (b) land on which there is situated vegetation or any other thing adversely affecting the service provider's infrastructure or ability to provide the services for which the service provider is registered.
- (2) The service provider may give the owner a notice to do work, within the reasonable period stated in the notice, to—
 - (a) rectify the equipment; or
 - (b) remove the vegetation or other thing.
- (3) If the owner does not do the work within the period stated in the notice—
 - (a) an authorised person may, under section 36, enter the place where the work is required and do the work; and
 - (b) the service provider may recover from the owner as a debt the cost of the work.

35 Power to install meters

- (1) A service provider may install, or approve the installation of, a meter in a position, decided by the service provider, on infrastructure supplying water to premises.
- (2) The meter is the property of the service provider even if it is installed inside the boundary of the premises.

36 Power to enter places for restricted purposes

- (1) An authorised person may enter a place to inspect, operate, change, maintain, remove, repair or replace a service provider's infrastructure, or install, under section 169, a device to reduce the water supply to premises, at the place.

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- (2) However, the authorised person may enter the place at any reasonable time only if—
 - (a) the occupier consents to the entry; or
 - (b) the service provider has given the occupier at least 14 days notice of the entry and the purpose of the entry; or
 - (c) the service provider needs to take urgent action to protect its infrastructure at the place.
 - (3) After entering the place, the authorised person may carry out the activity that is the purpose of the entry.
 - (4) If an authorised person enters a place under subsection (2)(c), the authorised person must give the person who appears to the authorised person to be the owner of, or in control of, the place, a notice advising the purpose of the entry.
 - (5) If there is no person at the place at the time of the entry under subsection (2)(b), the authorised person must leave the notice at the place in a conspicuous position and in a reasonably secure way.
 - (6) This section does not limit section 37.

37 Power to enter place to read, check, maintain or replace meter

- (1) An authorised person may enter a place at any reasonable time—
 - (a) to read a meter; or
 - (b) to check the accuracy of a meter; or
 - (c) to maintain or replace a meter.
- (2) In this section—

meter, in relation to a place, means a device, including equipment related to the device, for measuring the volume of water supplied to the place and installed on infrastructure that supplies retail water services at the place.

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38 Notice of damage

- (1) This section applies if—
 - (a) an authorised person damages property when exercising or purporting to exercise a power under this division; or
 - (b) a person (the *other person*) acting under the direction or authority of an authorised person damages property.
- (2) The authorised person must immediately give notice of particulars of the damage to a person who appears to the authorised person to be an owner of the property.
- (3) If the authorised person believes the damage was caused by a latent defect in the property or circumstances beyond the authorised person's or other person's control, the authorised person may state the belief in the notice.
- (4) If, for any reason, it is impracticable to comply with subsection (2), the authorised person must leave the notice where the damage happened in a conspicuous position and in a reasonably secure way.
- (5) This section does not apply to damage the authorised person reasonably believes is trivial.
- (6) In this section—

owner, of property, includes a person in possession or control of it.

39 Compensation

- (1) If a person incurs loss or expense because of the exercise or purported exercise of a power under this division, the person may claim compensation from the service provider.
- (2) Without limiting subsection (1), compensation may also be claimed for loss or expense incurred in complying with a requirement made of the person under this division.
- (3) Compensation may be claimed and ordered to be paid in a proceeding brought in a court with jurisdiction for the recovery of the amount of compensation claimed.

- (4) A court may order compensation to be paid only if it is satisfied it is just to make the order in the circumstances of the particular case.
- (5) For this section, loss or expense does not include loss or expense caused by the act of—
 - (a) removing an unauthorised connection; or
 - (b) rectifying defective or improper equipment; or
 - (c) removing vegetation or any other thing.

40 Recovery of costs

- (1) This section applies if—
 - (a) a person damages a service provider’s infrastructure; or
 - (b) a service provider suffers loss because a person—
 - (i) makes an unauthorised connection to the service provider’s infrastructure; or
 - (ii) discharges material, if it is not material the service provider has authorised to be discharged, into the service provider’s infrastructure; or
 - (iii) interferes with the service provider’s infrastructure; or
 - (iv) pollutes the water in the service provider’s infrastructure.
- (2) The service provider may recover from the person as a debt the amount of the loss or the reasonable cost of repairing the damage.

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Division 3 Power to restrict water supply

41 Restricting water supply

- (1) If a water service provider considers it necessary, the water service provider may restrict—
 - (a) the volume of water taken by or supplied to a customer or type of customer; or
 - (b) the hours when water may be used on premises for stated purposes; or
 - (c) the way water may be used on premises.
- (2) The water service provider may impose a restriction under subsection (1) (a *service provider water restriction*) only if—
 - (a) there is an urgent need for the service provider water restriction; or
 - (b) the available water supply has fallen to a level at which unrestricted use of the water is not in the public interest; or
 - (c) the service provider has a reasonable and comprehensive strategy for demand management for water and the restriction is essential to ensure the aims of the strategy are met; or
 - (d) the service provider has an outdoor water use conservation plan and the restriction is a measure to be implemented under the plan; or
 - (e) the Minister has published a notice under the Water Act, section 22, or a regulation has been made under the Water Act, section 23, and the restriction is for the purposes of the notice or regulation; or

Editor's note—

Water Act, section 22 (Limiting or prohibiting taking, or interfering with, water during emergencies) or 23 (Regulation may limit taking or interfering with water for 1 year)

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- (f) the water service provider is directed, under a water supply emergency declaration, a water supply emergency regulation or an approved water supply emergency response, to impose the restriction; or
 - (g) the water service provider is directed by the regulator, under section 42(2), to impose the restriction.
- (3) A water service provider may apply a restriction imposed under subsection (1) to water taken from a rainwater tank connected to the service provider's reticulated supply.
 - (4) However, a restriction imposed under subsection (1) must be consistent with conditions contained in the service provider's resource operations licence, interim resource operations licence, water licence or water allocation, relating to the supply of the water.
 - (5) A restriction may provide an exemption from all or part of the restriction.
 - (6) In this section, the power to restrict includes the power to prohibit.

42 Regulator may direct restriction

- (1) This section applies if the regulator considers—
 - (a) there is a significant threat to sustainable and secure water supply in an area; and
 - (b) it is necessary or desirable to impose a restriction under section 41 on the area or another area.
- (1A) To remove any doubt, it is declared that the regulator may direct a service provider for an area not under an immediate significant threat to sustainable and secure water supply to impose a restriction if the regulator considers the restriction is necessary or desirable because of a significant threat to sustainable and secure water supply in another area.

Example—

The regulator may direct the Gold Coast City Council to impose a restriction if another area in the SEQ region is facing a significant threat

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to its water supply and water from the Hinze Dam is needed for the other area.

- (2) The regulator may, after consultation with the water service provider for the area or the other area, direct the water service provider to—
 - (a) impose a restriction, under section 41, in the area or the other area within a stated period; and
 - (b) provide a written response to the regulator, within a stated period, stating the steps the water service provider intends to take to ensure the restriction is complied with.
- (3) A service provider to whom a direction is given under subsection (2) must comply with the direction.

Maximum penalty—200 penalty units.

- (4) If the regulator is satisfied the response is adequate to ensure compliance with the restriction, the regulator must—
 - (a) approve the response; and
 - (b) give the service provider notice of the approval.
- (5) If the regulator is not satisfied the response is adequate to ensure compliance with the restriction, the regulator must—
 - (a) change the response to make it adequate; and
 - (b) approve the changed response; and
 - (c) give the service provider notice of the approval.
- (6) A service provider must comply with the approved response by taking the steps stated in the response for ensuring the restriction is complied with.

Maximum penalty for subsection (6)—200 penalty units.

43 Notice of service provider water restriction must be given

- (1) A water service provider must give notice of a service provider water restriction imposed by the service provider to anyone affected by it in the way the service provider considers

appropriate having regard to the circumstances in which the restriction is imposed.

- (2) The service provider water restriction does not have effect until the beginning of the day after the notice is given.
- (3) A person must not contravene a service provider water restriction.

Maximum penalty—

- (a) for a non-residential customer—1665 penalty units; or
 - (b) for any other person—200 penalty units.
- (4) Subsections (5) and (6) apply if a water service provider, directed under a water supply emergency declaration, a water supply emergency regulation or an approved water supply emergency response to impose service provider water restrictions, does not comply with the direction.
 - (5) The Minister may give notice of the service provider water restrictions, required under the declaration, regulation or response to be imposed, to anyone affected by the restrictions in the way the Minister considers appropriate.
 - (6) Notice given by the Minister under subsection (5)—
 - (a) imposes the service provider water restrictions stated in the notice; and
 - (b) is taken to be notice given by the service provider under subsection (1).
 - (7) Evidence of compliance with a relevant part of a service provider water restriction includes—
 - (a) an authorised person is satisfied the premises meets the requirements for the restriction; or
 - (b) the person produces a certificate from a licensed plumber certifying that the premises meets the requirements for the restriction; or
 - (c) the person produces a statutory declaration declaring the premises meets the requirements for the restriction.

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44 Temporary interruptions to water supply

- (1) A water service provider may shut off the water supply to premises for the time reasonably necessary for the service provider to perform work on the service provider's infrastructure, including a property service.
- (2) However, the service provider must give anyone likely to be affected by the shutting off of the water supply at least 48 hours notice of its intention to shut off the water supply, advising the reasons for shutting it off, and for how long it will be shut off.
- (3) Subsection (2) does not stop the service provider shutting off its water supply, without notice, if there is—
 - (a) a serious risk to public health; or
 - (b) a likelihood of serious injury to persons or damage to property; or
 - (c) another emergency.
- (4) If the service provider acts under subsection (3), the service provider must give anyone likely to be affected by the action—
 - (a) notice of the action; and
 - (b) the reasons for the action; and
 - (c) if the action is continuing when the notice is given—notice about how long the action will continue.

Division 4 Authorised persons

45 Appointing authorised persons

A service provider may appoint a person to be an authorised person of the service provider if—

- (a) the service provider is satisfied the person has the necessary expertise or experience to be an authorised person; or

- (b) the person has satisfactorily finished training approved by the service provider.

46 Authorised person's identity cards

- (1) The service provider must give an identity card to each authorised person.
- (2) The identity card must—
 - (a) contain a recent photograph of the person; and
 - (b) be signed by the person; and
 - (c) identify the person as an authorised person of the service provider; and
 - (d) include an expiry date.

47 Failure to return identity card

A person who ceases to be an authorised person must give the person's identity card to the service provider within 15 business days after the person ceases to be an authorised person unless the person has a reasonable excuse.

Maximum penalty—50 penalty units.

48 Producing and displaying identity card

- (1) An authorised person may exercise a power under division 2 in relation to someone else (the *other person*) only if the authorised person—
 - (a) first produces the authorised person's identity card for the other person's inspection; or
 - (b) has the identity card displayed so it is clearly visible to the other person.
- (2) However, if for any reason it is not practicable to comply with subsection (1) before exercising the power, the authorised

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person must produce the identity card for the other person's inspection at the first reasonable opportunity.

Division 5 Liability of service providers

49 Liability of service providers and others for particular events or circumstances

- (1) A service provider, entity operating a service provider's infrastructure, relevant infrastructure owner, owner of land, operator of water infrastructure, operator of special infrastructure or lessee of a service provider or operator of water infrastructure (each *an indemnified party*) is not liable for an event or circumstance beyond the control of the indemnified party.
- (2) Subsection (1)—
 - (a) applies only if, in relation to the event or circumstance, the indemnified party acted reasonably and without negligence; and
 - (b) does not affect, or in any way limit, the liability of an indemnified party for negligence.
- (3) In this section—

an event or circumstance includes—

 - (a) the escape of water from water infrastructure or works; and
 - (b) flooding upstream or downstream of water infrastructure or works; and
 - (c) contamination, or the quality, of water, including manufactured water flowing, or released, from water infrastructure, special infrastructure or works.

manufactured water means water, including desalinated or recycled water or any substance resulting from the production of desalinated or recycled water, from any source.

relevant water infrastructure means infrastructure that is—

- (a) infrastructure the subject of—
 - (i) a water supply emergency declaration or water supply emergency regulation; or
 - (ii) works to be undertaken, including works included in a program of works approved by the Governor in Council, under the *State Development and Public Works Organisation Act 1971*; and
- (b) a prescribed project under the *State Development and Public Works Organisation Act 1971*; and
- (c) infrastructure the Minister declares in a gazette notice to be relevant water infrastructure for the purposes of this section.

Division 6 Water efficiency management plans

50 Purpose of div 6

The purpose of this division is to promote water savings by non-residential customers.

51 Application of div 6

- (1) This division applies for a non-residential customer who does not hold a water entitlement.
- (2) However, if this division would not apply to a non-residential customer because of subsection (1), but the customer takes water from a water service provider under another arrangement, this division applies for the other arrangement.
- (3) Also, if a customer to whom this division applies is a customer of more than 1 water service provider, the water service provider who provides the customer with the most water is the water service provider for the customer for this division.

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52 When water efficiency management plan may be required

- (1) The chief executive may, by written direction, require a water service provider to give a customer, or type of customer, a written notice—
 - (a) to prepare a plan (a *water efficiency management plan*); and
 - (b) to give it to the water service provider within the reasonable period stated by the chief executive.
- (2) The water service provider must comply with the direction.
Maximum penalty—500 penalty units.
- (3) A water service provider may, without direction, give a customer, or type of customer, a written notice—
 - (a) to prepare a plan (also a *water efficiency management plan*); and
 - (b) to give it to the water service provider within the reasonable period stated by the water service provider.
- (4) The customer must comply with a notice given by the water service provider under subsection (1) or (3).
Maximum penalty—500 penalty units.
- (5) A plan prepared as a water efficiency management plan under a requirement of a service provider water restriction is also a *water efficiency management plan* for this section.
- (6) This division applies to the preparation and approval of a plan mentioned in subsection (1), (3) or (5).

53 Content of water efficiency management plan

- (1) A water efficiency management plan prepared under section 52(1) must comply with any guidelines made by the chief executive for preparing the plan.
- (2) A water efficiency management plan prepared under section 52(3) must comply with—

- (a) any guidelines made by the chief executive for preparing the plan; or
 - (b) if the chief executive has not made any guidelines—any guidelines made by the water service provider for preparing the plan.
- (3) A water efficiency management plan must also state the following—
- (a) the name of the customer and the location where the plan applies;
 - (b) an outline of the customer’s current water use at the location and the source of the water used;
 - (c) the water savings and efficiencies that will be achieved by implementing the plan;
 - (d) the time frames for implementing the plan.

54 Approving water efficiency management plan

- (1) For deciding whether or not to approve a water efficiency management plan, the water service provider may require the customer to give additional information about the plan within the reasonable period stated by the water service provider.
- (2) The water service provider must approve, with or without conditions, or refuse to approve the plan—
 - (a) if additional information is not required—within 60 business days after receiving the plan; or
 - (b) if additional information is required—within 60 business days of when the information is received or should have been given, whichever is earlier.
- (3) Within 10 business days after making a decision under subsection (2), the water service provider must give the customer an information notice.
- (4) If the water service provider does not approve the plan, the customer must—

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- (a) amend the plan to address the reasons for the decision; and
- (b) within 20 business days after receiving a notice under subsection (3) or the extended period under subsection (5), give the water service provider the revised plan.

Maximum penalty—200 penalty units.

- (5) The water service provider may extend the period of 20 business days mentioned in subsection (4).
- (6) This division applies for a revised plan, with any necessary changes to give effect to the division.
- (7) The water service provider may recover from the customer as a debt an application fee for the approval of the customer's water efficiency management plan that is not more than the cost to the water service provider of approving the plan.

55 Complying with water efficiency management plan

A customer must comply with the customer's approved water efficiency management plan.

Maximum penalty—1665 penalty units.

56 Reporting under water efficiency management plan

- (1) A customer to whom an approved water efficiency management plan applies must give the water service provider a written report each year advising—
 - (a) the extent to which the plan has been implemented; and
 - (b) the water savings and efficiencies achieved by implementing the plan; and
 - (c) any change of circumstances in relation to the matters mentioned in section 57(1)(a).

Maximum penalty—100 penalty units.

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- (2) The report must be given within 10 business days after the anniversary day for the plan.
 - (3) The chief executive may at any time ask a water service provider to give the chief executive—
 - (a) a copy of an approved water efficiency management plan; or
 - (b) information about a plan that has not yet been approved; or
 - (c) a report summarising progress by the water service provider's customers in achieving water savings and efficiencies.
 - (4) The water service provider must comply with the request within 20 business days.

Maximum penalty for subsection (4)—100 penalty units.

57 Amending or replacing water efficiency management plan by chief executive direction

- (1) This section applies if the chief executive is satisfied that there is or there is likely to be—
 - (a) a severe water supply shortage; or
 - (b) an increase in the severity of a water supply shortage.
- (2) The chief executive may, by written direction, require a water service provider to give a customer, or type of customer, a written notice requiring the customer to—
 - (a) amend an approved water efficiency management plan and give it to the water service provider within the reasonable period stated by the chief executive; or
 - (b) prepare a new water efficiency management plan and give it to the water service provider within the reasonable period stated by the chief executive.
- (3) The water service provider must comply with the direction.

Maximum penalty—500 penalty units.

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- (4) The customer must comply with a notice given under subsection (2).

Maximum penalty—500 penalty units.

- (5) This division, other than section 52, applies for preparing the amended or new plan, with any necessary changes to give effect to the division.

58 Amending or replacing water efficiency management plan by water service provider direction

- (1) This section applies if a water service provider is satisfied that—

- (a) for a customer, or a type of customer, production output or water consumption has increased significantly; or
- (b) the cost effectiveness of implementing an approved water efficiency management plan is likely to have changed significantly; or
- (c) there is or there is likely to be a severe water supply shortage.

- (2) The water service provider must give the customer a written notice requiring the customer to—

- (a) amend the plan and give it to the water service provider within the reasonable period stated by the water service provider; or
- (b) prepare a new water efficiency management plan and give it to the water service provider within the reasonable period stated by the water service provider.

- (3) The customer must comply with the notice.

Maximum penalty—500 penalty units.

- (4) This division, other than section 52, applies for preparing the amended or new plan, with any necessary changes to give effect to the division.

59 Amending or replacing water efficiency management plan by request

- (1) A customer may request an amendment of an approved water efficiency management plan or that a new water efficiency management plan be prepared.
- (2) If the water service provider approves the request the customer must—
 - (a) amend the plan and give it to the water service provider within the reasonable period stated by the water service provider; or
 - (b) prepare a new water efficiency management plan and give it to the water service provider within the reasonable period stated by the water service provider.
- (3) This division, other than section 52, applies for preparing the amended or new plan, with any necessary changes to give effect to the division.

60 Notice to comply with water efficiency management plan

- (1) This section applies if a water service provider is satisfied or reasonably believes a customer to whom an approved water efficiency management plan applies has not complied with the plan.
- (2) The water service provider may give the customer a notice requiring the customer to comply with the plan within the reasonable period stated in the notice.

61 Reviewing water efficiency management plans

- (1) A water service provider must ensure a customer to whom an approved water efficiency management plan applies reviews the plan when the water service provider considers it appropriate.

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- (2) The customer must give the water service provider a copy of the review report within the reasonable period stated by the water service provider.
- (3) A review must occur at least every 5 years.

Division 7 Miscellaneous

62 No charge for water in rainwater tank

A service provider must not make a charge for water that—

- (a) has been collected from a roof; and
- (b) is in, or taken from, a rainwater tank.

63 Sections 63–69 not used

See editor’s note for section 1.

Part 4 Service provider obligations

Division 1 Strategic asset management plans

70 Requirement for strategic asset management plan

Each service provider, other than a small service provider (non-urban), must have an approved strategic asset management plan for ensuring continuity of supply of each of the service provider’s registered services.

71 Preparing strategic asset management plan

- (1) A service provider must prepare a strategic asset management plan for approval by the regulator.

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- (2) The plan must state the following matters—
 - (a) the registered services to which the plan applies;
 - (b) the infrastructure for providing the services;
 - (c) standards for appropriate levels of service, including customer service, and performance indicators for the service;
 - (d) an operation, maintenance and renewals strategy that demonstrates how each standard will be achieved.
 - (3) The plan must also—
 - (a) identify the methodology used by the service provider for developing the standards, including, for example, cost considerations in deciding appropriate levels of service; and
 - (b) state the service provider's proposed arrangements for financing the implementation of the plan; and
 - (c) have regard to best practice industry standards for the registered services; and
 - (d) demonstrate how the service provider will comply with any system operating plan applying to the service provider; and
 - (e) be prepared in accordance with the guidelines, if any, made by the regulator for preparing the plan.
 - (4) If the service provider is the prescribed related entity of the relevant infrastructure owner, the plan must also be accompanied by the owner's written agreement to the plan.

72 Certifying strategic asset management plan

- (1) The strategic asset management plan must be certified by a registered professional engineer as being appropriate for the service provider's infrastructure and registered services.
- (2) The certification must include the engineer's name and registration details.

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73 Submitting strategic asset management plan for approval

The service provider must, within 1 year after the day the service provider is registered, give a copy of the strategic asset management plan to the regulator for approval.

Maximum penalty—500 penalty units.

74 Approving strategic asset management plan

- (1) The regulator must, within 3 months after receiving the strategic asset management plan, approve the plan and give the service provider notice of the approval unless the regulator is satisfied—
 - (a) the plan was not certified by a registered professional engineer; or
 - (b) the plan is inadequate in a material particular; or
 - (c) for a service provider who is the prescribed related entity of the relevant infrastructure owner—the plan was not accompanied by the owner’s written agreement.
- (2) The notice must also tell the service provider—
 - (a) the intervals at which regular reviews of the approved plan must be conducted; and
 - (b) if the regulator requires regular audits of the approved plan under section 108—the intervals at which the audits must be conducted.
- (3) An interval mentioned in subsection (2)(a) must not be less than 1 year.
- (4) An interval mentioned in subsection (2)(b) must not be less than 2 years.
- (5) The regulator may obtain advice from an advisory council before approving the plan.

75 Refusing to approve strategic asset management plan

- (1) If the regulator is satisfied the plan has not been certified by a registered professional engineer or was not accompanied by the written agreement of the relevant infrastructure owner under section 71(4), the regulator must—
 - (a) return the plan to the service provider; and
 - (b) give the service provider a notice stating that the plan must be—
 - (i) certified by a registered professional engineer or accompanied by the written agreement of the relevant infrastructure owner, as relevant; and
 - (ii) returned to the regulator within the reasonable period stated in the notice.
- (2) If the regulator is satisfied the plan is inadequate in a material particular, the regulator must return the plan to the service provider and give the service provider an information notice.
- (3) For deciding if a plan is inadequate in a material particular, the regulator must take account of cost considerations for the service provider and its customers in addressing the material particular.
- (4) The information notice must also state how the plan is inadequate in a material particular and that—
 - (a) the plan must be revised and returned to the regulator within the reasonable period stated in the notice; or
 - (b) a new plan must be prepared, certified and given to the regulator within the reasonable period stated in the notice.
- (5) The service provider must comply with the requirements given to the provider under subsection (4) and give the regulator a copy of the revised plan or new plan for approval under section 74.

Maximum penalty for subsection (5)—500 penalty units.

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76 Changing strategic asset management plan

- (1) The service provider may change the strategic asset management plan, after it is approved, with the written agreement of—
 - (a) the regulator; and
 - (b) for a service provider who is the prescribed related entity of the relevant infrastructure owner—the owner.
- (2) If the service provider has an approved recycled water management plan, the regulator may, by notice given to the provider, require the provider to change the strategic asset management plan in the way, and within the reasonable period, stated in the notice to reflect the recycled water management plan.
- (3) The service provider must comply with a requirement under subsection (2).

Maximum penalty—500 penalty units.
- (4) The plan, as changed in the way agreed or required by the regulator, is taken to be approved by the regulator.

77 Complying with approved strategic asset management plan

The service provider must comply with the approved strategic asset management plan when supplying the services to the service provider's customers.

Maximum penalty—1665 penalty units.

Division 2 System leakage management plans

Subdivision 1 Preliminary

78 Application of div 2

This division applies to a water service provider other than—

- (a) a water service provider who supplies only drainage services; or
- (b) a small service provider (non-urban).

Subdivision 2 Preparing and submitting plan

79 Requirement for system leakage management plan

Each water service provider must have an approved system leakage management plan directed at minimising water losses from leakage from the water service provider's distribution system.

80 Preparing system leakage management plan

- (1) A water service provider must prepare a system leakage management plan for approval by the regulator.
- (2) The plan must be prepared in accordance with any guidelines made by the regulator for preparing the plan and state—
 - (a) the registered services to which the plan applies; and
 - (b) the infrastructure for providing the services; and
 - (c) details of system leakage and how it was worked out; and
 - (d) details of measures to reduce the leakage; and

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- (e) details of a cost-benefit analysis, for the distribution system, in relation to implementing the measures; and
 - (f) the water service provider's plan for implementing, including proposed timing for implementing, the measures that are cost-effective to implement; and
 - (g) the amount of money the water service provider intends to spend, and when the money is to be spent, to implement the plan.
- (3) The plan may be part of a document prepared for another purpose if the part fulfils the requirements of subsection (2).
- (4) If the water service provider is the prescribed related entity of the relevant infrastructure owner, the plan must also be accompanied by the owner's written agreement to the plan.

81 Certifying system leakage management plan

- (1) The system leakage management plan must be certified by a registered professional engineer as being appropriate for the water service provider's infrastructure and registered services.
- (2) The certification must include the engineer's name and registration details.

82 Submitting system leakage management plan for approval

The water service provider must, within 2 years after the day the service provider is registered, give a copy of the system leakage management plan, prepared for the purposes of section 80 and certified for the purposes of section 81, to the regulator for approval.

Maximum penalty—200 penalty units.

Subdivision 3 Exemption from preparing plan

83 Application for exemption

- (1) A water service provider may apply to the regulator for an exemption from complying with subdivision 2.
- (2) The application must be—
 - (a) in the approved form; and
 - (b) supported by sufficient information to enable the regulator to decide the application.
- (3) For approval under section 84(1)(b)(iv), (v), (vi) or (vii), the application must include details of the current water leakage from the distribution system.
- (4) Also, for approval under section 84(1)(b)(vii), the application must include details of—
 - (a) available measures to reduce the current water leakage; and
 - (b) an analysis of whether the cost of implementing the measures would outweigh the benefits to be gained.
- (5) The application must be certified as being accurate for the water service provider's infrastructure and registered services—
 - (a) for approval under section 84(1)(b)(i), (ii), (iii), (v) or (vi)—by the chief executive officer, however named, of the water service provider; or
 - (b) for approval under section 84(1)(b)(iv) or (vii)—by a registered professional engineer.
- (6) A certification under subsection (5)(b) must include the engineer's name and registration details.

84 Deciding the application

- (1) The regulator must grant the application if—

[s 84]

- (a) the application complies with section 83; and
- (b) the regulator is satisfied—
 - (i) the water service provider's distribution system is considered relatively new under guidelines made by the regulator; or
 - (ii) the water service distributes underground water from the Great Artesian Basin primarily for stock and domestic purposes; or
 - (iii) the water service provider's distribution system is designed to operate as a groundwater recharge system; or
 - (iv) current water leakage from the distribution system is considered low under the guidelines; or
 - (v) current water leakage from the distribution system is considered high under the guidelines but the water service provider does not have the financial capacity to undertake a cost-benefit analysis for the distribution system; or
 - (vi) current water leakage from the distribution system is considered high under the guidelines but the cost of undertaking a cost-benefit analysis for the distribution system is more than the cost of the water that could be recovered; or
 - (vii) a cost-benefit analysis for the distribution system shows that it is not cost-effective to implement any measures to reduce leakage.
- (2) Otherwise, the regulator must refuse to grant the application.
- (3) Within 10 business days after deciding the application, the regulator must give the water service provider an information notice about the decision.

85 Conditions of exemption

- (1) An exemption applies only for the period for which it is granted.
- (2) An exemption granted under section 84(1)(b)(iv), (v), (vi) or (vii) is subject to the following conditions—
 - (a) the water service provider must have in place a leakage control system of a standard approved under guidelines made by the regulator;
 - (b) the water service provider must, for each 2-year period the exemption is in force, give the regulator a report on the leakage levels.
- (3) The exemption applies only if the conditions are complied with.

86 Cancelling or amending an exemption

- (1) If the circumstances under which an exemption was given change, the water service provider must immediately give the regulator notice of the change.
- (2) The regulator may amend or cancel an exemption—
 - (a) after receiving notice under subsection (1); or
 - (b) if the regulator otherwise becomes aware of a change in the circumstances under which an exemption was given.
- (3) If the regulator amends or cancels an exemption, the regulator must give the water service provider an information notice about the decision to amend or cancel.

Subdivision 4 Approving or refusing to approve plan

87 Approving system leakage management plan

- (1) The regulator must, within 3 months after receiving, under section 82, a system leakage management plan for approval, approve the plan, and give the water service provider notice of the approval, if the regulator is satisfied—
 - (a) the plan was certified by a registered professional engineer; and
 - (b) the plan is adequate in all material particulars; and
 - (c) for a water service provider who is the prescribed related entity of the relevant infrastructure owner—the plan was accompanied by the owner’s written agreement.
- (2) A notice given under subsection (1) must tell the water service provider—
 - (a) the intervals, of not less than 1 year, at which regular reviews of the approved plan must be conducted; and
 - (b) if the regulator requires regular audits of the approved plan under section 108—the intervals, of not less than 2 years, at which the audits must be conducted.

88 Refusing to approve system leakage management plan

- (1) If the regulator is not satisfied that the system leakage management plan has been certified by a registered professional engineer or was accompanied by the written agreement of the relevant infrastructure owner under section 80(4), the regulator must—
 - (a) return the plan to the water service provider; and
 - (b) give the water service provider a notice stating that the plan must be—

-
- (i) certified by a registered professional engineer or accompanied by the written agreement of the relevant infrastructure owner, as relevant; and
 - (ii) returned to the regulator within the reasonable period stated in the notice.
 - (2) The water service provider must comply with the notice.
Maximum penalty—200 penalty units.
 - (3) If the regulator is not satisfied that the plan is adequate in all material particulars, the regulator must return the plan to the water service provider and give the service provider an information notice about the decision not to approve the plan.
 - (4) For deciding if a plan is inadequate in a material particular, the regulator must, in considering any material particular, take account of cost considerations for the water service provider and its customers.
 - (5) The information notice must also state how the plan is inadequate in any material particular and include a requirement that—
 - (a) the plan be revised to make it adequate and returned to the regulator within the reasonable period stated in the notice; or
 - (b) a new plan that is adequate be prepared, certified and given to the regulator within the reasonable period stated in the notice.
 - (6) The water service provider must comply with a requirement included in the information notice under subsection (5).
Maximum penalty for subsection (6)—200 penalty units.

89 Additional information may be required

- (1) If the regulator is not satisfied about a matter mentioned in section 87(1) for a plan received, the regulator may, by notice, require either or both of the following (the *recipient*) to give additional information about the matter—

[s 90]

- (a) the water service provider;
 - (b) if the water service provider is the prescribed related entity of the relevant infrastructure owner—the owner.
- (2) If the recipient does not comply with the requirement within the reasonable period stated in the notice, the regulator must—
- (a) refuse to approve the plan; and
 - (b) give the water service provider an information notice under section 88(3) stating that the plan is inadequate on the basis that the information has not been given.

Subdivision 5 Miscellaneous

90 Changing system leakage management plan

- (1) A water service provider may change a system leakage management plan, after it is approved, with the written agreement of—
- (a) the regulator; and
 - (b) if the water service provider is the prescribed related entity of the relevant infrastructure owner—the owner.
- (2) The plan, as changed in the way agreed by the regulator, is taken to be approved by the regulator.

91 Complying with approved system leakage management plan

A water service provider must comply with the provider's approved system leakage management plan when supplying water services to the service provider's customers.

Maximum penalty—200 penalty units.

Division 3 Drinking water quality management

Subdivision 1 Offences

92 Offence to carry out drinking water service without approved drinking water quality management plan

A drinking water service provider must not carry out a drinking water service unless there is an approved drinking water quality management plan for the drinking water service.

Maximum penalty—1665 penalty units.

93 Offence about compliance with drinking water quality management plan

A drinking water service provider who has an approved drinking water quality management plan must comply with—

- (a) the plan; and
- (b) the conditions of the plan.

Maximum penalty—1665 penalty units.

Subdivision 2 Drinking water quality management plans

94 Purpose of drinking water quality management plan

The purpose of a drinking water quality management plan is to protect public health.

95 Preparing drinking water quality management plan

- (1) Each drinking water service provider must prepare a drinking water quality management plan for the provider's drinking

water service and apply to the regulator for approval of the plan.

- (2) The application must—
 - (a) be in the approved form; and
 - (b) be accompanied by—
 - (i) a copy of the drinking water quality management plan; and
 - (ii) the fee prescribed under a regulation.
- (3) The drinking water quality management plan must—
 - (a) be prepared in accordance with the guidelines, if any, made by the regulator about preparing the plan; and
 - (b) state the registered services to which the plan applies; and
 - (c) include details of the infrastructure for providing the services; and
 - (d) identify the hazards and hazardous events the drinking water service provider considers may affect the quality of water to which the services relate; and
 - (e) include an assessment of the risks posed by the hazards and hazardous events; and
 - (f) demonstrate how the drinking water service provider intends to manage the risks posed by the hazards and hazardous events; and
 - (g) include details of the operational and verification monitoring programs under the plan, including the parameters to be used for indicating compliance with the plan and the water quality criteria for drinking water; and
 - (h) for a plan prepared by the prescribed related entity of the relevant infrastructure owner—be accompanied by the owner’s written agreement to the plan.

96 Additional information may be required

- (1) The regulator may, by notice, require either or both of the following (the *recipient*) to give additional information about the drinking water quality management plan—
 - (a) the drinking water service provider;
 - (b) if the drinking water service provider is the prescribed related entity of the relevant infrastructure owner—the owner.

Example of additional information—

information about arrangements relating to the supply of water to or from the provider's drinking water service

- (2) If the recipient fails, without reasonable excuse, to comply with the requirement within the reasonable period stated in the notice, the application is taken to have been withdrawn.
- (3) A requirement under this section is an *information requirement*.

97 Regulator may obtain advice about application

The regulator may obtain advice from an advisory council or any other entity the regulator considers appropriate before deciding the application.

98 Consideration of application

- (1) The regulator must consider each application and decide to approve, with or without conditions, or refuse to approve, the drinking water quality management plan—
 - (a) if an information requirement is not made in relation to the plan—within 3 months after receiving the plan; or
 - (b) if an information requirement is made in relation to the plan—within 3 months after the requirement has been complied with.

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- (2) In considering an application, the regulator must have regard to the following—
 - (a) the drinking water quality management plan and any additional information about the plan given to the regulator under section 96;
 - (b) the guidelines, if any, made by the regulator about preparing the plan;
 - (c) any advice obtained by the regulator under section 97;
 - (d) the water quality criteria for drinking water.

99 Notice of decision

- (1) Within 10 business days after deciding the application, the regulator must give the drinking water service provider—
 - (a) if the decision is to approve the drinking water quality management plan without conditions—notice of the decision; or
 - (b) if the decision is to approve the plan with conditions, or refuse to approve the plan—an information notice for the decision.
- (2) If the regulator approves the drinking water quality management plan, the notice of the decision or information notice for the decision must state all of the following—
 - (a) the conditions, if any, of the approval;
 - (b) the intervals at which regular reviews of the approved plan must be conducted;
 - (c) if the regulator requires regular audits of the approved plan—the intervals at which the audits must be conducted.
- (3) An interval mentioned in subsection (2)(b) must not be less than 1 year.
- (4) An interval mentioned in subsection (2)(c) must not be less than 2 years.

100 Amendment of drinking water quality management plan—application

- (1) This section applies if a drinking water service provider proposes to amend the provider's approved drinking water quality management plan.
- (2) The drinking water service provider must apply to the regulator for approval of the proposed amended drinking water quality management plan.
- (3) Sections 95(2) and (3) and 96 to 99 apply to the application and the proposed amended drinking water quality management plan—
 - (a) as if a reference in the sections to the drinking water quality management plan were a reference to the amended drinking water quality management plan; and
 - (b) as if a reference in the sections to the plan were a reference to the amended plan.

101 Amendment of drinking water quality management plan—requirement of regulator

- (1) The regulator may, under this section, require a drinking water service provider to amend the provider's drinking water quality management plan if the regulator is satisfied the amendment is required to protect public health.
- (2) Before requiring the drinking water service provider to amend the drinking water quality management plan, the regulator must give the provider a show cause notice about the proposed amendment.
- (3) If, after considering all properly made submissions about the proposed amendment, the regulator decides the proposed amendment should be made, the regulator must—
 - (a) give the drinking water service provider a notice requiring the provider—
 - (i) to amend the drinking water quality management plan in the way stated in the notice; and

[s 101]

- (ii) to give the regulator a copy of the amended plan, within the reasonable period of at least 30 business days stated in the notice, for approval; and
 - (b) give the drinking water service provider an information notice for the decision.
- (4) The drinking water service provider must comply with the notice mentioned in subsection (3)(a).
Maximum penalty—1665 penalty units.
- (5) If the regulator is satisfied the drinking water quality management plan has been amended in the way stated in the notice mentioned in subsection (3)(a)—
 - (a) the plan as amended is taken to be the approved plan; and
 - (b) the regulator must give the drinking water service provider notice that the plan as amended is taken to be the approved plan.
- (6) The amended drinking water quality management plan takes effect from the day the notice mentioned in subsection (5)(b) is given to the drinking water service provider.
- (7) If, after considering all properly made submissions about the proposed amendment, the regulator decides the proposed amendment should not be made, the regulator must give the drinking water service provider notice that the plan need not be amended.
- (8) If the drinking water service provider is the prescribed related entity of the relevant infrastructure owner, the regulator must give the relevant infrastructure owner a copy of all the notices.

Subdivision 3 Reporting requirements

102AA Application of sdiv 3

This subdivision applies to a drinking water service provider carrying out a drinking water service if there is an approved drinking water quality management plan for the drinking water service.

102 Notice of noncompliance with water quality criteria

- (1) This section applies if the drinking water service provider becomes aware that the quality of water supplied from the provider's drinking water service does not comply with the water quality criteria relating to the service.
- (2) The drinking water service provider must, unless the provider has a reasonable excuse, immediately inform the regulator of the noncompliance and the circumstances that gave rise to the noncompliance.

Maximum penalty—1665 penalty units.

- (3) The drinking water service provider must, unless the provider has a reasonable excuse, give the regulator notice of the following in the approved form as soon as practicable—
 - (a) the noncompliance and the circumstances that gave rise to the noncompliance;
 - (b) any action taken, or to be taken, by the provider to correct the noncompliance;
 - (c) the measures the provider will take to prevent the noncompliance in the future.

Maximum penalty for subsection (3)—200 penalty units.

[s 102A]

102A Notice of prescribed incident

- (1) This section applies if a drinking water service provider becomes aware a prescribed incident has happened in relation to the provider or the provider's service.
- (2) The drinking water service provider must, unless the provider has a reasonable excuse, immediately inform the regulator of the prescribed incident.

Maximum penalty—1665 penalty units.

- (3) The drinking water service provider must, unless the provider has a reasonable excuse, give the regulator notice of the following in the approved form as soon as practicable—
 - (a) the prescribed incident and the circumstances that gave rise to the incident;
 - (b) any action taken, or to be taken, by the provider relating to the prescribed incident;
 - (c) the measures the provider will take to prevent the prescribed incident happening again in the future.

Maximum penalty—200 penalty units.

- (4) In this section—

prescribed incident means an incident prescribed under a regulation.

102B Self-incrimination not a reasonable excuse for sdiv 3

- (1) It is not a reasonable excuse, under section 102 or 102A, for a drinking water service provider to fail to give the relevant information that giving the information might tend to incriminate the provider.
- (2) If the drinking water service provider is an individual, evidence of, or evidence directly or indirectly derived from, the relevant information that might tend to incriminate the provider is not admissible in evidence against the provider in a civil or criminal proceeding, other than a proceeding for an offence about the falsity of the information.

(3) In this section—

relevant information means information given to the regulator under section 102 or 102A.

Subdivision 4 Miscellaneous

103 Requirement about giving water quality information

- (1) This section applies if a drinking water service provider obtains water for the provider's drinking water service from a water storage or other infrastructure that is not part of a water service for which there is a drinking water quality management plan.
- (2) The drinking water service provider may, by notice given to the owner of the water storage or other infrastructure, ask the owner to give the drinking water service provider the information reasonably required by the provider about the quality of water in the water storage or infrastructure.
- (3) The notice must—
 - (a) include enough details about the information reasonably required to enable the owner of the water storage or other infrastructure to comply with the request; and
 - (b) state the reasonable period within which the information must be given.
- (4) The owner of the water storage or other infrastructure must comply with the notice, unless the owner has a reasonable excuse.

Maximum penalty—500 penalty units.

- (5) The owner of the water storage or other infrastructure may recover from the drinking water service provider the reasonable costs incurred by the owner in obtaining the information.

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- (6) The owner of the water storage or other infrastructure may recover, as a debt due to the owner, any amount the owner is entitled to recover under subsection (5).

104 Requirement about operation of drinking water service

A drinking water service provider must ensure that there are persons engaged in the operation of the provider's drinking water service who have the qualifications or experience prescribed under a regulation for section 586(2)(d)(i).

Maximum penalty—1665 penalty units.

Division 4 Audit reports and reviews

105 Application of div 4

This division applies to strategic asset management plans, system leakage management plans, drought management plans and drinking water quality management plans.

106 Reviewing plans

- (1) A service provider must regularly review the service provider's strategic asset management plan, in accordance with the notice given by the regulator under section 74.

Maximum penalty—500 penalty units.

- (2) A service provider must regularly review the service provider's system leakage management plan, in accordance with the notice given by the regulator under section 87.

Maximum penalty—200 penalty units.

- (3) The purpose of the review under subsection (1) or (2) is to ensure the plan remains relevant having regard to best practice industry standards for the types of services provided by the service provider.

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- (4) A service provider must regularly review the service provider's drinking water quality management plan, in accordance with the notice given by the regulator under section 99.

Maximum penalty—500 penalty units.

- (5) The purpose of the review under subsection (4) is to ensure the plan remains relevant having regard to the operation of the water service provided by the service provider.
- (6) The service provider must, in its annual report, state—
- (a) the outcome of any review under this section; and
 - (b) how the service provider has addressed matters raised in the review.

107 Changing plans following review

- (1) Subsection (2) applies if a review of the strategic asset management plan indicates the plan should be changed to reflect best practice industry standards for the types of services provided by the service provider.
- (2) The service provider, within 30 business days after the review ends, must give the regulator a modified strategic asset management plan including the indicated changes.
- (3) Sections 71(4), 72, 74 and 75 apply to the modified strategic asset management plan.
- (4) Within 30 business days after the review of a system leakage management plan ends, the service provider must—
- (a) if the review indicates the plan needs to be changed to reflect best practice industry standards for the types of services provided by the service provider—give the regulator a copy of a new plan indicating the actions taken or planned to be taken and improvements made or planned to be made since the plan being reviewed was approved; or

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(b) otherwise—give the regulator a further copy of the existing plan.

Maximum penalty—200 penalty units.

(5) Sections 80(4), 81, 87 and 88 apply to a plan given to the regulator under subsection (4).

(6) Subsection (7) applies if a review of a drinking water quality management plan indicates the plan needs to be changed to reflect changes to the operation of the water service provided by the service provider.

(7) Within 30 business days after the review ends, the service provider must—

(a) amend the drinking water quality management plan to reflect the changes to the operation of the water service; and

(b) apply to the regulator for approval of the amended plan.

Maximum penalty—200 penalty units.

(8) The amended drinking water quality management plan must indicate the way the plan has been amended.

(9) Sections 95(2) and (3), and 96 to 99 apply to the application for approval of the amended drinking water quality management plan and the amended plan—

(a) as if a reference in the sections to the drinking water quality management plan were a reference to the amended drinking water quality management plan; and

(b) as if a reference in the sections to the plan were a reference to the amended plan.

108 Providing regular audit reports

(1) The service provider must, in accordance with the requirements of this section, arrange for regular audit reports about the service provider's plans and compliance with the plans to be prepared and given to the regulator.

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- Maximum penalty—
- (a) in relation to a strategic asset management plan—500 penalty units; or
 - (b) in relation to a system leakage management plan—200 penalty units; or
 - (c) in relation to a drinking water quality management plan—500 penalty units.
- (2) A regular audit report must be prepared in accordance with the notice given by the regulator—
- (a) for a strategic asset management plan—under section 74; and
 - (b) for a system leakage management plan—under section 87; and
 - (c) for a drinking water quality management plan—under section 99.
- (3) The purpose of the regular audit report for a plan mentioned in subsection (2)(a) or (b) is to—
- (a) verify the accuracy of performance data provided through the annual report; and
 - (b) assess the service provider’s technical ability to meet the standards identified in the plan.
- (4) The regular audit report for a plan mentioned in subsection (2)(a) or (b) must be—
- (a) prepared by a registered professional engineer who is not—
 - (i) an employee of the service provider; or
 - (ii) the engineer who prepared or certified the plan; or
 - (iii) an engineer employed in operating the service provider’s infrastructure; and
 - (b) given to the regulator within 30 business days after its completion; and

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- (c) available for inspection and purchase.
- (5) The purpose of the regular audit report for a plan mentioned in subsection (2)(c) is—
 - (a) to verify the accuracy of the monitoring and performance data provided to the regulator under the plan; and
 - (b) to assess the service provider’s compliance with the plan; and
 - (c) to assess the relevance of the plan in relation to the provider’s drinking water service.
- (6) The regular audit report for a plan mentioned in subsection (2)(c) must be—
 - (a) prepared by a person, other than an employee of the service provider or someone employed in operating the service provider’s infrastructure, who—
 - (i) is certified under the Drinking Water-Quality Management System Auditor Certification Scheme to conduct an audit of the type to which the report relates; or
 - (ii) has a qualification the regulator is satisfied is at least equivalent to the qualification mentioned in subparagraph (i); and
 - (b) prepared in accordance with the guidelines, if any, made by the regulator about preparing regular audit reports; and
 - (c) given to the regulator within 30 business days after its completion; and
 - (d) available for inspection and purchase.

109 Declarations about regular audit report

- (1) The regular audit report must be accompanied by a statutory declaration by the service provider and the auditor.

- (2) The service provider's declaration must be made—
 - (a) if the service provider is an individual—by the service provider; or
 - (b) if the service provider is a corporation—by an executive officer of the corporation.
- (3) The service provider's declaration must state that the service provider—
 - (a) has not knowingly given any false or misleading information to the auditor; and
 - (b) has given all relevant information to the auditor.
- (4) The auditor's declaration must—
 - (a) state the auditor's qualifications and experience relevant to the audit; and
 - (b) state that the auditor has not knowingly included any false, misleading or incomplete information in the report; and
 - (c) state that the auditor has not knowingly failed to reveal any relevant information or document to the regulator; and
 - (d) certify that—
 - (i) the report addresses the relevant matters for the evaluation and is factually correct; and
 - (ii) the opinions expressed in it are honestly and reasonably held.

110 Spot audits of plans

- (1) Subsection (2) applies if—
 - (a) the regulator is satisfied, or reasonably believes—
 - (i) a service provider is not complying with the service provider's strategic asset management plan,

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- system leakage management plan or drinking water quality management plan; or
- (ii) a service provider's strategic asset management plan, system leakage management plan or drinking water quality management plan is no longer adequate for the service provider's registered services; or
- (b) a service provider does not—
- (i) have an audit report prepared under section 108; or
 - (ii) give the regulator a copy of an audit report under section 108.
- (2) In addition to any regular audit mentioned in section 108, the regulator may, by giving a service provider a show cause notice, arrange for a spot audit report to be prepared about the service provider's strategic asset management plan, system leakage management plan or drinking water quality management plan.
- (3) The spot audit report for a strategic asset management plan or system leakage management plan must be prepared by a registered professional engineer.
- (4) The spot audit report for a drinking water quality management plan must be prepared by a person who—
- (a) is certified under the Drinking Water-Quality Management System Auditor Certification Scheme to conduct an audit of the type to which the report relates; or
 - (b) has a qualification the regulator is satisfied is at least equivalent to the qualification mentioned in paragraph (a).
- (5) The regulator must give the service provider a copy of the report within 30 business days after its completion.
- (6) Subsections (7) to (9) apply if the report states either or both of the following—

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- (a) the service provider's strategic asset management plan, system leakage management plan or drinking water quality management plan is inadequate in a material particular;
 - (b) the service provider has not properly carried out the plan.
- (7) The regulator must give the service provider an information notice requiring the service provider, within the reasonable period stated in the notice—
- (a) if subsection (6)(a) applies—to rectify the inadequacy; or
 - (b) if subsection (6)(b) applies—to properly carry out the plan.
- (8) The service provider must comply with the notice unless the service provider has a reasonable excuse.
- Maximum penalty—
- (a) for a notice about a strategic asset management plan—1665 penalty units; or
 - (b) for a notice about a system leakage management plan—670 penalty units; or
 - (c) for a notice about a drinking water quality management plan—1665 penalty units.
- (9) The regulator may recover from the service provider an amount equal to the cost of completing the report.

111 Declarations about spot audit report

- (1) The spot audit report submitted to the regulator must be accompanied by a statutory declaration by the auditor.
- (2) The declaration must state the matters mentioned in section 109(4).

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112 Access for conducting audit reports

- (1) For conducting an audit under this division or the Water Act, chapter 2A, part 5, division 2, subdivision 4, a service provider must give the following persons free and uninterrupted access to the service provider's infrastructure and any records relating to the infrastructure—
 - (a) the auditor;
 - (b) any person employed or authorised by the auditor to participate in conducting the audit.

Editor's note—

Water Act, chapter 2A (Water supply and demand management), part 5 (Implementation of and compliance with regional water security programs), division 2 (System operating plans), subdivision 4 (Spot audit reports)

Maximum penalty—200 penalty units.

- (2) However, the auditor and any person employed or authorised by the auditor to participate in the conduct of the audit must not enter the premises of a customer of the service provider unless the customer agrees to the entry.
- (3) If the service provider is the prescribed related entity of the relevant infrastructure owner, subsection (1) also applies to the owner as if the reference in the subsection to a service provider were a reference to the owner.

Division 5 Customer service standards

113 Purpose of div 5

The purpose of this division is to ensure customers who do not have a contract with the service provider for the supply of registered services (a *service contract*) are protected by standards relating to the supply.

114 Application of div 5

- (1) This division applies to a service provider if the service provider does not have a service contract with all of its customers.
- (2) Sections 118 and 119 do not apply to a service provider that is an agency to which the *Ombudsman Act 2001* applies.
- (3) This division, other than this subsection, does not apply to a service provider that is a distributor-retailer or a withdrawn SEQ council.

Note—

For the rights and obligations of customers of a distributor-retailer or a withdrawn SEQ council, see the *South-East Queensland (Distribution and Retail Restructuring) Act 2009*, chapter 4, part 4 and the customer water and wastewater code made under that Act.

115 Preparing customer service standards

The service provider must, within 1 year after the service provider is registered—

- (a) prepare a customer service standard for the supply of its registered service; and
- (b) give a copy of the standard to all of the following (each an *interested entity*)—
 - (i) the regulator;
 - (ii) each customer of the service provider who does not have a service contract;
 - (iii) if the service provider is the prescribed related entity of the relevant infrastructure owner—the owner.

116 Content of customer service standard

The customer service standard must state the following—

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- (a) the level of service to be provided by the service provider;
- (b) the process for service connections, billing, metering, accounting, customer consultation, complaints and dispute resolution;
- (c) any other matter stated in guidelines, if any, made by the regulator for preparing customer service standards.

117 Complying with customer service standard

The service provider must comply with the customer service standard when supplying services to the service provider's customers who do not have a service contract.

118 Customer complaints

- (1) This section applies if—
 - (a) a customer who does not have a service contract considers—
 - (i) there is a significant deficiency in the customer service standard; or
 - (ii) the service provider has not complied with the standard; and
 - (b) the customer can not resolve the complaint through negotiation with the service provider.
- (2) The customer may give the regulator notice of the complaint.
- (3) If the customer gives the regulator a notice under subsection (2), the regulator must—
 - (a) give the service provider a copy of the notice; and
 - (b) inquire into the matter.
- (4) After inquiring into the matter, the regulator must give the service provider a notice—

- (a) if the service provider has not complied with the service provider's customer service standard—requiring the service provider to comply with the standard; or
 - (b) if the complaint highlights a deficiency in the standard—requiring the service provider to revise the standard; or
 - (c) if the regulator is satisfied no action is required in relation to the complaint—stating that the regulator will not take any further action.
- (5) The notice is taken to be a compliance notice to which section 465(4) does not apply.

Editor's note—

section 465 (Who may give compliance notice)

- (6) The regulator must give the customer an information notice about the action taken under subsection (4).

119 Revising customer service standard

If, under section 118, the regulator requires the service provider to revise the customer service standard, the service provider must—

- (a) revise the standard having regard to the complaint; and
- (b) give a copy of the revised standard to each interested entity.

120 Reviewing customer service standard

- (1) The service provider must review the customer service standard each year.
- (2) If, because of the review, the service provider changes the standard, the service provider must give a copy of the changed standard to each interested entity.

Division 6 Drought management plans

121 Purpose of div 6

The purpose of this division is to ensure water service providers have drought management plans in place to minimise the impact on communities of water shortages caused by drought.

122 Application of div 6

This division applies to a water service provider but does not apply to—

- (a) a water service provider to the extent the provider is supplying water services to a customer who holds a water entitlement; or
- (b) a water service provider who supplies only drainage services; or
- (c) a small service provider (non-urban).

123 Preparing drought management plans

- (1) Each water service provider must have a drought management plan for—
 - (a) each service area in which the water service provider supplies a retail water service; and
 - (b) if the water service provider is a water authority established for an authority area—the authority area; and
 - (c) if the water service provider is the owner of 1 or more elements of infrastructure for supplying water services for which a charge is intended to be made—each area in which the water service provider supplies a water service.

- (2) In preparing the drought management plan, the water service provider must—
 - (a) consult with the water service provider's customers and, if the water is being managed under an interim resource operations licence or resource operations licence, the holder of the interim resource operations licence or resource operations licence; and
 - (b) consider the following—
 - (i) the needs of classes of customers and whether the needs vary according to the location to which water is being supplied;
 - (ii) the likely future requirements of customers for water;
 - (iii) the contractual rights of customers and classes of customers;
 - (iv) the availability and proposed use of water from various sources, including sources intended to be used only in an emergency; and
 - (c) ensure the plan is consistent with any requirements, about drought or critical water supply management—
 - (i) under the resource operations plan for the area; or
 - (ii) in a plan prepared under the resource operations plan for the area; or
 - (iii) in a plan prepared for an interim resource operations licence in the area.
- (3) The drought management plan must be prepared in accordance with any guidelines made by the regulator for preparing the plan and state—
 - (a) the registered water service and area to which the plan applies; and
 - (b) the infrastructure for providing the services; and

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- (c) details of the situations in which the water service provider intends to act under part 3, division 3 or take other measures to minimise the impact of water shortages; and
Editor's note—
part 3 (Service providers), division 3 (Power to restrict water supply)
 - (d) details of the actions intended to be taken under part 3, division 3 or other measures intended to be taken.
- (4) If the water service provider is the prescribed related entity of the relevant infrastructure owner, the drought management plan must include, or be accompanied by, the owner's written agreement to the plan.
- (5) The drought management plan may be part of a document prepared for another purpose if the part fulfils the requirements of this section.
- (6) In this section—
authority area, for a water authority, see the Water Act, section 548(1).

124 Certifying drought management plan

The drought management plan must be certified by the chief executive officer, however named, of the water service provider as being the drought management plan for the provider.

125 Submitting drought management plan for registration

- (1) A water service provider, other than a water service provider granted an exemption under section 126, must—
- (a) prepare a drought management plan for the service; and
 - (b) give a copy of the plan to the regulator for registration.
- Maximum penalty—200 penalty units.

- (2) However, subsection (1) does not apply to a water service provider until 1 year after the day the service provider is registered for a water service.

126 Exemption from preparing drought management plan

- (1) A water service provider may apply to the regulator for an exemption from complying with this division for an area in which the provider supplies a water service.
- (2) The application must be—
- (a) in the approved form; and
 - (b) supported by sufficient information to enable the regulator to decide the application.
- (3) The regulator must approve the application if the regulator is satisfied the water service provider supplies at least 70% of the water service for the area from a source or sources that can not be affected by drought.

Examples of sources—

- desalinated sea water
 - underground water from the Great Artesian Basin
- (4) Unless the regulator is satisfied under subsection (3), the regulator must refuse the application.
- (5) Within 10 business days after deciding the application, the regulator must give the water service provider an information notice about the decision.

127 Cancelling or amending exemption from preparing drought management plan

- (1) If the circumstances under which an exemption was given change, the water service provider must immediately give the regulator notice of the change.
- (2) The regulator may amend or cancel an exemption—

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- (a) after receiving notice under subsection (1) for the exemption; or
 - (b) if the regulator becomes aware of a change in the circumstances under which the exemption was given.
- (3) If the regulator amends or cancels an exemption, the regulator must give the water service provider an information notice about the decision to amend or cancel the exemption.

128 Registering a drought management plan

- (1) If the regulator is satisfied a drought management plan complies with the registration criteria in any guidelines made by the regulator for preparing the plan, the regulator must, as soon as practicable after receiving a copy of the plan—
- (a) register the plan; and
 - (b) give the water service provider notice of the registration.
- (2) The notice must also tell the water service provider the intervals, of not less than 1 year, at which regular reviews of the plan must be conducted.
- (3) Registration under subsection (1) is not approval by the regulator of the contents of the plan.

129 Changing a drought management plan

- (1) The water service provider may change the drought management plan after it is registered.
- (2) If the water service provider is the prescribed related entity of the relevant infrastructure owner, the drought management plan, as changed, must include, or be accompanied by, the owner's written agreement to the changed plan.
- (3) As soon as practicable after changing the drought management plan, the water service provider must—
- (a) have the changed plan certified under section 124; and

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- (b) give a copy of the changed plan to the regulator for registration under section 128.

130 Complying with drought management plan

The water service provider must comply with the drought management plan when supplying water services to the service provider's customers.

Maximum penalty—200 penalty units.

Division 7 Outdoor water use conservation plan

132 Application of div 7

This division applies to a service provider who provides a retail water service outside the SEQ region.

133 Particular water service providers to have outdoor water use conservation plans

(1AA) This section applies if —

- (a) the regulator is satisfied—
- (i) there is a risk to a water service provider's water security; and
 - (ii) the water service provider has not implemented adequate measures to ensure the efficient use of water by the service provider's customers; and
- (b) after consulting with the water service provider, the regulator has given the water service provider notice requiring the water service provider to have a plan under this section.

- (1) The water service provider must have a plan (an *outdoor water use conservation plan*), for reducing outdoor water use

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and promoting efficient outdoor water use by customers of the service provider, that—

- (a) complies with subsection (2); and
- (b) is approved by the regulator.

Maximum penalty—200 penalty units.

- (2) The plan must be prepared in accordance with any guidelines made by the regulator for preparing the plan and state—
 - (a) any service provider water restrictions imposed, or to be imposed, by the service provider; and
 - (b) details of measures to reduce outdoor water use and promote efficient outdoor water use by the service provider's customers; and
 - (c) the way the service provider intends to implement the measures, including the timing for implementing the measures and the way the service provider intends to ensure compliance with the measures.
- (3) The plan may be part of a document prepared for another purpose if the part fulfils the requirements of subsection (2).
- (4) If a water service provider appeals a decision made by the regulator under section 134(4), the provider does not contravene subsection (1) in relation to the failure to have a plan until the day the appeal is decided.

Note—

See also section 627 (Application of provision about outdoor water use conservation plan) for application of this section to particular water service providers.

134 Approving outdoor water use conservation plan

- (1) The regulator must, after receiving an outdoor water use conservation plan for approval—
 - (a) approve the plan and give the water service provider notice of the approval; or

- (b) return the plan to the water service provider and give the service provider a notice—
 - (i) stating how the plan must be changed to make it comply with section 133(2); and
 - (ii) requiring that the plan be amended in the way stated and returned to the regulator within the reasonable period stated in the notice.
- (2) The water service provider must comply with a requirement included in a notice given under subsection (1)(b).

Maximum penalty—200 penalty units.
- (3) When considering whether to approve a plan, the regulator must take account of cost considerations for the water service provider and its customers.
- (4) If, after considering the amended plan, the regulator decides to refuse the plan, the regulator must give the water service provider an information notice about the decision.

135 Changing outdoor water use conservation plan

- (1) A water service provider may, with the regulator's agreement, change an outdoor water use conservation plan after it is approved.
- (2) The plan, as changed in the way agreed by the regulator, is taken to be approved by the regulator.

136 Complying with outdoor water use conservation plan

A water service provider must comply with the provider's outdoor water use conservation plan when supplying water services to the service provider's customers.

Maximum penalty—200 penalty units.

Division 8 Other service provider obligations

Subdivision 1 Residential premises

137 Application of sdiv 1

This subdivision applies if—

- (a) a water service provider provides a retail water service to residential premises; and
- (b) the supply of water to the premises is measured and charged by the water service provider, or a related local government, only in relation to the premises; and
- (c) the premises are not common property under the *Body Corporate and Community Management Act 1997* or the *Building Units and Group Titles Act 1980*.

138 Guidelines for rate notice or account for supply of water to residential premises

- (1) A rate notice or account issued by the water service provider, or the related local government, for the supply of water to the residential premises, must comply with guidelines made by the regulator.
- (2) The guidelines may state—
 - (a) the frequency at which a rate notice or account must be issued for the supply of water to residential premises; and
 - (b) the type of information to be included in the rate notice or account about the volume of water supplied to the premises during each billing period for the premises.
- (3) This section applies despite the requirements for levying rates under the Local Government Act.
- (4) Subsection (5) applies for a service provider that is a withdrawn SEQ council.

- (5) If there is any conflict between the guidelines and any requirement under the 2009 restructuring Act for a rate notice or account, the guidelines and subsection (1) do not apply to the extent of the conflict.

139 Service provider to give occupier water advice

- (1) This section applies if the owner of the residential premises is not an occupier of the residential premises.
- (2) The water service provider must give a notice (a *water advice*), in the approved form, to an occupier of the premises stating the volume of water supplied to the premises during each billing period for the premises.

Maximum penalty—200 penalty units.

- (3) The water advice must not include any information about any other rates or charges mentioned in the Local Government Act.
- (4) However, the water advice may include other information, including information about—
- (a) ways to reduce the volume of water used at the premises; or
 - (b) service provider water restrictions applying to the premises.

- (5) In this section—

occupier, of residential premises, means a person who ordinarily resides at the premises.

Note—

See also section 607 (Application of provision about water advices) for application of this section to particular water service providers.

Subdivision 2 Premises with more than 1 sole-occupancy unit

140 Service provider to give information about water usage

- (1) This section applies to premises if—
 - (a) a building located on the premises includes more than 1 sole-occupancy unit; and
 - (b) after 1 January 2008 meters are installed in relation to a compliance request made under the *Plumbing and Drainage Act 2002* after 31 December 2007—
 - (i) for measuring the supply of water to each sole-occupancy unit; and
 - (ii) on infrastructure that supplies retail water services for the premises.
- (2) A rate notice or account issued by a water service provider or a related local government for the provision of a retail water service to the premises must—
 - (a) state the volume of water supplied through each meter during each billing period for the premises; and
 - (b) the amount of the total charge for the retail water service that relates to the volume of water supplied through each meter.
- (3) In this section—

Building Code of Australia see the *Plumbing and Drainage Act 2002*.

premises does not include scheme land under the *Body Corporate and Community Management Act 1997*.

sole-occupancy unit, in relation to a building, means—

- (a) a room or other part of the building for occupation by one or a joint owner, lessee, tenant, or other occupier to the exclusion of any other owner, lessee, tenant, or other occupier, including, for example—

-
- (i) a dwelling; or
 - (ii) a room or suite of associated rooms in a building classified under the Building Code of Australia as a class 2, 4, 5, 6, 7 or 8 building; or
- (b) any part of the building that is a common area.

Division 9 Annual reports

141 Service provider to report annually

- (1) A service provider must prepare an annual report that complies with section 142—
- (a) for each financial year after a financial year in which a strategic asset management plan, system leakage management plan or drinking water quality management plan has been approved; and
 - (b) for each financial year after a financial year in which a system operating plan applying to the service provider has been made; and
 - (c) for each financial year after a financial year in which a customer service standard has been given to the regulator.
- (2) An annual report mentioned in subsection (1)(a), (b) or (c) may be combined with 1 or both of the other reports mentioned in the subsection.
- (3) The service provider must give a copy of an annual report to the regulator within 120 business days after the end of the financial year to which it relates.

Maximum penalty—500 penalty units.

- (4) Subsections (1) and (3) do not apply to a service provider that is—
- (a) a local government if—

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- (i) the local government includes the information mentioned in section 142 in its annual report prepared under the Local Government Act; and
 - (ii) the local government gives a copy of the report to the regulator within 30 business days after the report is adopted; or
 - (b) the chief executive if—
 - (i) the chief executive includes the information mentioned in section 142 in a report required under the *Financial Accountability Act 2009*, section 63; and
 - (ii) if the chief executive and the regulator are not the same entity—the chief executive gives the regulator a copy of the report within 30 business days after the report is given to the Minister.
- (5) A copy of a report mentioned in this section must be available for inspection and purchase.

142 Contents of annual report

- (1) For an annual report mentioned in section 141(1)(a) that relates to a strategic asset management plan or system leakage management plan, the report must—
- (a) be prepared in accordance with the guidelines, if any, made by the regulator about the preparation of annual reports; and
 - (b) measure the service provider's performance for the financial year for the services for which the service provider is registered against the strategic asset management plan and the system leakage management plan for the services; and
 - (c) document the actions taken by the service provider to implement the plan including the application of funds to support implementation of the plan; and

- (d) state the outcome of any review of the plan and how the service provider has addressed matters raised in the review; and
 - (e) contain a summary of the findings of and any recommendations stated in an audit report given to the regulator in the financial year to which the report relates.
- (2) For an annual report mentioned in section 141(1)(a) that relates to a drinking water quality management plan, the report must—
- (a) be prepared in accordance with the guidelines, if any, made by the regulator about the preparation of annual reports; and
 - (b) document the actions taken by the drinking water service provider to implement the plan; and
 - (c) state the outcome of any review of the plan in the financial year to which the annual report relates, and how the service provider has addressed matters raised in the review; and
 - (d) include details of the findings of, and any recommendations stated in, an audit report about a regular audit given to the regulator in the financial year; and
 - (e) include details of the information given to the regulator under sections 102 and 102A in the financial year; and
 - (f) include details of the provider's compliance with water quality criteria for drinking water; and
 - (g) if the provider supplies drinking water to customers—include details of any complaints made to the provider about the provider's drinking water service.
- (3) For an annual report mentioned in section 141(1)(b), the report must measure the service provider's performance with the desired levels of service objectives and other obligations and requirements that apply to the provider under the plan.

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- (4) For an annual report mentioned in section 141(1)(c), the report must—
 - (a) measure the service provider's performance for the financial year for the services for which the service provider is registered against the customer service standard for the services; and
 - (b) state the outcome of any review of the standard and how the service provider has addressed matters raised in the review.
- (5) An annual report prepared under section 141(1) by a service provider who is the prescribed related entity of the relevant infrastructure owner must include, or be accompanied by, the owner's written agreement to the report.

Division 10 Water for fire fighting

143 Application of div 10

This division applies to a service provider who provides a retail water service.

144 No charge for water for firefighting purposes

- (1) A water service provider must not make a charge for water taken from a firefighting system or a service provider's hydrant for firefighting purposes.
- (2) However, the service provider may fix either or both of the following to any private firefighting system—
 - (a) a meter;
 - (b) a seal.
- (3) Within 24 hours after a seal is broken, the occupier of the premises must give the service provider written notice of the breaking unless the occupier has a reasonable excuse.

Maximum penalty for subsection (3)—20 penalty units.

145 Water to be used only for firefighting purposes

- (1) A person must not take water from a firefighting system or a service provider's hydrant without the permission of the service provider unless the water is taken for firefighting purposes.

Note—

Under the *Fire and Rescue Service Act 1990*, section 53(2)(h), the Queensland Fire and Rescue Service may take water for firefighting purposes from any source whether natural or artificial.

Maximum penalty—1000 penalty units.

- (2) If a person is convicted of an offence against subsection (1), the service provider may recover from the person as a debt the amount of the loss or the reasonable cost of repairing any damage caused by the unlawful taking of the water.

Division 11 Exemptions for small service providers

146 Small service providers may apply for exemption

- (1) A small service provider may apply to the regulator for an exemption from complying with—
- (a) divisions 1 and 4 in relation to a strategic asset management plan; or
 - (b) division 5; or
 - (c) all or part of division 9 in relation to a strategic asset management plan.

Editor's note—

divisions 1 (Strategic asset management plans) and 4 (Audit reports and reviews), or 5 (Customer service standards) or 9 (Annual reports)

- (2) The application must be in the approved form.

147 Deciding application for exemption

- (1) This section applies if the regulator is satisfied it is not reasonably practicable for the small service provider to comply with 1 or more of the provisions mentioned in section 146(1)(a), (b) or (c) because the cost of complying would outweigh the benefits.
- (2) The regulator must grant the exemption, with or without conditions.
- (3) In deciding the application, the regulator must have regard to the guidelines, if any, made by the regulator for granting exemptions under this division.
- (4) If an exemption is given on conditions, the exemption operates only if the conditions are complied with.
- (5) If the regulator is not satisfied under subsection (1), the regulator must refuse to grant the exemption.

148 Notice of decision on application for exemption

- (1) If the regulator grants an exemption, the regulator must give the service provider an information notice of the exemption.
- (2) The regulator must also, as soon as is practicable after giving an exemption, give notice of the exemption in the gazette.
- (3) The gazette notice must state the following—
 - (a) the small service provider to whom the exemption applies;
 - (b) the registered service to which the exemption applies;
 - (c) the division, or divisions, to which the exemption applies;
 - (d) any conditions to which the exemption is subject;
 - (e) any limit on the duration of the exemption.
- (4) The *Statutory Instruments Act 1992*, sections 24 to 26, apply to an exemption as if it were a statutory instrument.

Editor's note—

Statutory Instruments Act 1992, sections 24 (Statutory instrument may be of general or limited application), 25 (Statutory instrument may make different provision for different categories) and 26 (Statutory instrument may authorise determination etc. by specified person etc.)

- (5) If the regulator refuses to grant the exemption, the regulator must give the service provider an information notice about the refusal.

149 Cancellling or amending an exemption

- (1) If the circumstances under which an exemption was given change, the small service provider must immediately give the regulator notice of the change.
- (2) The regulator may amend or cancel an exemption—
 - (a) after receiving a notice under subsection (1); or
 - (b) if the regulator becomes aware of a change in the circumstances under which the exemption was given.
- (3) If the regulator amends or cancels the exemption, the regulator must—
 - (a) give the service provider an information notice about the amendment or cancellation; and
 - (b) as soon as is practicable after amending or cancelling the exemption, give notice of the amendment or cancellation in the gazette.

150 Sections 150–159 not used

See editor's note for section 1.

Part 5 Service areas

Division 1 Preliminary

160 Application of pt 5

This part applies to a service provider who supplies a retail water service or sewerage service in a service area.

Division 2 Service areas

161 Declaration of service area

- (1) A local government may, by resolution, declare—
 - (a) all or part of its local government area to be a service area for a retail water service or a sewerage service; and
 - (b) the service provider for the service area.
- (2) A local government must not declare an entity, other than the local government, to be the service provider for the area unless the other entity agrees in writing to the declaration before the declaration is made.
- (3) A local government may, by resolution, amend the declaration by adding an area to, or removing an area from, the service area.
- (4) A resolution must not be made under subsection (3) without the written agreement of the service provider.
- (5) A resolution under subsection (1) or (3) takes effect on—
 - (a) if the declaration states a day—the day stated; or
 - (b) otherwise—the day the declaration is made.
- (6) A local government must not declare an area to be a service area for a retail water service or a sewerage service if the area

has already been declared for another retail water service or sewerage service.

162 Notice of declaration of service area

If a local government makes or amends a declaration under section 161, the local government must—

- (a) publish a notice of the declaration or amendment; and
- (b) make the notice available for inspection and purchase under the Local Government Act.

163 Map of service area

(1) The service provider for a registered service in a service area must keep a map showing, for the service—

- (a) the limits of the service area; and
- (b) the location of the service provider's infrastructure.

(2) The service provider must—

- (a) if the service provider is not the local government—give the local government a copy of the map; and
- (b) update the map at least annually; and
- (c) make the map available for inspection and purchase.

Division 3 Access to services in service areas

164 Access to service in service area

(1) The service provider must, to the greatest practicable extent, ensure that—

- (a) all premises in the service area are able to be connected directly and separately to the service provider's infrastructure for the area; and

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- (b) if 2 or more premises are part of a premises group—the premises group, rather than each individual premises, is able to be connected, directly and separately to its infrastructure; and
 - (c) the infrastructure can deal with the service requirements of all premises in the service area; and
 - (d) for a retail water service—the design of its infrastructure allows for a connection point at or within the boundary of each premises connected to the service; and
 - (e) for a sewerage service—the design of its infrastructure allows for a connection point—
 - (i) at or within the boundary of each premises connected to the service; and
 - (ii) to the greatest practicable extent, at an invert level below ground level at which the sanitary drain or property sewer laid at minimum grade is capable of servicing the premises.
- (2) A property service is part of the service provider's infrastructure for a water service or sewerage service.

165 Recovering cost of giving access to registered service

The service provider may recover from a customer the reasonable cost of complying with section 164 for the customer's premises.

166 When service provider not required to supply water in service area

- (1) This section applies if—
- (a) the owner of premises in the service area wants the service provider to supply water to the premises; and
 - (b) the service provider can not supply water from its infrastructure to the premises at a satisfactory pressure because of physical constraints.

- (2) The service provider must supply water to the premises if the owner installs enough water storage tanks and pumps to ensure that water can be supplied at a satisfactory pressure and flow.
- (3) The service provider may impose conditions on the installation of the water storage tanks and pumps, including, for example, a condition requiring that a pump installed on the supply side of a water storage tank does not cause negative pressures in the service provider's water main.

Division 4 Connecting to registered services

167 Owner may ask for connection to service provider's infrastructure

- (1) This section applies if an owner of premises in the service area asks the service provider to connect the owner's premises to the service provider's infrastructure.
- (2) The service provider must advise the owner of any work the service provider considers reasonably necessary to be carried out on the premises and any reasonable connection fee to enable the premises to be connected to the infrastructure.

Note—

If the work is development as defined under the Planning Act, that Act applies to the work.

- (3) If the owner satisfactorily completes the work (including complying with any conditions for carrying out the work) and pays the connection fee, the service provider must connect the owner's property to the infrastructure.

168 Notice requiring connection to registered service

- (1) The service provider may, by notice given to the owner of premises in the service area, require the owner to carry out works for connecting the premises to a registered service.

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- (2) The notice must state—
- (a) the work to be carried out on the premises to enable the service to be supplied; and
- Note—*
- The Planning Act provides for the process of granting approvals for the work.
- (b) a reasonable period, but not less than 20 business days, for completing the work; and
 - (c) that the work must be completed within the stated period or any extension of the period agreed to by the service provider; and
 - (d) anything else the owner must do to enable the service to be supplied.
- (3) The owner must comply with the notice unless the owner has a reasonable excuse.
- Maximum penalty—200 penalty units.
- (4) When the owner has satisfactorily completed the work, the service provider must connect the owner's premises to the service provider's infrastructure.

Division 5 Restricting domestic water supply

169 Restricting domestic water supply in particular circumstances

- (1) This section applies if—
- (a) premises are connected to a water service; and
 - (b) the owner or occupier of the premises—
 - (i) contravenes a service provider water restriction; or
 - (ii) does not pay the rate or charge for the service; and

-
- (c) the owner or occupier has been given a notice not to continue to contravene the restriction or to pay the rate or charge; and
 - (d) the owner or occupier continues to contravene the restriction or refuses to pay the rate or charge; and
 - (e) the service provider is not a withdrawn SEQ council.

Note—

For withdrawn SEQ councils see the 2009 restructuring Act, section 99AT (Restricting water supply).

- (2) The service provider may reduce the water supply to the premises to the minimum level necessary for the health and sanitation purposes of the owner or occupier.
- (3) However, the service provider must not completely shut off the water supply to the premises.

170 Sections 170–179 not used

See editor's note for section 1.

Part 6 Trade waste and seepage water approvals

180 Approvals for discharge of trade waste and seepage water

- (1) A sewerage service provider may give a person 1 or both of the following approvals (each *an approval*) for the sewerage service provider's sewerage infrastructure—
 - (a) an approval (a *trade waste approval*) to discharge trade waste into the sewerage infrastructure;
 - (b) an approval (a *seepage water approval*) to discharge seepage water into the sewerage infrastructure, other

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than seepage water from mining activities, or petroleum activities, within the meaning of the *Environmental Protection Act 1994*.

- (2) However, an approval can not be given if the regulator has given the sewerage service provider a regulator notice prohibiting the provider from giving that type of approval.
- (3) Before giving an approval, the sewerage service provider must consider the effect of the proposed discharge on any existing or potential re-use of waste water or sludge.
- (4) The sewerage service provider may give an approval only if the sewerage service provider is satisfied—
 - (a) having regard to the amount, type and strength of the proposed discharge, the discharge will not harm the sewerage or the health and safety of anyone working on the sewerage; and
 - (b) the sewage treatment plant to treat the discharge is capable of treating the discharge to an acceptable standard.
- (5) Also, if the sewerage service provider has a relevant environmental plan, the provider may give a trade waste approval only if satisfied the proposed discharge into the sewerage is consistent with the plan.
- (6) In this section—

relevant environmental plan means an environmental plan about trade waste management under the *Environmental Protection (Water) Policy 2009*, section 22.

sludge means semi-liquid solids settled from sewage in septic tanks, arresters and sewage treatment plants.

waste water means the spent or used water of a community or industry that contains dissolved or suspended matter.

181 Approval may be conditional

- (1) The sewerage service provider may give a trade waste approval or seepage water approval on conditions, including, for example, conditions about 1 or more of the following—
 - (a) the maximum daily quantity of trade waste or seepage water that may be discharged;
 - (b) the maximum permissible rate of the discharge;
 - (c) the permissible limits for the quality of the waste or seepage water, including limits for suspended solids, biochemical oxygen demand, acidity, alkalinity and salinity;
 - (d) whether the waste or seepage water must be treated before being discharged into the sewerage service provider's sewerage;
 - (e) the appropriate management of polluted areas, including, for example, conditions requiring—
 - (i) the building of a roof over a stated area to prevent rainwater entering a sanitary drain or sewer; or
 - (ii) the paving of the floor of a stated area with an approved impervious material and to a stated grade to an outlet; or
 - (iii) the installation of an arrester or pre-treatment device;
 - (f) works that must be constructed to treat or store the waste or seepage water.
- (2) If the regulator has given the sewerage service provider a regulator notice requiring the sewerage service provider to impose particular conditions on trade waste approvals or seepage water approvals, the provider must comply with the notice.

[s 182]

182 Criteria for suspending or cancelling trade waste approval or seepage water approval

A sewerage service provider may suspend or cancel a trade waste approval or seepage water approval (the *proposed action*) if the sewerage service provider is satisfied—

- (a) the approval holder has contravened a condition of the approval; or
- (b) the approval holder has contravened a provision of this Act; or
- (c) the approval is no longer appropriate because—
 - (i) for a trade waste approval—the circumstances under which trade wastes are generated by the holder have significantly changed since the approval was given; or
 - (ii) for a seepage water approval—there is no longer any seepage water to discharge into the provider's sewerage infrastructure; or
- (d) urgent action is necessary in the interests of public health or safety to prevent environmental harm or prevent damage to the sewerage service provider's sewerage system.

183 Suspending or cancelling trade waste approval or seepage water approval

- (1) Before the sewerage service provider acts under section 182, the sewerage service provider must give the approval holder a show cause notice about the proposed action.
- (2) If, after considering any properly made submissions by the approval holder, the sewerage service provider is still satisfied the proposed action should be taken, the sewerage service provider may—
 - (a) if the proposed action was to suspend the approval for a stated period—suspend the approval for not longer than the proposed suspension period; or

- (b) if the proposed action was to cancel the approval—either cancel the approval or suspend it for a period.
- (3) Within 30 business days after making a decision under subsection (2), the sewerage service provider must give the approval holder an information notice about the decision.
- (4) If, after considering any properly made submissions by the approval holder, the sewerage service provider is not satisfied the proposed action should be taken, the sewerage service provider must give the approval holder a notice about the decision.
- (5) A decision under subsection (2), takes effect on the later of the following—
 - (a) the day the information notice is received by the approval holder;
 - (b) the day stated in the notice.

184 Immediate suspension or cancellation

- (1) Despite section 183(1), the sewerage service provider may suspend or cancel a trade waste approval or seepage water approval without giving a show cause notice if the sewerage service provider considers urgent action is necessary—
 - (a) in the interests of public health or safety; or
 - (b) to prevent environmental harm; or
 - (c) to prevent damage to the sewerage service provider's sewerage system.
- (2) Also, a sewerage service provider must cancel a trade waste approval or seepage water approval given by the sewerage service provider if the sewerage service provider has been given a regulator notice prohibiting the sewerage service provider from giving the trade waste approval or seepage water approval.

[s 185]

- (3) If the sewerage service provider acts under subsection (1) or (2), the sewerage service provider must give the approval holder an information notice about the action.

185 Amending trade waste approval or seepage water approval

- (1) This section applies if—
 - (a) a sewerage service provider receives a regulator notice stating conditions the sewerage service provider must impose on a trade waste approval or seepage water approval; and
 - (b) a trade waste approval or seepage water approval that has been given by the sewerage service provider is not consistent with the conditions mentioned in paragraph (a).
- (2) The sewerage service provider must, by notice given to the approval holder, amend the approval to ensure it is consistent with the conditions mentioned in subsection (1)(a).
- (3) The notice must, for the purpose of subsection (2)—
 - (a) if the approval is subject to conditions—state how the conditions of the approval are amended; and
 - (b) state any other conditions to which the approval is subject.
- (4) If the sewerage service provider gives an approval holder a notice under this section, the approval is taken to be amended in the way stated in the notice when the notice is given.

186 Sections 186–189 not used

See editor's note for section 1.

Part 7 Offences

190 Supplying unauthorised services

An entity must not supply a sewerage or water service unless the entity—

- (a) is a service provider for the service; or
- (b) is operating infrastructure for the service provider for the service.

Maximum penalty—1000 penalty units.

191 Connecting to or disconnecting from service provider's infrastructure without approval

A person must not, without the written consent of a service provider, connect to, or disconnect from, the service provider's infrastructure.

Maximum penalty—1000 penalty units.

192 Interfering with service provider's infrastructure

- (1) A person must not, without the written consent of a service provider, interfere with a service provider's infrastructure.

Maximum penalty—1000 penalty units.

- (2) A person must not, without the written consent of a service provider, build over, interfere with access to, increase or reduce the cover over, or change the surface of land in a way causing ponding of water over an access chamber for, a service provider's infrastructure.

Maximum penalty—500 penalty units.

[s 193]

193 Discharging particular substances

- (1) A person must not discharge trade waste or seepage water into a sewerage service provider's infrastructure without the sewerage service provider's approval under section 180.

Maximum penalty—1665 penalty units.

Note—

A sewerage service provider can not give a person an approval, under section 180, to discharge seepage water from a mining activity or petroleum activity, within the meaning of the *Environmental Protection Act 1994*, into sewerage infrastructure.

- (2) A person must not discharge a prohibited substance, surface water, soil, sand or rock into a service provider's infrastructure.

Maximum penalty—1665 penalty units.

- (3) A person must not discharge water from an ornamental pond, a swimming pool or the filtration system of a swimming pool into a service provider's infrastructure without the written consent of the service provider.

Maximum penalty—500 penalty units.

194 Polluting water

A person must not do anything likely to pollute water in a service provider's water service.

Maximum penalty—1000 penalty units.

195 Taking water without approval

- (1) A person must not, without a service provider's written approval, take water from a service provider's infrastructure.

Maximum penalty—1000 penalty units.

- (2) If water is supplied to premises by a service provider's infrastructure for domestic purposes, a person must not, without the service provider's written approval, take water

from a supply pipe on the premises for use off the premises, other than for the domestic purposes of the owner or occupier of the premises.

Maximum penalty—1000 penalty units.

- (3) However, a person may take water from a service provider's infrastructure—
- (a) for firefighting purposes; or
 - (b) if the water is supplied for general public use.

Chapter 3 Recycled water management

Part 1 Particular offences

196 Offence about supplying recycled water

- (1) The recycled water provider for a single-entity recycled water scheme must not supply recycled water under the scheme unless there is an approved recycled water management plan for the supply of the water.

Maximum penalty—1665 penalty units.

- (2) A recycled water provider or other declared entity for a multiple-entity recycled water scheme must not supply recycled water under the scheme unless there is an approved recycled water management plan for the supply of the water.

Maximum penalty—1665 penalty units.

- (3) Subsection (1) does not apply to a recycled water provider who supplies recycled water under an exemption for the scheme.

[s 197]

197 Offences about compliance with exemption or recycled water management plan

- (1) A recycled water provider who has an exemption for the provider's recycled water scheme must comply with the conditions of the exemption.

Maximum penalty—1665 penalty units.

- (2) A recycled water provider who has an approved recycled water management plan for the provider's single-entity recycled water scheme must comply with—

- (a) the plan; and
(b) the conditions of the plan.

Maximum penalty—1665 penalty units.

- (3) The scheme manager and each recycled water provider or other declared entity for a multiple-entity recycled water scheme must comply with—

- (a) the approved recycled water management plan for the scheme to the extent it applies to the scheme manager, recycled water provider or other entity; and
(b) the conditions of the plan to the extent the conditions apply to the scheme manager, recycled water provider or other entity.

Maximum penalty—1665 penalty units.

198 Offence about compliance with post supply obligation

- (1) This section applies if—
- (a) a post supply obligation is imposed on a responsible entity for a CSG (aquifer) recycled water scheme; and
- (b) the supply of recycled water under the scheme has stopped, whether or not the approved recycled water management plan for the scheme has been suspended or cancelled.

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- (2) The responsible entity must comply with the post supply obligation.

Maximum penalty—1665 penalty units.

- (3) In this section—

responsible entity, for a CSG (aquifer) recycled water scheme, includes an entity that, immediately before the supply of recycled water under the scheme stopped, was a responsible entity for the scheme.

199 Offences about compliance with conditions of exclusion decision

- (1) This section applies if an exclusion decision applies for a CSG (pt 9A, div 3) scheme, or part of a CSG (pt 9A, div 3) scheme.
- (2) A responsible entity for the CSG (pt 9A, div 3) scheme must comply with the conditions of the exclusion decision to the extent they apply to the responsible entity.

Maximum penalty—1665 penalty units.

Part 2 Recycled water management planning

200 Purpose of recycled water management plan

The purposes of a recycled water management plan are—

- (a) if the plan is for a critical recycled water scheme—
- (i) to protect public health; and
 - (ii) if applicable, to ensure the continuity of operation of the scheme; or
- (b) otherwise—to protect public health.

201 Preparing particular plans

- (1) The recycled water provider for a single-entity recycled water scheme must prepare a recycled water management plan for the scheme unless the provider has an exemption for the scheme.
- (2) The scheme manager for a multiple-entity recycled water scheme must prepare a scheme manager plan for the scheme.
- (3) Each recycled water provider and other declared entity for a multiple-entity recycled water scheme must prepare a scheme provider plan for the scheme.
- (4) A recycled water management plan, scheme manager plan and scheme provider plan must be prepared in accordance with the guidelines, if any, made by the regulator about—
 - (a) preparing recycled water management plans; and
 - (b) validating recycled water schemes.
- (5) A recycled water management plan must—
 - (a) describe the recycled water scheme to which the plan relates; and
 - (b) include details of the infrastructure for the production or supply of recycled water under the scheme, and how the infrastructure is to be maintained; and

Examples of infrastructure for the production or supply of recycled water that is coal seam gas water—

feed ponds, petroleum wells, storage and distribution infrastructure, treatment plants
 - (c) include the water quality criteria for recycled water for the plan; and
 - (d) identify the hazards and hazardous events that may affect the quality of the recycled water; and
 - (e) include an assessment of the risks posed by the hazards and hazardous events; and
 - (f) demonstrate how the risks posed by the hazards and hazardous events are proposed to be managed; and

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- (g) include details of the operational and verification monitoring programs under the plan, including the parameters to be used for indicating compliance with the plan and the water quality criteria for recycled water for the plan; and
 - (h) include the incident and emergency response plan for the scheme; and
 - (i) if recycled water is supplied under the recycled water scheme to premises by way of a dual reticulation system—include details of an education and risk awareness program for customers of the scheme.
- (6) Subsection (5) does not apply to an interim recycled water management plan for a CSG recycled water scheme.

201A Additional requirements for plans for CSG recycled water schemes

- (1) This section applies to a recycled water management plan for a CSG recycled water scheme.
- (2) In addition to complying with section 201, the plan must—
 - (a) demonstrate how any risks associated with variations in the quality of the source water will be managed; and
 - (b) include the pre-supply water quality data for the scheme; and
 - (c) if the scheme is a CSG (aquifer) recycled water scheme—
 - (i) identify the hazards and hazardous events that may affect the quality of the relevant water for the scheme (the *relevant hazards and hazardous events*); and
 - (ii) include an assessment of the risks posed by the relevant hazards and hazardous events; and

[s 201A]

- (iii) demonstrate how the risks posed by the relevant hazards and hazardous events are proposed to be managed; and
 - (iv) include a validation program for the scheme.
- (3) In this section—

pre-supply water quality data means data about the results of testing, carried out in the way and at the times required under the guidelines mentioned in section 201(4)(a), of the quality of the following water—

- (a) the water in feed ponds for the scheme or, if data for the water in feed ponds is not available, the water from petroleum wells for the scheme;
- (b) the coal seam gas water at the point of supply nominated in the recycled water management plan;
- (c) for a plan relating to a CSG recycled water scheme under which recycled water is supplied by its release, directly or indirectly, into an aquifer—the water in the aquifer before the recycled water is released.

relevant location, for a drinking water service provider, has the meaning given for part 9A.

relevant water, for a CSG (aquifer) recycled water scheme, means each of the following—

- (a) the recycled water supplied under the scheme;
- (b) the water in the aquifer after the recycled water has been released into it;
- (c) the water in the aquifer at the relevant location for a drinking water service provider.

source water means coal seam gas water produced under the CSG recycled water scheme, including coal seam gas water from a petroleum well or in a feed pond.

202 Application for approval of recycled water management plan

- (1) The relevant entity for a recycled water scheme must apply to the regulator for approval of the recycled water management plan for the scheme.
- (2) An application under this section must—
 - (a) be in the approved form; and
 - (b) be accompanied by—
 - (i) a copy of the recycled water management plan; and
 - (ii) the fee prescribed under a regulation.
- (3) Subsection (4) applies if, under a recycled water scheme, recycled water, other than coal seam gas water, is proposed to be supplied to augment a supply of drinking water.
- (4) Despite subsection (1), a relevant entity for the recycled water scheme must not apply for approval of the recycled water management plan for the scheme unless there is an approved validation program for the scheme.

203 Additional information may be required

- (1) The regulator may, by notice given to the relevant entity, require—
 - (a) the entity to give additional information about the recycled water management plan, including, for example, information about arrangements relating to the supply of recycled water under the scheme; or
 - (b) any information included in the plan, or any additional information required under paragraph (a), to be verified by statutory declaration.
- (2) If the relevant entity fails, without reasonable excuse, to comply with the requirement within the reasonable period stated in the notice, the application is taken to have been withdrawn.

[s 204]

- (3) A requirement under this section is an *information requirement*.
- (4) In this section—
relevant entity, in relation to a multiple-entity recycled water scheme, includes any recycled water provider or other declared entity for the scheme.

204 Regulator may obtain advice about application

The regulator may obtain advice from an advisory council or any other entity the regulator considers appropriate before deciding the application.

205 Consideration of application

- (1) The regulator must consider each application and decide to approve, with or without conditions (*regulator conditions*), or refuse to approve, the recycled water management plan—
 - (a) if an information requirement is not made in relation to the plan—within 80 business days after receiving the plan; or
 - (b) if an information requirement is made in relation to the plan—within 80 business days after the requirement has been complied with.
- (2) In considering an application, the regulator must have regard to the following—
 - (a) the recycled water management plan and any additional information about the plan given to the regulator under section 203;
 - (b) the guidelines, if any, made by the regulator about preparing recycled water management plans and validating recycled water schemes;
 - (c) the approved validation program for the recycled water scheme to which the plan relates, if the scheme involves

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- the supply of recycled water, other than coal seam gas water, to augment a supply of drinking water;
- (d) any advice obtained by the regulator under section 204;
 - (e) the water quality criteria for recycled water.

206 Notice of decision

- (1) Within 10 business days after deciding the application, the regulator must give the relevant entity—
 - (a) if the decision is to approve the recycled water management plan without regulator conditions—notice of the decision; or
 - (b) if the decision is to approve the plan with regulator conditions, or refuse to approve the plan—an information notice for the decision.
- (2) If the regulator approves the recycled water management plan, the notice of the decision or information notice for the decision must state all of the following—
 - (a) the regulator conditions, if any, of the approval;
 - (b) the intervals at which regular reviews of the approved plan must be conducted;
 - (c) the intervals at which internal audits of the approved plan must be conducted;
 - (d) the intervals at which regular audits of the approved plan must be conducted.
- (3) An interval mentioned in subsection (2)(b) or (c) must not be less than—
 - (a) if any part of the recycled water management plan is for a critical recycled water scheme—1 year; or
 - (b) otherwise—2 years.
- (4) An interval mentioned in subsection (2)(d) is the interval decided by the regulator.

[s 207]

- (5) To remove any doubt, it is declared that a regulator condition of the approval may, if the recycled water management plan relates to a CSG (aquifer) recycled water scheme, impose a post supply obligation on a responsible entity for the scheme.

Note—

See also part 9A, division 5 in relation to post supply obligations.

207 When regulator must not approve recycled water management plan

- (1) This section applies to a recycled water scheme if—
- (a) recycled water, other than coal seam gas water, is proposed to be supplied under the scheme to augment a supply of drinking water; and
 - (b) the supply of the recycled water is into a water storage of a drinking water service provider that, under chapter 2, part 4, division 3, must have a drinking water quality management plan.
- (1A) Also, this section applies to a recycled water scheme under which recycled water that is coal seam gas water is proposed to be supplied by its delivery to a drinking water service provider whose drinking water service includes the treatment, transmission or reticulation of the water for supply as drinking water.
- (2) The regulator must not approve the recycled water management plan for the recycled water scheme unless there is an approved drinking water quality management plan for—
- (a) if subsection (1) applies—the water storage; or
 - (b) if subsection (1A) applies—the part of the drinking water service to which the recycled water is delivered and any other part of the drinking water service that uses the recycled water.

208 Statutory condition of approved recycled water management plans

- (1) An approved recycled water management plan for a single-entity recycled water scheme is subject to the conditions stated in subsections (2) and (3).
- (2) If the recycled water provider for the scheme stops or intends to stop the production or supply of recycled water under the scheme, other than as provided for under the recycled water management plan or permanently, the provider must as soon as practicable give the regulator notice of the stoppage or proposed stoppage.
- (3) If the recycled water provider for the scheme becomes aware that an entity to whom the provider supplies recycled water is using the water other than in a way or for the purpose provided for under the plan, the provider must stop supply of the water to the entity.
- (4) An approved recycled water management plan for a multiple-entity recycled water scheme is subject to the conditions stated in subsections (5) and (6).
- (5) If a recycled water provider or other declared entity for the scheme stops or intends to stop the production or supply of recycled water under the scheme, other than as provided for under the recycled water management plan or permanently, the scheme manager for the scheme must as soon as practicable give the regulator notice of the stoppage or proposed stoppage.
- (6) If a recycled water provider or other declared entity for the scheme becomes aware that an entity to whom the provider or declared entity supplies recycled water is using the water other than in a way or for the purpose provided for under the plan, the provider or declared entity must stop supply of the water to the entity.

Note—

For when a notice must be given to the regulator if supply of recycled water is to stop permanently, see section 230.

209 Amending recycled water management plan by agreement

- (1) The relevant entity for a recycled water scheme may, with the regulator's agreement, amend the recycled water management plan for the scheme if the amendment—
 - (a) is only to correct a minor error in the plan or make another change that is not a change of substance; or
 - (b) is to record a change of name or change of ownership of—
 - (i) for a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (ii) for a multiple-entity recycled water scheme—the scheme manager, a recycled water provider or other declared entity for the scheme.
- (2) The recycled water management plan as amended is taken to be the approved recycled water management plan.

210 Amendment of recycled water management plan for single-entity recycled water scheme—requirement of regulator

- (1) The regulator may, under this section, require the recycled water provider for a single-entity recycled water scheme to amend the recycled water management plan for the scheme if the regulator is satisfied the amendment is required—
 - (a) if the scheme is a critical recycled water scheme—
 - (i) to protect public health; or
 - (ii) to ensure the continuity of operation of the scheme; or
 - (b) otherwise—to protect public health.
- (2) Before requiring the recycled water provider to amend the recycled water management plan, the regulator must give the provider a show cause notice about the proposed amendment.

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- (3) If, after considering all properly made submissions about the proposed amendment, the regulator decides the proposed amendment should be made, the regulator must—
- (a) give the recycled water provider a notice requiring the provider—
 - (i) to amend the recycled water management plan in the way stated in the notice; and
 - (ii) to give the regulator, within the reasonable period of at least 30 business days stated in the notice, a copy of the amended plan for approval; and
 - (b) give the provider an information notice for the decision.
- (4) The recycled water provider must comply with the notice mentioned in subsection (3)(a).
- Maximum penalty—1665 penalty units.
- (5) If the regulator is satisfied the recycled water management plan has been amended in the way stated in the notice mentioned in subsection (3)(a)—
- (a) the plan as amended is taken to be the approved plan; and
 - (b) the regulator must give the recycled water provider notice that the plan as amended is taken to be the approved plan.
- (6) The amended recycled water management plan takes effect from the day the notice mentioned in subsection (5)(b) is given to the recycled water provider.
- (7) If, after considering all properly made submissions about the proposed amendment, the regulator decides the proposed amendment should not be made, the regulator must give the recycled water provider notice that the plan need not be amended.

[s 211]

211 Amendment of recycled water management plan for multiple-entity recycled water scheme—requirement of regulator

- (1) The regulator may, under this section, require a scheme manager or a declared entity for a multiple-entity recycled water scheme to amend the manager's scheme manager plan or the entity's scheme provider plan for the scheme if the regulator is satisfied the amendment is required—
 - (a) if the scheme is a critical recycled water scheme—
 - (i) to protect public health; or
 - (ii) to ensure the continuity of operation of the scheme; or
 - (b) otherwise—to protect public health.
- (2) Before requiring the scheme manager or declared entity to amend the scheme manager plan or scheme provider plan, the regulator must—
 - (a) give the manager or entity a show cause notice about the proposed amendment; and
 - (b) give a copy of the show cause notice to—
 - (i) for an amendment to a scheme manager plan—each declared entity for the scheme; and
 - (ii) for an amendment to a scheme provider plan—the scheme manager for the scheme and any other declared entity for the scheme.
- (3) If, after considering all properly made submissions about the proposed amendment, the regulator decides the proposed amendment should be made, the regulator must—
 - (a) give the scheme manager or declared entity a notice requiring the manager or entity to amend the manager's or entity's scheme manager plan or scheme provider plan in the way stated in the notice; and
 - (b) give the scheme manager or declared entity, and any other entity that gave the regulator a properly made

submission about the amendment, an information notice for the decision.

- (4) The scheme manager or declared entity must comply with the notice mentioned in subsection (3)(a).

Maximum penalty—1665 penalty units.

- (5) If a scheme manager plan or scheme provider plan for a multiple-entity recycled water scheme is amended as required under this section, the scheme manager for the scheme must as soon as practicable give the regulator a copy of the amended recycled water management plan for the scheme.

Maximum penalty—200 penalty units.

Note—

A recycled water management plan for a multiple-entity recycled water scheme consists of the scheme manager plan, and each scheme provider plan, for the scheme.

- (6) If the regulator is satisfied the recycled water management plan has been amended in the way stated in the notice mentioned in subsection (3)(a)—
- (a) the plan as amended is taken to be the approved plan; and
 - (b) the regulator must give the scheme manager for the recycled water scheme to which the plan relates notice that the plan as amended is taken to be the approved plan.
- (7) The amended recycled water management plan takes effect from the day the notice mentioned in subsection (6)(b) is given to the scheme manager.
- (8) If, after considering all properly made submissions about the proposed amendment, the regulator decides the proposed amendment should not be made, the regulator must give the scheme manager and each declared entity for the scheme notice that the plan need not be amended.

[s 212]

212 Amendment of recycled water management plan—application

- (1) This section applies if a recycled water management plan for a recycled water scheme is proposed to be amended other than under section 209, 210 or 211.
- (2) The relevant entity for the recycled water scheme must apply to the regulator for approval of the proposed amended recycled water management plan.
- (3) Sections 202(2), (3) and (4), and 203 to 208 apply to the application—
 - (a) as if a reference in the sections to the recycled water management plan were a reference to the amended recycled water management plan; and
 - (b) as if a reference in the sections to the plan were a reference to the amended plan.

213 Suspending or cancelling recycled water management plan if regulator is satisfied about particular matters

- (1) The regulator may suspend or cancel a recycled water management plan (the *proposed action*) if the regulator is satisfied or reasonably believes the relevant entity or a declared entity (each the *responsible entity*) for the recycled water scheme to which the plan relates has not complied with—
 - (a) the plan; or
 - (b) a condition of the plan; or
 - (c) a compliance notice.
- (2) Before acting under subsection (1), the regulator must—
 - (a) give the responsible entity a show cause notice about the proposed action; and
 - (b) for a multiple-entity recycled water scheme, give a copy of the show cause notice to—

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- (i) the scheme manager for the scheme, if the scheme manager is not the responsible entity; and
 - (ii) each declared entity for the scheme that is not the responsible entity.
 - (3) If, after considering any properly made submissions about the proposed action, the regulator decides the proposed action should be taken, the regulator may—
 - (a) if the proposed action was to suspend the recycled water management plan—suspend the plan; or
 - (b) if the proposed action was to cancel the plan—either cancel the plan or suspend it.
 - (4) If a recycled water management plan is suspended under this section, the suspension ends when the resumption of supply of recycled water under the recycled water scheme to which the plan relates is taken to be approved under section 215.
 - (5) Within 10 business days after making a decision under subsection (3), the regulator must give an information notice for the decision to—
 - (a) if the recycled water management plan is for a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (b) if the recycled water management plan is for a multiple-entity recycled water scheme—the scheme manager for the scheme.
 - (6) If, after considering any properly made submissions about the proposed action, the regulator decides the proposed action should not be taken, the regulator must give notice of the decision to—
 - (a) if the recycled water management plan is for a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (b) if the recycled water management plan is for a multiple-entity recycled water scheme—the scheme manager for the scheme.

[s 214]

- (7) The notice under subsection (6) must be given within 10 business days after the decision is made.
- (8) A decision under subsection (3) takes effect on the day the information notice for the decision is given.

214 Suspending recycled water management plan if production or supply of recycled water stops

- (1) The regulator may, by notice given to the relevant entity for a recycled water scheme, suspend the recycled water management plan for the scheme if the regulator—
 - (a) has received notice under section 208 that the production or supply of recycled water under the scheme has stopped or is to stop; and
 - (b) is satisfied the production or supply of recycled water under the scheme has stopped.
- (2) If a recycled water management plan is suspended under this section, the suspension ends when the resumption of supply of recycled water under the recycled water scheme to which the plan relates is taken to be approved under section 215.
- (3) The suspension takes effect on the day the notice is given.

215 Application to resume supply

- (1) If a recycled water management plan has been suspended under this part, the relevant entity for the recycled water scheme to which the plan relates may apply to the regulator for an approval to resume supply of recycled water under the scheme.
- (2) The application must—
 - (a) be in the approved form; and
 - (b) be supported by enough information to enable the regulator to decide the application; and

- (c) be accompanied by the fee prescribed under a regulation.
- (3) Sections 203 and 204 apply to the application—
- (a) as if a reference in the sections to the recycled water management plan were a reference to the suspended recycled water management plan; and
 - (b) as if a reference in the sections to the plan were a reference to the suspended plan.
- (4) After considering the application, and any matter the regulator considers relevant to the application, the regulator must as soon as practicable decide—
- (a) to approve the application without conditions; or
 - (b) to approve the application on the condition that—
 - (i) the validation program for the scheme is undertaken; and
 - (ii) the testing of plant and equipment under the program shows the quality of the scheme's recycled water consistently meets the water quality criteria for recycled water relevant to the scheme; and
 - (iii) the relevant entity for the scheme gives the regulator evidence, satisfactory to the regulator, of the matter mentioned in subparagraph (ii); or
 - (c) for a recycled water scheme that is a single-entity recycled water scheme—to refuse to approve the application, and direct the recycled water provider for the scheme—
 - (i) to amend the recycled water management plan for the scheme in the way the regulator considers appropriate; and
 - (ii) apply to the regulator, under this part, for approval of the amended plan; or

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- (d) for a recycled water scheme that is a multiple-entity recycled water scheme—to refuse to approve the application, and direct—
 - (i) the scheme manager or a declared entity for the scheme to amend the scheme manager’s scheme manager plan or the entity’s scheme provider plan for the scheme in the way the regulator considers appropriate; and
 - (ii) the scheme manager to apply to the regulator, under this part, for approval of the amended recycled water management plan for the scheme; or
- (e) to refuse to approve the application.
- (5) Within 10 business days after deciding the application, the regulator must give the relevant entity—
 - (a) if the decision is to approve the application under subsection (4)(a)—notice of the decision; and
 - (b) if the decision is to approve the application under subsection (4)(b), or refuse to approve the application under subsection (4)(c), (d) or (e)—an information notice for the decision.
- (6) The resumption of supply of recycled water under the recycled water scheme is taken to be approved under this section—
 - (a) if the decision is to approve the application under subsection (4)(a)—when the notice of the decision is given to the relevant entity; or
 - (b) if the decision is to approve the application under subsection (4)(b)—when the regulator gives the relevant entity a notice stating the regulator is satisfied the testing of plant and equipment under the validation program for the scheme shows the quality of the scheme’s recycled water consistently meets the water quality criteria for recycled water relevant to the scheme; or

- (c) if the decision is to refuse to approve the application under subsection (4)(c) or (d)—when the amended recycled water management plan for the scheme has been approved under this part.
- (7) Sections 202(2), (3) and (4), and 203 to 208 apply to an application for approval of the amended plan—
 - (a) as if a reference in the sections to the recycled water management plan were a reference to the amended recycled water management plan; and
 - (b) as if a reference in the sections to the plan were a reference to the amended plan.

216 Sections 216–229 not used

See editor’s note for section 1.

Part 3 Notice about permanently stopping supply of recycled water

230 Notice about permanently stopping supply of recycled water

- (1) Subsection (2) applies if a recycled water provider for a recycled water scheme that is not a critical recycled water scheme proposes to permanently stop the supply of recycled water under the scheme.
- (2) The recycled water provider must give the regulator notice of the proposed stoppage at least 30 days before supply of the recycled water is stopped, unless the provider has a reasonable excuse for not giving the notice.

Maximum penalty—200 penalty units.

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- (3) Subsection (4) applies if—
 - (a) a recycled water provider or other declared entity for a critical recycled water scheme proposes to permanently stop the supply of recycled water by the provider or entity under the scheme; and
 - (b) there is no other entity willing to take over the operation of all or part of the scheme to ensure the continued production and supply of recycled water under the scheme.
- (4) The relevant entity for the critical recycled water scheme must give the regulator notice of the proposed stoppage at least 60 days before supply of the recycled water is stopped, unless the relevant entity has a reasonable excuse for not giving the notice.

Maximum penalty—1665 penalty units.
- (5) A notice under subsection (2) or (4) must—
 - (a) be in the approved form; and
 - (b) state the day by which the supply of recycled water is proposed to stop.
- (6) The regulator may require—
 - (a) the relevant entity for the recycled water scheme to give the regulator additional information about the notice; or
 - (b) any information included in the notice, or any additional information required under paragraph (a), to be verified by statutory declaration.
- (7) If the relevant entity fails, without reasonable excuse, to comply with a requirement under subsection (6) within the reasonable period stated in the notice, the notice given by the entity under subsection (2) or (4) is of no effect.
- (8) If the supply of recycled water under the recycled water scheme continues after the day stated in the notice, the notice ceases to have effect as a notice given under subsection (2) or (4).

- (9) If the supply of the recycled water under the recycled water scheme stops, the relevant entity for the recycled water scheme must give the regulator notice of the stoppage within 5 days after the supply stops.
- (10) The notice must—
- (a) be in the approved form; and
 - (b) state the day on which the supply of recycled water stopped.
- (11) In this section—
- relevant entity*, in relation to a multiple-entity recycled water scheme, includes any recycled water provider or other declared entity for the scheme.

231 Cancelling recycled water management plan on receipt of notice under s 230

If the regulator receives a notice under section 230(5), the regulator may—

- (a) cancel the recycled water management plan for the recycled water scheme to which the notice relates; and
- (b) give the relevant entity for the scheme notice of the cancellation.

232 Sections 232–234 not used

See editor's note for section 1.

Part 4 Validation programs

235 Application of pt 4

This part applies to a recycled water scheme if recycled water, other than coal seam gas water, is proposed to be supplied under the scheme to augment a supply of drinking water.

236 Preparing validation program

- (1) If the recycled water scheme is a single-entity recycled water scheme, the recycled water provider for the scheme must prepare a validation program for the scheme for approval by the regulator.
- (2) If the recycled water scheme is a multiple-entity recycled water scheme, the scheme manager and each declared entity for the scheme must prepare a validation program for the scheme for approval by the regulator.
- (3) The validation program must—
 - (a) describe the recycled water scheme to which the program relates; and
 - (b) describe the infrastructure for the production and supply of recycled water under the scheme; and
 - (c) be prepared in accordance with the guidelines, if any, made by the regulator about validating recycled water schemes.

237 Application for approval of validation program

- (1) The relevant entity for the recycled water scheme must apply to the regulator for approval of the validation program.
- (2) The application must—
 - (a) be in the approved form; and
 - (b) be accompanied by—

- (i) a copy of the validation program; and
- (ii) the fee prescribed under a regulation.

238 Additional information may be required

- (1) The regulator may, by notice given to the relevant entity, require—
 - (a) the entity to give additional information about the validation program; or
 - (b) any information included in the program, or any additional information required under paragraph (a), to be verified by statutory declaration.
- (2) If the relevant entity fails, without reasonable excuse, to comply with the requirement within the reasonable period stated in the notice, the application is taken to have been withdrawn.
- (3) A requirement under this section is an *information requirement*.
- (4) In this section—
relevant entity, in relation to a multiple-entity recycled water scheme, includes any recycled water provider or other declared entity for the scheme.

239 Regulator may obtain advice about application

The regulator may obtain advice from an advisory council or any other entity the regulator considers appropriate before deciding the application.

240 Consideration of application

- (1) The regulator must consider the application and decide to approve, with or without conditions, or refuse to approve, the validation program—

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- (a) if an information requirement is not made in relation to the program—30 business days after receiving the program; or
 - (b) if an information requirement is made in relation to the program—30 business days after the requirement has been complied with.
- (2) In considering whether to approve the validation program, the regulator must have regard to—
- (a) the program and any additional information about the program given to the regulator under section 238; and
 - (b) the guidelines, if any, made by the regulator about validating recycled water schemes; and
 - (c) any advice received by the regulator under section 239; and
 - (d) the water quality criteria for recycled water.

241 Notice of decision

Within 10 business days after deciding the application, the regulator must give the relevant entity—

- (a) if the decision is to approve the validation program without conditions—notice of the decision; or
- (b) if the decision is to approve the validation program with conditions, or to refuse to approve the validation program—an information notice for the decision.

242 Amendment of validation program

- (1) This section applies if the relevant entity for a recycled water scheme proposes to amend the approved validation program for the scheme.
- (2) The relevant entity must apply to the regulator for approval of the proposed amended validation program.
- (3) Sections 237(2) and 238 to 241 apply to the application—

- (a) as if a reference in the sections to the validation program were a reference to the amended validation program; and
- (b) as if a reference in the sections to the program were a reference to the amended program.

243 Sections 243–249 not used

See editor's note for section 1.

Part 5 Exemptions

250 Application for exemption

- (1) The recycled water provider for a recycled water scheme may apply to the regulator for an exemption from having an approved recycled water management plan for the scheme.
- (2) Subsection (1) does not apply to a recycled water provider for a recycled water scheme if—
 - (a) the recycled water scheme is a critical recycled water scheme; or
 - (b) recycled water is supplied under the scheme to premises by way of a dual reticulation system.
- (3) The application must—
 - (a) be in the approved form; and
 - (b) be accompanied by the information or documents required to be given under the guidelines, if any, made by the regulator about applying for an exemption; and
 - (c) be supported by enough information to enable the regulator to decide the application; and

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- (d) be accompanied by the fee prescribed under a regulation.

251 Additional information may be required

- (1) The regulator may, by notice given to the recycled water provider, require—
 - (a) the recycled water provider to give the regulator additional information about the application, including, for example, information about arrangements relating to the supply of recycled water under the scheme; or
 - (b) any information included in the application, or any additional information required under paragraph (a), to be verified by statutory declaration.
- (2) If the recycled water provider fails, without reasonable excuse, to comply with the requirement, within the reasonable period of at least 30 business days stated in the notice, the application is taken to have been withdrawn.
- (3) A requirement under this section is an *information requirement*.

252 Regulator may obtain advice about application

The regulator may obtain advice from an advisory council or any other entity the regulator considers appropriate before deciding the application.

253 Consideration of application

- (1) The regulator must consider the application and decide to grant, with or without conditions (*regulator conditions*), or refuse to grant, the exemption—
 - (a) if an information requirement is not made in relation to the application—within 60 business days after receiving the application; or

- (b) if an information requirement is made in relation to the application—within 60 business days after the requirement has been complied with.
- (2) In considering whether to grant the application, the regulator must have regard to—
- (a) the application and any additional information received under section 251; and
 - (b) the guidelines, if any, made by the regulator about granting exemptions under this part and validating recycled water schemes; and
 - (c) any advice obtained by the regulator under section 252; and
 - (d) the water quality criteria for recycled water.

254 Notice of decision

- (1) Within 10 business days after deciding the application, the regulator must give the recycled water provider —
- (a) if the decision is to grant the exemption without regulator conditions—notice of the decision; and
 - (b) if the decision is to grant the exemption with regulator conditions, or to refuse to grant the exemption—an information notice for the decision.
- (2) If the regulator grants the exemption, the notice of the decision or information notice for the decision must state the conditions of the exemption.

255 Duration of exemption

An exemption applies for the period, of not more than 5 years, for which it is granted.

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256 Provision about conditions of exemption

- (1) It is a condition of each exemption that, if the recycled water provider for the recycled water scheme to which the exemption relates becomes aware that an entity to whom the provider supplies recycled water is using the water other than in a way or for the purpose provided for under the exemption, the provider must stop supply of the water to the entity.
- (2) A regulator condition for an exemption may be about the water quality criteria required to be met by the recycled water provider in supplying recycled water.
- (3) Subsection (2) does not limit the regulator conditions that may be imposed on an exemption.
- (4) An exemption applies only if the recycled water provider complies with the conditions of the exemption.

257 Cancelling or amending exemption

- (1) If the circumstances under which an exemption was given change, the recycled water provider must immediately give the regulator notice of the change.
- (2) The regulator may amend or cancel an exemption—
 - (a) after receiving notice under subsection (1); or
 - (b) if the regulator otherwise becomes aware of a change in the circumstances under which an exemption was given; or
 - (c) if the regulator is satisfied the recycled water provider has not complied with a condition of the exemption.
- (3) If the regulator decides to amend or cancel an exemption, the regulator must give the recycled water provider an information notice for the decision.

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- (b) the water quality criteria for recycled water relevant to the scheme; or
 - (c) best practice industry standards for the production and supply of recycled water.
- (2) If the recycled water scheme is a single-entity recycled water scheme, the recycled water provider for the scheme must, within 60 business days after the review ends—
 - (a) amend the recycled water management plan for the scheme to reflect the matters mentioned in subsection (1); and
 - (b) apply to the regulator for approval of the amended plan.

Maximum penalty—200 penalty units.

- (3) If the recycled water scheme is a multiple-entity recycled water scheme—
 - (a) the scheme manager for the scheme must, within 60 business days after the review ends, amend the manager's scheme manager plan for the scheme to the extent necessary to reflect the matters mentioned in subsection (1); and
 - (b) each declared entity for the scheme must, within 60 business days after the review ends, amend the entity's scheme provider plan for the scheme to the extent necessary to reflect the matters mentioned in subsection (1).

Maximum penalty—200 penalty units.

- (4) If a scheme manager plan or scheme provider plan for a multiple-entity recycled water scheme is amended under subsection (3), the scheme manager for the scheme must as soon as practicable apply to the regulator for approval of the amended recycled water management plan for the scheme.

Maximum penalty—200 penalty units.

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- (5) An amended recycled water management plan must indicate the way the plan has been amended to reflect the matters mentioned in subsection (1).
 - (6) Sections 202(2), (3) and (4), and 203 to 208 apply to an application under this section—
 - (a) as if a reference in the sections to the recycled water management plan were a reference to the amended recycled water management plan; and
 - (b) as if a reference in the sections to the plan were a reference to the amended plan.

260 Providing internal audit reports

- (1) The recycled water provider for a single-entity recycled water scheme must arrange for internal audit reports about the provider's approved recycled water management plan, and compliance with the plan and its conditions, to be prepared and given to the regulator under this section.

Maximum penalty—500 penalty units.

- (2) The scheme manager for a multiple-entity recycled water scheme must arrange for internal audit reports about the approved recycled water management plan, and compliance with the plan and its conditions, to be prepared and given to the regulator under this section.

Maximum penalty—500 penalty units.

- (3) For the preparation of a report, an internal audit of the recycled water management plan, and compliance with the plan and its conditions, must be conducted at the intervals for conducting internal audits stated in the notice about the plan given under section 206(2).
- (4) The purpose of an internal audit is to assess compliance with the approved recycled water management plan and the conditions of the plan.
- (5) The internal audit report must—

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- (a) be prepared by a suitably qualified person; and
- (b) be prepared in accordance with the guidelines, if any, about preparing internal audit reports under this section; and
- (c) be given to the regulator within 30 business days after the report is completed; and
- (d) if the report shows there has been noncompliance with the recycled water management plan to which it relates, or the conditions of the plan—state the actions taken or planned to be taken in relation to the noncompliance.

261 Providing regular audit reports

- (1) The recycled water provider for a single-entity recycled water scheme must arrange for regular audit reports about the plan, and compliance with the plan and its conditions, to be prepared and given to the regulator under this section.

Maximum penalty—500 penalty units.

- (2) The scheme manager for a multiple-entity recycled water scheme must arrange for regular audit reports about the plan, and compliance with the plan and its conditions, to be prepared and given to the regulator under this section.

Maximum penalty—500 penalty units.

- (3) For the preparation of a report, an audit of the recycled water management plan, and compliance with the plan and its conditions, must be conducted at the intervals for conducting regular audits stated in the notice about the plan given under section 206(2).

- (4) The purpose of a regular audit is to assess compliance with the approved recycled water management plan and the conditions of the plan.

- (5) The regular audit report must—

- (a) be prepared by a suitably qualified person who is not an employee of—

- (i) for a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (ii) for a multiple-entity recycled water scheme—the scheme manager, or a declared entity, for the scheme; and
- (b) be prepared in accordance with the guidelines, if any, about preparing regular audit reports under this section; and
 - (c) be given to the regulator within 30 business days after the report is completed; and
 - (d) if the report shows there has been noncompliance with the recycled water management plan to which it relates, or the conditions of the plan—state the actions taken or planned to be taken in relation to the noncompliance.

262 Spot audits

- (1) Subsection (2) applies if the regulator is satisfied or reasonably believes—
 - (a) the scheme manager, or a recycled water provider or other declared entity, for a recycled water scheme is not complying, or has not complied, with the recycled water management plan for the scheme or the conditions of the plan; or
 - (b) the approved recycled water management plan for the scheme is no longer adequate.
- (2) The regulator may arrange for a spot audit report to be prepared about the recycled water management plan.
- (3) Before arranging for a spot audit report to be prepared because of the matter mentioned in subsection (1)(b), the regulator—
 - (a) must give a show cause notice about the proposed spot audit to—

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- (i) if the recycled water management plan is for a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (ii) if the recycled water management plan is for a multiple-entity recycled water scheme—the scheme manager and each declared entity for the scheme; and
- (b) consider all properly made submissions about the proposed spot audit.
- (4) The spot audit report may be prepared by the regulator or a suitably qualified person appointed by the regulator.
- (5) The spot audit report must be prepared in accordance with the guidelines, if any, about preparing spot audit reports under this section.
- (6) Within 30 business days after the spot audit report is completed, the regulator must give a copy of the report to—
 - (a) if the report relates to a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (b) if the report relates to a multiple-entity recycled water scheme—the scheme manager for the scheme.
- (7) Subsection (8) applies if the spot audit report states either or both of the following—
 - (a) the recycled water management plan for the recycled water scheme is inadequate in a material particular;
 - (b) the scheme manager, or recycled water provider or other declared entity, for the recycled water scheme (the *responsible entity*) has not properly carried out the plan to the extent it applies to the responsible entity.
- (8) The regulator must give the responsible entity an information notice requiring the entity, within the reasonable period stated in the notice, to—
 - (a) if subsection (7)(a) applies—rectify the inadequacy; or
 - (b) if subsection (7)(b) applies—properly carry out the plan.

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- (9) The responsible entity must comply with the notice, unless the responsible entity has a reasonable excuse.
Maximum penalty—1665 penalty units.
- (10) The regulator may recover an amount equal to the cost of completing the spot audit report from—
- (a) if the report relates to a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (b) if the report relates to a multiple-entity recycled water scheme—the scheme manager, and any recycled water providers or other declared entities, for the scheme.

263 Auditor's responsibility to inform regulator

- (1) This section applies if, in conducting an audit about a recycled water management plan, an auditor forms a reasonable belief that—
- (a) a following entity has not, or is not, complying with the plan or a condition of the plan—
 - (i) for a plan for a single-entity recycled water scheme—the recycled water provider for the scheme;
 - (ii) for a plan for a multiple-entity recycled water scheme—the scheme manager, or a recycled water provider or other declared entity, for the scheme; and
 - (b) the noncompliance is likely to have an imminent and serious adverse effect on public health.
- (2) The auditor must immediately give details of the facts and circumstances giving rise to the belief to the regulator,
Maximum penalty—1665 penalty units.
- (3) If the auditor complies with subsection (2) by giving the regulator the details orally, the auditor must, as soon as

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practicable after giving the details orally, give the regulator notice of the details.

Maximum penalty—200 penalty units.

264 Declarations about audit reports

- (1) An audit report given to the regulator under this part must be accompanied by a statutory declaration by the auditor.
- (2) The auditor's declaration must—
 - (a) state the auditor's qualifications and experience relevant to the audit; and
 - (b) state that the auditor has not knowingly included any false, misleading or incomplete information or document to the regulator; and
 - (c) state that the auditor has not knowingly failed to reveal any relevant information or document to the regulator; and
 - (d) certify that—
 - (i) the report addresses the matters relevant to the audit to which it relates, and is factually correct; and
 - (ii) the opinions expressed in it are honestly and reasonably held.

265 Access for conducting audits

- (1) For conducting an audit under this part, the relevant entity and any declared entity for a recycled water scheme must give the auditor, and any person employed or authorised by the auditor to participate in conducting the audit, free and uninterrupted access to the infrastructure forming part of the scheme and any records relating to the infrastructure.

Maximum penalty—200 penalty units.

- (2) However, the auditor, and any person employed or authorised by the auditor to participate in conducting the audit, must not enter the premises of a person other than the relevant entity or a declared entity for the recycled water scheme unless the person agrees to the entry.

266 Sections 266–269 not used

See editor's note for section 1.

Part 7 Reporting requirements

Division 1 Notices to be given

270AA Application of div 1

This division applies to a scheme manager, a recycled water provider or other declared entity, for a recycled water scheme if—

- (a) an approved recycled water management plan has been approved for the scheme; or
- (b) an exemption has been granted for the scheme.

270 Notice of noncompliance with water quality criteria

- (1) This section applies if a scheme manager, a recycled water provider or other declared entity, for a recycled water scheme (the *alerting entity*) becomes aware that the quality of recycled water produced or supplied under the recycled water scheme for the entity does not comply with the water quality criteria for the recycled water relevant to the scheme.
- (2) The alerting entity must, unless the entity has a reasonable excuse, immediately inform each of the following of the

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noncompliance and the circumstances that gave rise to the noncompliance—

- (a) the regulator;
- (b) if another entity is the responsible entity for the noncompliance—the responsible entity.

Maximum penalty—1665 penalty units.

- (3) Subsection (4) applies—
 - (a) if the alerting entity is also the responsible entity for the noncompliance—as soon as practicable after the noncompliance; or
 - (b) otherwise—as soon as practicable after the alerting entity informs the responsible entity under subsection (2).
- (4) The responsible entity for the noncompliance must, unless the entity has a reasonable excuse, give the regulator notice of the following in the approved form—
 - (a) the noncompliance and the circumstances that gave rise to the noncompliance;
 - (b) any action taken, or to be taken, by the entity to correct the noncompliance;
 - (c) the measures the entity will take to prevent the noncompliance in the future.

Maximum penalty—200 penalty units.

- (5) In this section—

responsible entity, for a noncompliance, means the scheme manager, recycled water provider or other declared entity, for a recycled water scheme that is responsible for taking any action to correct the noncompliance.

271 Notice of prescribed incidents

- (1) This section applies if a scheme manager, a recycled water provider or other declared entity, for a recycled water scheme

(the *alerting entity*) becomes aware a prescribed incident has happened in relation to the alerting entity or the scheme.

- (2) The alerting entity must, unless the entity has a reasonable excuse, immediately inform each of the following of the prescribed incident—
- (a) the regulator;
 - (b) if another entity is the responsible entity for prescribed incident—the responsible entity.

Maximum penalty—1665 penalty units.

- (3) Subsection (4) applies—
- (a) if the alerting entity is also the responsible entity for the prescribed incident—as soon as practicable after the prescribed incident; or
 - (b) otherwise—as soon as practicable after the alerting entity informs the responsible entity under subsection (2).
- (4) The responsible entity must, unless the entity has a reasonable excuse, give the regulator notice of the following in the approved form—
- (a) the prescribed incident and the circumstances that gave rise to the prescribed incident;
 - (b) any action taken, or to be taken, by the entity relating to the prescribed incident;
 - (c) the measures the entity will take to prevent the prescribed incident happening again in the future.

Maximum penalty—200 penalty units.

- (5) In this section—

prescribed incident means an incident prescribed under a regulation.

responsible entity, for a prescribed incident, means the scheme manager, recycled water provider or other declared

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entity, for a recycled water scheme that is responsible for taking action relating to the prescribed incident.

272 Self-incrimination not a reasonable excuse for div 1

- (1) It is not a reasonable excuse, under section 270 or 271, for an entity to fail to give the relevant information that giving the information might tend to incriminate the entity.
- (2) However, if the entity is an individual, evidence of, or evidence directly or indirectly derived from, the relevant information that might tend to incriminate the entity is not admissible in evidence against the entity in a civil or criminal proceeding, other than a proceeding for an offence about the falsity of the information.
- (3) In this section—
relevant information means information given to the regulator under section 270 or 271.

Division 2 Annual reports

273 Annual reporting requirement

- (1) The relevant entity for a recycled water scheme must prepare an annual report for each financial year after a recycled water management plan for the scheme has been approved or an exemption for the scheme has been granted.
- (2) The annual report must—
 - (a) be prepared in accordance with the guidelines, if any, made by the regulator about the preparation of annual reports; and
 - (b) if the annual report is for a recycled water scheme for which there is an approved recycled water management plan—

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- (i) state the outcome of any review of the recycled water management plan in the financial year to which the annual report relates, and how the matters raised in the review have been addressed; and
 - (ii) contain details of the findings of, and any recommendations stated in, an audit report given to the regulator in the financial year; and
 - (iii) contain details of the information given to the regulator under section 270 or 271 in the financial year; and
 - (c) if the annual report is for a recycled water scheme for which an exemption has been granted—contain details of the information given to the regulator under section 270 or 271 in the financial year.
- (3) The relevant entity must give a copy of the annual report to the regulator within 120 business days after the end of the financial year.
- Maximum penalty—500 penalty units.
- (4) If a relevant entity is a recycled water provider for a single entity recycled water scheme, the annual report may be combined with a report given to the regulator under section 141.

Division 3 Public reports

274 Public reporting requirement

- (1) This section applies if recycled water is supplied under—
 - (a) a CSG recycled water scheme; or
 - (b) a recycled water scheme, other than a CSG recycled water scheme, to augment a supply of drinking water; or

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- (c) a recycled water scheme to premises by way of a dual reticulation system.
- (2) The relevant entity for the recycled water scheme must, for each reporting period, prepare and make publicly available a report about the scheme (a **public report**) in compliance with subsection (6).
- Maximum penalty—500 penalty units.
- (3) The relevant entity must comply with subsection (2) unless the relevant entity has a reasonable excuse.
- (4) It is not a reasonable excuse for subsection (2) that the public report may tend to incriminate the relevant entity.
- (5) However, if the relevant entity is an individual, evidence of, or evidence directly or indirectly derived from, the public report that might incriminate the entity is not admissible in evidence against the entity in a civil or criminal proceeding, other than a proceeding for an offence about the falsity of the information.
- (6) A public report for a reporting period must—
- (a) be made publicly available within 30 business days after the last day of the reporting period; and
 - (b) include the results of water quality monitoring carried out for the recycled water scheme during the reporting period by—
 - (i) for a single-entity recycled water scheme—the recycled water provider; or
 - (ii) for a multiple-entity recycled water scheme—the scheme manager and each recycled water provider and other declared entity for the scheme; and
 - (c) include details of the information given to the regulator under sections 270 and 271 during the reporting period by the entity or entities mentioned in paragraph (b); and
 - (d) subject to paragraphs (a) to (c), be prepared and made publicly available as required under the guidelines made

by the regulator about the preparation and publication of reports under this section.

(7) In this section—

reporting periods means—

(a) each of the following 3-month periods in a year—

(i) 1 January to 31 March;

(ii) 1 April to 30 June;

(iii) 1 July to 30 September;

(iv) 1 October to 31 December; or

(b) if the regulator gives the relevant entity a notice stating reporting periods that are longer than the periods mentioned in paragraph (a)—the longer periods.

275 Sections 275–299 not used

See editor's note for section 1.

Part 8 Declaration of critical recycled water schemes

300 Meaning of *scheme manager* for a recycled water scheme

The *scheme manager* for a multiple-entity recycled water scheme is the entity—

- (a) the recycled water providers and other entities declared to be part of the scheme agree is the scheme manager for the scheme; and
- (b) either—

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- (i) stated in the declaration under this part for the scheme to be the scheme manager; or
- (ii) stated in the notice given under section 307(2).

301 Making declaration

- (1) The regulator may declare a recycled water scheme to be a critical recycled water scheme if the regulator reasonably believes the declaration is necessary—
 - (a) to maintain continuity of operation of the scheme to meet the essential water supply needs of the community or industry; or
 - (b) to ensure the appropriate management of risks to public health posed by the supply of recycled water under the scheme.
- (2) Without limiting subsection (1), the regulator must declare a recycled water scheme to be a critical recycled water scheme if—
 - (a) recycled water, other than coal seam gas water, is supplied, or proposed to be supplied, under the scheme to augment a supply of drinking water; or
 - (b) recycled water that is coal seam gas water is supplied or proposed to be supplied under the scheme; or
 - (c) under the scheme, at least 500kL of recycled water a day is supplied, or proposed to be supplied, to premises by way of a dual reticulation system; or
 - (d) under the scheme, at least 5ML of recycled water a day is supplied, or proposed to be supplied, for use in electricity generation.

302 Regulator may request information about a recycled water scheme

- (1) Before declaring a recycled water scheme to be a critical recycled water scheme, the regulator may ask the recycled

water providers and other entities proposed to be declared to be part of the scheme to give the regulator a notice about who the providers and entities agree is the scheme manager for the scheme.

- (2) Also, the regulator may by notice require a responsible entity to give the regulator, within a stated reasonable period, information about the scheme.
- (3) When making the requirement, the regulator must warn the responsible entity it is an offence to fail to comply with the requirement unless the responsible entity has a reasonable excuse.
- (4) A responsible entity must comply with the requirement unless the responsible entity has a reasonable excuse.

Maximum penalty—200 penalty units.

- (5) If a responsible entity is an individual, it is a reasonable excuse for failing to comply with the requirement that giving the information might tend to incriminate the responsible individual.
- (6) In this section—

responsible entity, in relation to a recycled water scheme, means—

- (a) a recycled water provider or other entity proposed to be declared to be part of the scheme; or
- (b) the proposed scheme manager for the scheme.

303 Notice of regulator's intention to make declaration

- (1) Before declaring a recycled water scheme to be a critical recycled water scheme, the regulator must—
 - (a) give notice of the regulator's intention to make the declaration to—
 - (i) if the scheme is a single-entity recycled water scheme—the recycled water provider for the scheme; or

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- (ii) if the scheme is a multiple-entity recycled water scheme—each recycled water provider and other entity the regulator intends to declare to be part of the scheme; and
 - (b) consider all properly made submissions given to the regulator under subsection (3).
- (2) Subsection (1) does not apply to the declaration of a recycled water scheme if, under section 301(2), the regulator must declare the scheme to be a critical recycled water scheme.
- (3) The notice must—
 - (a) describe the recycled water scheme; and
 - (b) describe the infrastructure proposed to be part of the scheme; and
 - (c) state the reasons that the regulator intends to make the declaration; and
 - (d) for a notice about a multiple-entity recycled water scheme—
 - (i) state each recycled water provider and other entity proposed to be declared to be part of the scheme; and
 - (ii) if known, state the proposed scheme manager for the scheme; and
 - (e) state the entity to whom the notice is given may, within 30 days after receiving the notice, give the regulator a written submission about the proposed declaration.
- (4) If the notice is about a multiple-entity recycled water scheme and the scheme manager for the scheme is not known when the notice is given, the notice may also state the recycled water provider or other entity may give the regulator advice about who the provider or entity considers should be the scheme manager for the scheme.

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- (5) An entity that is not a recycled water provider may be stated to be part of a multiple-entity recycled water scheme only if the entity owns infrastructure for the supply of recycled water.

304 Notice of declaration

- (1) If the regulator decides to declare a recycled water scheme to be a critical recycled water scheme, the regulator must give notice of the declaration to—
- (a) if the scheme is a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (b) if the scheme is a multiple-entity recycled water scheme—
 - (i) each recycled water provider and other entity declared to be part of the scheme; and
 - (ii) if known, the scheme manager for the scheme.
- (2) The notice must—
- (a) describe the recycled water scheme; and
 - (b) state the infrastructure and any proposed infrastructure that is or will be part of the scheme; and
 - (c) state the reasons that the regulator made the declaration; and
 - (d) for a declaration for a multiple-entity recycled water scheme—if known, state the entity that is the scheme manager for the scheme and each recycled water provider and other entity declared to be part of the scheme; and
 - (e) state each recycled water provider and other entity declared to be part of the scheme must have a scheme provider plan for the scheme.

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305 When declaration has effect

The declaration has effect on the day the regulator gives notice of the declaration under section 304.

306 Review of declaration on request

- (1) The relevant entity for a critical recycled water scheme may, at any time after 1 year after the declaration of the scheme to be a critical recycled water scheme takes effect, ask the regulator to review the making of the declaration if the relevant entity considers the scheme should not be a critical recycled water scheme.
- (2) The request must—
 - (a) be in writing; and
 - (b) be given to the regulator; and
 - (c) state the reasons that the relevant entity considers the scheme should not be a critical recycled water scheme.
- (3) If the regulator is asked to review a declaration under this section, the regulator must review the declaration.
- (4) In reviewing the declaration, the regulator may have regard to—
 - (a) the reasons that the regulator made the declaration; and
 - (b) the stated reasons mentioned in subsection (2)(c); and
 - (c) the matters mentioned in section 301; and
 - (d) any other information the regulator considers relevant.
- (5) If, after reviewing the declaration, the regulator decides the recycled water scheme to which the declaration relates should continue to be a critical recycled water scheme, the regulator must give the relevant entity for the scheme an information notice for the decision.
- (6) If, after reviewing the declaration, the regulator decides the recycled water scheme to which the declaration relates should not continue to be a critical recycled water scheme, the

regulator must give the relevant entity for the scheme notice of the decision.

- (7) If the regulator gives a relevant entity a notice under subsection (6), the recycled water scheme to which the notice relates stops being a critical recycled water scheme on the day the notice is given.
- (8) If a declaration for a critical recycled water scheme is reviewed under this section (the *previous review*), the relevant entity for the scheme can not ask for another review of the declaration under subsection (1) until at least 1 year after the previous review has ended.

307 Requirement to advise regulator about scheme manager

- (1) This section applies if the scheme manager for a multiple-entity recycled water scheme is not known when the scheme is declared to be a critical recycled water scheme.
- (2) The recycled water providers and other entities declared to be part of the scheme must, as soon as practicable after the declaration is made, give the regulator notice of who is the scheme manager.

308 Sections 308–314 not used

See editor’s note for section 1.

Part 9 Dispute resolution process for particular critical recycled water schemes

315 Definitions for pt 9

In this part—

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dispute means an economic dispute or a non-economic dispute.

economic dispute means a dispute between any or all of the parties to a multiple-entity recycled water supply scheme about expenditure relating to the operation of the scheme, including, for example, expenses incurred in preparing recycled water management plans or in installing infrastructure to treat recycled water.

non-economic dispute means a dispute, other than an economic dispute, between any or all of the parties to a multiple-entity recycled water supply scheme about matters relating to the operation of the scheme, including, for example, matters relating to a change in water quality criteria for recycled water relevant to the scheme.

party, to a multiple-entity recycled water scheme, means the scheme manager, or a recycled water provider or other declared entity, for the scheme.

316 Application of pt 9

This part applies if—

- (a) there is a dispute between any or all of the parties to a multiple-entity recycled water scheme, other than a scheme under which recycled water that is coal seam gas water is produced or supplied; and
- (b) there is an approved recycled water management plan for the scheme; and
- (c) a party to the dispute reasonably believes—
 - (i) the dispute is unresolved; and
 - (ii) the dispute is likely to adversely affect public health or the continuity of operation of the scheme unless it is resolved.

317 Dispute resolution process

- (1) To resolve the dispute, the parties to the dispute must follow the process for resolving the dispute prescribed under a regulation.
- (2) A regulation for subsection (1) may provide for the following matters—
 - (a) whether the dispute must be dealt with under mediation or arbitration;
 - (b) the appointment of a mediator or arbitrator to resolve the dispute;
 - (c) the mediation or arbitration process required to be followed to resolve the dispute, including, for example, requirements about—
 - (i) giving documents or other information to the mediator or arbitrator; and
 - (ii) paying the costs of the mediation or arbitration.
- (3) Subsection (2) does not limit the matters for which the regulation may provide.
- (4) If a contract between 2 or more parties to the dispute is inconsistent with a regulation under subsection (1), the regulation prevails to the extent of the inconsistency.

Part 9A Coal seam gas water

Division 1 Preliminary

318 Meaning of *relevant location* for a drinking water service provider

For this part, the *relevant location*, for a drinking water service provider, is the location at which the drinking water

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service provider is authorised, under the Water Act, to take water that is, or is intended to be, supplied as drinking water.

Division 2 Exclusion from chapter 3 of particular schemes involving release into aquifers

319 Exclusion of particular CSG recycled water schemes involving release of coal seam gas water into aquifers

- (1) This section applies to a CSG (aquifer) recycled water scheme if the supply of coal seam gas water under the scheme has no material impact on the drinking water supply of a drinking water service provider.
- (2) The coal seam gas water produced or supplied under the CSG (aquifer) recycled water scheme is taken not to be recycled water for this chapter.
- (3) For this section, the supply of coal seam gas water under the CSG (aquifer) recycled water scheme has *no material impact* on the drinking water supply of a drinking water service provider only in the circumstances prescribed under a regulation for this section.

Note—

If the prescribed circumstances do not apply for a CSG (aquifer) recycled water scheme, a responsible entity for the scheme may apply to the regulator for an exclusion decision.

Division 3 Exclusion from chapter 3 of CSG recycled water schemes by regulator

Subdivision 1 Preliminary

320 Application of div 3

- (1) This division applies to a CSG recycled water scheme under which recycled water is proposed to be supplied by its release, directly or indirectly, into a water source.
- (2) A recycled water scheme mentioned in subsection (1) is a *CSG (pt 9A, div 3) scheme*.
- (3) A reference in this division to a CSG (pt 9A, div 3) scheme includes, if the context permits, a reference to part of a CSG (pt 9A, div 3) scheme.

321 Purpose of div 3

The purpose of this division is to enable a responsible entity for a CSG (pt 9A, div 3) scheme to obtain a decision (an *exclusion decision*) from the regulator excluding the coal seam gas water produced or supplied under the scheme from the requirements of this chapter.

Subdivision 2 Applications for, and making of, exclusion decisions

322 Application for exclusion decision

- (1) A responsible entity for a CSG (pt 9A, div 3) scheme may apply to the regulator for an exclusion decision for the scheme.
- (2) The application must—

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- (a) be in the approved form; and
 - (b) be accompanied by—
 - (i) if pre-supply water quality data is required under subsection (3)—pre-supply water quality data; and
 - (ii) any other information or documents required to be given under the guidelines, if any, made by the regulator about applying for an exclusion decision; and
 - (c) be supported by enough information to enable the regulator to decide the application; and
 - (d) be accompanied by the fee prescribed under a regulation.
- (3) Pre-supply water quality data must accompany the application unless—
- (a) recycled water is proposed to be supplied under the CSG (pt 9A, div 3) scheme by its direct release into an aquifer; and
 - (b) there is no relevant location for a drinking water service provider within the hydraulic impact zone from the release of the recycled water.
- (4) If the CSG (pt 9A, div 3) scheme is a multiple-entity recycled water scheme, the applicant must, as soon as practicable after the application is made, give each other responsible entity for the scheme a copy of the application.
- (5) For this section, *pre-supply water quality data* has the meaning given under section 201A.
- (6) For subsection (5), the definition of *pre-supply water quality data* in section 201A applies as if the reference to the recycled water management plan in paragraph (b) of the definition were a reference to the application.

323 Additional information may be required

- (1) The regulator may, by notice given to the applicant, require—

- (a) the applicant to give the regulator additional information about the application; or
 - (b) any information included in the application, or any additional information required under paragraph (a), to be verified by statutory declaration.
- (2) If the applicant fails, without reasonable excuse, to comply with the requirement within the reasonable period stated in the notice, the application is taken to have been withdrawn.
- (3) A requirement under this section is an *information requirement*.

324 Regulator may obtain advice about application

The regulator may obtain advice from an advisory council or any other entity the regulator considers appropriate before deciding the application.

325 Consideration of application

- (1) The regulator must consider the application and decide to make, with or without conditions, or refuse to make, an exclusion decision—
- (a) if an information requirement is not made in relation to the application—within 60 business days after receiving the application; or
 - (b) if an information requirement is made in relation to the application—within 60 business days after the requirement has been complied with.
- (2) The regulator may make an exclusion decision for the CSG (pt 9A, div 3) scheme only if the regulator reasonably believes the supply of recycled water under the scheme will not have a material impact on the drinking water supply of a drinking water service provider.
- (3) In deciding whether the supply of recycled water under the CSG (pt 9A, div 3) scheme will have a material impact on the

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drinking water supply of a drinking water service provider, the regulator must consider the following—

- (a) if recycled water is proposed to be supplied under the scheme by its direct release into an aquifer—
 - (i) whether the relevant location for a drinking water service provider is located within the hydraulic impact zone from the release of the recycled water; and
 - (ii) if so, whether it is likely there will be an adverse detectable change in the quality of the water at the relevant location, including having regard to the difference between the quality of the recycled water at the point of supply nominated in the application and the quality of the water in the aquifer before the recycled water is released;
 - (b) if recycled water is proposed to be supplied under the scheme by its release, directly or indirectly, into a water source and paragraph (a) does not apply—
 - (i) the ratio of the recycled water to other water in the water source at the relevant location for a drinking water service provider; and
 - (ii) the duration of the ratio mentioned in subparagraph (i) at the relevant location;
 - (c) the cumulative impacts of the release of coal seam gas water, other than recycled water proposed to be supplied under the CSG recycled water scheme, in the water source at the relevant location for a drinking water service provider;
 - (d) the water quality criteria for recycled water;
 - (e) any other matters the regulator considers relevant.
- (4) Also, in considering whether to make an exclusion decision, the regulator must have regard to each of the following—
- (a) the application and any additional information received under section 323;

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- (b) the guidelines, if any, made by the regulator about making exclusion decisions;
 - (c) any advice obtained by the regulator under section 324.

326 Notice of decision

- (1) Within 10 business days after deciding the application, the regulator must give the applicant—
 - (a) if the decision is to make an exclusion decision for the CSG (pt 9A, div 3) scheme without conditions—notice of the decision; or
 - (b) an information notice for any of the following decisions—
 - (i) a decision to make an exclusion decision for the CSG (pt 9A, div 3) scheme with conditions;
 - (ii) a decision to make an exclusion decision for part of the CSG (pt 9A, div 3) scheme, if the applicant applied for an exclusion decision for the whole scheme;
 - (iii) a decision to refuse to make an exclusion decision.
- (2) If the regulator makes an exclusion decision, the notice of the decision or the information notice for the decision must state any conditions of the exclusion decision.
- (3) If the CSG (pt 9A, div 3) scheme is a multiple-entity scheme, the applicant must, as soon as practicable after receiving the notice of the decision or the information notice for the decision, give each other responsible entity for the scheme a copy of the notice or information notice.

327 Provision about conditions of exclusion decision

- (1) A condition of an exclusion decision for a CSG (pt 9A, div 3) scheme may require 1 or more of the following—

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- (a) the monitoring of, and giving of reports to the regulator about, the quality of the water—
 - (i) at the point of supply nominated in the application for the exclusion decision; and
 - (ii) in the water source after recycled water is released into it under the scheme;
 - (b) the provision of information to confirm the validity of information included in, or accompanying, the application;
 - (c) the quality of the water mentioned in paragraph (a) to meet stated standards that are consistent with information included in, or accompanying, the application;
 - (d) the notification of the regulator if there is a change of circumstances that is or may be relevant to whether the supply of recycled water under the scheme has a material impact on the drinking water supply of a drinking water service provider.
- (2) Subsection (1) does not limit what a condition of an exclusion decision for a CSG (pt 9A, div 3) scheme may be about.
- (3) An exclusion decision applies only if each responsible entity for the CSG (pt 9A, div 3) scheme complies with the conditions of the exclusion decision to the extent they apply to the responsible entity.

328 Duration of exclusion decision

An exclusion decision applies for the period—

- (a) starting on the day the decision is made by the regulator or a later day stated in the notice of the decision; and
- (b) ending on the day the decision is revoked under subdivision 3.

329 Effect of exclusion decision

- (1) This section applies if an exclusion decision applies for a CSG (pt 9A, div 3) scheme.
- (2) The coal seam gas water produced or supplied under the scheme is taken not to be recycled water for the purposes of this chapter, other than section 199, this division and section 329J.

Subdivision 3 Revocation of exclusion decisions

329A Grounds on which exclusion decision may be revoked by regulator

- (1) The regulator may revoke the exclusion decision for a CSG (pt 9A, div 3) scheme if the regulator reasonably believes the supply of recycled water under the scheme is likely to have a material impact on a drinking water supply of a drinking water service provider.
- (2) For subsection (1), the regulator must consider the matters mentioned in section 325(3).

329B Process for revoking exclusion decision

- (1) Before revoking an exclusion decision for a CSG (pt 9A, div 3) scheme, the regulator must give the responsible entity who applied for the exclusion decision (the *original applicant*) a show cause notice about the proposed revocation.
- (2) If, after considering all properly made submissions about the proposed revocation, the regulator decides to revoke the exclusion decision, the regulator must—
 - (a) give the original applicant a notice stating—
 - (i) the day on which the exclusion decision is revoked;

[s 329B]

- (ii) that, within the compliance period, the original applicant must prepare, and give to the regulator for approval, the relevant plan or an amendment to the relevant plan; and
- (b) if the scheme is a multiple-entity recycled water scheme—give each other responsible entity for the scheme a notice stating that—
 - (i) the exclusion decision for the scheme has been revoked; and
 - (ii) within the compliance period, the responsible entity must prepare, and give to the regulator for approval, the relevant plan or an amendment to the relevant plan; and
- (c) give an information notice for the decision to revoke the exclusion decision to the following entities (each a *relevant party*)—
 - (i) the original applicant;
 - (ii) each entity required under paragraph (b) to be given notice of the revocation.
- (3) The day stated in the notice under subsection (2)(a)(i) must not be earlier than the day the notice is given to the original applicant.
- (4) Section 196 does not apply to a relevant party, to the extent recycled water is supplied under a part of the CSG (pt 9A, div 3) scheme to which the exclusion decision applied before its revocation—
 - (a) during the compliance period; and
 - (b) if the relevant party applies for approval of the relevant plan, or an amendment to the relevant plan, within the compliance period—until the relevant party is given a notice or information notice under section 206 for the regulator’s decision on the application for approval.
- (5) If, after considering all properly made submissions about the proposed revocation, the regulator decides the exclusion

decision should not be revoked, the regulator must give the original applicant notice that the exclusion decision has not been revoked.

(6) In this section—

compliance period means—

- (a) 3 months from the day notice of the revocation of the exclusion decision is given to the original applicant; or
- (b) if the regulator gives the relevant parties a notice stating that the compliance period is a period that is more than 3 months, but not more than 6 months, from the day mentioned in paragraph (a)—that period.

relevant plan means—

- (a) for a CSG (pt 9A, div 3) scheme that is a single-entity recycled water scheme—a recycled water management plan for the scheme; or
- (b) for a CSG (pt 9A, div 3) scheme that is a multiple-entity recycled water scheme—
 - (i) if the responsible entity to whom a notice is given under subsection (2)(b) is the scheme manager for the scheme—a scheme manager plan for the scheme; or
 - (ii) otherwise—a scheme provider plan for the scheme.

329C Water quality monitoring and reporting may be required if revocation decision is stayed

(1) This section applies if—

- (a) the regulator decides to revoke an exclusion decision; and
- (b) an interested person for the decision (the *original decision*) to revoke the exclusion decision applies for internal review of, or appeals against, the original decision under chapter 7; and

[s 329C]

- (c) the original decision, or a review decision about the original decision, is stayed by the Planning and Environment Court under chapter 7.
- (2) The regulator may, by notice given to a recycled water provider or any other responsible entity for the CSG (pt 9A, div 3) scheme (the *relevant person*), require the relevant person to do any of the following—
- (a) carry out monitoring, described in the notice, of the quality of—
 - (i) recycled water produced or supplied under the scheme, including the water in feed ponds for the scheme or, if it is not possible to monitor water in feed ponds, water from petroleum wells for the scheme; or
 - (ii) the water in a water source into which recycled water is released under the scheme;
 - (b) give the regulator reports, at the intervals stated in the notice, about the results of the monitoring mentioned in paragraph (a);
 - (c) give the regulator other reports about the operation of the scheme, including, for example, reports about whether the quality of water produced or supplied under the scheme is consistent with the water quality criteria for recycled water stated in the notice.
- (3) However, the notice may require the relevant person to do a thing mentioned in subsection (2) only while the original decision, or a review decision about the original decision, is stayed.
- (4) The relevant person must comply with the notice unless the relevant person has a reasonable excuse.

Maximum penalty—500 penalty units.

Division 4 Interim recycled water management plans for particular CSG recycled water schemes

329D CSG recycled water scheme may have interim recycled water management plan for interim period

- (1) The approved recycled water management plan for a CSG (pt 9A, div 3) scheme may, for the interim period for the scheme, be an approved recycled water management plan that complies with section 329E instead of section 201(5).
- (2) A recycled water management plan that complies with section 329E is an *interim recycled water management plan*.
- (3) The *interim period* for a CSG (pt 9A, div 3) scheme is—
 - (a) the period that is 1 year from the day recycled water that is coal seam gas water is first supplied under the scheme; or
 - (b) if a shorter period is decided by the regulator under subsection (4)—the shorter period.
- (4) The regulator may decide the interim period for the CSG (pt 9A, div 3) scheme is shorter than the 1-year period mentioned in subsection (3)(a) if the regulator reasonably believes the shorter period is necessary to protect public health.
- (5) If the regulator decides a shorter period under subsection (4), the regulator must give each responsible entity for the CSG (pt 9A, div 3) scheme a notice stating the reasonable period at the end of which the interim period for the scheme will end.
- (6) Subsection (1) does not prevent a responsible entity for the CSG (pt 9A, div 3) scheme preparing, and applying for approval of, a recycled water management plan that complies with section 201(5) during the interim period for the scheme.

329E Content of interim recycled water management plan

- (1) An interim recycled water management plan must—

[s 329E]

- (a) describe the CSG (pt 9A, div 3) scheme to which the plan relates; and
- (b) include details of the infrastructure for the production or supply of recycled water under the scheme, and how the infrastructure is to be maintained; and

Examples of infrastructure for the production or supply of recycled water that is coal seam gas water—

feed ponds, petroleum wells, storage and distribution infrastructure, treatment plants

- (c) include the water quality criteria for recycled water for the plan; and
- (d) include the verification program for the scheme; and
- (e) include the water quality monitoring and reporting program for the scheme; and
- (f) include the incident and emergency response plan for the scheme; and
- (g) comply with section 201A(2)(a) to (c).

(2) In this section—

verification program, for a CSG (pt 9A, div 3) scheme, means a documented program about how the recycled water produced or supplied under the scheme will be tested to show the quality of the recycled water consistently meets the water quality criteria for recycled water relevant to the plan.

water quality monitoring and reporting program, for a CSG (pt 9A, div 3) scheme, means a documented program about—

- (a) how the quality of the recycled water under the scheme is to be monitored, including—
 - (i) the frequency of the monitoring; and
 - (ii) the parameters to be used for indicating compliance with the plan and the water quality criteria for recycled water relevant to the plan; and
- (b) the giving of periodic reports about the monitoring to the regulator.

329F Reviews and audits not required for interim recycled water management plan

- (1) The matters mentioned in section 206(2)(b) to (d) must not be stated in a notice or information notice given under section 206 for an interim recycled water management plan.
- (2) Sections 258 to 261 do not apply if the approved recycled water management plan for a CSG (pt 9A, div 3) scheme is an interim recycled water management plan.

329G Ending of approval of interim recycled water management plan

The approval of an interim recycled water management plan for a CSG (pt 9A, div 3) scheme ends on the earlier of the following days—

- (a) the day the interim period for the scheme ends;
- (b) the day the regulator approves a recycled water management plan for the scheme, other than an interim recycled water management plan.

Division 4A Provisions for CSG emergency releases

329GA What is a *CSG emergency release*

- (1) The release of coal seam gas water that is recycled water by a CSG entity directly or indirectly into a water source is a ***CSG emergency release*** if—
 - (a) the release—
 - (i) is necessary to avoid or respond to an emergency situation; and
 - (ii) may impact on the drinking water supply of a drinking water service provider; and

[s 329GB]

- (iii) is authorised or required under an EP Act authorisation; and
 - (b) the CSG entity complies with the EP Act authorisation for the release.
- (2) A *CSG emergency release* may consist of a series of releases mentioned in subsection (1), but only to the extent the total period for which the releases occur is 12 months or less.
- (3) In this section—
- CSG entity* means an entity who is the holder of a CSG environmental authority.

329GB Relationship with Environmental Protection Act 1994 for CSG emergency release

- (1) This section applies for a CSG emergency release by a recycled water provider, if a condition or requirement of the EP Act authorisation for the release is inconsistent with a condition or requirement of the provider's recycled water management plan or exclusion decision.
- (2) The EP Act authorisation prevails to the extent of the inconsistency.
- (3) Sections 197 and 199 do not apply to the provider for the CSG emergency release to the extent the provider complies with the EP Act authorisation for the release.

329GC Obligations for continued release of recycled water after CSG emergency release

- (1) This section applies for a CSG emergency release that becomes a supply of recycled water under a CSG recycled water scheme.
- (2) The recycled water provider or scheme manager for the scheme must, before the end of the compliance period for the CSG emergency release—

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- (a) prepare, and give to the regulator for approval, a recycled water management plan for the scheme under part 2; or
 - (b) apply for an exclusion decision for the scheme under part 9A, division 3.
- (3) Section 196 does not apply to a responsible entity for the scheme—
- (a) during the compliance period; and
 - (b) if, under subsection (2), the provider or scheme manager for the scheme gives a plan to the regulator for approval or applies for an exclusion decision—until the provider or scheme manager is given a notice or information notice under section 206 or 326 for the regulator’s decision on the application.

- (4) In this section—

compliance period means 3 months from the day the CSG emergency release becomes the supply of recycled water under a CSG recycled water scheme.

Division 5 Other provisions

329H What is a *post supply obligation*

A *post supply obligation* is an obligation imposed on a responsible entity for a CSG (aquifer) recycled water scheme—

- (a) under a regulator condition of the approved recycled water management plan for the scheme; and

Note—

The approved recycled water management plan for the scheme may be an approved interim recycled water management plan.

[s 329I]

- (b) that applies or continues to apply after the supply of recycled water under the scheme has stopped, including if the plan is suspended or cancelled.

329I Application of enforcement provisions for post supply obligations

- (1) This section applies if a post supply obligation is imposed on a responsible entity for a CSG (aquifer) recycled water scheme.
- (2) For chapter 5, part 5 and section 329J, after the supply of recycled water under the CSG (aquifer) recycled water scheme has stopped—
 - (a) the entities and infrastructure that comprised the scheme immediately before the supply stopped are taken to continue to comprise the scheme; and
 - (b) an entity that was a responsible entity for the scheme immediately before the supply stopped continues to be a responsible entity for the scheme; and
 - (c) to the extent the regulator conditions of the approved recycled water management plan imposed the post supply obligation, the conditions continue to have effect—
 - (i) despite the stopping of supply under the scheme; and
 - (ii) whether or not the plan has been suspended or cancelled.
- (3) Subsection (2) stops applying when all post supply obligations in relation to the CSG (aquifer) recycled water scheme have been complied with.

329J Power to enter land for compliance with particular requirements under ch 3

- (1) This section applies if a responsible entity for a CSG (aquifer) recycled water scheme is subject to a post supply obligation.
- (2) Also, this section applies if the responsible entity for a CSG recycled water scheme must undertake monitoring of the quality of water—
 - (a) to comply with an obligation under this Act, including, for example, under an approved recycled water management plan, a condition of an exclusion decision for the scheme, or a notice given to the responsible entity under section 329C or 643; or
 - (b) to make an application for—
 - (i) approval of a recycled water management plan for the scheme; or
 - (ii) an exclusion decision for the scheme.
- (3) A requirement to undertake monitoring mentioned in subsection (2) is a ***monitoring requirement***.
- (4) The post supply obligation or monitoring requirement is taken to be an environmental requirement for the purposes of the *Environmental Protection Act 1994*, chapter 12, part 4.
- (5) For subsection (4), the *Environmental Protection Act 1994*, chapter 12, part 4 applies as if—
 - (a) a reference in section 575 of that Act to the conduct of work includes a reference to the carrying out of monitoring, or doing anything else, required under the post supply obligation or monitoring requirement; and
 - (b) a reference in section 578 of that Act to the administering authority were a reference to the regulator; and
 - (c) a reference in section 579 of that Act to a person who, under that Act, must comply with an environmental requirement were a reference to a responsible entity

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required to comply with the post supply obligation or monitoring requirement under this Act.

Part 10 Miscellaneous

330 Notice to sewerage service provider

- (1) This section applies if the regulator considers the discharge of trade waste or seepage water into the sewerage infrastructure of a sewerage service provider is likely to adversely effect the quality of recycled water supplied, or proposed to be supplied, under a recycled water scheme.
- (2) The regulator may give the sewerage service provider a notice (a *regulator notice*) about the discharge of trade waste or seepage water into the sewerage infrastructure.
- (3) The notice may—
 - (a) prohibit the sewerage service provider from giving a trade waste approval or seepage water approval; or
 - (b) state the conditions the sewerage service provider must impose on a trade waste approval or seepage water approval.
- (4) Without limiting subsection (3)(b), the conditions may be about 1 or more of the following—
 - (a) the maximum daily quantity of trade waste or seepage water that may be discharged;
 - (b) the maximum permissible rate of the discharge;
 - (c) the permissible limits for the quality of the trade waste or seepage water;
 - (d) whether the waste or seepage water must be treated before being discharged.

- (5) The sewerage service provider must comply with the notice.
Maximum penalty—1665 penalty units.

331 Report about compliance with notice

- (1) The regulator may, by notice given to a sewerage service provider, require the provider to give the regulator a report about the actions taken by the provider to comply with a regulator notice.
- (2) The sewerage service provider must give the report mentioned in subsection (1) to the regulator within the reasonable period stated in the notice given under subsection (1), and must include in the report the information reasonably required by the regulator.

Maximum penalty—1000 penalty units.

332 Particular requirement about production or supply of recycled water

A recycled water provider must ensure that there are persons engaged in the production or supply of recycled water by the provider who have the qualifications or experience prescribed under a regulation for section 586(2)(d)(ii).

Maximum penalty—1665 penalty units.

333 Requirement for certain entities to give information to scheme manager

- (1) This section applies for a multiple-entity recycled water scheme.
- (2) The scheme manager may, by notice, require a recycled water provider or other declared entity for the scheme to give the scheme manager, within a stated reasonable period, information the scheme manager reasonably requires to comply with the scheme manager's obligations under this Act.

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- (3) When making the requirement, the scheme manager must warn the recycled water provider or other declared entity it is an offence to fail to comply with the requirement unless the provider or entity has a reasonable excuse.
- (4) The recycled water provider, or the other declared entity, must comply with the requirement unless the provider or entity has a reasonable excuse.
Maximum penalty—200 penalty units.
- (5) If the recycled water provider, or the other declared entity, is an individual, it is a reasonable excuse for failing to comply with the requirement that giving the information might tend to incriminate the provider or entity.

334 Sections 334–339 not used

See editor's note for section 1.

Chapter 4 Referable dams and flood and drought mitigation

Part 1 Referable dams

Division 1 Preliminary

340 Ch 4 does not apply to particular dams

This chapter does not apply to—

- (a) a hazardous waste dam; or
- (b) a weir that does not have a variable flow control structure on the crest of the weir.

341 What is a *referable dam*

- (1) A dam is, or a proposed dam after its construction will be, a *referable dam* if—
 - (a) a failure impact assessment of the dam, or the proposed dam, is required to be carried out under this part; and
 - (b) the assessment states the dam has, or the proposed dam after its construction will have, a category 1 or category 2 failure impact rating; and
 - (c) the chief executive has, under section 349, accepted the assessment.
- (2) The following are not referable dams—
 - (a) a hazardous waste dam;
 - (b) a weir, unless the weir has a variable flow control structure on the crest of the weir.

Note—

For particular dams that are taken to be referable dams under this section, see section 611.

342 What is *failure impact assessment*

- (1) A *failure impact assessment* is an assessment certified under this part about the safety of a dam, or a proposed dam—
 - (a) by a registered professional engineer who is not, for the dam, or the proposed dam—
 - (i) the owner; or
 - (ii) an employee of the owner; or
 - (iii) the operator; or
 - (iv) an employee of the operator; and
 - (b) in accordance with the guidelines, made by the chief executive, for failure impact assessment of water dams (the *failure impact assessment guidelines*).

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- (2) The certification must include the engineer's name and registration details.

Division 2 Failure impact assessing dams

343 When dam must be failure impact assessed

- (1) A person who proposes to construct a dam must have the dam failure impact assessed if the dam, after its construction, will be—
 - (a) more than 10m in height and have a storage capacity of more than 1500ML; or
 - (b) more than 10m in height and have a storage capacity of more than 750ML and a catchment area that is more than 3 times its maximum surface area at full supply level.

Maximum penalty—1665 penalty units.

- (2) The owner of a dam that is not a referable dam must have the dam failure impact assessed if, because of any works proposed to be carried out in relation to the dam, the dam will meet the criteria stated in subsection (1)(a) or (b) after the works are carried out.

Maximum penalty—1665 penalty units.

- (3) The owner of a dam that is not a referable dam but meets the criteria stated in subsection (1)(a) or (b) must have the dam failure impact assessed if, because of any works proposed to be carried out in relation to the dam, the storage capacity of the dam will increase by more than 10% after the works are carried out.

Maximum penalty—1665 penalty units.

- (4) The owner of a dam that is a referable dam must have the dam failure impact assessed if, because of any works proposed to be carried out in relation to the dam, the storage capacity of

the dam will increase by more than 10% after the works are carried out.

Maximum penalty—1665 penalty units.

- (5) Also, the chief executive may give the owner of any existing dam or any dam being constructed (whether or not the dam meets or will meet the criteria stated in subsection (1)(a) or (b)) a notice to have the dam failure impact assessed.
- (6) The chief executive may give the notice only if the chief executive reasonably believes the dam, or the dam after its construction, would have a category 1 or category 2 failure impact rating.
- (7) In this section—

height, for a dam, means the measurement of the difference in level between the natural bed of the watercourse at the downstream toe of the barrier or, if the barrier is not across a watercourse, between the lowest elevation of the outside limit of the barrier of the dam and the top of the barrier.

top of the barrier, of a dam, means the level of the top of the barrier of the dam exclusive of any parapet or ancillary structure or, if the barrier includes a spillway, the level of the top of the abutment walls adjoining the spillway of the dam exclusive of any parapet or ancillary structure.

344 Process for failure impact assessment

- (1) A person required under section 343(1), (2), (3) or (4) to have a dam failure impact assessed must ensure the assessment is completed, and accepted by the chief executive under section 349, before construction of the dam or the carrying out of the works begins.

Maximum penalty—1665 penalty units.

- (2) A person required under section 343(5) to have a dam failure impact assessed must ensure the assessment is completed and given to the chief executive within the reasonable period stated in the notice.

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Maximum penalty—1665 penalty units.

- (3) A failure impact assessment given to the chief executive must be accompanied by the prescribed fee.

345 Requirement for other failure impact assessments

- (1) This section applies if a dam has been failure impact assessed under this division, including subsection (2).
- (2) The owner must ensure another failure impact assessment of the dam is completed and given to the chief executive within the period stated in the notice given to the owner under section 350.

Maximum penalty—1665 penalty units.

346 Failure impact ratings for dams

- (1) An existing dam has, or a proposed dam after its construction will have, the following failure impact rating if a failure impact assessment, accepted by the chief executive under section 349, for the dam, or the proposed dam after its construction, states that the population at risk is—
 - (a) for a category 1 failure impact rating—2 or more persons and not more than 100 persons;
 - (b) for a category 2 failure impact rating—more than 100 persons.
- (2) In this section—

population at risk means the number of persons, calculated under the failure impact assessment guidelines, whose safety will be at risk if the dam, or the proposed dam after its construction, fails.

347 Offences about failure impact assessments

- (1) A person must not certify a failure impact assessment containing information the person knows is false or misleading.

Maximum penalty—1665 penalty units.

- (2) A person must not give another person who is certifying a failure impact assessment information the person knows—

- (a) the other person will rely on when certifying the failure impact assessment; and
(b) is false or misleading.

Maximum penalty—1665 penalty units.

- (3) It is enough for a complaint for an offence against subsection (1) or (2) to state the assessment or information given to the person certifying the assessment was false or misleading to the person's knowledge, without specifying whether it was false or whether it was misleading.

348 Cost of failure impact assessment

- (1) For a failure impact assessment required under section 343(1), (2), (3) or (4), the owner of the dam must pay the cost of preparing and certifying the failure impact assessment.

- (2) For a failure impact assessment required under section 343(5)—

- (a) the chief executive must pay the reasonable cost of preparing and certifying the assessment if—

- (i) the chief executive accepts the assessment; and
(ii) the dam, or the proposed dam, is assessed as not having a category 1 or category 2 failure impact rating; and

- (iii) the dam, or the proposed dam, does not meet the criteria stated in section 343(1)(a) or (b); or

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- (b) otherwise, the owner of the dam must pay the cost of preparing and certifying the assessment.
- (3) For subsections (1) and (2), the cost of preparing and certifying the assessment includes the cost of any review of the assessment under section 351.

349 Decision about failure impact assessment

- (1) The chief executive may decide to accept, reject or require a review of a failure impact assessment.
- (2) However, before requiring a review of, or rejecting, the assessment, the chief executive may require the owner to give additional information about the assessment to assist the chief executive in deciding if the review or rejection is necessary.
- (3) Without limiting subsection (2), the chief executive may require the preparation of documents including a comprehensive report, by a registered professional engineer, on the design and operation of the dam.

350 Notice accepting failure impact assessment

- (1) If the chief executive accepts a failure impact assessment, the chief executive must give notice of the acceptance to the owner of the dam within 30 business days after the acceptance.
- (2) The notice must also state the period, of at least 5 years from the day the chief executive accepted the assessment, within which the owner must ensure another failure impact assessment of the dam is completed and given to the chief executive.
- (3) However, the chief executive can not state a period for a further failure impact assessment of—
 - (a) a dam given a category 2 failure impact rating under the failure impact assessment accepted under subsection (1); or

- (b) a dam that—
 - (i) does not meet the criteria stated in section 343(1)(a) or (b); and
 - (ii) was not given a category 1 or category 2 failure impact rating under the failure impact assessment accepted under subsection (1).
- (4) In deciding the period for subsection (2), the chief executive must have regard to—
 - (a) the failure impact assessment accepted by the chief executive under subsection (1); and
 - (b) the nature and location of the dam.

351 Reviewing failure impact assessment

- (1) This section applies if the chief executive is satisfied a failure impact assessment is—
 - (a) incorrect in a material particular; or
 - (b) incomplete in a material particular; or
 - (c) not completed in accordance with the failure impact assessment guidelines.
- (2) The chief executive must, within 30 business days after being satisfied under subsection (1)—
 - (a) give the owner of the dam an information notice; and
 - (b) return the assessment to the owner.
- (3) The information notice must require the owner to—
 - (a) have the assessment reviewed, corrected or completed and recertified; and
 - (b) return the recertified assessment to the chief executive for a decision under section 349 by the day stated in the notice.

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- (4) The owner must comply with the notice unless the owner has a reasonable excuse.

Maximum penalty for subsection (4)—1665 penalty units.

352 Rejecting failure impact assessment

- (1) The chief executive may reject a failure impact assessment or a recertified assessment if the assessment or recertified assessment is incorrect or incomplete in a material particular or not completed in accordance with the failure impact assessment guidelines.
- (2) If the chief executive rejects the assessment or the recertified assessment, the chief executive must, within 30 business days after the rejection, give the owner of the dam an information notice.
- (3) If the assessment relates to an existing dam, the information notice must require the owner to—
- (a) have a new assessment completed and certified; and
 - (b) give the certified assessment to the chief executive for a decision under section 349 within the reasonable period stated in the notice.
- (4) The owner must comply with the notice unless the owner has a reasonable excuse.

Maximum penalty for subsection (4)—1665 penalty units.

Division 2A Emergency action planning and reporting

Subdivision 1 Preliminary

352A Definitions for div 2A

In this division—

approval period see section 352K(2).

approved emergency action plan means an emergency action plan that is approved under section 352I(1)(a) or taken to be an approved emergency action plan under section 352Q(2).

chairperson, of a relevant disaster management group, means—

- (a) for a district group—the chairperson of the group under the Disaster Management Act; or
- (b) for a local group—the chairperson of the group under the Disaster Management Act.

dam failure hazard see section 352B.

disaster district see the Disaster Management Act, schedule.

disaster management plan means—

- (a) for a relevant district group—the district disaster management plan for the disaster district for which the district group is established under the Disaster Management Act; or
- (b) for a relevant local group—the local disaster management plan for the local disaster area for which the local group is established under the Disaster Management Act.

disaster management review report see section 352G(3).

disaster management review response see section 352G(4).

district group means a district group established under the Disaster Management Act, section 22.

downstream release hazard see section 352C.

emergency action plan means a plan that complies with section 352H.

emergency condition, for a dam, means—

- (a) a dam failure hazard; or
- (b) a downstream release hazard; or

[s 352B]

- (c) a circumstance that potentially indicates an increase in the likelihood of a dam failure hazard or downstream release hazard happening.

Example for paragraph (c)—

an unusual amount of seepage from the dam

emergency event means a dam failure hazard or downstream release hazard that has happened.

emergency event interim report see section 352U(2)(a).

emergency event report see section 352T(2).

emergency management chief executive means the chief executive of the department in which the Disaster Management Act is administered.

local disaster area, of a local group, means the area of the local group under the Disaster Management Act.

local disaster management plan see the Disaster Management Act, section 57(1).

local group means a local group established under the Disaster Management Act, section 29.

relevant disaster management group, for an emergency action plan, see section 352D.

relevant district group see section 352D(b).

relevant local group see section 352D(a).

352B What is a dam failure hazard

A ***dam failure hazard***, in relation to a dam, is a reasonably foreseeable hazard that has the potential to cause or contribute to the failure of the dam.

Example—

significant flooding in the catchment area of the dam

352C What is a *downstream release hazard*

A *downstream release hazard*, in relation to a dam, is a reasonably foreseeable hazard to the safety of persons or property that could potentially be caused or aggravated by—

- (a) a release of water from the dam's spillway; or
- (b) a controlled release of the water from the dam.

Example—

flooding of downstream properties and transport infrastructure caused by a release of water

352D What is the *relevant disaster management group* for an emergency action plan

The *relevant disaster management group*, for an emergency action plan, is—

- (a) if only 1 local disaster area could potentially be affected by an emergency condition identified in the plan—the local group for the area (a *relevant local group*); or
- (b) otherwise—the district group (a *relevant district group*) for the disaster district that could potentially be affected by an emergency condition identified in the plan.

Subdivision 2 Requirements for emergency action plans

352E Requirement for approved emergency action plan

The owner of a referable dam must have an approved emergency action plan for the dam.

352F Requirement to prepare emergency action plan

The owner of a referable dam must, unless the owner has a reasonable excuse, prepare an emergency action plan for the

[s 352G]

dam under subdivision 3 and give it to the chief executive for approval—

- (a) if construction of the dam is not finished when the chief executive accepts a failure impact assessment for the dam under section 349—
 - (i) within 3 months after the construction is finished; or
 - (ii) if the chief executive gives the owner of the dam a notice requiring the emergency action plan before the construction is finished—within the period of at least 30 business days stated in the notice; or
- (b) if construction of the dam has finished when the chief executive accepts a failure impact assessment for the dam—within 4 months after the chief executive accepts the failure impact assessment.

Maximum penalty—1665 penalty units.

Note—

For the obligation of the owner of an existing dam to prepare and submit an emergency action plan, see also section 645.

Subdivision 3 Preparation of emergency action plans

352G Disaster management review of plan

- (1) Before giving an emergency action plan for a dam to the chief executive, the owner of a dam must give a copy of the plan to the chairperson of the relevant disaster management group for the plan.
- (2) The chairperson may review the plan to assess its consistency with the disaster management plan for the group.
- (3) If the chairperson reviews the emergency action plan under subsection (2), the chairperson must give the owner of the

dam a report (a *disaster management review report*) of the review within 10 business days after receiving the plan.

- (4) If the chairperson gives the owner of the dam a disaster management review report under subsection (3), the owner of the dam may prepare a written response (a *disaster management review response*) and attach it to the report.

352H Content of plan

- (1) The emergency action plan must—
- (a) identify each emergency condition for the dam; and
 - (b) for each emergency condition—
 - (i) identify the area likely to be affected by an emergency event that may happen because of the emergency condition, including, for example, by attaching to the plan maps showing areas expected to be flooded; and
 - (ii) state when and how the owner of the dam must notify the relevant entities of the emergency condition, if it happens, including the order of priority in which the relevant entities are to be notified; and
 - (iii) state the actions the owner of the dam must take in response to the emergency condition, if it happens; and
 - (c) if the owner of the dam has been given a disaster management review report for the plan under section 352G(3)—be accompanied by the report; and
 - (d) include any other relevant matter prescribed under a regulation.
- (2) In this section—
- relevant entities*, for an emergency condition under an emergency action plan, means each of the following—
- (a) the relevant disaster management group for the plan;

[s 352I]

- (b) the persons whose safety or property may be threatened by the emergency condition;

Examples for paragraph (b)—

- the owners of parcels of farm land adjacent to the dam
- the residents of a township

- (c) each local government whose local government area may be affected by the emergency condition;

- (d) the chief executive;

- (e) another entity the owner of the dam considers appropriate to notify of the condition.

Example for paragraph (e)—

the Queensland Police Service

Subdivision 4 Approving emergency action plans

352I Chief executive to consider plan

- (1) The chief executive must consider an emergency action plan given to the chief executive for approval and decide to—
- (a) approve it; or
- (b) refuse to approve it.
- (2) In considering the emergency action plan, the chief executive must have regard to any disaster management review report or disaster management review response accompanying the plan.
- (3) For deciding whether to approve or refuse to approve the emergency action plan, the chief executive may get advice from—
- (a) the emergency management chief executive; or
- (b) an advisory council.

352J Criteria for approving plan

The chief executive may approve the emergency action plan only if satisfied it—

- (a) complies with section 352H; and
- (b) effectively deals with each emergency condition for the dam.

352K Approval of plan

- (1) If the chief executive approves the emergency action plan, the chief executive must—
 - (a) give notice of the approval to the owner of the dam; and
 - (b) give a copy of the approved plan to the emergency management chief executive; and
 - (c) publish the approved plan in the register of approved emergency action plans under section 352M.
- (2) The approval must be for a period of no more than 5 years (the *approval period*) stated in the approved plan.

352L Refusal to approve plan

- (1) If the chief executive decides to refuse to approve the emergency action plan, the chief executive must give the owner of the dam—
 - (a) an information notice about the decision; and
 - (b) a notice directing the owner of the dam to prepare a new emergency action plan under subdivision 3 and give it to the chief executive within a stated period of at least 30 business days.
- (2) The owner of the dam must comply with the notice unless the owner has a reasonable excuse.

Maximum penalty—500 penalty units.

[s 352M]

Subdivision 5 Keeping and publishing emergency action plans

352M Register of approved emergency action plans

- (1) The chief executive must keep a register of approved emergency action plans.
- (2) The register may be kept in the form, including electronic form, the chief executive considers appropriate.
- (3) The chief executive must make information in the register available to the public on the department's website.
- (4) However, the publicly available part of the register must not include the name, address and contact details of an individual.

352N Dam owner must ensure particular individuals have access to plan

The owner of a referable dam must—

- (a) keep a copy of the approved emergency action plan for the dam; and
- (b) make it available to an individual—
 - (i) who has a function under the plan; or
 - (ii) who, under the plan, is named and required to be personally notified of an emergency condition.

Maximum penalty—500 penalty units.

Subdivision 6 Reviewing emergency action plans

352O Review by chief executive and direction to prepare and submit new plan

- (1) This section applies if the chief executive, at any time, considers an approved emergency action plan for a dam no

longer deals effectively with an emergency condition the chief executive reasonably considers has the potential to affect the safe operation of the dam.

Examples—

- 1 An emergency event report recommends a change to the plan.
 - 2 The chairperson of the relevant disaster management group for the plan advises that the plan is not consistent with the disaster management plan for the group.
- (2) The chief executive must give the owner of the dam a notice stating—
- (a) the chief executive considers the approved emergency action plan no longer effectively deals with the emergency condition; and
 - (b) the reasons the chief executive considers the plan no longer effectively deals with the emergency condition; and
 - (c) the owner of the dam must—
 - (i) prepare a new emergency action plan, under subdivision 3, that effectively deals with the emergency condition; and
 - (ii) give it to the chief executive within a stated period of at least 30 business days.
- (3) The owner of the dam must comply with the notice unless the owner has a reasonable excuse.

Maximum penalty—500 penalty units.

352P Review by dam owner

The owner of a referable dam must, before 1 October each year—

- (a) review the approved emergency action plan for the dam; and
- (b) give the chief executive—

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- (i) a notice stating whether or not the owner proposes an amendment of the plan because of the review; and
- (ii) if the owner proposes an amendment—a copy of the plan including the proposed amendment.

Maximum penalty—500 penalty units.

Subdivision 7 Amending emergency action plans

352Q Amending plan by agreement

- (1) This section applies if—
 - (a) the owner of a referable dam—
 - (i) proposes an amendment of the approved emergency action plan for the dam to—
 - (A) correct a minor error; or
 - (B) make another change that is not a change of substance; and
 - (ii) gives the chief executive a copy of the plan including the proposed amendment; and
 - (b) the chief executive agrees with the amendment and gives the owner notice of the agreement.
- (2) The emergency action plan as amended is taken to be the approved emergency action plan for the dam.

352R Substantive amendment of plan

- (1) This section applies if—
 - (a) the owner of a referable dam—
 - (i) proposes an amendment of the emergency action plan for the dam; and

-
- (ii) gives the chief executive a copy of the plan including the proposed amendment; and
 - (b) the chief executive considers the proposed amendment is a change of substance.
 - (2) The chief executive must give the owner of the dam a notice stating—
 - (a) the chief executive considers the proposed amendment is a change of substance; and
 - (b) the reasons the chief executive considers the proposed amendment is a change of substance; and
 - (c) that, if the owner proposes to include the amendment in the emergency action plan, the owner must prepare a new emergency action plan including the amendment under subdivision 3 and give it to the chief executive.

Subdivision 8 Renewing emergency action plans

352S Renewal of plan

- (1) This section applies if an approved emergency action plan for a referable dam is in force.
- (2) The owner of the dam must, unless the owner has a reasonable excuse, at least 1 month before the end of the approval period for the plan—
 - (a) prepare a new emergency action plan for the dam under subdivision 3; and
 - (b) give it to the chief executive for approval.

Maximum penalty—500 penalty units.

[s 352T]

Subdivision 9 Emergency event reporting

352T Preparation and submission of emergency event report

- (1) This section applies to the owner of a referable dam if an emergency event relating to the dam happens.
- (2) The owner of the dam must, unless the owner has a reasonable excuse, prepare a report (an *emergency event report*) under this subdivision and give it to the chief executive within—
 - (a) 30 business days after the end of the emergency event;
or
 - (b) if a further period is agreed in writing by the chief executive and the owner of the dam—the further period.

Maximum penalty—1665 penalty units.

Note—

For the obligation of the owner of an existing dam to prepare and submit an emergency event report, see also section 646.

- (3) In this section—

end, of an emergency event, means—

 - (a) if the event is a dam failure hazard that has happened—when the owner of the dam reasonably considers the hazard no longer poses a risk to the dam;
or
 - (b) if the event is a downstream release hazard that has happened—when the owner of the dam reasonably considers the hazard no longer poses a risk to the safety of persons or property.

352U Preparation and submission of emergency event interim report

- (1) This section applies if—
 - (a) an emergency event relating to a referable dam happens;
and

-
- (b) the chief executive considers the emergency event is likely to continue for at least 1 month.
 - (2) The chief executive may give the owner of the dam a notice requiring the owner to—
 - (a) prepare a report (an *emergency event interim report*) under this subdivision; and
 - (b) give it to the chief executive within 10 business days after receiving the notice.
 - (3) If the chief executive gives the owner of the dam a notice under subsection (2), the owner must comply with the notice unless the owner has a reasonable excuse.

Maximum penalty—1665 penalty units.

352V Content of report

- (1) An emergency event report or emergency event interim report for a referable dam must—
 - (a) describe the emergency event to which the report relates; and
 - (b) describe the implementation of the approved emergency action plan for the dam in relation to the emergency event, including relevant details of—
 - (i) communications made and actions taken in response to the emergency event; and
 - (ii) monitoring of the dam and the area affected or potentially affected by the emergency event; and
 - (c) describe any damage to the dam, including by reference to photographs of the damage; and
 - (d) state whether and to what extent any damage to the dam has been caused or contributed to by the emergency event; and

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- (e) include an assessment of whether and to what extent the approved emergency action plan effectively dealt with the emergency event; and
 - (f) recommend any changes to the approved emergency action plan that would allow the plan to deal with a similar emergency event more effectively; and
 - (g) include details of any other matter that is relevant to the emergency event or how it was dealt with under the emergency action plan; and
 - (h) include any other relevant matter prescribed under a regulation.
- (2) Subsection (1) does not prevent an emergency event report or emergency event interim report from dealing with 2 or more emergency events if—
- (a) the emergency events are related; and
Examples of related emergency events—
 - an emergency event that has been caused or contributed to by another emergency event
 - 2 emergency events that happen at the same time
 - (b) the chief executive has agreed to the report dealing with the emergency events.

Division 3 Safety conditions for existing referable dams

353 Applying safety conditions for existing referable dams

- (1) The chief executive may apply safety conditions to a referable dam.
- (2) For assessing the safety conditions that are to apply, the chief executive may give the owner of the dam a notice requesting the owner give the chief executive, within the reasonable period stated in the notice—

- (a) information that will assist the chief executive in deciding the conditions to be applied; and
 - (b) the fee prescribed under a regulation.
- (3) The owner must comply with the notice unless the owner has a reasonable excuse.
- Maximum penalty—200 penalty units.
- (4) Without limiting subsection (2), the notice may require the preparation of documents including a comprehensive report, by a registered professional engineer, on the design and operation of the dam.

354 Deciding safety conditions

- (1) When the chief executive has received the information requested in a notice under section 353(2), the chief executive must assess the information and decide the safety conditions for the dam.
- (2) In deciding the safety conditions for the dam, the chief executive must have regard to the guidelines, if any, made by the chief executive for applying safety conditions to a referable dam.
- (3) The chief executive must decide the safety conditions for the dam—
- (a) within 40 business days after the chief executive receives the information requested; or
 - (b) if the owner of the dam, by written agreement, extends the period—within the extended period.
- (4) The safety conditions—
- (a) must be relevant to, but not an unreasonable imposition on, the dam or reasonably required for the dam; and
 - (b) may include requirements about giving information to the local community situated immediately downstream of the dam about the likely or actual release of water

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from, or flow of water through, the dam as a result of flooding.

355 Process after deciding safety conditions

- (1) When the chief executive has decided the safety conditions for a dam, the chief executive must—
 - (a) give the owner of the dam an information notice about the safety conditions; and
 - (b) give the local government for the area a copy of the safety conditions.
- (2) If a development permit has been given, or is taken to have been given, for the construction of the dam, the safety conditions are taken to be conditions attaching to the permit.
- (3) If a development permit has not been given for the construction of the dam—
 - (a) the chief executive's decision is taken to be a development permit given for the construction of the dam; and
 - (b) the safety conditions are taken to be conditions attaching to the permit.
- (4) An information notice about the safety conditions need not include reasons for each safety condition.

356 Changing conditions

- (1) This section applies for a referable dam if the chief executive is satisfied either or both of the following should be changed—
 - (a) safety conditions;
 - (b) development conditions.
- (2) The chief executive may change the conditions.

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- (3) In deciding what the conditions should be, the chief executive may give the owner of the dam a notice requesting the owner give the chief executive, within the reasonable period stated in the notice—
 - (a) information that will help the chief executive to decide the conditions to be applied; and
 - (b) the fee prescribed under a regulation.
 - (4) The owner must comply with the notice unless the owner has a reasonable excuse.
Maximum penalty—200 penalty units.
 - (5) Without limiting subsection (3), the notice may require the preparation of documents including a comprehensive report, by a registered professional engineer, on the design and operation of the dam.
 - (6) In changing the conditions, the chief executive must have regard to the guidelines, if any, made by the chief executive for applying safety conditions to a referable dam.
 - (7) If the chief executive changes the conditions, the chief executive must—
 - (a) give the owner of the dam an information notice about the changed safety conditions; and
 - (b) give the local government for the area a copy of the changed safety conditions.
 - (8) The change has effect from the day the notice is given.
 - (9) The chief executive's power to change the conditions includes the power to add conditions.
 - (10) The changed safety conditions are taken to be conditions attaching to the development permit mentioned in section 355(2) or (3).

[s 356A]

356A Compliance with safety or development condition

The owner of a referable dam to which a safety condition or other development condition applies must not contravene the condition.

Maximum penalty—1665 penalty units.

357 Reassessing dams

If a failure impact assessment for a referable dam, accepted by the chief executive, assesses the dam as not having a category 1 or category 2 failure impact rating, any existing safety conditions for the dam no longer apply to the dam.

357A Chief executive may engage person to provide information

- (1) This section applies if the chief executive believes a person has not complied with a notice given to the person under section 353(2) or 356(3) requiring information about a dam, including, for example, a comprehensive report by a registered professional engineer on the design and operation of the dam.
- (2) The chief executive may engage a person with suitable qualifications, experience or expertise to investigate the dam and give the chief executive the information requested.
- (3) If the chief executive incurs expense in engaging the person under subsection (2), the chief executive must give the person a notice stating the amount of the expense incurred.
- (4) Any reasonable expenses incurred by the chief executive in engaging the person under subsection (2) may be recovered by the chief executive as a debt.
- (5) A debt under subsection (4) bears interest at the rate stated in a regulation.

Division 4 Emergency powers

Subdivision 1 Preliminary

358 Application of div 4

This division applies if the chief executive is satisfied, or reasonably believes—

- (a) there is danger of the failure of—
 - (i) a referable dam; or
 - (ii) another dam (whether or not a failure impact assessment has been carried out for the dam), if the chief executive reasonably believes the dam would have a category 1 or category 2 failure impact rating if an assessment or another assessment were carried out for the dam; and
- (b) action is necessary to prevent the failure or minimise its impact.

Subdivision 2 Chief executive may give direction or take action about failure of dam

359 Direction to owner of emergency part of land

- (1) The chief executive may, by notice, direct the owner of land on which the part of the dam where the action is necessary is situated (the *emergency part*), or the operator of the dam, to take stated reasonable action within a stated reasonable period.
- (2) The notice—
 - (a) is taken to be a compliance notice; and
 - (b) if the emergency part is land other than land mentioned in paragraph (c)—attaches to the land and binds the

[s 359A]

owner of the land and the owner's successors in title;
and

- (c) if the emergency part is land leased from the State under the *Land Act 1994*—is taken to be a remedial action notice under the *Land Act 1994*, other than for the purposes of a review of, or an appeal against, the decision to give the notice.

Note—

See chapter 7 (Review, appeals and arbitration).

- (3) The person to whom the notice is given, and any person bound by the notice under subsection (2)(b), must comply with the notice unless the person has a reasonable excuse.

Maximum penalty—1665 penalty units.

- (4) Subsection (3) does not apply if the person to whom the notice is given—
- (a) gives the chief executive notice that the person intends to remove the dam; and
- (b) complies with the intention in accordance with any direction given by the chief executive.

359A Taking immediate action about failure of dam

- (1) This section applies if the chief executive is satisfied or reasonably believes—
- (a) there is danger of the failure of a dam; and
- (b) the failure is likely to pose a risk to safety or health of the public or an individual; and
- (c) immediate action is necessary to prevent or minimise the impact of the failure.
- (2) The chief executive may take reasonable steps or authorise an authorised officer to take reasonable steps to prevent or minimise the impact of the failure.

-
- (3) Subsection (2) applies even if the chief executive has given a notice under section 359 about the failure.
 - (4) If the chief executive decides to take the reasonable steps, or authorise an authorised officer to take the reasonable steps, the chief executive or officer may—
 - (a) without a warrant, enter any place, other than premises or a part of premises where a person resides, to take the steps; and
 - (b) in taking the steps, exercise any powers of an authorised officer under chapter 5, part 2, 3 or 4.
 - (5) Before entering the place—
 - (a) the chief executive must do or make a reasonable attempt to—
 - (i) tell the occupier of the place the chief executive is permitted under this Act to enter the place; and
 - (ii) give the occupier an opportunity to allow the chief executive immediate entry to the place without using force; or
 - (b) the authorised officer must do or make a reasonable attempt to—
 - (i) comply with section 405(1); and
 - (ii) tell the occupier of the place the officer is permitted under this Act to enter the place; and
 - (iii) give the occupier an opportunity to allow the officer immediate entry to the place without using force.
 - (6) The chief executive or authorised officer may exercise the powers mentioned in subsection (4) at the time, with the help, and using the force, that is necessary and reasonable in the circumstances.
 - (7) In exercising or attempting to exercise the powers relating to a place, the chief executive or authorised officer must take all reasonable steps to ensure the chief executive or officer causes

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as little inconvenience to any person at the place, and does as little damage, as is practicable in the circumstances.

- (8) Any reasonable expenses incurred by the chief executive or an authorised officer in doing anything under subsection (4) may be recovered by the chief executive as a debt.
- (9) A debt under subsection (8) bears interest at the rate stated in a regulation.

Subdivision 3 Chief executive may recover expenses

360 Notice for recovering expenses

- (1) This section applies if—
 - (a) a person to whom a notice under section 359 is given does not comply, or does not fully comply, with the notice and the chief executive incurs an expense under section 467(1) or (3) relating to the notice; or
 - (b) the chief executive or an authorised officer incurs expense in acting under section 359A.
- (2) The chief executive may give the owner of the land for which the expenses were incurred a notice stating—
 - (a) for action taken under section 467(1) or (3)—the action taken; and
 - (b) for reasonable steps taken under section 359A—the steps taken; and
 - (c) the amount of the expense incurred (the *relevant debt*).
- (3) A notice under subsection (2) is a *debt notice*.

361 Notice in relation to land other than leased State land

- (1) If the chief executive gives a debt notice in relation to land that is not leased from the State under the *Land Act 1994*—

-
- (a) the relevant debt becomes a charge on the land; and
 - (b) the chief executive must lodge in the land registry—
 - (i) a request in the appropriate form to register the charge as an encumbrance over the land; and
 - (ii) a certificate signed by the chief executive stating the relevant debt is a charge over the land under this division; and
 - (iii) a copy of the debt notice; and
 - (c) the charge is in addition to any other remedy the chief executive has for recovery of the relevant debt.
- (2) The chief executive must, as soon as practicable after payment of the relevant debt, lodge in the land registry—
- (a) a request in the appropriate form to release the charge; and
 - (b) a certificate stating that the relevant debt has been paid.
- (3) The chief executive may at any time lodge in the land registry—
- (a) a request to vary or release the charge; and
 - (b) for a request to vary a charge—a certificate stating the type of variation requested.

362 Notice in relation to leased State land

If the chief executive gives a debt notice in relation to land leased from the State under the *Land Act 1994*—

- (a) the relevant debt is a condition of the lease from the day the notice is given; and
- (b) the chief executive must lodge in the land registry—
 - (i) a request in the appropriate form to register the details of the condition; and
 - (ii) a certificate signed by the chief executive stating the details of the relevant debt; and

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- (iii) a copy of the debt notice; and
- (c) the condition is in addition to any other remedy the chief executive has for recovery of the relevant debt; and
- (d) if the owner has possession of a tenure document for the lease—the owner must return the tenure document to the land registry.

Subdivision 4 Miscellaneous

363 Form of notice if imminent danger of dam failure

- (1) This section applies if the chief executive is satisfied, or reasonably believes—
 - (a) there is imminent danger of the failure of a dam; and
 - (b) immediate action is necessary to prevent or minimise the impact of the failure.
- (2) The chief executive may give a notice under section 359(1) verbally or by leaving the notice on the land.
- (3) For giving notice under subsection (2), it is sufficient to give the notice to an employee or agent of the owner or operator.

Division 5 General matters

364 Liability for loss or damage caused by failure of dam

Nothing in this chapter affects the liability of a dam owner or operator for any loss or damage caused by the failure of a dam or the escape of water from the dam.

365 Cancellation of development permit for decommissioned dam

- (1) This section applies if a dam is—

- (a) decommissioned from use in accordance with a safety condition applying to the dam; or
 - (b) decommissioned from use or removed in compliance with a notice under section 359(1); or
 - (c) removed under section 359(4); or
 - (d) decommissioned from use or removed because of steps taken to prevent or minimise the impact of the failure of the dam under section 359A.
- (2) For this Act and the Planning Act, the development permit for the dam is taken to be cancelled and of no effect on and from the day the dam is decommissioned from use or removed.
- (3) The chief executive must, as soon as practicable after the dam is decommissioned from use or removed, give the local government for the area in which the dam is located notice of the decommissioning or removal.

366 Sections 366–369 not used

See editor’s note for section 1.

Part 2 Flood mitigation manuals and reporting

Division 1 Preliminary

370 Definitions for pt 2

In this part—

alternative procedure see section 378(b)(ii).

annual preparedness report see section 375(a).

[s 371]

approval period see section 371G(2)).

approved flood mitigation manual means a flood mitigation manual approved under section 371E(1)(a) or 372(3).

authorisation request information see section 379(1).

authorised alternative procedure see sections 380(2) and 381(2).

existing procedure see section 378(b)(i).

flood event see section 371.

flood event interim report see section 384(2)(a).

flood event report see section 383(2).

flood mitigation manual, for a dam, means a manual of the operational procedures for flood mitigation for the dam that complies with section 371D.

forecast system, for a dam, see section 371D(e).

responsible person, under a flood mitigation manual, see section 371D(d)(i).

371 What is a flood event

A *flood event*, for a dam, is a circumstance in relation to which—

- (a) there is a reasonable likelihood that the level of the water surface of the dam may exceed its full supply level; and
- (b) if the level of the water surface were to exceed the full supply level, it would be reasonable to release the excess water only by opening the gates of the dam.

371A Application of pt 2

- (1) This part applies to a referable dam prescribed under a regulation for this section.

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- (2) A referable dam may be prescribed under subsection (1) only if the Minister, having regard to the following, considers the dam requires a flood mitigation manual—
- (a) whether the dam has significant water storage capacity exceeding the full supply level of the dam;
 - (b) whether the dam can be safely and effectively operated under a flood mitigation manual to—
 - (i) moderate the rate of outflow from the dam; and
 - (ii) avoid significant damage to property caused by outflow from the dam.

Note—

For the application of this section to a dam for which there is an existing flood mitigation manual, see section 649.

Division 2 Preparation of flood mitigation manuals

371B Requirement for approved flood mitigation manual

The owner of a referable dam to which this part applies must have an approved flood mitigation manual for the dam.

371C Requirement to prepare flood mitigation manual

The owner of the dam must prepare a flood mitigation manual for the dam under this division and give it to the Minister for approval within 6 months after the dam is prescribed under section 371A(1).

Maximum penalty—1665 penalty units.

371D Content of manual

The flood mitigation manual must—

[s 371D]

- (a) state the objectives for flood mitigation for the dam and their importance relative to each other; and
- (b) state—
 - (i) the operational strategies required to achieve the objectives for flood mitigation for the dam; and
 - (ii) how the operational strategies achieve an appropriate balance in relation to the matters mentioned in section 371F(c); and
- (c) state the operational procedures required to achieve the operational strategies for flood mitigation for the dam including—
 - (i) the operational procedures for releasing water from the dam in response to a flood event; and
 - (ii) variations to the operational procedures under subparagraph (i) to deal with urgent circumstances; and

Example—

operational procedures to be followed if communications among any of the responsible persons are disrupted during a flood event

 - (iii) the operational procedures for releasing water from the dam in response to the declaration of a temporary full supply level for the dam; and
- (d) state—
 - (i) the role and responsibilities of each person (a ***responsible person***) who is required to carry out operational procedures for flood mitigation under the manual; and
 - (ii) the qualifications and experience each responsible person must have; and
 - (iii) the training each responsible person must complete; and

-
- (iv) the procedures that are required to be carried out by or for the owner of the dam to verify the qualifications, experience and training for each responsible person; and
 - (e) provide for a system (the *forecast system*) to forecast—
 - (i) the amount of rainfall in, or affecting, the catchment area of the dam; and
 - (ii) the amount of inflow to the dam; and
 - (iii) the amount of outflow from the dam required under the manual; and
 - (iv) the level of the water surface of the dam required under the manual; and
 - (f) state any other relevant matter prescribed under a regulation.

Division 3 Approving flood mitigation manuals

371E Minister to consider manual

- (1) The Minister must consider a flood mitigation manual given to the Minister for approval and decide to—
 - (a) approve it; or
 - (b) refuse to approve it.
- (2) The Minister may get advice from an advisory council for deciding whether or not to approve the manual.

371F Criteria for approving manual

The Minister may approve the flood mitigation manual only if satisfied—

- (a) the manual complies with section 371D; and

[s 371G]

- (b) the carrying out of the operational strategies and operational procedures under the manual would minimise risk to human life and safety; and
- (c) the manual achieves an appropriate balance in relation to each of the following—
 - (i) preventing failure of the dam, including, for example, by protecting the structural integrity of the dam;
 - (ii) minimising risk to property;
 - (iii) minimising disruption to transport;
 - (iv) maintaining the full supply level for the dam after a flood event;
 - (v) minimising environmental impacts on the stability of banks of watercourses and on riparian flora and fauna.

371G Approval of manual

- (1) If the Minister approves the flood mitigation manual, the Minister must notify the approval by gazette notice.
- (2) The approval must be for a period of no more than 5 years (the *approval period*) stated in the gazette notice.

371H Refusal to approve manual

- (1) If the Minister decides to refuse to approve the flood mitigation manual, the Minister must give the owner of the dam a notice directing the owner to prepare a new flood mitigation manual and give it to the Minister within a stated period of at least 30 business days after receiving the notice.
- (2) The owner of the dam must comply with the notice.
Maximum penalty—1665 penalty units.

Division 4 Amending and reviewing flood mitigation manuals

372 Amending flood mitigation manual

- (1) The Minister may require the owner of a dam, by notice, to amend the flood mitigation manual for the dam.
- (2) The owner must comply with the requirement.
- (3) If the owner complies with the requirement, the Minister must, by gazette notice, approve the manual as amended.
- (4) The approval of the manual as amended must be for—
 - (a) the balance of the period of the approval for the manual before the amendment; or
 - (b) a period of not more than 5 years from the day the manual as amended was approved.
- (5) The Minister may get advice from an advisory council before approving the manual as amended.

373 Regular reviews of flood mitigation manual

Before an approval for the flood mitigation manual for a dam expires, the owner of the dam must—

- (a) review, and if necessary, update the manual; and
- (b) give the Minister a copy of it for the Minister's approval under division 3.

Division 5 Renewing flood mitigation manuals

374 Preparation and submission of new manual

- (1) This section applies if an approved flood mitigation manual for a dam is in force.

[s 375]

- (2) The owner of the dam must prepare a new flood mitigation manual for the dam and give it to the Minister for approval under division 3 at least 1 month before the end of the approval period for the manual.

Maximum penalty—1665 penalty units.

Division 6 Annual preparedness reports

375 Dam owner must prepare and submit report

The owner of a referable dam to which this part applies must after 1 August and before 1 September each year—

- (a) prepare a report (an *annual preparedness report*) under this division about the level of preparedness of the dam for a flood event under its flood mitigation manual; and
- (b) give the report to the chief executive.

Maximum penalty—1665 penalty units.

376 Content of report

- (1) The annual preparedness report must—
- (a) state the names, contact details and current qualifications and experience of, and training completed by each person—
- (i) who was a responsible person under the flood mitigation manual in the reporting period; and
- (ii) whom the owner of the dam expects will be a responsible person under the manual before the next annual preparedness report for the dam is prepared; and
- (b) be accompanied by documents evidencing the current qualifications, experience and training; and

Example—

a current certificate of registration as a registered professional engineer under the *Professional Engineers Act 2002*

- (c) describe the training given to each responsible person for carrying out his or her role and responsibilities under the manual in the reporting period, including the following—
 - (i) who gave the training and to whom it was given;
 - (ii) the type of training given;
 - (iii) when the training was given and its duration; and
- (d) include an assessment of the suitability of communication equipment for use by the responsible persons for carrying out their roles and responsibilities under the manual; and

Examples of communication equipment—

computer equipment for sending email, CB or other two-way radio, mobile telephone, satellite telephone

- (e) include an assessment of the following—
 - (i) the current adequacy of the forecast system for the dam and the supporting network for the forecast system;
 - (ii) the demonstrated adequacy of the forecast system and supporting network in the reporting period.
- (2) In this section—
- demonstrated adequacy***, of a forecast system, includes—
- (a) the reliability of the system that has been demonstrated generally and under flood conditions, if relevant, in the reporting period; and
 - (b) the accuracy of forecasts of inflow using the system compared to measured rainfall and inflow in the reporting period; and

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- (c) the accuracy of forecasts of the required outflow and the water surface level of the dam using the system compared to the measured outflow and water surface level in the reporting period.

reporting period means—

- (a) for the first annual preparedness report after a flood mitigation manual is approved for the dam—the period since the approval; or
- (b) otherwise—the period since the last annual preparedness report for the dam was given to the chief executive.

Note—

See also section 650.

supporting network, for a forecast system for a dam, means the infrastructure that enables the forecast system to be used effectively under the dam's flood mitigation manual.

Example—

a gauging station at which rainfall or water level can be measured

Division 7 Qualifications, experience and training for responsible persons

377 Chief executive may require dam owner to ensure responsible person has qualifications etc.

- (1) This section applies if the chief executive considers it appropriate that a responsible person under a flood mitigation manual for a dam has particular qualifications or experience or has completed particular training for the safe and effective operation of the dam.
- (2) The chief executive may, by notice given to the owner of the dam, require the owner to ensure that the responsible person has the qualifications or experience, or has completed the training, stated in the notice.

-
- (3) The notice may identify a responsible person by reference to the person's position or title.
 - (4) If the chief executive gives the owner of the dam a notice under subsection (2), the owner must comply with the notice.
Maximum penalty—1665 penalty units.
 - (5) In this section—
responsible person includes a class of responsible persons.

Division 8 Authorising alternative operational procedures

378 Application of div 8

This division applies if a flood event for a dam happens and the owner of the dam reasonably considers that—

- (a) an operational strategy under the flood mitigation manual for the dam does not provide or does not adequately provide for the flood event or an aspect of the flood event; and
- (b) to achieve an objective under the flood mitigation manual and respond effectively to the flood event it is necessary to—
 - (i) disregard an operational procedure under the manual (the *existing procedure*) that would, other than for this division, apply under the manual; and
 - (ii) observe a different operational procedure (the *alternative procedure*).

379 Dam owner must seek authorisation for alternative procedure

- (1) The owner of the dam must, as soon as practicable, give the chief executive the following information (the *authorisation request information*)—

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- (a) the grounds for considering the matters mentioned in section 378;
 - (b) the facts and circumstances that are the basis for the grounds;
 - (c) information to identify the existing procedure;
 - (d) details of the alternative procedure;
 - (e) other information to enable the chief executive to decide whether or not to authorise the owner of the dam to disregard the existing procedure and observe the alternative procedure.
- (2) The owner of the dam may give the chief executive the authorisation request information orally.
 - (3) However, the owner of the dam must record the authorisation request information in writing as soon as practicable after giving the chief executive the information orally.
 - (4) Subsection (1) applies subject to section 381.

380 Chief executive must decide whether or not to authorise alternative procedure

- (1) The chief executive must, as soon as practicable after receiving the authorisation request information—
 - (a) decide whether or not to authorise the owner of the dam to disregard the existing procedure and observe the alternative procedure; and
 - (b) advise the owner of the dam of the decision.
- (2) If the chief executive decides to authorise the owner of the dam to observe the alternative procedure, the alternative procedure is an *authorised alternative procedure*.
- (3) The chief executive may orally advise the owner of the dam of the decision.
- (4) However, the chief executive must, as soon as practicable, give the owner of the dam a notice of the decision including—

- (a) a summary of the authorisation request information given to the chief executive; and
- (b) the reasons for the decision, having regard to the authorisation request information.

381 Authorisation to observe alternative procedure if chief executive can not be contacted

- (1) This section applies if the owner of the dam—
 - (a) makes reasonable efforts to contact the chief executive to give the chief executive the authorisation request information for the alternative procedure; and
 - (b) can not contact the chief executive within a reasonable time to respond effectively to the flood event.
- (2) The alternative procedure is also an *authorised alternative procedure*.
- (3) However, the owner of the dam must, as soon as practicable after failing to contact the chief executive—
 - (a) record the authorisation request information in writing; and
 - (b) give the information to the chief executive.

382 End of authorisation of alternative procedure

The authorisation to carry out an authorised alternative procedure ends when the flood event to which the procedure relates has ended.

Division 9 Flood event reporting

383 Preparation and submission of flood event report

- (1) This section applies to the owner of a referable dam to which this part applies if a flood event relating to the dam happens.

[s 384]

- (2) The owner of the dam must, unless the owner has a reasonable excuse, prepare a report (a *flood event report*) under this division and give it to the chief executive within—
 - (a) 30 business days after the end of the flood event; or
 - (b) if a further period is agreed in writing by the chief executive and the owner of the dam—the further period.

Maximum penalty—1665 penalty units.

- (3) In this section—

end, of a flood event, means 24 hours after the last occasion that water is released from the dam in response to the flood event.

384 Preparation and submission of flood event interim report

- (1) This section applies if—
 - (a) a flood event relating to a referable dam to which this part applies happens; and
 - (b) the chief executive considers the flood event is likely to continue for at least 1 month.
- (2) The chief executive may give the owner of the dam a notice requiring the owner to—
 - (a) prepare a report (a *flood event interim report*) under this division; and
 - (b) give it to the chief executive within 10 business days after receiving the notice.
- (3) If the chief executive gives the owner of the dam a notice under subsection (2), the owner must comply with the notice unless the owner has a reasonable excuse.

Maximum penalty—1665 units.

385 Content of report

- (1) A flood event report or a flood event interim report must—

- (a) describe the flood event to which it relates; and
- (b) describe the implementation of the flood mitigation manual for the dam in relation to the flood event, including relevant details of—
 - (i) communications made, strategies used and actions taken in response to the flood event; and
 - (ii) the reasons for the use of the strategies; and
- (c) state the amount of the following that was forecast when the flood event started and measured during the flood event—
 - (i) rainfall in, or affecting, the catchment area of the dam;
 - (ii) inflow to the dam; and
- (d) state the level of the water surface of the dam that was forecast when the flood event started and the levels measured during the flood event; and
- (e) state the amount of the outflow from the dam that was—
 - (i) forecast under the flood mitigation manual when the flood event started; and
 - (ii) measured during and after the flood event; and
- (f) include an assessment of the adequacy of the forecast system for the dam; and
- (g) describe any damage to the dam caused by the flood event, including by attaching photographs of the damage; and
- (h) state whether and to what extent any damage to the dam has been caused or contributed to by the flood event; and
- (i) include an assessment of whether and to what extent the flood mitigation manual effectively dealt with the flood event; and

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- (j) recommend any changes to the flood mitigation manual and forecast system that would allow the manual to deal with a similar flood event more effectively; and
 - (k) include details of any other matter that is relevant to how the flood event was dealt with under the flood mitigation manual; and
 - (l) include any other relevant matter prescribed under a regulation.
- (2) If the owner of the dam carried out or purported to carry out an authorised alternative procedure in relation to the flood event, the flood event report or the flood event interim report must also include the authorisation request information for the procedure.
- (3) Subsection (1) does not prevent a flood event report from dealing with 2 or more flood events if—
- (a) the flood events are related; and
 - (b) the chief executive has agreed to the report dealing with the flood events.

Division 10 General matters

386 Protection from liability under pt 2

- (1) Each of the following persons does not incur civil liability for an act done, or omission made, honestly and without negligence under this part—
- (a) the Minister;
 - (b) the chief executive;
 - (c) a member of an advisory council from which the Minister has sought advice under section 371E(2) or 372(5).
- (2) If subsection (1) prevents civil liability attaching to a person, the liability attaches instead to the State.

387 Protection from liability for complying with flood mitigation manual

- (1) Subsection (2) applies to an owner of a dam who observes—
 - (a) subject to paragraph (b), the operational procedures in the approved flood mitigation manual for the dam; and
 - (b) if an alternative procedure is authorised for the dam under division 8—the authorised alternative procedure.
- (2) The owner of the dam does not incur civil liability for an act done, or omission made, honestly and without negligence in observing the procedures.
- (3) If subsection (2) prevents civil liability attaching to a person, the liability attaches instead to the State.
- (4) In this section—

owner, of a dam, includes—

 - (a) the operator of the dam; and
 - (b) a director of the owner or operator of the dam; and
 - (c) an employee of the owner or operator of the dam; and
 - (d) an agent of the owner or operator of the dam.

Part 3 Declaring temporary full supply levels to mitigate flood or drought

Division 1 Preliminary

388 Definitions for pt 3

In this part—

feasibility advice see section 393(1).

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impact information see section 390(3).

impact information notice see section 391(1).

proposed temporary full supply level see section 390(1).

safety requirements see section 396(2).

temporary full supply level, for a dam, means the temporary full supply level declared for the dam under section 395(1).

water security, of a dam, includes the reliability of water supply having regard to the availability of water stored in, and the cost of supplying water from, the dam.

389 Application of pt 3

This part applies to a dam for which an approved flood mitigation manual is in force.

Division 2 Obtaining information and advising Minister

390 Minister must require information about impacts of proposed temporary full supply level

- (1) This section applies if the Minister considers the declaration of a new full supply level (a *proposed temporary full supply level*) for the dam may mitigate the impacts of a potential flood or drought.
- (2) In considering whether a proposed temporary full supply level may mitigate the impacts of a potential flood or drought, the Minister may have regard to any matter the Minister considers appropriate, including, for example—
 - (a) meteorological forecasts; and
 - (b) the public interest.
- (3) The Minister must ask the chief executive to require the owner of the dam to provide information (the *impact information*)

about how a proposed temporary full supply level may impact—

- (a) the safety of the dam; and
 - (b) how the dam operates.
- (4) In this section—

new full supply level, for a dam, means a full supply level that is different from the full supply level stated in the resource operations plan under which the dam operates.

391 Chief executive must issue notice for information about impacts of proposed temporary full supply level

- (1) The chief executive must comply with the Minister's request for the impact information by giving the owner of the dam a notice (an *impact information notice*) requiring the owner to give the information to the chief executive.
- (2) The impact information notice must—
 - (a) state a reasonable period by which the impact information must be given; and
 - (b) include a warning that it is an offence to fail to comply with the notice unless the owner of the dam has a reasonable excuse.
- (3) The owner of the dam must comply with the impact information notice unless the owner has a reasonable excuse.

Maximum penalty—200 penalty units.

392 Chief executive must consult with dam owner

As soon as practicable after giving the owner of the dam the impact information notice, the chief executive must consult the owner and the operator of the dam about—

- (a) the extent to which the proposed temporary full supply level is likely to mitigate the impacts of a potential flood or drought; and

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- (b) the impacts of the proposed temporary full supply level on the water security of the dam.

393 Chief executive must give feasibility advice to Minister

- (1) As soon as practicable after consulting with the owner and operator of the dam under section 392, the chief executive must give the Minister advice (*feasibility advice*) about whether declaring the proposed temporary full supply level for the dam is likely to mitigate the impacts of a potential flood or drought.
- (2) In giving the feasibility advice, the chief executive must have regard to the following—
- (a) the impact information given in compliance with the impact information notice;
 - (b) the extent to which the proposed temporary full supply level is likely to mitigate the impacts of a potential flood or drought;
 - (c) the impacts of the proposed temporary full supply level on the water security of the dam;
 - (d) whether the proposed temporary full supply level will affect the safety of the dam;
 - (e) generally, any other positive or negative impacts the proposed temporary full supply level may have;
- Examples of impacts—*
- impacts on public safety
 - environmental, social and economic impacts downstream of the dam
- (f) any other matter the chief executive considers appropriate.
- (3) The feasibility advice must include—
- (a) details of the matters mentioned in subsection (2); and

- (b) the likely implications of declaring the proposed temporary full supply level on the water security and safety of the dam;
- (c) a recommendation about whether the proposed temporary full supply level should be declared.

394 Chief executive may give later feasibility advice

- (1) This section applies if—
 - (a) the chief executive gives the Minister the feasibility advice under section 393(1) about declaring a proposed temporary full supply level for a dam; and
 - (b) at any time within 6 months after giving the feasibility advice, the chief executive considers there has been a material change to a matter mentioned in section 393(2) that is relevant to the advice.

Example—

There is a significant difference between forecasts of rainfall on which a proposed temporary full supply level is based and actual rainfall.

- (2) The chief executive may, within the 6 months, give the Minister another feasibility advice about a proposed temporary full supply level for the dam dealing with the change.
- (3) If the chief executive gives a feasibility advice under subsection (2), the chief executive is not required to comply with section 391 or 392 for giving the advice.

Division 3 Declaring temporary full supply level

395 Minister may declare temporary full supply level

- (1) On receiving the feasibility advice for a dam under section 393(1) or 394(2), the Minister may, by gazette notice, declare a temporary full supply level for the dam.
- (2) In deciding whether to declare a temporary full supply level, the Minister must have regard to—
 - (a) the feasibility advice; and
 - (b) the public interest.
- (3) If the Minister declares a temporary full supply level for the dam, the temporary full supply level—
 - (a) takes effect on the day stated in the declaration; and
 - (b) ceases to have effect—
 - (i) on the day that is 6 months after the declaration is made, or an earlier day stated in the declaration; or
 - (ii) if the declaration is sooner revoked—on the day the declaration is revoked.
- (4) The Minister may declare a temporary full supply level under this division more than once for a particular dam.

Note—

For the effect of the declaration of a temporary full supply level on the resource operations plan under which the dam operates and particular obligations of the owner of the dam, see the Water Act, chapter 2, part 2, division 4.

Division 4 Reviewing safety requirements for temporary full supply level

396 Chief executive must review safety requirements

- (1) This section applies if a temporary full supply level declared for a dam exceeds the full supply level stated in the resource operations plan under which the dam operates.
- (2) The chief executive must review any requirements about safety (the *safety requirements*) applying to the dam under the safety conditions or flood mitigation manual for the dam.
- (3) The review must be conducted within—
 - (a) 1 month after the temporary full supply level is declared; or
 - (b) if the Minister requires a shorter period in writing—the shorter period.

397 Changing safety conditions in response to review

If the chief executive—

- (a) reviews the safety requirements applying under the safety conditions for the dam; and
- (b) having regard to the temporary full supply level, considers an amendment of the safety requirements is necessary;

the chief executive must arrange for the amendment to be made under section 356.

398 Amending flood mitigation manual in response to review

- (1) If the chief executive—
 - (a) reviews the safety requirements applying under the flood mitigation manual for the dam; and

[s 399]

- (b) having regard to the temporary full supply level, considers an amendment of the safety requirements is necessary;

the chief executive must advise the Minister of the proposed amendment.

- (2) On receiving advice of an amendment, the Minister may arrange for the amendment to be made under section 372.

Division 5 Miscellaneous provision

399 No compensation payable

No compensation is payable to any person because of the operation of this part.

Chapter 5 Investigations and enforcement matters

Part 1 Authorised officers

Division 1 Authorised officers' functions and powers generally

400 Functions

An authorised officer has the following functions—

- (a) collecting information for this Act;
- (b) conducting investigations and inspections to monitor and enforce compliance with—

- (i) this Act; or
- (ii) the Planning Act so far as that Act relates to a development condition.

401 Powers generally

- (1) For performing an authorised officer's functions, an authorised officer has the powers given to the authorised officer under this or another Act.
- (2) An authorised officer is subject to the directions of the appointer in exercising the powers.

Division 2 Appointment of authorised officers

402 Appointment and qualifications

- (1) The chief executive or the regulator (the *appointer*) may appoint a person as an authorised officer.
- (2) However, the appointer may appoint a person as an authorised officer only if the appointer is satisfied the person is qualified for appointment because the person has the necessary expertise or experience.

403 Appointment conditions and limit on powers

- (1) An authorised officer holds office on any conditions stated in—
 - (a) the authorised officer's instrument of appointment; or
 - (b) a signed notice given to the authorised officer; or
 - (c) a regulation.
- (2) The instrument of appointment, a signed notice given to the authorised officer or a regulation may limit the authorised officer's powers under this Act.

[s 404]

(3) In this section—

signed notice means a notice signed by the appointer.

404 Issue of identity card

- (1) The appointer must issue an identity card to each authorised officer.
- (2) The identity card must—
 - (a) contain a recent photograph of the authorised officer; and
 - (b) contain a copy of the authorised officer's signature; and
 - (c) identify the person as an authorised officer under this Act; and
 - (d) state an expiry date.
- (3) This section does not prevent the giving of a single identity card to a person for this Act and other purposes.

405 Production or display of identity card

- (1) In exercising a power under this Act in relation to a person, an authorised officer must—
 - (a) produce the authorised officer's identity card for the person's inspection before exercising the power; or
 - (b) have the identity card displayed so it is clearly visible to the person when exercising the power.
- (2) However, if for any reason it is not practicable to comply with subsection (1), the authorised officer must produce the identity card for the person's inspection at the first reasonable opportunity.
- (3) For subsection (1), an authorised officer does not exercise a power in relation to a person only because the authorised officer, as authorised under this Act, enters—
 - (a) a public place when it is open to the public; or

- (b) a place for the purpose of asking the occupier of the place for consent to enter.

406 When authorised officer ceases to hold office

- (1) An authorised officer ceases to hold office if any of the following happens—
 - (a) the term of office stated in a condition of office ends;
 - (b) under another condition of office, the authorised officer ceases to hold office;
 - (c) the authorised officer’s resignation takes effect.
- (2) Subsection (1) does not limit the ways an authorised officer may cease to hold office.
- (3) In this section—

condition of office means a condition on which the authorised officer holds office.

407 Resignation

An authorised officer may resign by signed notice given to the appointer.

408 Return of identity card

A person who ceases to be an authorised officer must return the person’s identity card to the appointer within 15 business days after ceasing to be an authorised officer unless the person has a reasonable excuse for not returning it.

Maximum penalty—50 penalty units.

Part 2 Powers of authorised officers

Division 1 Entry of places

409 Definition for pt 2

In this part—

land means a parcel of land other than the part on which there is erected a building or structure that is—

- (a) a dwelling place; or
- (b) being used, at the relevant time, as a dwelling place.

410 Power to enter land to monitor compliance

An authorised officer may, at any reasonable time, enter land to find out if—

- (a) the Planning Act is being complied with in relation to a development condition; or
- (b) a drinking water quality management plan or a recycled water management plan, or the conditions of the plans, are being complied with; or
- (c) the conditions of an exemption are being complied with in relation to the production or supply of recycled water; or
- (d) the conditions of an exclusion decision are being complied with; or
- (e) any of the following are being complied with—
 - (i) a notice issued to a responsible entity for a CSG (pt 9A, div 3) scheme under section 329C(2);
 - (ii) a notice issued to a drinking water service provider under section 630(2);

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- (iii) a notice issued to a recycled water provider under section 643(2).

411 Power to enter land in relation to information collection

- (1) An authorised officer may, at any reasonable time—
 - (a) enter land to inspect—
 - (i) a dam or a referable dam on the land; or
 - (ii) any records about a referable dam; or
 - (b) enter other land to ascertain—
 - (i) the impact a failure of the dam or referable dam would have; or
 - (ii) if there are factors that are likely to cause the dam or referable dam to fail; or
 - (iii) if a failure impact assessment of the dam or referable dam should be requested.
- (2) For exercising a power mentioned in subsection (1), an authorised officer may enter and cross any land to access land mentioned in the subsection.

412 Power to enter places for other purposes

- (1) An authorised officer may enter a place for a purpose other than a purpose mentioned in section 410 or 411 if—
 - (a) an occupier of the place consents to the entry; or
 - (b) it is a public place and the entry is made when it is open to the public; or
 - (c) the entry is authorised by a warrant; or
 - (d) it is a place of business to which this Act relates and is—
 - (i) open for carrying on the business; or
 - (ii) otherwise open for entry.

[s 413]

- (2) For the purpose of asking an occupier of a place for consent to enter, an authorised officer may, without the occupier's consent or a warrant—
 - (a) enter land around premises at the place to an extent that is reasonable to contact the occupier; or
 - (b) enter part of the place the authorised officer reasonably considers members of the public ordinarily are allowed to enter when they wish to contact the occupier.
- (3) For section (1)(d), a place of business does not include a part of the place where a person resides.

Division 2 Procedure for entry

413 Entry with consent

- (1) This section applies if an authorised officer intends to ask an occupier of a place to consent to the authorised officer or another authorised officer entering the place under section 412(1)(a).
- (2) Before asking for the consent, the authorised officer must tell the occupier—
 - (a) the purpose of the entry; and
 - (b) that the occupier is not required to consent.
- (3) If the consent is given, the authorised officer may ask the occupier to sign an acknowledgement of the consent.
- (4) The acknowledgement must state—
 - (a) the occupier has been told—
 - (i) the purpose of the entry; and
 - (ii) that the occupier is not required to consent; and
 - (b) the purpose of the entry; and
 - (c) the occupier gives the authorised officer consent to enter the place and exercise powers under this part; and

-
- (d) the time and date the consent was given.
 - (5) If the occupier signs the acknowledgement, the authorised officer must immediately give a copy to the occupier.
 - (6) If—
 - (a) an issue arises in a proceeding about whether the occupier consented to the entry; and
 - (b) an acknowledgement complying with subsection (4) for the entry is not produced in evidence;

the onus of proof is on the person relying on the lawfulness of the entry to prove the occupier consented.

414 Application for warrant

- (1) An authorised officer may apply to a magistrate for a warrant for a place.
- (2) The authorised officer must prepare a written application that states the grounds on which the warrant is sought.
- (3) The written application must be sworn.
- (4) The magistrate may refuse to consider the application until the authorised officer gives the magistrate all the information the magistrate requires about the application in the way the magistrate requires.

Example—

The magistrate may require additional information supporting the written application to be given by statutory declaration.

415 Issue of warrant

- (1) The magistrate may issue the warrant for the place only if the magistrate is satisfied there are reasonable grounds for suspecting—
 - (a) there is a particular thing or activity (the *evidence*) that may provide evidence of—

[s 415]

- (i) an offence against this Act; or
 - (ii) a Planning Act offence; and
 - (b) the evidence is at the place, or, within the next 7 days, will be at the place.
- (2) The warrant must state—
- (a) the place to which the warrant applies; and
 - (b) that any authorised officer or a stated authorised officer may, with necessary and reasonable help and force—
 - (i) enter the place and any other place necessary for the entry; and
 - (ii) exercise the authorised officer's powers under this chapter; and
 - (c) particulars of the offence that the magistrate considers appropriate in the circumstances; and
 - (d) the name of the person suspected of having committed the offence, unless the name is unknown or the magistrate considers it inappropriate to state the name; and
 - (e) the evidence that may be seized under the warrant; and
 - (f) the hours of the day or night when the place may be entered; and
 - (g) the extent of re-entry permitted; and
 - (h) the date, within 14 days after the warrant's issue, the warrant ends.
- (3) A provision of this part applying to entry authorised under a warrant is taken also to apply to any re-entry authorised under the warrant.

416 Application by electronic communication and duplicate warrant

- (1) An application under section 414 may be made by phone, fax, email, radio, videoconferencing or another form of electronic communication if the authorised officer reasonably considers it necessary because of—
 - (a) urgent circumstances; or
 - (b) other special circumstances, including, for example, the authorised officer's remote location.
- (2) The application—
 - (a) may not be made before the authorised officer prepares the written application under section 414(2); but
 - (b) may be made before the written application is sworn.
- (3) The magistrate may issue the warrant (the *original warrant*) only if the magistrate is satisfied—
 - (a) it was necessary to make the application under subsection (1); and
 - (b) the way the application was made under subsection (1) was appropriate.
- (4) After the magistrate issues the original warrant—
 - (a) if there is a reasonably practicable way of immediately giving a copy of the warrant to the authorised officer, for example, by sending a copy by fax or email, the magistrate must immediately give a copy of the warrant to the authorised officer; or
 - (b) otherwise—
 - (i) the magistrate must tell the authorised officer the date and time the warrant is issued and the other terms of the warrant; and
 - (ii) the authorised officer must complete a form of warrant, including by writing on it—
 - (A) the magistrate's name; and

[s 416]

- (B) the date and time the magistrate issued the warrant; and
 - (C) the other terms of the warrant.
- (5) The copy of the warrant mentioned in subsection (4)(a), or the form of warrant completed under subsection (4)(b) (in either case the *duplicate warrant*), is a duplicate of, and as effectual as, the original warrant.
- (6) The authorised officer must, at the first reasonable opportunity, send to the magistrate—
 - (a) the written application complying with section 414(2) and (3); and
 - (b) if the authorised officer completed a form of warrant under subsection (4)(b)—the completed form of warrant.
- (7) The magistrate must keep the original warrant and, on receiving the documents under subsection (6)—
 - (a) attach the documents to the original warrant; and
 - (b) give the original warrant and documents to the clerk of the court of the relevant magistrates court.
- (8) Despite subsection (5), if—
 - (a) an issue arises in a proceeding about whether an exercise of a power was authorised by a warrant issued under this section; and
 - (b) the original warrant is not produced in evidence;the onus of proof is on the person relying on the lawfulness of the exercise of the power to prove a warrant authorised the exercise of the power.
- (9) This section does not limit section 414.
- (10) In this section—

relevant magistrates court, in relation to a magistrate, means the Magistrates Court that the magistrate constitutes under the *Magistrates Act 1991*.

417 Defect in relation to a warrant

- (1) A warrant is not invalidated by a defect in the warrant, or in compliance with section 414, 415 or 416, unless the defect affects the substance of the warrant in a material particular.
- (2) In this section—
warrant includes a duplicate warrant mentioned in section 416(5).

418 Warrants—procedure before entry

- (1) This section applies if an authorised officer is intending to enter a place under a warrant issued under this part.
- (2) Before entering the place, the authorised officer must do or make a reasonable attempt to do the following things—
 - (a) identify himself or herself to a person present at the place who is an occupier of the place by producing a copy of the authorised officer's identity card or other document evidencing the authorised officer's appointment;
 - (b) give the person a copy of the warrant;
 - (c) tell the person the authorised officer is permitted by the warrant to enter the place;
 - (d) give the person an opportunity to allow the authorised officer immediate entry to the place without using force.
- (3) However, the authorised officer need not comply with subsection (2) if the authorised officer believes on reasonable grounds that immediate entry to the place is required to ensure the effective execution of the warrant is not frustrated.
- (4) In this section—
warrant includes a duplicate warrant mentioned in section 416(5).

Division 3 Powers after entry

419 General powers after entering places

- (1) This section applies to an authorised officer who enters a place under this part.
- (2) However, if an authorised officer enters a place to get the occupier's consent to enter the place, this section applies to the authorised officer only if the consent is given or the entry is otherwise authorised.
- (3) The authorised officer may do any of the following—
 - (a) search any part of the place;
 - (b) inspect, measure, test, photograph or film any part of the place or anything at the place;
 - (c) take a thing, or a sample of or from a thing, at the place for analysis or testing;
 - (d) copy a document at the place or take the document to another place to copy it;
 - (e) take into or onto the place any person, equipment and materials the authorised officer reasonably requires for the exercise of a power under this part;
 - (f) require a person at the place to give the authorised officer reasonable help to exercise the authorised officer's powers under paragraphs (a) to (e);
 - (g) require a person at the place to give the authorised officer information to help the authorised officer ascertain whether the Act is being or has been complied with.
- (4) When making a requirement mentioned in subsection (3)(f) or (g), the authorised officer must warn the person it is an offence to fail to comply with the requirement unless the person has a reasonable excuse.

- (5) If an authorised officer takes a document from a place to copy it, the document must be copied as soon as practicable and returned to the place.

420 Failure to help authorised officer

- (1) A person required to give reasonable help under section 419(3)(f) must comply with the requirement unless the person has a reasonable excuse.

Maximum penalty—200 penalty units.

- (2) If the person is an individual, it is a reasonable excuse for the person to fail to comply with the requirement that complying with the requirement might tend to incriminate the person.

421 Failure to give information

- (1) A person of whom a requirement is made under section 419(3)(g) must comply with the requirement unless the person has a reasonable excuse.

Maximum penalty—200 penalty units.

- (2) If the person is an individual, it is a reasonable excuse for the person to fail to comply with the requirement that complying with the requirement might tend to incriminate the person.

Part 3 Power to seize evidence

422 Seizing evidence

- (1) This section applies if, under part 2, an authorised officer enters a place after obtaining the consent of an occupier or under a warrant.

[s 423]

- (2) If the authorised officer enters the place with the occupier's consent, the authorised officer may seize a thing at the place if—
 - (a) the authorised officer reasonably believes the thing is evidence of—
 - (i) an offence against this Act; or
 - (ii) a Planning Act offence; and
 - (b) seizure of the thing is consistent with the purpose of entry as told to the occupier when asking for the occupier's consent.
- (3) If the authorised officer enters the place under a warrant, the authorised officer may seize the evidence for which the warrant was issued.
- (4) The authorised officer may seize anything else at the place if the authorised officer reasonably believes—
 - (a) the thing is evidence of—
 - (i) an offence against this Act; or
 - (ii) a Planning Act offence; and
 - (b) the seizure is necessary to prevent the thing being—
 - (i) hidden, lost or destroyed; or
 - (ii) used to continue, or repeat, the offence.
- (5) Also, the authorised officer may seize a thing at the place if the authorised officer reasonably believes it has just been used in committing—
 - (a) an offence against this Act; or
 - (b) a Planning Act offence.

423 Securing seized things

Having seized a thing, an authorised officer may—

-
- (a) move the thing from the place where it was seized (the *place of seizure*); or
 - (b) leave the thing at the place of seizure but take reasonable action to restrict access to it; or

Examples of restricting access to a thing—

- 1 sealing a thing and marking it to show access to it is restricted
 - 2 sealing the entrance to a place where the thing is situated and marking it to show access to it is restricted
- (c) if the thing is equipment—make it inoperable.

Example of making equipment inoperable—

dismantling equipment or removing a component of equipment without which the equipment is not capable of being used

424 Tampering with seized things

- (1) If an authorised officer restricts access to a seized thing, a person must not tamper, or attempt to tamper, with the thing, or something restricting access to the thing, without an authorised officer's approval.

Maximum penalty—100 penalty units.

- (2) If an authorised officer makes seized equipment inoperable, a person must not tamper, or attempt to tamper, with the equipment, without an authorised officer's approval.

Maximum penalty—100 penalty units.

425 Powers to support seizure

- (1) To enable a thing to be seized, an authorised officer may require the person in control of it—
 - (a) to take it to a stated reasonable place by a stated reasonable time; and
 - (b) if necessary, to remain in control of it at the stated place for a stated reasonable period.

[s 426]

- (2) The requirement—
 - (a) must be made by notice in the approved form; or
 - (b) if for any reason it is not practicable to give the notice, may be made orally and confirmed by a notice in the approved form as soon as practicable.
- (3) A further requirement may be made under this section about the thing if it is necessary and reasonable to make the further requirement.
- (4) A person of whom a requirement is made under subsection (1) or (3) must comply with the requirement unless the person has a reasonable excuse.

Maximum penalty for subsection (4)—50 penalty units.

426 Receipts for seized things

- (1) As soon as practicable after an authorised officer seizes a thing, the authorised officer must give a receipt for it to the person from whom it was seized.
- (2) However, if for any reason it is not practicable to comply with subsection (1), the authorised officer must leave the receipt at the place of seizure in a conspicuous position and in a reasonably secure way.
- (3) The receipt must describe generally each thing seized and its condition.
- (4) This section does not apply to a thing if it is impracticable, or would be unreasonable, to give the receipt, having regard to the thing's nature, condition and value.

427 Forfeiture by authorised officer

- (1) A thing that has been seized under this part is forfeited to the State if the authorised officer who seized the thing—
 - (a) can not find its owner, after making reasonable inquiries; or

-
- (b) can not return it to its owner, after making reasonable efforts.
 - (2) In applying subsection (1)—
 - (a) subsection (1)(a) does not require the authorised officer to make inquiries if it would be unreasonable to make inquiries to find the owner; and
 - (b) subsection (1)(b) does not require the authorised officer to make efforts if it would be unreasonable to make efforts to return the thing to its owner.

Example for paragraph (b)—

The owner of the thing has migrated to another country.

- (3) Regard must be had to a thing's nature, condition and value in deciding—
 - (a) whether it is reasonable to make inquiries or efforts; and
 - (b) if making inquiries or efforts—what inquiries or efforts, including the period over which they are made, are reasonable.

428 Forfeiture on conviction

- (1) On conviction of a person for either of the following, the court may order the forfeiture to the State of anything owned by the person and seized under this part—
 - (a) an offence against this Act;
 - (b) a Planning Act offence.
- (2) The court may make any order to enforce the forfeiture it considers appropriate.
- (3) This section does not limit the court's powers under the *Penalties and Sentences Act 1992* or another law.

[s 429]

429 Dealing with forfeited things

- (1) On forfeiture of a thing to the State, the thing becomes the State's property and may be dealt with by the chief executive as the chief executive considers appropriate.
- (2) Without limiting subsection (1), the chief executive may destroy or dispose of the thing.

430 Return of seized things

- (1) If a seized thing is not forfeited, the authorised officer must return it to its owner—
 - (a) at the end of 6 months; or
 - (b) if a proceeding for either of the following involving the thing is started within 6 months, at the end of the proceeding and any appeal from the proceeding—
 - (i) an offence against this Act;
 - (ii) a Planning Act offence.
- (2) Despite subsection (1), unless the thing is forfeited, the authorised officer must immediately return a thing seized to its owner if the authorised officer stops being satisfied—
 - (a) its continued retention as evidence is necessary; or
 - (b) its continued retention is necessary to prevent the thing being used to continue, or repeat, the offence.

431 Access to seized things

- (1) Until a seized thing is forfeited or returned, an authorised officer must allow its owner to inspect it and, if it is a document, to copy it.
- (2) This section does not apply if it is impracticable, or would be unreasonable, to allow the inspection or copying.

Part 4 Power to require information

432 Power to require name and address

- (1) This section applies if an authorised officer—
 - (a) finds a person committing an offence against this Act; or
 - (b) finds a person in circumstances that lead the authorised officer reasonably to suspect the person has just committed an offence against this Act; or
 - (c) has information that leads the authorised officer reasonably to suspect a person has just committed an offence against this Act.
- (2) The authorised officer may require the person to state the person's name and residential address.
- (3) When making the requirement, the authorised officer must warn the person it is an offence to fail to state the person's name or residential address unless the person has a reasonable excuse.
- (4) Also, the authorised officer may require the person to give evidence of the correctness of the stated name and address if, in the circumstances, it would be reasonable to expect the person to be in possession of evidence of the correctness of the stated name or address or to otherwise be able to give the evidence.

433 Failure to give name or address

- (1) A person of whom a requirement under section 432 is made must comply with the requirement unless the person has a reasonable excuse.

Maximum penalty—50 penalty units.

- (2) A person does not commit an offence against subsection (1) if—

[s 434]

- (a) the person was required to state the person's name and residential address by an authorised officer who suspected the person had committed an offence against this Act; and
- (b) the person is not proved to have committed the offence.

434 Power to require information or documents

- (1) Subsection (2) applies if an authorised officer reasonably believes—
 - (a) an offence against this Act has been committed; and
 - (b) a person may be able to give information about the offence.
- (2) The authorised officer may, by notice given to the person, require the person to give the authorised officer, either orally or in writing, information in the person's knowledge about the offence within a stated reasonable period and in a stated reasonable way.
- (3) An authorised officer may, by notice given to a person, require the person to give an authorised officer, within a stated reasonable period and in a stated reasonable way, a document in the person's possession or control relating to a service provider's registered service or a recycled water provider's production or supply of recycled water.
- (4) The authorised officer may keep the document mentioned in subsection (3) to copy it.
- (5) If the authorised officer copies the document, or an entry in the document, the chief executive or officer may require the person who has possession or control of the document to certify the copy as a true copy of the document or entry.
- (6) The authorised officer must return the document to the person as soon as practicable after copying it.
- (7) A person of whom a requirement is made under subsection (2), (3) or (5) must comply with the requirement unless the person has a reasonable excuse.

Maximum penalty—200 penalty units.

- (8) If the person is an individual, it is not a reasonable excuse for the person to fail to comply with a requirement made under subsection (2) or (3) that complying with the requirement might tend to incriminate the person.
- (9) However, if the person is an individual, evidence of, or evidence directly or indirectly derived from, the information that might tend to incriminate the person is not admissible in evidence against the person in a civil or criminal proceeding, other than a proceeding for an offence about the falsity of the information.
- (10) If a court convicts a person of an offence against subsection (7), the court may also order the person to give a stated authorised officer, within a stated period and in a stated way, information or a document to which the requirement related.

Note—

The powers in this part are limited by part 2 (Powers of authorised officers).

Part 5 Particular enforcement provisions relating to drinking water and recycled water

Division 1 Preliminary

435 Application of pt 5

- (1) This part applies if—
 - (a) the regulator is satisfied or reasonably believes that—
 - (i) a noncompliance has happened or is likely to happen, in relation to a recycled water scheme or

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drinking water service, and the noncompliance may have an adverse effect on public health; or

- (ii) an event has happened or is likely to happen, in relation to a recycled water scheme or drinking water service, that may have an adverse effect on public health; and

Example for subparagraph (ii)—

Contaminated water has leaked from an industrial site into a source of drinking water.

- (b) the regulator is satisfied or reasonably believes that—
 - (i) urgent action is necessary to prevent or minimise the adverse effect; or
 - (ii) the noncompliance or event has happened on another occasion in relation to the recycled water scheme or drinking water service and action is necessary to prevent the noncompliance or event from happening again.

(1A) If a post supply obligation is imposed in relation to a CSG (aquifer) recycled water scheme, a reference in this section to an event includes a reference to an event that happens or is likely to happen after the supply of recycled water under the scheme has stopped, whether or not the approved recycled water management plan for the scheme has been suspended or cancelled.

(1B) Subsection (1A) applies subject to section 329I(3).

(2) In this section—

noncompliance means—

- (a) a drinking water service provider has not complied with—
 - (i) the drinking water quality management plan or a condition of the plan for the provider's drinking water service; or

-
- (ii) a notice issued to the provider under section 630(2); or
 - (b) a scheme manager, recycled water provider or other declared entity (the *responsible entity*) for a recycled water scheme has not complied with—
 - (i) the recycled water management plan for the scheme or a condition of the plan, including a post supply obligation imposed under a condition of the plan; or
 - (ii) a notice issued to the responsible entity under section 329C(2); or
 - (c) a recycled water provider for a recycled water scheme has not complied with—
 - (i) an exemption given under this Act for the scheme or a condition of the exemption; or
 - (ii) a notice issued to the provider under section 643(2); or
 - (d) a responsible entity for a CSG recycled water scheme has not complied with a condition of an exclusion decision for the scheme that applies to the responsible entity.

Division 2 Enforcement provisions

436 Power about preventing or minimising adverse effects—general

- (1) The regulator may, for the purpose of preventing or minimising the adverse effect—
 - (a) direct any person to take stated reasonable steps within a stated reasonable period; or
 - (b) take the reasonable steps; or

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- (c) authorise an authorised officer to take the reasonable steps.
- (2) A direction under subsection (1)(a) may be given orally or by written notice.
- (3) However, if the direction is given orally, the regulator must as soon as practicable confirm the direction by notice given to the person.
- (4) When giving a person a direction under subsection (1)(a), the regulator must warn the person it is an offence not to comply with the direction unless the person has a reasonable excuse.

437 Offence to fail to comply with direction

A person given a direction under section 436(1)(a) must comply with the direction unless the person has a reasonable excuse.

Maximum penalty—1665 penalty units.

438 Particular powers of regulator or authorised officer

- (1) If the regulator decides to take the reasonable steps, or authorise an authorised officer to take the reasonable steps, the regulator or officer may—
 - (a) without a warrant, enter any place, other than premises or a part of premises where a person resides, to take the steps; and
 - (b) in taking the steps, exercise any powers of an authorised officer under part 2, 3 or 4.
- (2) Before entering a place under subsection (1)(a), the regulator must do or make a reasonable attempt to do the following—
 - (a) tell the occupier of the place the regulator is permitted under this Act to enter the place;
 - (b) give the occupier an opportunity to allow the regulator immediate entry to the place without using force.

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- (3) Before entering a place under subsection (1)(a), the authorised officer must do or make a reasonable attempt to do the following—
- (a) comply with section 405(1);
 - (b) tell the occupier of the place the officer is permitted under this Act to enter the place;
 - (c) give the occupier an opportunity to allow the officer immediate entry to the place without using force.

439 How powers may be exercised

- (1) The regulator or authorised officer may exercise the powers mentioned in section 438 (the *emergency powers*) at the time, with the help, and using the force, that is necessary and reasonable in the circumstances.
- (2) In exercising or attempting to exercise emergency powers in relation to a place, the regulator or authorised officer must take all reasonable steps to ensure the regulator or officer causes as little inconvenience to any person at the place, and does as little damage, as is practicable in the circumstances.

440 Regulator's powers not affected

This division does not limit any power the regulator has apart from this division.

Division 3 Cost recovery

441 Definitions for div 3

In this division—

cost recovery notice see section 443(2).

costs and expenses includes labour, equipment and administrative costs and expenses.

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event—

- (a) means anything that has happened or is likely to happen, in relation to a recycled water scheme or drinking water service, that may have an adverse effect on public health; and
- (b) if a post supply obligation is imposed in relation to a CSG (aquifer) recycled water scheme—subject to section 329I(3), includes anything that happens or is likely to happen after the supply of recycled water under the scheme has stopped, whether or not the approved recycled water management plan for the scheme has been suspended or cancelled.

noncompliance see section 435(2).

prescribed person see section 442(1).

water supply incident means—

- (a) a noncompliance; or
- (b) an event.

442 Who is a *prescribed person* for a water supply incident

- (1) Each of the following is a *prescribed person* for a water supply incident—
 - (a) for a noncompliance—the relevant provider responsible for the noncompliance;
 - (b) for an event that has happened—
 - (i) a person who caused or permitted the event to happen; and
 - (ii) a person who at the time of the event was—
 - (A) the occupier of a place at which the event happened; or
 - (B) the owner, or person in control, of a contaminant involved in the event;

- (c) for an event that is likely to happen—
 - (i) a person who would be responsible for causing the event if it were to happen; and
 - (ii) a person who is—
 - (A) the occupier of a place at which the event is likely to happen; or
 - (B) the owner, or person in control, of a contaminant likely to be involved in the event.
- (2) In this section—

contaminant means anything likely to affect a recycled water scheme or drinking water service in a way that would have an adverse effect on public health.

relevant provider means—

 - (a) a drinking water service provider; or
 - (b) a recycled water provider or other declared entity for a recycled water scheme; or
 - (c) a scheme manager for a multiple-entity recycled water scheme.

443 Regulator may give notice for recovery of costs

- (1) This section applies if—
 - (a) the regulator decides to take reasonable steps, or authorises an authorised officer to take reasonable steps, under section 436 in relation to a water supply incident; and
 - (b) the regulator or authorised officer takes the reasonable steps.
- (2) The regulator may decide to give a notice (a ***cost recovery notice***) to a person who the regulator is satisfied is a prescribed person for the water supply incident for payment of

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the costs and expenses reasonably incurred in taking the reasonable steps.

- (3) However, subsection (2) does not apply if the water supply incident was caused by a natural disaster.
- (4) The cost recovery notice must—
 - (a) state the following—
 - (i) the name of the recipient;
 - (ii) a description of the water supply incident;
 - (iii) the place at which the regulator is satisfied the water supply incident happened;
 - (iv) the amount claimed;
 - (v) a description of the costs and expenses giving rise to the amount claimed;
 - (vi) that if the recipient does not pay the amount to the regulator within 30 days after the day the notice is given, the regulator may recover the amount and any interest payable on the amount from the recipient as a debt;
 - (vii) the contact details of the regulator; and
 - (b) include or be accompanied by an information notice for the decision to give the cost recovery notice.

444 Regulator may recover costs

- (1) If the recipient of a cost recovery notice does not pay the amount claimed to the regulator within 30 days after the day the notice is given, the regulator may recover the amount and any interest payable on the amount under subsection (4) from the recipient as a debt.
- (2) However, the amount is not payable if the recipient is not a prescribed person.
- (3) Also, the amount is not payable if—

- (a) the water supply incident was caused by a terrorist act or other deliberate act of sabotage by someone other than the recipient; and
 - (b) the recipient had taken all measures it would be reasonable for the recipient to have taken to prevent the incident, having regard to all the circumstances including the inherent nature of the risk and the nature of the recipient's connection with the incident.
- (4) An amount that is a debt under subsection (1) bears interest at the rate stated in a regulation.
- (5) If a cost recovery notice is given to 2 or more recipients the amount claimed in the notice is payable by the recipients jointly and severally.
- (6) To the extent that the recipient pays an amount in compliance with a cost recovery notice but did not cause or permit the water supply incident to happen, the recipient may recover the amount as a debt from another person who caused or permitted the water supply incident to happen.

445 Sections 445–449 not used

See editor's note for section 1.

Part 6 Other matters

450 Notice of damage

- (1) This section applies if—
- (a) an authorised officer damages property when exercising or purporting to exercise a power; or
 - (b) a person (the *other person*) acting under the direction or authority of an authorised officer damages property.

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- (2) The authorised officer must immediately give notice of particulars of the damage to the person who appears to the authorised officer to be the owner of the property.
- (3) If the authorised officer believes the damage was caused by a latent defect in the property or circumstances beyond the authorised officer's, or other person's, control, the authorised officer may state the belief in the notice.
- (4) If, for any reason, it is impracticable to comply with subsection (2), the authorised officer must leave the notice where the damage happened in a conspicuous position and in a reasonably secure way.
- (5) This section does not apply to damage the authorised officer reasonably believes is trivial.
- (6) In this section—
owner, of property, includes a person in possession or control of it.

451 Compensation

- (1) If a person incurs loss or expense because of the exercise or purported exercise of a power under part 2, division 1 or 3, or part 5, the person may claim compensation from the State.

Editor's note—

part 2 (Powers of authorised officers), division 1 (Entry of places) or 3 (Powers after entry) or part 5 (Particular enforcement provisions relating to drinking water and recycled water)

- (2) Without limiting subsection (1), compensation may be claimed for loss or expense incurred in complying with a requirement made of the person under the division.
- (3) Compensation may be claimed and ordered to be paid in a proceeding—
 - (a) brought in a court with jurisdiction for the recovery of the amount of compensation claimed; or

- (b) for an offence against this Act brought against the person claiming compensation.
- (4) A court may order compensation to be paid only if it is satisfied it is just to make the order in the circumstances of the particular case.

452 Sections 452–459 not used

See editor's note for section 1.

Part 7 Obtaining criminal history reports

460 Purpose of pt 7

The purpose of this part is to help an authorised officer to decide whether the authorised officer's unaccompanied entry of a place under part 2 would create an unacceptable level of risk to the authorised officer's safety.

461 Chief executive's power to obtain criminal history report

- (1) The chief executive may ask the commissioner of the police service for a written report about the criminal history of a person if an authorised officer reasonably suspects the person may be present at a place when the authorised officer enters the place under part 2.
- (2) The commissioner of the police service must give the report to the chief executive.
- (3) However, the report is required to contain only criminal history that is in the commissioner's possession or to which the commissioner has access.

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- (4) The chief executive must examine the report and identify, to the extent it is reasonably practicable to do so, offences involving the use of a weapon or violence against a person.
- (5) The chief executive may give the authorised officer information in the report about the offences identified under subsection (4).

462 Criminal history is confidential document

- (1) A person must not, directly or indirectly, disclose to anyone else a report about a person's criminal history, or information contained in the report, given under section 461.

Maximum penalty—100 penalty units.

- (2) However, the person does not contravene subsection (1) if—
 - (a) the disclosure of the report or information is for the purpose of the other person performing a function under or in relation to this Act; or
 - (b) the disclosure is otherwise required or permitted by law.
- (3) The chief executive or an authorised officer to whom the report or written information in the report is provided must destroy the report as soon as practicable after the authorised officer considers the risk mentioned in section 460.

Part 8 Notices and cost recovery

Division 1 Show cause notices

463 General requirements for show cause notices

- (1) A show cause notice must state the following—
 - (a) the proposed action;

- (b) the grounds for the proposed action;
 - (c) the facts and circumstances forming the basis for the grounds;
 - (d) that a person given a show cause notice, or a copy of the notice, may make submissions about the show cause notice;
 - (e) how the submission may be made;
 - (f) where the submission may be made or sent;
 - (g) a day and time within which the submission must be made.
- (2) The day stated in the notice must be, or must end, at least 15 business days after the notice is given.

464 Show cause notice must be given

- (1) The regulator must, before giving a service provider a compliance notice for a matter, give the service provider a show cause notice about the matter.
- (2) Subsection (1) does not apply to a compliance notice given to a drinking water service provider or a recycled water provider in relation to a matter involving drinking water or recycled water.

Division 2 Compliance notices

465 Who may give compliance notice

- (1) This section applies if the chief executive, regulator or an authorised officer reasonably believes—
 - (a) a person—
 - (i) is contravening a provision of this Act; or

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- (ii) has contravened a provision of this Act in circumstances that make it likely the contravention will continue or be repeated; and
 - (b) a matter relating to the contravention is reasonably capable of being rectified; and
 - (c) it is appropriate to give the person an opportunity to rectify the matter.
- (2) The chief executive, regulator or authorised officer may give the person a notice (a ***compliance notice***) requiring the person to remedy the contravention.
- (3) Subsection (4) applies if the giving of the compliance notice is for a matter for which a show cause notice has been given by the regulator.
- (4) The compliance notice may be given only if, after considering any properly made submission by the service provider about the show cause notice, the regulator still believes it is appropriate to give the compliance notice.

466 Compliance notice

- (1) A compliance notice must state the following—
- (a) that the chief executive, regulator or authorised officer reasonably believes the person to whom the notice is to be given—
 - (i) is contravening a provision of this Act; or
 - (ii) has contravened a provision of this Act in circumstances that make it likely that the contravention will continue or be repeated;
 - (b) the provision the chief executive, regulator or authorised officer believes is being, or has been, contravened;
 - (c) briefly, how it is believed the provision is being, or has been contravened;
 - (d) that the person must remedy the contravention within a stated reasonable period;

- (e) that it is an offence to fail to comply with the compliance notice unless the person has a reasonable excuse;
 - (f) that, within 30 business days after the notice is given, the person may apply for an internal review of the decision to give the notice;
 - (g) how the person may apply for the review.
- (2) The compliance notice may also state the reasonable steps that the chief executive, regulator or authorised officer is satisfied are necessary to remedy the contravention, or avoid further contravention, of the provision.
- (3) If a compliance notice requires the person to do an act involving the carrying out of work, it also must give details of the work involved.
- (4) If a compliance notice requires the person to refrain from doing an act, it also must state—
- (a) a period for which the requirement applies; or
 - (b) that the requirement applies until further notice.
- (5) A person to whom a compliance notice is given must comply with the compliance notice unless the person has a reasonable excuse.
- Maximum penalty—
- (a) if the compliance notice relates to an offence—the number of penalty units that applies for the offence; or
 - (b) otherwise—100 penalty units.
- (6) If it is an offence to contravene a provision and a compliance notice is given, the person can not be prosecuted for that offence unless the person contravenes subsection (4) in relation to the compliance notice.

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467 Chief executive or regulator may take action and recover costs

- (1) If a person to whom a compliance notice is given contravenes the notice by not doing something, the chief executive or regulator may do the thing.
- (2) Subsection (3) applies if—
 - (a) under section 359(2), a notice is taken to be a compliance notice; and
Editor's note—
section 359 (Direction to owner of emergency part of land)
 - (b) the person to whom the notice is given has not complied with the notice by the day stated in the notice.
- (3) The chief executive may, instead of doing the thing under subsection (1), take any action the chief executive reasonably believes is necessary to prevent or minimise the impact of the failure of the dam.
- (4) If the chief executive or regulator incurs expense in doing a thing under subsection (1) or (3), the chief executive or regulator must give the person a notice stating the amount of the expense incurred.
- (5) Any reasonable expenses incurred by the chief executive or regulator in doing anything under subsection (1) or (3) may be recovered by the chief executive or regulator as a debt.
- (6) A debt under subsection (5) bears interest at the rate stated in a regulation.

Division 3 Cost recovery

468 Regulator may engage expert and recover costs

- (1) This section applies if the regulator—
 - (a) reasonably believes a person is contravening, or has contravened, a provision of this Act; and

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- (b) reasonably considers the suspected contravention—
- (i) has had, may have had, or may have an adverse effect on public health; or
 - (ii) is a matter about which the regulator requires expert advice including, for example, a matter involving complex operational or technical issues.
- (2) The regulator may engage an expert with suitable qualifications, expertise or experience to investigate and give advice about matters relevant to the suspected contravention.
- (3) If, after receiving the expert's advice, the regulator reasonably believes the person is contravening or has contravened a provision of this Act, the regulator may give the person a notice claiming a stated amount (the ***claimed amount***) for the reasonable expenses incurred by the regulator in engaging the expert.
- (4) The notice must—
- (a) state the claimed amount; and
 - (b) include a description of the reasonable expenses giving rise to the claimed amount; and
 - (c) state that if the person does not pay the claimed amount to the regulator within 30 days after the day the notice is given, the regulator may recover the amount, and any interest payable on the amount under subsection (6), from the person as a debt; and
 - (d) if a compliance notice has not been given for the suspected contravention—include or be accompanied by an information notice for the regulator's decision about whether the person is contravening, or has contravened, a provision of this Act.
- (5) If the person does not pay the claimed amount to the regulator within 30 days after the day the notice is given, the amount, and any interest payable on the amount under subsection (6), may be recovered by the regulator as a debt.

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- (6) A claimed amount that is a debt under subsection (5) bears interest at the rate stated in a regulation.

469 Sections 469–474 not used

See editor’s note for section 1.

Part 9 Enforcement proceedings

475 Starting proceeding for enforcement order

- (1) Subject to subsection (2), a person may start a proceeding in a District Court—
- (a) for an enforcement order to remedy or restrain the commission of an offence against this Act; or
 - (b) if the person has started a proceeding under paragraph (a) for an enforcement order and the court has not decided the proceeding—for an order under section 478; or
 - (c) for an order that a person who has committed an offence against this Act pay damages to compensate the applicant for injury suffered by the applicant or loss or damage to the applicant’s property because of the commission of the offence.
- (2) A proceeding for an enforcement order in relation to an offence against a following provision of this Act may be started only by the person stated for the provision—
- (a) a provision of chapter 2, part 4, division 3, chapter 3 or section 26, 73, 106(4), 107(7), 108, 110, 112, 141, 190, 531 or 630(4)—the regulator;
 - (b) section 43, 47, 144, 145, 193, 194 or 195—the service provider;

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- (c) section 168, 191 or 192—the regulator or the service provider.
- (3) Subsection (2)(a) applies for an offence against section 531 only if the appointment of the administrator was made for section 530(1)(a).
- (4) A proceeding for an enforcement order may be started whether or not anyone’s right has been, or may be, infringed by, or because of, the commission of the offence.
- (5) If a person other than the chief executive starts a proceeding under this section, the person must, within 5 business days of starting the proceeding, give the chief executive notice of the proceeding.

476 Proceeding started in a representative capacity

- (1) A proceeding for an enforcement order may be started by a person on behalf of an entity with the entity’s consent.
- (2) If the entity on whose behalf the proceeding is started is an unincorporated body, the body’s committee or other controlling or governing body must give the consent.
- (3) The entity on whose behalf the proceeding is started may contribute to, or pay, the legal costs incurred by the person starting the proceeding.

477 Starting proceeding for enforcement order without notice

- (1) A person may start a proceeding for an enforcement order without notice to the other party.
- (2) Without limiting the discretion of a District Court in the exercise of its equitable jurisdiction, it may, with or without conditions—
- (a) grant the order for a limited period stated in the order; or
- (b) grant the order until the trial of the proceeding; or

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- (c) grant an order for a limited period prohibiting a person from leaving Australia; or
- (d) make another order.

Example of an injunction under subsection (2)(c)—

This order may be used if the departure of the person would render a proceeding useless, including, for example, because the person's departure would make it impossible to have an enforcement hearing in relation to a judgment against the person and so ascertain the location of the person's assets. Conditions imposed may, for example, relate to payment of an amount, or surrendering a passport, to the court.

478 Making interim enforcement order

- (1) A District Court may make an order pending a decision of a proceeding for an enforcement order if the court is satisfied it would be appropriate to make the order.
- (2) The court may make the order subject to conditions, including a condition requiring the applicant for the order to give an undertaking to pay damages.

479 Making enforcement order

- (1) A District Court may make an enforcement order if the court is satisfied the offence—
 - (a) is being, or has been, committed; or
 - (b) will be committed unless the enforcement order is made.
- (2) If the court is satisfied the offence is being or has been committed, it may make either or both of the following orders—
 - (a) an enforcement order whether or not there has been a prosecution for the offence;
 - (b) an order for exemplary damages.
- (3) In considering whether to make an order for exemplary damages, the court may consider—

- (a) any adverse impact on public health resulting, or likely to result, because of the commission of the offence; and
 - (b) any financial saving or other benefit the person who committed the offence received or is likely to receive because of the commission of the offence.
- (4) If an order is made for exemplary damages, the amount of the damages must be paid to the consolidated fund.

480 Effect of enforcement order

- (1) An enforcement order may direct the respondent—
- (a) to stop an activity that constitutes, or will constitute, an offence against this Act; or
 - (b) not to start an activity that will constitute an offence against this Act; or
 - (c) to do anything required to stop committing an offence against this Act; or
 - (d) to return anything to a condition as close as practicable to the condition it was in immediately before an offence against this Act was committed; or
 - (e) to do anything to comply with this Act.
- (2) Without limiting the District Court's powers, it may make an enforcement order requiring the repairing, demolition or removal or modification of a referable dam.
- (3) An enforcement order must state the time by which it must be complied with.
- (4) An enforcement order—
- (a) may be in terms the court considers appropriate to secure compliance with this Act; and
 - (b) must state the day by which the order must be complied with.

481 Powers about enforcement orders

- (1) A District Court's power to make an enforcement order to stop, or not to start, an activity may be exercised—
 - (a) whether or not it appears to the court the person against whom the order is made (the *relevant person*) intends to engage, or to continue to engage, in the activity; or
 - (b) whether or not the relevant person has previously engaged in an activity of the kind; or
 - (c) whether or not there is danger of substantial damage to property or injury to another person if the relevant person engages, or continues to engage, in the activity; or
 - (d) whether or not there is risk of failure of a referable dam.
- (2) The court's power to make an enforcement order to do anything may be exercised—
 - (a) whether or not it appears to the court the person against whom the order is made intends to fail, or to continue to fail, to do the thing; or
 - (b) whether or not the person has previously failed to do a thing of the kind; or
 - (c) whether or not there is danger of substantial damage to property or injury to another person if the relevant person fails, or continues to fail, to do the thing; or
 - (d) whether or not there is risk of failure of a referable dam.
- (3) The court may cancel or change an enforcement order on the application of the person who started the proceeding or the person against whom the order is made.
- (4) The court's powers under this section are in addition to, and do not limit, its other powers.

482 Parties to pay own costs for proceedings

- (1) Each party to a proceeding for an enforcement order must bear the party's own costs for the proceeding.
- (2) However, the court may order a party to a proceeding to pay costs to another party if the court considers—
 - (a) the proceeding was frivolous or vexatious; or
 - (b) the party has incurred costs because the other party defaulted in the procedural requirements.

Chapter 6 Offences, evidentiary matters and legal proceedings

Part 1 General offences

483 False or misleading statements

- (1) A person must not state anything to the chief executive, regulator or an authorised officer that the person knows is false or misleading in a material particular.

Maximum penalty—500 penalty units.

- (2) A complaint against a person for an offence against subsection (1) is sufficient if it states that the document was false or misleading to the person's knowledge, without specifying whether it was false or whether it was misleading.

484 False or misleading documents

- (1) A person must not give the chief executive, regulator or an authorised officer a document containing information that the person knows is false or misleading in a material particular.

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Maximum penalty—500 penalty units.

- (2) A complaint against a person for an offence against subsection (1) is sufficient if it states that the document was false or misleading to the person's knowledge, without specifying whether it was false or whether it was misleading.

485 Obstructing an authorised officer

- (1) A person must not obstruct an authorised officer in the exercise of a power unless the person has a reasonable excuse.

Maximum penalty—500 penalty units.

- (2) If a person has obstructed an authorised officer and the authorised officer decides to proceed with the exercise of the power, the authorised officer must warn the person that—
 - (a) it is an offence to obstruct the authorised officer unless the person has a reasonable excuse; and
 - (b) the authorised officer considers the person's conduct an obstruction.

- (3) In this section—

obstruct includes assault, hinder and threaten, and attempt to obstruct.

486 Impersonation of an authorised officer

A person must not pretend to be an authorised officer.

Maximum penalty—200 penalty units.

487 Executive officers must ensure corporation complies with Act

- (1) The executive officers of a corporation must ensure the corporation complies with this Act.
- (2) If a corporation commits an offence against a provision of this Act, each of its executive officers also commits an offence,

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- (d) the authority of the chief executive, regulator or an authorised officer to do anything under this Act.

491 Evidentiary aids

- (1) A certificate purporting to be signed by or for the chief executive or regulator stating any of the following matters is evidence of the matter—
 - (a) a stated decision, direction, notice or requirement is a decision, direction, notice or requirement under this Act;
 - (b) a stated thing is a thing that must or may be included in a register;
 - (c) that a stated document is a document kept under this Act;
 - (d) that a stated document is a copy of, or an extract from or part of, a thing mentioned in paragraph (a) or (b);
 - (e) that on a stated day—
 - (i) a stated person was given a stated decision, direction or notice under this Act; or
 - (ii) a stated direction or requirement under this Act was given to or made of a stated person;
 - (f) that on a stated day, or during a stated period, a person's appointment as an authorised officer was, or was not, in force.
- (2) A statement in a complaint for an offence against this Act that the matter of the complaint came to the knowledge of the complainant on a stated day is evidence of the day it came to the complainant's knowledge.

Part 3 Proceedings for offences

492 Indictable and summary offences

- (1) An offence against this Act for which the maximum penalty of imprisonment is 2 or more years is an indictable offence.
- (2) An indictable offence against this Act is—
 - (a) for an offence for which the maximum penalty of imprisonment is 5 or more years—a crime; or
 - (b) otherwise—a misdemeanour.
- (3) Any other offence against this Act is a summary offence.

493 Proceedings for indictable offences

- (1) A proceeding for an indictable offence against this Act may, at the prosecution's election, be taken—
 - (a) by way of summary proceedings under the *Justices Act 1886*; or
 - (b) on indictment.
- (2) Subsection (3) applies if—
 - (a) a person charged with an indictable offence asks at the start of a summary proceeding for the offence that the charge be prosecuted on indictment; or
 - (b) the magistrate hearing a charge of an indictable offence considers the charge should be prosecuted on indictment.
- (3) The magistrate—
 - (a) must not decide the charge as a summary offence; and
 - (b) must proceed by way of an examination of witnesses in relation to an indictable offence.
- (4) If a magistrate acts under subsection (3)—

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- (a) any plea of the person charged, made at the start of the proceeding, must be disregarded; and
- (b) any evidence brought in the proceeding before the magistrate decided to act under subsection (3) is taken to be evidence in the proceeding for the committal of the person for trial or sentence; and
- (c) before committing the person for trial or sentence the magistrate must make a statement to the person under the *Justices Act 1886*, section 104(2)(b).

494 Limitation on who may summarily hear indictable offence proceedings

- (1) A proceeding against a person for an indictable offence must be before a magistrate if it is a proceeding—
 - (a) for the summary conviction of a person; or
 - (b) for an examination of witnesses in relation to the charge.
- (2) However, if a proceeding for an indictable offence is brought before a justice who is not a magistrate, jurisdiction is limited to taking or making a procedural action or order within the meaning of the *Justices of the Peace and Commissioners for Declarations Act 1991*.
- (3) The maximum penalty that may be imposed on a summary conviction of an indictable offence is as follows—
 - (a) to the extent the penalty imposed is a number of penalty units—500 penalty units;
 - (b) to the extent the penalty imposed is imprisonment—1 year's imprisonment.

495 Limitation on time for starting proceeding for summary offence

A proceeding for a summary offence against this Act must start—

- (a) within 1 year after the offence is committed; or

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- (b) within 1 year after the commission of the offence comes to the complainant's knowledge, but within 2 years after the commission of the offence.

496 Notice of proceedings for offences

If a person other than the chief executive or the regulator brings a proceeding under this part, the person must, within 5 business days of starting the proceeding, give the chief executive notice of the proceeding.

497 Limitation on who may bring particular proceedings

- (1) A proceeding for an offence against this Act may be started only by—
 - (a) for an offence against a provision of chapter 2, part 4, division 3 or chapter 3 or section 26, 73, 106(4), 107(7), 108, 110, 112, 141, 190, 531 or 630(4)—the Attorney-General or regulator; or
 - (b) for an offence against section 43, 47, 144, 145, 193, 194 or 195—the Attorney-General or service provider; or
 - (c) for an offence against section 168, 191 or 192—the Attorney-General, regulator or service provider; or
 - (d) for an offence against a provision of chapter 4—the Attorney-General or chief executive.
- (2) Subsection (1) applies for an offence against section 531 only if the appointment of the administrator was made for section 530(1)(a).

498 Proceeding brought in a representative capacity

- (1) A proceeding mentioned in section 497(1) may be started by a person on behalf of an entity with the entity's consent.
- (2) If the entity on whose behalf the proceeding is started is an unincorporated body, the body's committee or other controlling or governing body must give the consent.

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- (3) The entity on whose behalf the proceeding is started may contribute to, or pay, the legal costs incurred by the person starting the proceeding.

499 Orders Magistrates Court may make in offence proceeding

- (1) After hearing a complaint for an offence against this Act, the Magistrates Court may make an order against the defendant the court considers appropriate.
- (2) The order may be made in addition to, or in substitution for, any penalty the court may otherwise impose.
- (3) The order may require the defendant—
 - (a) to do or not to do another act in relation to failure impact assessment; or
 - (b) to pay an amount by way of damages to the complainant for injuries suffered by the complainant as the result of the defendant committing an offence against this Act.
- (4) The order must state the time by which, or period within which, the order must be complied with.
- (5) The order may state that contravention of the order is a public nuisance.

500 Offence to contravene Magistrates Court order

A person against whom an order under section 499 has been made must comply with the order.

Maximum penalty—1000 penalty units.

Part 4 Miscellaneous provisions

501 **Chief executive's and regulator's power to remedy stated public nuisance**

- (1) This section applies if an order under section 499 states that contravention of the order is a public nuisance.
- (2) If the order is not complied with, the chief executive or the regulator may undertake any work necessary to remove the nuisance.
- (3) If the chief executive or the regulator carries out works under subsection (2), the chief executive or the regulator may recover as a debt from the person against whom the order was made the reasonable cost of the works.

502 **Responsibility for acts or omissions of representatives**

- (1) This section applies in a proceeding for an offence against this Act.
- (2) If it is relevant to prove a person's state of mind about a particular act or omission, it is enough to show—
 - (a) the act was done or omitted to be done by a representative of the person within the scope of the representative's actual or apparent authority; and
 - (b) the representative had the state of mind.
- (3) An act done or omitted to be done for a person by a representative of the person within the scope of the representative's actual or apparent authority is taken to have been done or omitted to be done also by the person, unless the person proves the person could not, by the exercise of reasonable diligence, have prevented the act or omission.
- (4) In this section—
representative means—

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- (2) The decision or action for which a notice was given under subsection (1) is an *original decision*.

Part 2 Review of decisions

511 Appeal or external review process starts with internal review

Every appeal or application for external review of an original decision must be, in the first instance, by way of an application for internal review.

512 Who may apply for review

- (1) An interested person for an original decision may apply for an internal review of the decision (an *internal review application*).
- (2) An internal review application may be made only to the following person (the *reviewer*)—
- (a) for a decision mentioned in section 510(1)(a)—the chief executive;
 - (b) for a decision mentioned in section 510(1)(b)—the regulator;
 - (c) for a decision mentioned in section 510(1)(c)—the chief executive officer of the service provider.

513 Requirements for making internal review application

- (1) An internal review application must be—
- (a) in the approved form; and
 - (b) accompanied by a statement of the grounds on which the applicant seeks the review of the decision; and

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- (c) supported by enough information to enable the reviewer to decide the application; and
 - (d) made within 30 business days after the day the applicant is given an information notice about the decision to which the application relates or a compliance notice.
- (2) However, the reviewer may, at any time, extend the time for making an internal review application.
- (3) On or before making the internal review application, the applicant must send the following documents to any other person who was given an information notice about the original decision—
- (a) notice of the application (the *submitter notice*);
 - (b) a copy of the application and supporting documents.
- (4) The submitter notice must inform the recipient of the notice that written submissions on the internal review application may be made to the reviewer within 5 business days after the application is made to the reviewer.

514 Review decision

- (1) The reviewer must, within 20 business days after receiving an internal review application—
- (a) review the original decision the subject of the application; and
 - (b) consider any properly made submissions by a recipient of the submitter notice; and
 - (c) make a decision (the *review decision*) to—
 - (i) confirm the original decision; or
 - (ii) amend the original decision; or
 - (iii) substitute another decision for the original decision.

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- (2) The reviewer may, by notice to the applicant and before the period mentioned in subsection (1) has expired, extend the period by not more than 30 business days.
 - (3) Only 1 notice may be given under subsection (2) for each internal review.
 - (3A) For an application about a safety condition or a development condition applying to a referable dam and for which a notice has been given under subsection (2), the reviewer may, before the extended period under that subsection expires and with the agreement of the applicant, further extend the period for deciding the application.
 - (4) The application must not be dealt with by—
 - (a) the person who made the original decision; or
 - (b) a person in a less senior office than the person who made the original decision.
 - (5) Subsection (4)—
 - (a) applies despite the *Acts Interpretation Act 1954*, section 27A; and
Editor's note—
Acts Interpretation Act 1954, section 27A (Delegation of functions or powers)
 - (b) does not apply to an original decision made by the chief executive.
 - (6) If the review decision confirms the original decision, for the purpose of arbitration, external review or an appeal, the original decision is taken to be the review decision.
 - (7) If the review decision amends the original decision, for the purpose of arbitration, external review or an appeal, the original decision as amended is taken to be the review decision.

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515 Notice of review decision

- (1) The reviewer must, within 10 business days after making a review decision, give each of the following notice of the review decision (a *review notice*)—
 - (a) the applicant;
 - (b) any person who was given notice of the original decision.
- (2) The review notice must state—
 - (a) the reasons for the review decision; and
 - (b) if the review decision is not the decision sought by the applicant, that the applicant may, within 30 business days after the review notice is given—
 - (i) for a decision or action mentioned in section 351, 352, 354, 356 or 359—appeal against the decision to the Planning and Environment Court; or
 - (ii) for a decision or action mentioned in section 510(1)(b) that is a decision or action relating to a matter involving drinking water or recycled water—appeal against the decision to the Planning and Environment Court; or
 - (iii) for a decision or action mentioned in section 510(1)(b), other than a decision or action mentioned in subparagraph (ii)—apply for arbitration on the decision under part 4; and
 - (c) if the notice states under paragraph (b)(iii) that the applicant may apply for arbitration—that the applicant may apply to a court with jurisdiction to hear the proceeding for a stay of the review decision; and
 - (d) if the notice states under paragraph (b)(i) or (ii) that the applicant may appeal to the Planning and Environment Court—that the applicant may apply to the court for a stay of the review decision.

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- (2A) For the following decisions, the review notice must comply with the QCAT Act, section 157(2)—
- (a) a decision or action mentioned in section 510(1)(a) for which a compliance notice was given, other than a decision or action mentioned in subsection (2)(b)(i);
 - (b) a decision or action mentioned in section 510(1)(c).
- (3) A copy of the relevant appeal or arbitration provisions of this Act, or the provisions of the QCAT Act about external review, must also be given with each review notice or copy of a review notice.
- (4) If the reviewer does not give the review notice within the 10 days, the reviewer is taken to have made a decision confirming the original decision.

516 Stay of operation of original decision

- (1) An internal review application does not stay the original decision the subject of the application.
- (2) However, the applicant may immediately apply for a stay of the original decision to—
 - (a) if, under section 515(2)(b)(i) or (ii), the applicant would be able to appeal to the Planning and Environment Court—the Planning and Environment Court; or
 - (b) if, under section 515(2A), the applicant would be able to apply to QCAT for an external review—QCAT; or
 - (c) if, under section 515(2)(b)(iii), the applicant would be able to apply for arbitration—a court with jurisdiction to hear the proceeding.
- (2A) An application to QCAT under subsection (2)(b) must be made as provided under the QCAT Act.
- (3) The court or QCAT may stay the original decision to secure the effectiveness of the internal review and a later arbitration, appeal to the court or external review by QCAT.
- (4) The stay—

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- (a) may be given on conditions the court or QCAT considers appropriate; and
 - (b) operates for the period fixed by the court or QCAT; and
 - (c) may be revoked or amended by the court or QCAT.
- (5) The period of the stay must not extend past the day when the reviewer makes a review decision about the original decision and any later period the court or QCAT allows the applicant to enable the applicant to—
- (a) seek arbitration on the review decision; or
 - (b) appeal against or apply for external review of the review decision.
- (6) An internal review application affects the original decision, or carrying out of the decision, only if the decision is stayed.

Part 3 Appeals and external reviews

517 Who may appeal or apply for an external review

- (1) If an interested person has applied for an internal review of an original decision, any interested person for the original decision may appeal against or apply for an external review of the review decision to—
- (a) if the review decision was about an original decision or action mentioned in section 351, 352, 354, 356 or 359—the Planning and Environment Court; and
 - (b) if the review decision was about a decision or action mentioned in section 510(1)(a) for which a compliance notice was given or a decision or action mentioned in section 510(1)(c)—QCAT; and
 - (c) if the review decision was about a decision or action mentioned in section 510(1)(b) that is a decision or

action relating to a matter involving drinking water or recycled water—the Planning and Environment Court.

- (2) An application to QCAT under subsection (1)(b) must be made as provided under the QCAT Act.

518 Starting an appeal to Planning and Environment Court

- (1) An appeal is started by—
- (a) filing a notice of appeal with the court; and
 - (b) if the review decision being appealed against was about an original decision of the chief executive—serving a copy of the notice on the chief executive; and
 - (c) if the review decision being appealed against was about an original decision of the regulator—serving a copy of the notice on the regulator; and
 - (d) complying with the rules of court applicable to the appeal.
- (2) The notice of appeal must be filed within 30 business days after the appellant receives notice of the review decision appealed against.
- (3) However, the court may, at any time, extend the period for filing the notice of appeal.
- (4) The notice of appeal must state fully the grounds of the appeal and the facts relied on.

519 Stay of operation of review decision

- (1) The court may grant a stay of the operation of a review decision appealed against to secure the effectiveness of the appeal.
- (2) A stay—
- (a) may be given on conditions the court considers appropriate; and

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- (b) operates for the period fixed by the court; and
 - (c) may be revoked or amended by the court.
- (3) The period of the stay stated by the court must not extend past the time when the court decides the appeal.
- (4) An appeal against a review decision affects the decision, or the carrying out of the decision, only if the decision is stayed.

520 Hearing procedures

- (1) The procedure for an appeal must be in accordance with the rules of court applicable to the appeal or, if the rules make no provision or insufficient provision, in accordance with directions of the judge or magistrate.
- (2) An appeal is by way of rehearing, unaffected by the review decision.

521 Assessors

If the judge or magistrate hearing an appeal is satisfied the appeal involves a question of special knowledge and skill, the judge or magistrate may appoint 1 or more assessors to help in deciding the appeal.

522 Powers of court on appeal

- (1) In deciding an appeal, the court may—
- (a) confirm the review decision appealed against; or
 - (b) set aside the review decision and substitute another decision; or
 - (c) send the matter back to the reviewer and give the directions the court considers appropriate.
- (2) If the court substitutes another decision, the substituted decision is, for the purposes of this Act, other than this part, taken to be the review decision.

523 Appeal costs

- (1) Each party to an appeal must bear the party's own costs for the appeal.
- (2) However, the court may order a party to an appeal to pay costs to another party if the court considers—
 - (a) the appeal was frivolous or vexatious; or
 - (b) the party has incurred costs because the other party defaulted in the procedural requirements.

Part 4 Arbitration

524 Who may apply for arbitration

- (1) This section applies to a review decision about an original decision the subject of an information notice or a compliance notice mentioned in section 510(1)(b), other than an original decision that is a decision relating to a matter involving drinking water or recycled water.
- (2) An interested person who applied for the review decision and is dissatisfied with the decision may give the authority under the *Queensland Competition Authority Act 1997* a notice (a **dispute notice**) applying for arbitration on the decision.
- (3) The dispute notice must—
 - (a) be given within 30 business days after the interested person receives notice of the decision; and
 - (b) state—
 - (i) the name and address of the interested person; and
 - (ii) details of the review decision and the grounds on which arbitration is sought.
- (4) The interested person must, at the same time, give a copy of the dispute notice to the regulator.

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524A Stay of operation of review decision

- (1) An application for arbitration does not stay the review decision.
- (2) However, an applicant may immediately apply for a stay of the review decision to a court with jurisdiction to hear the proceeding.
- (3) The court may stay the review decision to secure the effectiveness of the arbitration.
- (4) A stay—
 - (a) may be given on conditions the court considers appropriate; and
 - (b) operates for the period fixed by the court; and
 - (c) may be revoked or amended by the court.
- (5) The period of the stay stated by the court must not extend past the time when the arbitration is decided.

525 Acknowledging dispute notice

On receiving the dispute notice, the authority must give the interested person and the regulator a notice acknowledging receipt of the dispute notice.

526 Withdrawing dispute notice

The interested person may withdraw the dispute notice at any time before the authority makes its decision on the dispute.

527 Parties to arbitration

The parties to the arbitration are the interested person and the regulator.

528 Decision by authority

- (1) The authority must give a written decision in an arbitration on the dispute.
- (2) When making the decision, the authority must give the parties its reasons for making the decision.
- (3) However, the authority is not required to make a decision if it ends the arbitration and the authority is satisfied—
 - (a) the giving of the dispute notice was vexatious; or
 - (b) the subject matter of the dispute is trivial, misconceived or lacking in substance.

529 Conduct of arbitration

The *Queensland Competition Authority Act 1997*, part 7, applies to the arbitration.

Chapter 8 Miscellaneous

Part 1 Appointment of administrator and emergency powers for particular infrastructure

Division 1 Appointment of administrator

530 Governor in Council may appoint administrator to operate infrastructure

- (1) Subsection (2) applies if the Minister is satisfied, or reasonably believes—

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- (a) a service provider has not complied with a compliance notice given by the regulator under section 465; or
 - (b) a service provider has stopped, or is likely to stop, supplying a registered service and there is no other entity willing to take over the operation of all or part of the service provider's infrastructure for the service.
- (2) The Governor in Council may, by gazette notice, authorise any of the following persons (an *administrator*) to operate the infrastructure and use the service provider's water entitlement to supply the registered service—
 - (a) the regulator;
 - (b) any other person who has the necessary experience or qualifications to operate the infrastructure.
- (3) Subsection (4) applies if the Minister is satisfied, or reasonably believes, a scheme manager, or recycled water provider or other declared entity, (the *responsible entity*) for a critical recycled water scheme—
 - (a) has not complied with a compliance notice; or
 - (b) has stopped, or is likely to stop, supplying recycled water under the scheme.
- (4) The Governor in Council may, by gazette notice, authorise any of the following persons (also an *administrator*) to operate the responsible entity's infrastructure for producing or supplying recycled water under the scheme—
 - (a) the regulator;
 - (b) any other person who has the necessary experience or qualifications to operate the infrastructure.
- (5) An authorisation under subsection (2) or (4) has effect from the day the notice is published until—
 - (a) the day stated in the notice; or
 - (b) if no day is stated in the notice—the day a further notice withdrawing the authorisation is published in the gazette.

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- (6) The authorisation may deal with any matter necessary or convenient to help the administrator operate the infrastructure and supply the registered service or recycled water.

531 Effect of administrator operating infrastructure

- (1) If an administrator is authorised under section 530 to operate infrastructure, the infrastructure may be operated by—
- (a) the administrator; or
 - (b) another person (the *operator*) appointed by the administrator.
- (2) The administrator and operator may do all things necessary or convenient to ensure the effective operation of the infrastructure.
- (3) A person in possession of premises on which the infrastructure operates must give the administrator and operator access to the premises to enable operation of the infrastructure.

Maximum penalty—500 penalty units.

- (4) A person in possession of premises must not act, or refuse to act, if the acting or refusal has the effect of preventing or hindering the administrator or operator from operating the infrastructure.

Maximum penalty—1665 penalty units.

- (5) Subsections (3) and (4) do not apply to an act done, or omission made, during or relating to industrial action as defined under the *Industrial Relations Act 1999*.
- (6) The service provider or responsible entity is liable for the administrator's reasonable costs of—
- (a) operating the infrastructure; and
 - (b) repairing, replacing or improving the infrastructure.
- (7) The administrator must pay the service provider or responsible entity any income received by the administrator

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from operating the infrastructure less all costs mentioned in subsection (6).

532 Effect of appointment of administrator

- (1) Subsections (2) and (3) apply if an administrator is authorised under section 530(2) to operate a service provider's infrastructure.
- (2) The registration of the service provider as a service provider is suspended from the day the notice is published in the gazette under section 530(2) until the day stated in the notice or a further notice under section 530(5)(b) is published.
- (3) The administrator is taken to be the service provider for the period the administrator's authorisation under section 530(2) is effective.
- (4) Subsection (5) applies if an administrator is authorised under section 530(4) to operate a responsible entity's infrastructure.
- (5) The administrator is taken to be the responsible entity for the period the administrator's authorisation under section 530(4) is effective.

533 Withdrawing appointment of administrator

- (1) The Governor in Council may, by gazette notice, withdraw an authorisation given under section 530(2) or (4).
- (2) If the authorisation is about the operation of a service provider's infrastructure, the suspension of the service provider's registration is removed from the day the notice is published.

Division 2 Emergency powers for operating particular infrastructure

534 Regulator or other person may operate infrastructure for drinking water—regulator’s notice

- (1) This section applies if the regulator is satisfied, or reasonably believes—
 - (a) a drinking water service provider for a drinking water service—
 - (i) has not complied with a compliance notice; or
 - (ii) has stopped, or is likely to stop, the drinking water service; and
 - (b) that because of exceptional circumstances, it is necessary for the regulator, or another person appointed by the regulator, to operate the provider’s infrastructure for the service to protect public health.
- (2) The regulator may, on giving notice under this section to the drinking water service provider—
 - (a) operate the provider’s infrastructure for the drinking water service; or
 - (b) appoint another person, who has the necessary experience or qualifications, to operate the infrastructure.
- (3) The notice must—
 - (a) describe the infrastructure; and
 - (b) state the reasons that the regulator has given the notice; and
 - (c) state the period for which the regulator or other person may operate the infrastructure.
- (4) If the regulator operates the infrastructure under subsection (2)(a), the regulator may operate the infrastructure for the period—

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- (a) starting on the day the notice is given to the drinking water service provider; and
 - (b) ending on the first of the following days to happen—
 - (i) the day that is 30 business days after the day the notice is given;
 - (ii) the day an administrator is authorised under section 530 to operate the infrastructure for the drinking water service provider's drinking water service.
- (5) If, under subsection (2)(b), the regulator appoints another person to operate the infrastructure—
- (a) the regulator must give the drinking water service provider notice of the appointment; and
 - (b) the person may operate the infrastructure for the period starting on the day the person is appointed and ending on the first of the following days to happen—
 - (i) the day that is 30 business days after the day the notice mentioned in subsection (2) is given to the drinking water service provider;
 - (ii) the day an administrator is authorised under section 530 to operate the infrastructure for the provider's drinking water service.

535 Regulator or other person may operate infrastructure for recycled water—regulator's notice

- (1) This section applies if the regulator is satisfied, or reasonably believes—
- (a) a scheme manager, or recycled water provider or other declared entity, (the *responsible entity*) for a critical recycled water scheme—
 - (i) has not complied with a compliance notice; or
 - (ii) has stopped, or is likely to stop, supplying recycled water under the scheme; and

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- (b) that because of exceptional circumstances, it is necessary for the regulator, or another person appointed by the regulator, to operate the responsible entity's infrastructure for supplying recycled water under the scheme—
- (i) to protect public health; or
 - (ii) to ensure the continuity of operation of the recycled water scheme.
- (2) The regulator may, on giving notice under this section to the responsible entity—
- (a) operate the responsible entity's infrastructure for producing or supplying recycled water under the scheme; or
 - (b) appoint another person, who has the necessary experience or qualifications, to operate the infrastructure.
- (3) The notice must—
- (a) describe the infrastructure; and
 - (b) state the reasons that the regulator has given the notice; and
 - (c) state the period for which the regulator or other person may operate the infrastructure.
- (4) If the regulator operates the infrastructure under subsection (2)(a), the regulator may operate the infrastructure for the period—
- (a) starting on the day the notice is given to the responsible entity; and
 - (b) ending on the first of the following days to happen—
 - (i) the day that is 30 business days after the day the notice is given;
 - (ii) the day an administrator is authorised under section 530(4) to operate the responsible entity's

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infrastructure for supplying recycled water under the critical recycled water scheme.

- (5) If, under subsection (2)(b), the regulator appoints another person to operate the infrastructure—
- (a) the regulator must give the responsible entity notice of the appointment; and
 - (b) the person may operate the infrastructure for the period starting on the day the person is appointed and ending on the first of the following days to happen—
 - (i) the day that is 30 business days after the day the notice mentioned in subsection (2) is given to the responsible entity;
 - (ii) the day an administrator is authorised under section 530(4) to operate the responsible entity's infrastructure for supplying recycled water under the critical recycled water scheme.

536 Effect of operating infrastructure

- (1) This section applies if, under section 534 or 535, the regulator or another person operates an entity's infrastructure.
- (2) Section 531(2) to (7) applies in relation to the operation of the infrastructure—
 - (a) as if a reference in the section to the administrator or operator were a reference to the regulator or other person; and
 - (b) as if the reference in section 531(6) to the administrator's reasonable costs were a reference to the regulator's or other person's reasonable costs; and
 - (c) as if the reference in section 531(7) to the administrator were a reference to the regulator or other person.
- (3) The regulator or other person is taken to be the drinking water service provider or responsible entity for the period for which the regulator or person may operate the infrastructure.

Division 3 Other matter

537 Corporations legislation displacement provision

This part is declared to be a Corporations legislation displacement provision for the purposes of the Corporations Act, section 5G, in relation to the provisions of chapter 5 of that Act.

Notes—

- 1 Chapter 5 of the Corporations Act provides for the external administration of corporations.
- 2 Section 5G of that Act provides that if a State law declares a provision of a State law to be a Corporations legislation displacement provision, any provision of the Corporations legislation with which the State provision would otherwise be inconsistent does not apply to the extent necessary to avoid the inconsistency.

538 Sections 538–558 not used

See editor's note for section 1.

Part 2 Relationship with Planning Act

559 Definition for pt 2

In this part—

relevant operational work means operational work under the Planning Act, section 10(1) that is the construction of a dam or that is carried out in relation to a dam if, because of the work, the dam must be failure impact assessed.

560 Codes for Planning Act

A regulation may state a code against which development applications under the Planning Act may be assessed by the chief executive as an assessment manager or concurrence agency under that Act.

561 Development applications for relevant operational work

- (1) This section applies if a person makes a development application under the Planning Act for relevant operational work.
- (2) The development application must be supported by evidence that the chief executive has accepted a failure impact assessment of the dam.
- (3) If the chief executive is the assessment manager or a referral agency for the development application, the chief executive must assess the development application against the purposes of this Act to the extent the purposes relate to a referable dam.
- (4) Subsection (3) does not limit the following provisions of the Planning Act—
 - (a) section 282;
 - (b) chapter 6, part 5, division 2.

562 When applicant may appeal to Land Court

- (1) This section applies if—
 - (a) an applicant makes a development application for relevant operational work; and
 - (b) the assessable development is related to an activity authorised under the *Mineral Resources Act 1989*; and
 - (c) the applicant has applied under the *Mineral Resources Act 1989* for authorisation to carry out the activity.

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- (2) Despite the Planning Act, chapter 7, if the applicant appeals against a decision about the development application, the appeal may be to the Land Court.

563 Sections 563–569 not used

See editor’s note for section 1.

Part 3 Other miscellaneous provisions

570 Advisory councils

- (1) The Minister may establish as many advisory councils as the Minister considers appropriate for the administration of this Act, including, for example, for any of the following—
- (a) flood mitigation;
 - (b) referable dams;
 - (c) guidelines;
 - (d) policy recommendations.
- (2) An advisory council has the functions the Minister decides.
- (3) A member of an advisory council may be paid the fees and allowances decided by the Governor in Council.
- (4) The chief executive may make available to an advisory council the technical, clerical, secretarial or other help the chief executive considers necessary for the performance of its functions and the conduct generally of its affairs.

571 Regulator may make guidelines

- (1) The regulator may make guidelines to provide guidance to persons about any of the following—
- (a) preparing a strategic asset management plan;

[s 571]

- (b) preparing a system leakage management plan;
 - (c) granting an exemption from preparing a system leakage management plan;
 - (d) preparing customer service standards;
 - (e) preparing a drought management plan;
 - (f) preparing an outdoor water use conservation plan;
 - (g) the quality of drinking water or recycled water;
 - (h) preparing a drinking water quality management plan or recycled water management plan;
 - (i) validating recycled water schemes;
 - (j) applying for, and granting, an exemption from preparing a recycled water management plan;
 - (k) applying for, and making, exclusion decisions;
 - (l) preparing audit reports under chapter 2 or 3;
 - (m) preparing annual reports under sections 142 or 273;
 - (n) preparing, and making publicly available, reports under section 274;
 - (o) issuing a rate notice or account for the supply of water to residential premises;
 - (p) granting exemptions for small service providers under section 147;
 - (q) conducting a review of a recycled water management plan or drinking water quality management plan;
 - (r) for schedule 3, definition *supply*, paragraph (b)—who is a related entity of a person who produces recycled water;
 - (s) another matter relating to the administration of this Act.
- (2) A guideline about the quality of drinking water or recycled water must not be inconsistent with any standard about the quality of drinking water or recycled water prescribed in a regulation under the Public Health Act.

572 Chief executive may make guidelines

The chief executive may make guidelines to provide guidance to persons about any of the following—

- (a) preparing a water efficiency management plan;
- (b) failure impact assessment of water dams;
- (c) applying safety conditions to a referable dam;
- (d) managing a referable dam;
- (e) flood capacity of dams;
- (f) another matter relating to the administration of this Act.

573 Water service provider may make guidelines

A water service provider may make guidelines to provide guidance to persons about preparing a water efficiency management plan.

574 Documents regulator and chief executive must keep available for inspection and purchase

- (1) The regulator and the chief executive must keep a copy of the following documents available for inspection by the public during office hours on business days at the head office, or at the appropriate regional office, of the department—
 - (a) each guideline made under section 571 or 572;
 - (b) each annual report prepared by the regulator under section 14.
- (2) The chief executive may also keep a copy of a document mentioned in subsection (1) available for inspection by the public at other places the chief executive considers appropriate.
- (3) A person may, on payment of a fee decided by the chief executive or regulator, obtain a copy of a document available for inspection under this section.

[s 575]

- (4) The fee decided by the chief executive or regulator must not be more than the reasonable cost of providing the copy.

575 Documents service provider must keep available for inspection and purchase

- (1) A service provider must keep a copy of the following documents available for inspection by the public during office hours on business days at the office of the service provider—
- (a) any guideline made for preparing a water efficiency management plan;
 - (b) each audit report prepared under section 108;
 - (c) each drought management plan prepared under section 123;
 - (d) each annual report prepared under section 141;
 - (e) each map of a service area prepared under section 163.
- (2) The service provider may also keep a copy of a document mentioned in subsection (1) available for inspection by the public at other places the service provider considers appropriate.
- (3) A person may, on payment of a fee decided by the service provider, obtain a copy of a document available for inspection under this section.
- (4) The fee decided by the service provider must not be more than the reasonable cost of providing the copy.

576 Documents recycled water provider and scheme managers must keep available for inspection and purchase

- (1) This section applies to a recycled water provider or scheme manager (each a *responsible entity*) that must—
- (a) arrange for a regular audit report prepared under section 261;

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- (b) prepare an annual report under section 273.
 - (2) The responsible entity must keep a copy of each report mentioned in subsection (1) available for inspection by the public during office hours on business days at the office of the responsible entity.
 - (3) The responsible entity may also keep a copy of a document mentioned in subsection (1) available for inspection by the public at other places the entity considers appropriate.
 - (4) A person may, on payment of a fee decided by the responsible entity, obtain a copy of a document available for inspection under this section.
 - (5) The fee decided by the responsible entity must not be more than the reasonable cost of providing the copy.

577 Records to be kept in registries

- (1) If the chief executive gives an owner or operator of a dam a notice under section 359(1), the chief executive must give the registrar of titles a copy of the notice.
- (2) The registrar of titles must record the notice in a way that a search of the register kept by the registrar under any Act relating to the land mentioned in section 359(1) will show that—
 - (a) a notice has been given under section 359(1) for the land; and
 - (b) particulars of the notice may be obtained from the chief executive.
- (3) If the chief executive is satisfied the notice has been complied with or is no longer required, the chief executive must ask the registrar of titles to remove the notice from the register.
- (4) If the registrar of titles receives a request under section 361, the registrar must register, release or vary the charge according to the request.

[s 578]

578 Protecting officials from liability

- (1) An official is not civilly liable for an act done, or omission made, honestly and without negligence under this Act.
- (2) If subsection (1) prevents a civil liability attaching to an official, the liability attaches instead to the State.
- (3) In this section—
official means—
 - (a) the Minister; or
 - (b) the chief executive; or
 - (c) the regulator; or
 - (d) an authorised officer; or
 - (e) a member of an advisory council; or
 - (f) a person acting under the direction of a person mentioned in paragraph (a), (b), (c) or (d).

579 Regulator may share particular information

- (1) The regulator may give the following information to any person or entity to prevent or minimise a risk or potential risk to public health—
 - (a) information about a responsible entity, including information identifying an individual;
 - (b) information about a drinking water service or recycled water scheme.
- (2) The regulator may give information about water quality to—
 - (a) a service provider; or
 - (b) an employee of the health department; or
 - (c) a responsible entity that is the scheme manager, or a recycled water provider or other declared entity, for a CSG recycled water scheme.
- (3) In this section—

responsible entity means—

- (a) a drinking water service provider; or
- (b) a recycled water provider or other declared entity for a recycled water scheme; or
- (c) the scheme manager for a multiple-entity recycled water scheme.

579A Chief executive may share particular information

- (1) The chief executive may give relevant information to a local government or a prescribed entity for the purpose of helping the local government or entity deal with an emergency situation or respond to a matter affecting public health or safety.

- (2) In this section—

prescribed entity means an entity the functions of which include managing, or carrying out activities in response to, emergency situations in the State.

Examples of a prescribed entity—

- the Queensland Police Service
- a disaster management group or the State Emergency Service under the *Disaster Management Act 2003*

relevant information means information in the chief executive's possession about a dam in the State, including, for example—

- (a) the name of the owner of the dam; and
- (b) the dam's location and storage capacity; and
- (c) the location and contact details of persons at risk if the dam were to fail.

580 Non-disclosure of commercially sensitive information

- (1) This section applies if—

[s 580]

- (a) information about a person (a *client*) is received by the Minister, the chief executive or the regulator (the *entity*) under section 13 or chapter 2, part 4, division 3 or chapter 3; and
 - (b) the client who provides the information advises the entity that the information is commercially sensitive; and
 - (c) the entity believes disclosure of the information—
 - (i) would be likely to damage the client’s commercial activities; and
 - (ii) would not be in the public interest.
- (2) The entity must take all reasonable steps to ensure the information is not, without the client’s consent, disclosed to another person other than—
- (a) an employee of the department or the health department who receives the information in the course of the employee’s duties; or
 - (b) the chief executive of the health department, if the disclosure is for the purpose of preventing or minimising a risk, or potential risk, to public health; or
 - (c) an investigator for the purpose of an investigation; or
 - (d) the Minister, the chief executive or the regulator.
- (3) An employee mentioned in subsection (2)(a) must not disclose to any person information the employee obtains under subsection (2).
- (4) In this section—
- commercially sensitive* means reasonably expected to affect adversely the client’s commercial activities, if made publicly available.
- investigator* means a person—
- (a) engaged by the regulator under section 468; or

- (b) appointed under an Act for the purpose of monitoring or enforcing that Act or another law.

581 Delegation by Minister

The Minister may delegate the Minister's powers under this Act to an appropriately qualified public service officer or employee.

582 Delegation by chief executive

The chief executive may delegate the chief executive's powers under this Act to an appropriately qualified public service officer or employee.

583 Fees and charges payable to chief executive and regulator

- (1) This section applies to a fee or charge payable under a regulation made under this Act to the chief executive or regulator.
- (2) If an amount of a fee or charge remains unpaid after the day stated in the regulation for payment of the fee or charge—
 - (a) the amount is a debt payable to the State; and
 - (b) the late fee prescribed in the regulation applies to the amount.
- (3) The Minister may waive all or part of a fee or charge payable by a person if the Minister is satisfied payment of the fee would cause financial hardship to the person because of the effects of—
 - (a) drought, flood, fire or other natural disaster; or
 - (b) economic recession.

[s 584]

584 Non-payment of fees or charges

- (1) This section applies if all or part of a fee or charge payable to the chief executive or regulator remains unpaid for 20 business days after the day stated in the regulation for payment of the fee or charge.
- (2) The chief executive or regulator may give the person who is liable to pay the fee or charge a written notice—
 - (a) stating the period to which the fee or charge relates; and
 - (b) stating the amount, including any late fee, owing at the date of the notice; and
 - (c) requiring the person—
 - (i) to pay the amount owing; or
 - (ii) to make arrangements, satisfactory to the chief executive or regulator, for payment of the amount owing.

585 Approved forms

The chief executive and the regulator may each approve forms for use under this Act.

586 Regulation-making power

- (1) The Governor in Council may make regulations under this Act.
- (2) A regulation may—
 - (a) prescribe fees and charges payable under this Act; or
 - (b) state the standards for the design and construction of water supply and sewerage infrastructure; or
 - (c) prescribe the experience or qualifications necessary for a person to conduct an audit under chapter 3; or
 - (d) prescribe the qualifications or experience necessary for particular persons engaged in—

- (i) the operation of a drinking water service; or
- (ii) the production or supply of recycled water by a recycled water provider; or
- (e) impose a penalty of no more than 20 penalty units for contravention of a regulation.

Chapter 9 Transitional and savings provisions for Act No. 34 of 2008

Part 1 Purposes, definitions and general approach

587 Main purposes of ch 9

The main purposes of this chapter are as follows—

- (a) to provide for provisions of this Act that are substantially the same as provisions of the Water Act to be dealt with as replacements of the provisions of that Act;
- (b) without limiting paragraph (a), if a matter was dealt with in the Water Act, chapter 3, by providing for something to be dealt with under that Act, to provide for the matter to be dealt with under this Act;
- (c) to provide for matters that were not dealt with in the Water Act that are dealt with under this Act.

588 Definitions for ch 9

In this chapter—

[s 589]

authorised action means an action done under a previous provision.

authorised document means a document made or kept under a previous provision.

commencement means the day this section commences.

corresponding provision, for a previous provision, means a provision of this Act that is substantially the same as the previous provision.

made includes given and issued.

obligation includes duty.

previous, in relation to a stated provision that includes a number, means the provision of the Water Act with that number immediately before the commencement.

previous provision means a provision of the Water Act, as in force immediately before the commencement.

protection includes a statement that—

- (a) there is no liability; and
- (b) there is no invalidity; and
- (c) a person has an entitlement.

589 Authorised actions and documents etc. under previous provision

- (1) This section applies to the following—
 - (a) an authorised action or document done, made or kept under a previous provision if the authorised action or document continued to have effect or was in force immediately before the commencement;
 - (b) an entity's obligation under a previous provision if the obligation applied to the entity immediately before the commencement;

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- (c) a protection under a previous provision that applied to an entity immediately before the commencement.
- (2) Subject to a specific provision of this Act in relation to an authorised action or document, or obligation or protection under a previous provision, if there is a corresponding provision for the previous provision, the authorised action or document, or the obligation or protection—
- (a) continues in force or to have effect according to its terms; and
- (b) may be taken to have been done, made, kept or applied under the corresponding provision.
- (3) Subsection (2) does not apply to a statutory instrument that is, immediately before the commencement, subordinate legislation.
- (4) However subsection (2)(b) applies whether or not the previous provision refers to the action or document, or obligation or protection by reference to a provision of the Water Act.
- (5) Other provisions of this part include examples for this section.

Note—

The examples are examples under the *Acts Interpretation Act 1954*, section 14D.

590 Things continued in force under Water Act

- (1) This section applies to a thing (*the thing*) that happened under an Act other than the Water Act but that, under the Water Act and in particular under the Water Act, chapter 3, continued to have effect.
- (2) If the thing has not ended before the commencement of this section, the thing continues to have effect under this Act.
- (3) Matters in relation to the thing are to be done under this Act unless a provision of the Water Act, chapter 3, provides otherwise and for the purpose the provision continues to have effect.

[s 591]

- (4) This section does not limit section 589 or another provision of this chapter about the thing.

591 Terminology in things mentioned in s 589(1)

- (1) This section applies to a document that is—
- (a) any of the things mentioned in section 589(1), including, for example, an authorised action or document; or
 - (b) evidence of any of the things.
- (2) A reference in the document to the thing is to be read, if the context permits and with the necessary changes to terminology, as if the thing were done, made or kept under this Act.

Example for subsection (2)—

A notice given under the Water Act by the appointer to an authorised person limiting the powers of the authorised officer is to be read as if the notice limited the powers of the authorised officer under this Act.

592 Period stated in previous provision

- (1) This section applies if, in a previous provision, there is a period for doing something, and the period for doing the thing started before the commencement.
- (2) If there is a corresponding provision to the previous provision and both the corresponding provision and the previous provision state the same period, the period for the thing continues to have started from when the period started under the previous provision.

593 Period or date stated in document given under previous provision

- (1) This section applies if—
- (a) there was a previous provision that provided for a document to be made under it; and

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- (b) there is a corresponding provision to the previous provision; and
 - (c) under the previous provision and before the commencement—
 - (i) a document was given to a person, whether or not the person had received the document before the commencement; or

Example for subparagraph (i)—

A notice under previous section 381 that states a period within which a person who is making an unauthorised connection to a service provider's infrastructure must state why the service provider should not disconnect the connection.

- (ii) a document was published.

Example for subparagraph (ii)—

a gazette notice under previous section 955(2) authorising an administrator to operate a service provider's infrastructure for a registered service

- (2) If the document stated a period for doing something—
 - (a) the stated period continues to apply for doing the thing; and
 - (b) the period continues to have started from when the period started under the previous provision.
- (3) If the document stated a day before which, or by which, a thing is to be done (however expressed), the thing must be done by the stated day.

594 Act or omission happening before commencement may be relevant to proceeding for particular acts or omissions

- (1) An act or omission that happened before the commencement of this section may be relevant to a proceeding relating to a contravention of a provision of this Act involving an act or omission that happened after the commencement.

[s 595]

- (2) This section does not limit the *Acts Interpretation Act 1954*, section 20C.

Editor's note—

Acts Interpretation Act 1954, section 20C (Creation of offences and changes in penalties)

- (3) In this section—

contravention includes an alleged contravention.

595 Acts Interpretation Act 1954, s 20 not limited

This chapter does not limit the *Acts Interpretation Act 1954*, section 20.

Part 2 Transitional provisions relating to particular provisions of the Water Act

Division 1 Transitional provisions relating to the Water Act, chapter 3

Subdivision 1 Examples for chapter 2

596 Examples for ch 2 of things under s 589

For the operation of chapter 2, the following are examples of authorised actions or documents for section 589 in relation to matters dealt with under the Water Act, chapter 3—

- (a) an application to the regulator under a previous provision, including, for example, the following—

- (i) an application under previous section 371 for registration as a service provider;
- (ii) an application under previous section 373 to amend a service provider's details of registration in the service provider register;
- (iii) an application under previous section 376B to have a service provider's registration cancelled;
- (b) the registration by the regulator under previous section 372 of a service provider;
- (c) a notice under a previous provision, including, for example, the following—
 - (i) a notice under previous section 374 of a proposed transfer of ownership of a service provider's infrastructure;
 - (ii) a notice under previous section 376 of a possible stoppage of the supply of a service provider's registered service;
 - (iii) a notice under previous section 378 of a change of a service provider's registration details;
 - (iv) a notice given under previous section 381 asking a person to state why the service provider should not disconnect an unauthorised connection to the service provider's infrastructure;
 - (v) a notice under previous section 382 to do particular work in relation to a service provider's infrastructure;
- (d) the installation of a meter under previous section 383;
- (e) the imposition of a service provider water restriction under previous section 388;
- (f) an extension of time under previous section 402(5) or 491(5);
- (g) a report under previous section 404;

[s 597]

- (h) a show cause notice under a previous provision, including, for example, a show cause notice under previous section 419(2) or 471(2);
- (i) a submission made in relation to a show cause notice;
- (j) an information notice under a previous provision;

Examples—

previous sections 412(2), 414F(3), 414H(3), 414J(3), 414K(2), 419(6), 427(6), 429F(5), 429G(3), 436(1) or (5), 437(3) and 471(4) or (8)

- (k) a register of service providers under previous section 516.

597 Examples for ch 2 of obligations under s 589

For the operation of chapter 2, the following are examples of obligations for section 589 in relation to matters dealt with under the Water Act, chapter 3—

- (a) an obligation under previous section 384(2) to give notice of entry to premises;
- (b) an obligation under previous section 385 to give notice of the particulars of damage to anything;
- (c) an obligation to comply with a direction given under previous section 388A(3);
- (d) an obligation to comply with an approved response under previous section 388A(6);
- (e) a requirement of a service provider under previous section 400(3);
- (f) a requirement for a service provider to arrange regular audit reports, and give the reports to the regulator, under previous section 417(1).

598 Examples for ch 2 of protections under s 589

For the operation of chapter 2, the following are examples of protections for section 589 in relation to matters dealt with under the Water Act, chapter 3—

- (a) a right for a service provider to recover a loss or costs, as a debt due to the service provider, under a previous provision;

Example—

See previous sections 381 and 387.

- (b) a right for a person to claim compensation under previous section 386;
- (c) the statement in previous section 395(1) that no liability was incurred as mentioned in that provision.

Subdivision 2 Service providers and service provider obligations

599 Existing service providers

- (1) This section applies to a person registered under previous section 372 as a service provider, or taken to be a service provider under the Water Act, section 1060(2), for supplying a water or sewerage service immediately before the commencement.
- (2) On the commencement, the person is taken to be registered under chapter 2, part 3, as a service provider for supplying the service.

600 Water efficiency management plans

- (1) A water efficiency management plan approved under the Water Act, chapter 3, part 2, division 7 and in force immediately before the commencement is, from the

[s 601]

commencement, taken to be a water efficiency management plan approved under chapter 2, part 3, division 6.

- (2) The Water Act, section 1155 continues to apply except that a reference to the Water Act, chapter 3, part 2, division 7 is taken to be a reference to chapter 2, part 3, division 6.

601 Approved strategic asset management plans

A strategic asset management plan approved under previous section 411 and in force immediately before the commencement is, from the commencement, taken to be a strategic asset management plan approved under section 74.

602 Approved system leakage management plans

- (1) A system leakage management plan approved under previous section 414I and in force immediately before the commencement is, from the commencement, taken to be a system leakage management plan approved under section 87.
- (2) An exemption given under previous section 414F and in force immediately before the commencement—
 - (a) is, on the commencement, taken to be an exemption given under section 84; and
 - (b) applies for the balance of the period for which it was granted under the Water Act.
- (3) The Water Act, section 1136F continues to apply, subject to any amendment of that section, except that a reference to section 414D is taken to be a reference to section 82.

603 Audit reports

An audit report given under previous section 417 to the regulator is, from the commencement, taken to be an audit report given under section 108.

604 Customer service standard

A customer service standard prepared under previous section 424 is, from the commencement, taken to be a customer service standard prepared under section 115.

605 Drought management plan

- (1) A drought management plan registered under previous section 429H and in force immediately before the commencement is, from the commencement, taken to be a drought management plan registered under section 128.
- (2) An exemption given under previous section 429F and not cancelled before the commencement is, from the commencement, taken to be an exemption given under section 126.

606 Application of provision about guidelines for rate notice or account for water supply

The Water Act, section 1153 continues to apply except that a reference to section 429R is taken to be a reference to section 138.

607 Application of provision about water advices

The Water Act, section 1154 continues to apply except that a reference to section 429S is taken to be a reference to section 139.

608 Service areas

- (1) This section applies to a local government area, or part of a local government area, that was, immediately before the commencement, a service area under previous section 449 or the Water Act, section 1063 for a retail water service or sewerage service (the *existing service area*).
- (2) On the commencement—

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- (a) the existing service area is taken to be a service area declared under section 161 (the *new service area*) by the local government for the local government area; and
 - (b) the service provider for the existing service area is the service provider for the new service area.
- (3) The Water Act, section 1064 continues to apply except that a reference to chapter 3, part 4, divisions 3 and 4 is taken to be a reference to chapter 2, part 5, divisions 3 and 4.

Editor's note—

Water Act, section 1064 (Local governments to be service providers for service areas)

609 Existing trade waste approvals

- (1) This section applies to each of the following approvals (a *Water Act approval*), in force immediately before the commencement of this section—
- (a) a trade waste approval given under previous section 469;
 - (b) an approval taken to be a trade waste approval under the Water Act, section 1048B.
- (2) On the commencement—
- (a) the approval is taken to be a trade waste approval granted under section 180; and
 - (b) any conditions applying to the Water Act approval continue to apply.

Subdivision 3 Referable dams and flood mitigation

610 Examples for ch 4 of things under s 589

- (1) For the operation of chapter 4, the following are examples of authorised actions or documents for section 589 in relation to matters dealt with under the Water Act, chapter 3—

- (a) a requirement under previous section 486 for an owner of a dam to pay the cost of preparing and certifying a failure impact assessment for the dam;
 - (b) an information notice, including an information notice under previous section 489(2), 490(2), 491(7) or 492(7);
 - (c) a decision made by the chief executive, including a decision about safety conditions for a dam;
 - (d) a notice given under previous section 494.
- (2) For the operation of chapter 4, the following are examples of obligations for section 589 in relation to matters dealt with under the Water Act, chapter 3—
- (a) an obligation under previous section 483 in relation to having a dam failure impact assessed;
 - (b) an obligation to comply with a notice given under previous section 494;
 - (c) an obligation under previous section 499 for the owner of a dam to review the flood mitigation manual for the dam.
- (3) For the operation of chapter 4, the following are examples of protections for section 589 in relation to matters dealt with under the Water Act, chapter 3—
- (a) the statement in previous section 500(1) that no liability was incurred as mentioned in that provision;
 - (b) the statement in previous section 500(2) that no liability was incurred as mentioned in that provision.

611 Referable dams and failure impact assessment

- (1) This section applies to a dam if, immediately before the commencement, the dam was a referable dam (a *Water Act referable dam*) under previous section 481 or the Water Act, section 1067(5)(a), 1068(2)(a) or 1069(2)(a).
- (2) On the commencement, a Water Act referable dam is taken to be a referable dam under section 341.

[s 612]

- (3) If a Water Act referable dam has been failure impact assessed, within the meaning of the Water Act, the assessment is taken to be a failure impact assessment completed under chapter 4, part 1, division 2.

612 Hazardous dams

- (1) This section applies to a dam that, immediately before the commencement of the Water Act, section 1065 contained hazardous waste.
- (2) The Water Act, section 1065(3)(c) continues to apply except that—
 - (a) a reference to section 43 of the repealed Act is taken to be a reference to the repealed *Water Resources Act 1989*, section 43; and
 - (b) a reference to the commencement is taken to be a reference to the commencement of the Water Act, section 1065.
- (3) The Water Act, section 1065AA continues to apply.

613 Approved flood mitigation manuals

- (1) A flood mitigation manual approved under the previous section 497 and in force immediately before the commencement is, from the commencement, taken to be a flood mitigation manual approved under section 371.
- (2) The approval of the flood mitigation manual is for the balance of the period of approval for which the manual was approved under the Water Act.

Division 2 Transitional provisions relating to the Water Act, chapter 5

614 Examples for ch 5 of things under s 589

- (1) For the operation of chapter 5, the following are examples of authorised actions or documents for section 589 in relation to matters dealt with under the Water Act, chapter 5—
 - (a) the appointment of a person as an authorised officer under previous section 739;
 - (b) an order of a court, including, for example, the following—
 - (i) an order for a person to forfeit a thing to the State under previous section 757G;
 - (ii) an order for a person to comply with a document production requirement under previous section 762;
 - (iii) an enforcement order under previous section 788;
 - (c) a request to the commissioner of police for a written report under previous section 767.
- (2) For the operation of chapter 5, the following are examples of obligations for section 589 in relation to matters dealt with under the Water Act, chapter 5—
 - (a) a requirement under previous section 757D by an authorised officer;
 - (b) a requirement under previous section 763 that a person give information to an authorised officer.
- (3) For the operation of chapter 5, the following are examples of protections for section 589 in relation to matters dealt with under the Water Act, chapter 5—
 - (a) the statement in previous section 759(2) that a person does not commit an offence in the circumstances mentioned in that provision;

[s 615]

- (b) the statement in previous section 762(3) that evidence that may tend to incriminate an individual, derived from a document the individual is compelled to give, is not admissible in proceedings as mentioned in that provision;
 - (c) the statement in previous section 763(5) that evidence that may tend to incriminate an individual, derived from a document the individual is compelled to give, is not admissible in proceedings as mentioned in that provision;
 - (d) a right to claim compensation from the State under previous section 765.
- (4) For the operation of chapter 6, the following are examples of authorised actions or documents for section 589 in relation to matters dealt with under the Water Act, chapter 5—
- (a) a show cause notice under previous section 778(2), and any submission made in relation to the show cause notice;
 - (b) a starting of proceedings under previous section 931.
- (5) For the operation of chapter 6, the statement in previous section 828(4) that an executive officer of a corporation has the defence mentioned in that provision in relation to the executive officer committing an offence under the section is an example of a protection for section 589 in relation to matters dealt with under the Water Act, chapter 5.

Division 3 Transitional provisions relating to the Water Act, chapter 6

615 Examples for ch 7 of things under s 589

- (1) For the operation of chapter 7, the following are examples of authorised actions or documents for section 589 in relation to matters dealt with under the Water Act, chapter 6—

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- (a) an application under previous section 862 for an internal review;
 - (b) an extension of time under previous section 863(2);
 - (c) an application for arbitration under a previous provision;
 - (d) an appeal under a previous provision;
 - (e) an application for the stay of an original decision under a previous provision;
 - (f) an extension of time under previous section 878(3);
 - (g) a withdrawal of a dispute notice under previous section 893.
- (2) For the operation of chapter 7, the following are examples of obligations for section 589 in relation to matters dealt with under the Water Act, chapter 6—
- (a) an obligation under previous section 864(2) to review an original decision;
 - (b) an obligation under previous section 895(1) for the authority to make a written determination in an arbitration on a dispute.
- (3) For the operation of chapter 7, the statement in previous section 895(3) that the authority is not required to make a determination in the circumstances mentioned in the provision is an example of a protection for section 589 in relation to matters dealt with under the Water Act, chapter 6.

Division 4 Transitional provisions relating to the Water Act, chapter 7

616 Examples for ch 6 of things under s 589

For the operation of chapter 6, the following are examples of authorised actions or documents for section 589 in relation to matters dealt with under the Water Act, chapter 7—

[s 617]

- (a) a certificate, under previous section 921, purportedly signed by the chief executive or regulator about a matter;
- (b) an order of a Magistrates Court under previous section 934 in relation to a complaint.

Division 5 Transitional provisions relating to the Water Act, chapter 8

617 Examples for ch 8 of things under s 589

- (1) For the operation of chapter 8, the following are examples of authorised actions or documents for section 589 in relation to matters dealt with under the Water Act, chapter 8—
 - (a) the appointment of a person as an administrator under previous section 955;
 - (b) the suspension of the registration of a service provider under previous section 957(2);
 - (c) a withdrawal under previous section 958;
 - (d) the establishment of an advisory council under previous section 1005;
 - (e) a written notice under previous section 1013B.
- (2) For the operation of chapter 8, the following are examples of obligations for section 589 in relation to matters dealt with under the Water Act, chapter 8—
 - (a) an obligation under previous section 956(3) to give the administrator and operator access to premises;
 - (b) an obligation under previous section 956(7) for the administrator to make payment as mentioned in that provision.
- (3) For the operation of chapter 8, the statement in previous section 1010(2) that no liability was incurred as mentioned in

that provision is an example of a protection for section 589 in relation to matters dealt with under the Water Act, chapter 8.

Division 6 Transitional provisions relating to the Water Act—general matters

618 Existing applications

An application made under a previous provision and not decided on the commencement must be decided under the corresponding provision for the previous provision.

619 Existing exemptions

If, immediately before the commencement, a person was exempted from a previous provision, the person is taken to be exempted from the corresponding provision for the previous provision.

620 Existing authorised officers

A person who held an appointment as an authorised officer under a previous provision immediately before the commencement is taken to be appointed as an authorised officer under the corresponding provision for the previous provision.

621 Guidelines

Any guidelines issued under the Water Act by the regulator under the Water Act, the chief executive or a service provider under the Water Act in relation to a previous provision and in force immediately before the commencement are, from the commencement, taken to be guidelines made by the regulator under this Act, the chief executive or a service provider under this Act for the corresponding provision for the previous provision.

[s 622]

622 Internal review

- (1) If a person had, under previous section 863, applied for an internal review of an original decision made under the Water Act, chapter 3, and the review decision had not been made before the commencement, the review decision may be made under previous section 864.
- (2) If a person could have applied under previous section 863 for an internal review of an original decision made under the Water Act, chapter 3, and the person had not applied before the commencement, the person may apply for an internal review of the original decision under previous section 863.

623 Appeals

- (1) Subsection (2) applies if—
 - (a) a person had appealed to a court under a previous provision before the commencement against a review decision in relation to a matter arising under the Water Act, chapter 3; and
 - (b) the appeal had not been decided before the commencement.
- (2) The court may hear, or continue to hear, and decide the appeal under the previous provision.
- (3) Subsection (4) applies if—
 - (a) a person could have appealed to a court under a previous provision before the commencement against a review decision in relation to a matter arising under Water Act, chapter 3; and
 - (b) the person had not appealed before the commencement.
- (4) The person may appeal under the previous provision.

624 Arbitration

- (1) If a person had applied for arbitration of a review decision in relation to a matter arising under the Water Act, chapter 3, and the arbitration had started, but not finished, under a previous provision before the commencement, the arbitration may be finished under the previous provision.
- (2) If a person could, under a previous provision, have applied for arbitration of a review decision in relation to a matter arising under the Water Act, chapter 3, and the person had not applied before the commencement, the person may apply under the previous provision for arbitration of the review decision.

625 Legal proceedings

- (1) A legal proceeding that could, immediately before the commencement, have been started or continued under a previous provision by or against the Attorney-General or a service provider under the Water Act may, from the commencement, be started or continued under the previous provision by or against the Attorney-General or the service provider.
- (2) A legal proceeding that could, immediately before the commencement, have been started or continued under a previous provision by or against the regulator under the Water Act may, from the commencement, be started or continued under the previous provision by or against the regulator under this Act.

626 References in Acts and documents

- (1) A reference in an Act or document to a previous provision may, if the context permits, be taken as a reference to the corresponding provision of the previous provision.
- (2) A reference in an Act or document to the *Water Resources Act 1989*, the *Water Act 1926* or the *Rights in Water and Water Conservation and Utilization Act 1910* may, if the context permits, be taken to be a reference to this Act.

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- (3) Section 92 does not apply to a small drinking water service provider in relation to the carrying out of an existing drinking water service by the provider until—
- (a) if the provider is given a notice under section 629—the day the period mentioned in section 629(3) ends; or
 - (b) otherwise—1 July 2013.
- (4) Section 92 does not apply to an entity that becomes a drinking water service provider after 1 July 2008 until 1 year after the day the entity becomes a drinking water service provider.
- (5) Subsections (1) to (4) do not apply to a drinking water service provider if the drinking water service carried out by the provider is—
- (a) water collection in a water storage, if the water in the storage—
 - (i) includes recycled water, other than coal seam gas water; and
 - (ii) is used to augment a drinking water supply; or
 - (b) the treatment of water intended for drinking that is sourced from a water storage, or water released from a water storage, mentioned in paragraph (a); or
 - (c) the treatment, transmission or reticulation of recycled water that is coal seam gas water delivered to the drinking water service provider by another entity.
- (6) In this section—

existing drinking water service means a drinking water service the drinking water service provider was carrying out immediately before 1 July 2008.

large drinking water service provider means a drinking water service provider that is a large service provider.

medium drinking water service provider means a drinking water service provider that is a medium service provider.

[s 629]

small drinking water service provider means a drinking water service provider that is a small service provider.

629 Notice requiring entity to have approved drinking water quality management plan

- (1) This section applies in relation to a drinking water service provider to which section 92 does not apply because of the operation of section 628 if the regulator is satisfied, or reasonably believes, the continued operation of the provider's drinking water service may have an adverse effect on public health.
- (2) The regulator may, by notice given to the drinking water service provider, require the provider to prepare a drinking water quality management plan for the provider's drinking water service for approval by the regulator.
- (3) The notice must state the reasonable period within which there must be an approved drinking water quality management plan for the provider's drinking water service.

630 Provision about water quality monitoring and reporting

- (1) This section applies to a drinking water service provider if, under section 628, section 92 does not apply to the provider.
- (2) The regulator may, by notice given to the drinking water service provider, require the provider to do any of the following—
 - (a) to carry out monitoring, described in the notice, of the quality of water supplied to or from the provider's drinking water service;
 - (b) to give the regulator reports, at the intervals stated in the notice, about the results of the monitoring mentioned in paragraph (a);
 - (c) to give the regulator other reports about the operation of the drinking water service, including, for example, reports about whether the quality of water supplied to or

[s 632]

(3) In this section—

existing recycled water scheme means a recycled water scheme under which recycled water was supplied before 1 July 2008.

minimally processed food crops means crops stated to be minimally processed food crops, in relation to using recycled water to irrigate the crops, in a regulation under the Public Health Act about standards for the quality of recycled water.

632 Application of particular provisions—schemes supplying recycled water for particular purposes

- (1) Subsection (2) applies to a recycled water scheme if recycled water is supplied under the scheme—
- (a) for the first time on or after 1 July 2008 and before 31 December 2008; and
 - (b) either—
 - (i) to premises by way of a reticulation system used only to provide recycled water for outdoor use or for use in flushing toilets or in washing machines; or
 - (ii) for use in irrigating minimally processed food crops.
- (2) Sections 196, 201 and 270 do not apply in relation to the scheme until—
- (a) if the relevant entity or a declared entity for the scheme is given a notice under section 634—the day the period mentioned in section 634(4) and stated in the notice ends; or
 - (b) otherwise—the day that is 6 months after the day recycled water is first supplied under the scheme.
- (3) Subsection (4) applies to a recycled water scheme if recycled water is supplied under the scheme—

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- (a) for the first time on or after 31 December 2008 and before 1 July 2009; and
 - (b) either—
 - (i) to premises by way of a reticulation system used only to provide recycled water for outdoor use or for use in flushing toilets or in washing machines; or
 - (ii) for use in irrigating minimally processed food crops.
 - (4) Sections 196, 201 and 270 do not apply in relation to the scheme until—
 - (a) if the relevant entity or a declared entity for the scheme is given a notice under section 634—the day the period mentioned in section 634(4) and stated in the notice ends; or
 - (b) otherwise—1 July 2009.
 - (5) In this section—

minimally processed food crops means crops stated to be minimally processed food crops, in relation to using recycled water to irrigate the crops, in a regulation under the Public Health Act about standards for the quality of recycled water.

633 Application of particular provisions—other schemes

- (1) Subsections (2) and (3) apply to any recycled water scheme, other than a recycled water scheme—
 - (a) mentioned in section 631 or 632; or
 - (b) under which recycled water is supplied to augment a supply of drinking water; or
 - (c) that is an existing CSG recycled water scheme under chapter 10, part 4; or
 - (d) under which recycled water is supplied—
 - (i) for the first time on or after 1 July 2009; and

[s 633]

- (ii) to premises by way of a dual reticulation system;
or
 - (e) under which recycled water is supplied—
 - (i) for the first time on or after 1 July 2009; and
 - (ii) for use in irrigating minimally processed food crops.
- (1A) However, subsections (2) and (3) cease to apply to a recycled water scheme if—
 - (a) a recycled water management plan is approved for the scheme; or
 - (b) the recycled water provider for the scheme is granted an exemption from having an approved recycled water management plan under section 253.
- (2) If recycled water was supplied under the scheme before 1 July 2008, sections 196, 201 and 270 do not apply in relation to the scheme until—
 - (a) if the relevant entity or a declared entity for the scheme is given a notice under section 634—the day the period mentioned in section 634(4) and stated in the notice ends; or
 - (b) otherwise—1 July 2014.
- (3) If recycled water is supplied under the scheme for the first time on or after 1 July 2008, sections 196, 201 and 270 do not apply in relation to the scheme until—
 - (a) if the relevant entity or a declared entity for the scheme is given a notice under section 634—the day the period mentioned in section 634(4) and stated in the notice ends; or
 - (b) otherwise, the later of the following—
 - (i) 1 July 2014;
 - (ii) the day that is 1 year after the day recycled water is first supplied under the scheme.

(4) In this section—

minimally processed food crops means crops, stated to be minimally processed food crops, relating to using recycled water to irrigate the crops, in a regulation under the Public Health Act about standards for the quality of recycled water.

634 Notice requiring entity to have approved plan

- (1) This section applies in relation to a recycled water scheme to which sections 196, 201 and 270 do not apply because of the operation of section 631, 632 or 633 if—
 - (a) the scheme becomes a critical recycled water scheme; or
 - (b) the regulator is satisfied, or reasonably believes the continued operation of the scheme is likely to pose a risk to public health.
- (2) If the scheme is a single-entity recycled water scheme, the regulator may, by notice given to the recycled water provider for the scheme, require the provider to prepare a recycled water management plan for the scheme for approval by the regulator.
- (3) If the scheme is a multiple-entity recycled water scheme, the regulator may—
 - (a) by notice given to each recycled water provider or other declared entity for the scheme, require the provider or other entity to prepare a scheme provider plan for the scheme; and
 - (b) by notice given to the scheme manager for the scheme, require the scheme manager to prepare a scheme manager plan for the scheme.
- (4) The notice must state the reasonable period within which there must be an approved recycled water management plan for the recycled water scheme.

Chapter 10 Other transitional provisions

Part 1 Transitional provision for Sustainable Planning Act 2009

636 Application of s 562

- (1) This section applies to a development application mentioned in section 562(1)(a) as in force before the commencement of the section that is made before the commencement and dealt with under the repealed *Integrated Planning Act 1997* after the commencement.
- (2) Despite the *Sustainable Planning Act 2009*, if the applicant for the development application appeals against a decision about the application, the appeal may be to the Land Court.

Part 2 Transitional provision for South-East Queensland Water (Distribution and Retail Restructuring) Act 2009

637 Provision for recovery of costs for particular investigations

- (1) This section applies if the regulator has, after 13 May 2009 but before the commencement, engaged an expert to give the regulator advice about a suspected contravention of a provision of this Act by an entity before the commencement.
- (2) Section 468(3) to (6), other than section 468(4)(d), applies for the engagement of the expert as if that section had commenced on 13 May 2009.

owner must ensure another failure impact assessment of the dam is completed and given to the chief executive.

- (4) The notice must state the period within which the assessment must be completed and given to the chief executive.
- (5) The chief executive may give a notice under subsection (3) if, having regard to the last failure impact assessment of the dam and any other information the chief executive considers appropriate, the chief executive reasonably believes a further failure impact assessment would not change the dam's failure impact rating, or give the dam a failure impact rating, under this Act.
- (6) If the chief executive gives the owner a notice under this section, former section 345(2) continues to apply to the owner as if the reference in that section to 5 years after the last failure impact assessment was accepted by the chief executive were a reference to the period stated in the notice.
- (7) In this section—

commencement means the day this section commences.

former section 345 means that section as in force immediately before the commencement.

new section 350 means section 350 as in force after the commencement.

639 Service provider water restrictions

- (1) This section applies if, immediately before the commencement of this section, a service provider water restriction is in force in the SEQ region.
- (2) From the commencement, the service provider water restriction is taken to be a commission water restriction made by the commission under the Water Act.

Part 4 **Transitional provisions for Water and Other Legislation Amendment Act 2010**

640 Definitions for pt 4

In this part—

commencement means the commencement of this part.

CSG environmental authority means a coal seam gas environmental authority within the meaning of the *Environmental Protection Act 1994*, section 310D.

existing CSG recycled water scheme means a recycled water scheme under which recycled water that was coal seam gas water was supplied before the commencement by its disposal under a CSG environmental authority.

transitional period, for an existing CSG recycled water scheme, see section 642(2).

641 Conditions of particular CSG environmental authorities taken to be interim recycled water management plan

- (1) This section applies to an existing CSG recycled water scheme if, within 4 months after the commencement, the relevant CSG environmental authority for the scheme is prescribed for this section under a regulation.
- (2) The drinking water conditions of the relevant CSG environmental authority are taken to be an approved recycled water management plan for the existing CSG recycled water scheme.
- (3) The approved recycled water management plan is an interim recycled water management plan.
- (4) For chapter 3, part 9A, division 4, the interim period for the existing CSG recycled water scheme starts on the commencement of the regulation mentioned in subsection (1).

[s 642]

- (5) For this section, the *drinking water conditions* of the relevant CSG environmental authority are the conditions of the authority that—
 - (a) relate to the augmentation of drinking water supplies of a drinking water service provider; and
 - (b) are identified in a notice given to the recycled water provider for the scheme by the regulator.

642 Transitional period for existing CSG recycled water schemes

- (1) Section 196 does not apply in relation to an existing CSG recycled water scheme until the day after the transitional period for the scheme ends.
- (2) The *transitional period* for an existing CSG recycled water scheme starts on the commencement and ends on the day provided for under subsections (3) to (5).
- (3) If the relevant CSG environmental authority for an existing CSG recycled water scheme is prescribed for section 641, the transitional period for the scheme ends on the day the regulation prescribing the authority commences.
- (4) The transitional period for an existing CSG recycled water scheme ends on the day that is 4 months after the commencement if, by that day—
 - (a) the recycled water provider has not applied for—
 - (i) approval of a recycled water management plan for the scheme; or
 - (ii) an exclusion decision for the scheme or part of the scheme; and
 - (b) the relevant CSG environmental authority for the scheme has not been prescribed for section 641.
- (5) If subsections (3) and (4) do not apply to an existing CSG recycled water scheme, the transitional period for the scheme ends on the earlier of the following days—

- (a) the day that is 15 months after the commencement;
- (b) the day a recycled water management plan is approved for the scheme or an exclusion decision is made for the scheme or part of the scheme.

643 Provision about water quality monitoring and reporting

- (1) This section applies in relation to an existing CSG recycled water scheme during the transitional period for the scheme.
- (2) The regulator may, by notice given to the recycled water provider for the existing CSG recycled water scheme, require the provider to do any of the following—
 - (a) carry out monitoring, described in the notice, of the quality of—
 - (i) recycled water produced or supplied under the scheme, including water in feed ponds for the scheme or, if it is not possible to monitor water in feed ponds, water from the petroleum wells for the scheme; or
 - (ii) the water in a water source into which recycled water is released under the scheme;
 - (b) give the regulator reports, at the intervals stated in the notice, about the results of the monitoring mentioned in paragraph (a);
 - (c) give the regulator other reports about the operation of the scheme, including, for example, reports about whether the quality of water produced or supplied under the scheme is consistent with the water quality criteria for recycled water stated in the notice.
- (3) The recycled water provider must comply with the notice unless the provider has a reasonable excuse.

Maximum penalty—500 penalty units.

Part 5

Transitional provisions for Water Legislation (Dam Safety and Water Supply Enhancement) and Other Legislation Amendment Act 2012

644 Definitions for pt 5

In this part—

commencement means the commencement of this section.

existing approval period see section 648(2)(b).

existing dam see section 645(1).

existing flood mitigation manual see section 648(1).

645 Owner of existing dam must prepare and submit emergency action plan

- (1) This section applies to the owner of a dam (an *existing dam*) that—
 - (a) immediately before the commencement was a referable dam; and
 - (b) is a referable dam under section 341 on and after the commencement.
- (2) The owner of the dam must, unless the owner has a reasonable excuse, prepare an emergency action plan for the dam under chapter 4, part 1, division 2A, subdivision 3 and give it to the chief executive for approval before 1 October 2013.

Maximum penalty—1665 penalty units.
- (3) Section 352E does not apply to the owner of the dam until—
 - (a) if the owner gives the chief executive an emergency action plan under subsection (2)—the chief executive

approves the plan or gives the owner a notice under section 352L(1)(b); or

- (b) otherwise—1 October 2013.

646 Emergency event reporting for owner of existing dam

- (1) Chapter 4, part 1, division 2A, subdivision 9 applies to the owner of an existing dam from the first of the following—
- (a) the day an emergency action plan is approved for the dam;
 - (b) 1 October 2013.
- (2) This section applies despite chapter 4, part 1, division 2A, subdivision 9.

647 Particular safety conditions and development conditions taken to have been complied with

- (1) Subsection (2) applies if—
- (a) an equivalent plan preparation condition applies to an existing dam; and
 - (b) the owner of the dam complies with the obligation to prepare and submit an emergency action plan under chapter 4, part 1, division 2A.
- (2) The owner of the dam is taken to have complied with the equivalent plan preparation condition for the preparation and submission of the emergency action plan.
- (3) Subsection (4) applies if—
- (a) an equivalent plan review condition applies to an existing dam; and
 - (b) the owner of the dam complies with the obligation to review an emergency action plan under section 352P.
- (4) The owner of the dam is taken to have complied with the equivalent plan review condition for the review of the emergency action plan.

- (5) Subsection (6) applies if—
- (a) an equivalent reporting condition applies to an existing dam; and
 - (b) the owner of the dam complies with the obligation to prepare and submit an emergency event report under chapter 4, part 1, division 2A, subdivision 9.
- (6) The owner of the dam is taken to have complied with the equivalent reporting condition for the preparation and submission of the emergency event report.
- (7) In this section—

equivalent plan preparation condition means a safety condition or development condition that is equivalent to an obligation to prepare or submit an emergency action plan under chapter 4, part 1, division 2A.

equivalent plan review condition means a safety condition or development condition that is equivalent to the obligation to review an emergency action plan under section 352P.

equivalent reporting condition means a safety condition or development condition that is equivalent to the obligation to prepare and submit an emergency event report under chapter 4, part 1, division 2A, subdivision 9.

648 Continuation of existing flood mitigation manuals

- (1) This section applies to a flood mitigation manual (an *existing flood mitigation manual*) for a dam that was approved under pre-amended section 371 and in force immediately before the commencement.
- (2) The existing flood mitigation manual—
- (a) is taken to be an approved flood mitigation manual; and
 - (b) continues in force for the balance of the period for which it was approved under pre-amended section 371 (the *existing approval period*).
- (3) In this section—

pre-amended, in relation to a provision, means the provision as it was in force immediately before the commencement.

649 Application of particular provisions to dam with existing flood mitigation manual

- (1) This section applies to a dam for which an existing flood mitigation manual was in force immediately before the commencement.
- (2) Section 371A(2) does not apply to the dam until after it is first prescribed under a regulation under section 371A(1).
- (3) Section 374 applies to the owner of the dam as if the reference in the section to the approval period were a reference to the existing approval period.
- (4) To remove any doubt, it is declared that the application of section 373 to the existing flood mitigation manual does not limit the operation of section 371D, 371E or 371F in relation to the preparation or approval of a flood mitigation manual.
- (5) This section applies despite sections 371A and 374.

650 Reporting period for first annual preparedness report for dam with existing flood mitigation manual

- (1) This section applies to the first annual preparedness report required to be prepared after the commencement by the owner of a dam for which an existing flood mitigation manual was in force immediately before the commencement.
- (2) The reporting period for the annual preparedness report is the period since the commencement.
- (3) This section applies despite section 376.

[s 652]

Part 6 **Transitional provisions for Land, Water and Other Legislation Amendment Act 2013**

Division 1 **Transitional provisions relating to incoming and outgoing service providers**

652 **Definitions for div 1**

In this division—

changeover day means the day the outgoing service provider is dissolved under the Water Act, chapter 4, part 7, division 1.

incoming service provider see section 653(1)(d).

outgoing service provider see section 653(1)(a).

653 **Application of div 1**

- (1) This division applies if—
- (a) a water authority (the *outgoing service provider*) is a service provider for a water service; and
 - (b) the outgoing service provider is dissolved and converted, under the Water Act, chapter 4, part 7, division 1, to 2 or more entities (the *new entities*) that are alternative institutional structures; and
 - (c) 1 of the new entities becomes the relevant infrastructure owner of 1 or more elements of infrastructure for supplying the water service for which a charge is intended to be made; and
 - (d) another of the new entities (the *incoming service provider*)—

-
- (i) becomes the prescribed related entity of the relevant infrastructure owner for operating the infrastructure to supply the water service; and
 - (ii) is registered as the service provider for the water service.
 - (2) However, this division applies only if the changeover day is no later than 1 year after the commencement of this section.
 - (3) In this section—
alternative institutional structure see the Water Act, schedule 4.

654 Continuation of strategic asset management plan

- (1) This section applies if, immediately before the changeover day, the outgoing service provider has a strategic asset management plan for the water service.
- (2) From the changeover day—
 - (a) the plan becomes the incoming service provider's strategic asset management plan; and
 - (b) the notice of the approval of the plan given to the outgoing service provider under section 74(1) is taken to apply to the incoming service provider.

655 Continuation of exemption from system leakage management plan

- (1) This section applies if, immediately before the changeover day, the outgoing service provider has an exemption from preparing a system leakage management plan for the water service under chapter 2, part 4, division 2, subdivision 3.
- (2) From the changeover day, the exemption becomes an exemption of the same type and duration for the incoming service provider.
- (3) Subsection (2) is subject to section 86.

[s 656]

656 Continuation of exemption from drought management plan

- (1) This section applies if, immediately before the changeover day, the outgoing service provider has an exemption from preparing a drought management plan for the water service under section 126.
- (2) From the changeover day, the exemption becomes an exemption of the same type for the incoming service provider.
- (3) Subsection (2) is subject to section 127.

657 Preparing relevant annual report

- (1) This section applies to a relevant annual report for—
 - (a) the financial year ending on 30 June 2013, if—
 - (i) the changeover day happens before 18 December 2013; and
 - (ii) the outgoing service provider has not given a copy of the report to the regulator; and
 - (b) the financial year ending on 30 June 2014, if the changeover day happens in that financial year.
- (2) A reference in section 142(1) or (4) (each a *relevant provision*) to the service provider is taken to include a reference to the outgoing service provider.
- (3) A reference in a relevant provision to the financial year for the services for which the service provider is registered is taken to include a reference only to that part of the financial year for which the outgoing service provider was registered for the services.
- (4) In this section—

relevant annual report means—

 - (a) the annual report required under section 141(1)(a) for the strategic asset management plan continued under section 654(2); or

- (b) the annual report required under section 141(1)(c).

658 References to outgoing service provider

A reference to the outgoing service provider in a plan, exemption or other document may, if the context permits, be taken to be a reference to the incoming service provider.

Division 2 Other transitional provision

659 Application of particular provisions—relevant recycled water scheme

- (1) Sections 631 and 632 do not apply, and are taken never to have applied, to a relevant recycled water scheme.
- (2) Despite section 633(1)—
 - (a) section 633(2) applies, and is taken always to have applied, to a relevant recycled water scheme if recycled water was supplied under the scheme before 1 July 2008; and
 - (b) section 633(3) applies, and is taken always to have applied, to a relevant recycled water scheme if recycled water is supplied under the scheme for the first time on or after 1 July 2008.
- (3) However, section 633(2) or (3) ceases to apply to a relevant recycled water scheme if—
 - (a) a recycled water management plan is approved for the scheme; or
 - (b) the recycled water provider for the scheme is granted an exemption under section 253 from having an approved recycled water management plan.
- (4) In this section—

relevant recycled water scheme means a recycled water scheme under which recycled water is or was supplied to premises by way of a reticulation system that—

- (a) is used only to provide recycled water for outdoor use or for use in flushing toilets or in washing machines; and
- (b) that is not a dual reticulation system.

Schedule 1 Prohibited substances

schedule 3, def *prohibited substance*

- 1 A solid or viscous substance in a quantity, or of a size, that can obstruct sewerage, or interfere with the operation of sewerage.

Examples of solids or viscous substances that are prohibited substances if of a size or in the quantity mentioned in item 1—

- ash, cinders, sand, mud, straw and shavings
- metal, glass and plastics
- paper and plastic dishes, cups and milk containers whether whole or ground by garbage grinders
- rags, feathers, tar and wood
- whole blood, paunch manure, hair and entrails
- oil and grease
- cement laden waste water, including, wash down from exposed aggregate concrete surfaces

- 2 A flammable or explosive solid, liquid or gaseous substance, including petrol.

- 3 Floodwater, rainwater, roof water, stormwater, subsoil water and surface water.

- 4 A substance that, given its quantity, is capable alone, or by interaction with another substance discharged into sewerage, of—

- (a) inhibiting or interfering with a sewage treatment process; or
- (b) causing damage or a hazard to sewerage; or
- (c) causing a hazard for humans or animals; or
- (d) creating a public nuisance; or
- (e) creating a hazard in waters into which it is discharged; or

Schedule 1

- (f) contaminating the environment in places where effluent or sludge from a sewage treatment plant is discharged or reused.

Example of substance under item 4—

a substance with a pH lower than 6.0 or greater than 10.0, or having another corrosive property

- 5 A substance at a temperature of more than—
 - (a) if the local government has approved a maximum temperature for the substance—the approved maximum temperature; or
 - (b) if paragraph (a) does not apply—38°C.

Schedule 3 Dictionary

section 4

2009 restructuring Act means the *South-East Queensland Water (Distribution and Retail Restructuring) Act 2009*.

administrator see section 530.

advisory council means an advisory council established under section 570.

alternative procedure, for chapter 4, part 2, see section 378(b)(ii).

animal husbandry activities means the breeding, keeping or raising of animals, or caring for animals, for commercial purposes if the animals are kept in an enclosure, pond or other confined area.

anniversary day, for an approved water efficiency management plan, means each anniversary of the day the plan was approved.

annual preparedness report see section 375(a).

annual report means—

- (a) a report prepared by a service provider under section 141(1); or
- (b) a report prepared by a recycled water provider under section 273.

appointer see section 402.

appropriately qualified, for a person to whom a power may be delegated, includes having the qualifications, experience or standing appropriate to exercise the power.

approval period—

- (a) for chapter 4, part 1, division 2A—see section 352K(2); or
- (b) for chapter 4, part 2—see section 371G(2).

approved drinking water quality management plan means a drinking water quality management plan approved by the regulator under chapter 2, part 4, division 3.

approved emergency action plan, for chapter 4, part 1, division 2A, see section 352A.

approved flood mitigation manual see section 370.

approved form means a form approved under section 585.

approved recycled water management plan means a recycled water management plan approved by the regulator, and not suspended or cancelled, under chapter 3.

approved system leakage management plan means a system leakage management plan approved by the regulator under section 87.

approved validation program means a validation program approved by the regulator under chapter 3.

approved water efficiency management plan means a water efficiency management plan approved under chapter 2, part 3, division 6.

approved water supply emergency response see the Water Act, schedule 4.

assessment manager see the Planning Act, section 246(1).

Note—

Under the Planning Act, the assessment manager for a development application is generally the local government for the area in which the development is to be carried out. However, in some circumstances, it may be another entity prescribed under a regulation under that Act or decided by the Minister administering that Act.

auditor means—

- (a) for an audit under chapter 2, part 4, division 4—the person who, under the division, has prepared, or is to prepare, an audit report for the audit; or
- (b) for an audit under chapter 3—the person who, under the chapter, has prepared, or is to prepare, an audit report for the audit.

authorisation request information, for chapter 4, part 2, see section 379(1).

authorised alternative procedure, for chapter 4, part 2, see sections 380(2) and 381(2).

authorised officer means a person appointed as an authorised officer under section 402.

authorised person, of a service provider, means a person authorised by the service provider under chapter 2, part 3, division 4.

available for inspection and purchase, in relation to a document, means the document is available for inspection and purchase under section 574, 575 or 576.

billing period, for premises of a customer of a water service provider, means a period during which the water service provider measures the volume of water supplied to the premises for the purpose of charging for the water.

bulk water service means the supply of large quantities of water other than as an irrigation service.

category 1 failure impact rating, for a dam, means a category 1 failure impact rating for the dam under section 346.

category 2 failure impact rating, for a dam, means a category 2 failure impact rating for the dam under section 346.

chairperson, for chapter 4, part 1, division 2A, see section 352A.

coal seam gas means petroleum (in any state) occurring naturally in association with coal or oil shale, or in strata associated with coal or oil shale mining.

coal seam gas water means underground water brought to the surface of the earth in connection with exploring for or producing coal seam gas, and includes coal seam gas water—

- (a) whether it is treated or untreated; or
- (b) that is mixed with other water.

commencement—

- (a) for chapter 10, part 4, see section 640; or

(b) for chapter 10, part 5, see section 644.

commission means the Queensland Water Commission.

compliance notice means a notice given under section 465.

concurrency agency see the Planning Act, section 251.

Note—

Under the Planning Act, the concurrence agency for a development application is the entity prescribed under a regulation under that Act as a concurrence agency for the application or, if the functions of the entity in relation to the application have been devolved or delegated to another entity, the other entity.

condition—

(a) of an approved recycled water management plan, means—

- (i) any regulator conditions for the plan; or
- (ii) a condition mentioned in section 208(2), (3), (5) or (6) that applies to the plan; and

(b) of an exemption, means—

- (i) any regulator conditions for the exemption; or
- (ii) the condition mentioned in section 246(1).

connection means a property service that supplies either water supply services or sewerage services, or both, to premises.

convicted includes a finding of guilty, and the acceptance of a plea of guilty, by a court, whether or not a conviction is recorded.

cost-benefit analysis, for a distribution system, means an analysis of—

- (a) the cost of measures to reduce leakage; and
- (b) the economic benefit of saving water from leakage; and
- (c) the reduced operational costs and deferred infrastructure costs that would result from reducing leakage.

criminal history, of a person, means the person's criminal history as defined under the *Criminal Law (Rehabilitation of Offenders) Act 1986*, other than for a conviction—

- (a) for which the rehabilitation period under the *Criminal Law (Rehabilitation of Offenders) Act 1986* has expired under that Act; and
- (b) that is not revived as prescribed by section 11 of that Act.

critical recycled water scheme means a recycled water scheme declared to be a critical recycled water scheme under chapter 3.

CSG (aquifer) recycled water scheme means a CSG recycled water scheme under which recycled water is supplied by its release, directly or indirectly, into an aquifer.

CSG emergency release see section 329GA.

CSG environmental authority means an environmental authority for a CSG activity issued under the *Environmental Protection Act 1994*.

CSG (pt 9A, div 3) scheme see section 320(2).

CSG recycled water scheme means a recycled water scheme under which recycled water that is coal seam gas water is supplied, or produced and supplied.

current infrastructure owner, for chapter 2, part 3, division 1, subdivision 3, see section 25(1).

customer—

- 1 Generally, *customer*—
 - (a) of a service provider that is a local government (other than a withdrawn SEQ council), means a ratepayer of the local government who enjoys registered services supplied by the local government; or
 - (b) of a service provider that is a distributor-retailer or withdrawn SEQ council, means any of the following—

- (i) a person who purchases registered services or services relating to trade waste supplied by the distributor-retailer or withdrawn SEQ council;
 - (ii) a person on relevant premises to whom both of the following apply—
 - (A) the person wants to receive registered services or services relating to trade waste from the distributor-retailer or withdrawn SEQ council;
 - (B) the services are, or can reasonably be made, available to the premises, whether or not they are connected to the service;
 - (iii) a person to whom registered services are available, whether or not—
 - (A) the person wants to receive the services; or
 - (B) the relevant premises are connected to the service.
 - (c) of a service provider other than a local government or a service provider that is a distributor-retailer or withdrawn SEQ council, means a person who purchases registered services supplied by the service provider on premises other than a public place or premises owned by a service provider (***relevant premises***).
- 2 In chapter 2, part 3, division 6 and in the definition of non-residential customer, *customer*—
- (a) of a service provider that is a local government, means—
 - (i) a ratepayer of the local government who enjoys registered services supplied by the local government; or

- (ii) a person who occupies non-residential premises that enjoy registered services supplied by the local government; or
- (b) of a service provider other than a local government, means—
 - (i) a person who purchases registered services supplied by the service provider; or
 - (ii) a person who occupies non-residential premises that enjoy registered services supplied by the service provider.

customer service standard—

- 1 *Customer service standard* means a standard prepared under section 115.
- 2 The term includes the standard as revised under section 119.

dam—

- 1 *Dam* means—
 - (a) works that include a barrier, whether permanent or temporary, that does or could impound water; and
 - (b) the storage area created by the works.
- 2 The term includes an embankment or other structure that controls the flow of water and is incidental to works mentioned in item (1)(a).
- 3 The term does not include the following—
 - (a) a rainwater tank;
 - (b) a water tank constructed of steel or concrete or a combination of steel and concrete;
 - (c) a water tank constructed of fibreglass, plastic or similar material.

dam failure hazard, for chapter 4, part 1, division 2A, see section 352B.

debt notice see section 360(3).

declared entity, for a multiple-entity recycled water scheme, means each recycled water provider and other entity, other than the scheme manager for the scheme, declared to be part of the scheme under chapter 3, part 8.

demand management, for water—

- 1 *Demand management* for water includes—
 - (a) reducing demand for water; and
 - (b) increasing the efficiency of water supply works; and
 - (c) increasing the efficiency of the use of water by end-users; and
 - (d) substituting a process that does not use a water resource for one that does use a water resource;
 - (e) substituting one water resource for another.
- 2 For item 1(b), water supply works are water infrastructure or other works for the supply of water or the storage, distribution or treatment of water.

department's website means the department's website on the internet.

desired levels of service objectives, for water, includes the maximum duration, frequency, and severity of water restrictions that may be expected by end-users of the water.

development see the Planning Act, section 7.

development application means an application for a development approval.

development approval means a development approval as defined under the Planning Act.

Note—

Under the Planning Act, a development approval is required for certain development. A development approval may be in the form of a preliminary approval, a development permit or a combination of both of them.

development condition—

- 1 *Development condition*, of a development approval, means a condition of the approval imposed by, or imposed because of a requirement of, the chief executive as assessment manager or concurrence agency for the application for the approval.
- 2 *Development condition* includes either of the following—
 - (a) a safety condition;
 - (b) a condition mentioned in the Water Act, section 1068 or 1069.

development permit means a development permit as defined under the Planning Act.

disaster district, for chapter 4, part 1, division 2A, see section 352A.

Disaster Management Act means the *Disaster Management Act 2003*.

disaster management plan, for chapter 4, part 1, division 2A, see section 352A.

disaster management review report, for chapter 4, part 1, division 2A, see section 352G(3).

disaster management review response, for chapter 4, part 1, division 2A, see section 352G(4).

dispute, for chapter 3, part 9, see section 315.

dispute notice see section 524(2).

distribution system means the infrastructure for—

- (a) the transmission of water; or
- (b) the reticulation of water; or
- (c) water treatment or recycling.

distributor-retailer means a distributor-retailer established under the 2009 restructuring Act, section 8.

district group, for chapter 4, part 1, division 2A, see section 352A.

domestic purposes includes irrigating a garden that has an area of not more than 0.25ha and is cultivated for domestic use and not for the sale, barter or exchange of goods produced in the garden.

downstream release hazard, for chapter 4, part 1, division 2A, see section 352C.

drinking water—

- 1 *Drinking water* means water, for human consumption, intended primarily as water for drinking, whether or not the water is used for other purposes.
- 2 *Drinking water* does not include—
 - (a) water that is food as defined under the *Food Act 2006*; or
 - (b) water taken or supplied for domestic purposes under the Water Act.

drinking water quality management plan means a plan about the storage, treatment, transmission or reticulation of water for drinking by a drinking water service provider.

Drinking Water-Quality Management System Auditor Certification Scheme means the scheme—

- (a) relating to the conduct of audits of drinking water service providers; and
- (b) developed by RABQSA International Inc ARBN 112 238 169 and other entities.

drinking water service means a water service that is—

- (a) the treatment, transmission or reticulation of water for supply as drinking water; or
- (b) water collection in a water storage, if the water in the storage—
 - (i) includes recycled water, other than coal seam gas water; and
 - (ii) is used to augment a drinking water supply.

drinking water service provider means a water service provider for a drinking water service.

drought management plan means a drought management plan prepared under section 123.

dual reticulation system means a network of pipes enabling drinking water and recycled water to be supplied to premises from separate pipes, but only if used to provide recycled water for—

- (a) flushing toilets; or
- (b) connection to a cold water laundry tap for a washing machine at a residential premises; or
- (c) irrigating lawns or gardens of a residential premises; or
- (d) washing down external parts of a residential premises, including, for example, a driveway.

economic dispute, for chapter 3, part 9, see section 315.

emergency action plan see section 352A.

emergency condition, for chapter 4, part 1, division 2A, see section 352A.

emergency event, for chapter 4, part 1, division 2A, see section 352A.

emergency event interim report, for chapter 4, part 1, division 2A, see section 352U(2)(a).

emergency event report, for chapter 4, part 1, division 2A, see section 352T(2).

emergency management chief executive, for chapter 4, part 1, division 2A, see section 352A.

emergency powers see section 439(1).

enforcement order means an order made under chapter 5, part 9.

EP Act authorisation, for a CSG emergency release, means—

- (a) a transitional environmental program under the *Environmental Protection Act 1994*, if the program contains public health conditions for the release; or

- (b) an environmental protection order issued under the *Environmental Protection Act 1994*, chapter 7, part 5, if the order contains public health conditions for the release; or
- (c) an emergency direction given under the *Environmental Protection Act 1994*, section 467 requiring the release; or
- (d) a temporary emissions licence issued under the *Environmental Protection Act 1994*.

exclusion decision see section 321.

executive officer, of a corporation, means a person who is concerned with, or takes part in, the corporation's management, whether or not the person is a director or the person's position is given the name of executive officer.

existing approval period, for chapter 10, part 5, see section 648(2)(b).

existing CSG recycled water scheme, for chapter 10, part 4, see section 640.

existing dam, for chapter 10, part 5, see section 645(1).

existing flood mitigation manual see section 648(1).

existing procedure, for chapter 4, part 2, see section 378(b)(ii)(A).

external review, for a decision, means a review of the decision by QCAT under the QCAT Act.

failure, of a referable dam, means—

- (a) the physical collapse of all or part of the dam; or
- (b) the uncontrolled release of any of the dam's contents.

failure impact assessment see section 342(1).

failure impact assessment guidelines see section 342(1)(b).

feasibility advice, for chapter 4, part 3, see section 393(1).

firefighting purposes includes training for firefighting and testing firefighting equipment.

firefighting system means a system of water pipes, fire hydrants and water storage or pumping facilities connected to a water service provider's infrastructure solely for firefighting purposes.

flood event, for chapter 4, part 2, see section 371.

flood event interim report, for chapter 4, part 2, see section 384(2)(a).

flood event report, for chapter 4, part 2, see section 383(2).

flood mitigation manual, for a dam, see section 370.

floodwater means water overflowing, or that has overflowed, from a watercourse or lake onto or over riparian land that is not submerged when the watercourse or lake flows between or is contained within its bed and banks.

forecast system, for chapter 4, part 2, see section 371D(e).

full supply level, for a dam, means the level of the water surface of the dam when the water storage is at maximum operating level and the dam is not affected by flood.

hazardous waste dam—

- 1 ***Hazardous waste dam*** means a dam containing, or that after its construction will contain—
 - (a) a substance, whether liquid, solid or gaseous, derived by, or resulting from, the processing of minerals that tends to destroy life or impair or endanger health; or
 - (b) ash resulting from the process of power generation.
- 2 The term includes a dam that is used, or after its construction will be used, to prevent contamination of the environment by storing waste or a contaminant within the meaning of the *Environmental Protection Act 1994*.

health department means the department in which the Public Health Act is administered.

hydraulic impact zone, from the release of recycled water that is coal seam gas water into an aquifer, means the zone in

which there is an attributable change in hydraulic head within the aquifer.

impact information, for chapter 4, part 3, see section 390(3).

impact information notice, for chapter 4, part 3, see section 391(1).

incident and emergency response plan, for a recycled water scheme, means a documented plan about the procedures to be followed for incidents or emergencies that affect or may affect the quality of recycled water under the scheme, including—

- (a) the preventative and corrective actions to be taken; and
- (b) protocols for communication between entities that are part of the recycled water scheme, the regulator and any other stakeholders.

incoming related entity, for chapter 2, part 3, division 1, subdivision 3, see section 24.

indictable offence means an indictable offence under section 492(1).

information notice, for a decision of the regulator, chief executive, a service provider or an authorised officer, means a notice—

- (a) stating the following—
 - (i) the decision;
 - (ii) the reasons for the decision;
 - (iii) the name and address of any other person who was given the notice;
 - (iv) that the person to whom the notice is given may apply for an internal review of the decision, within 30 business days after the notice is given;
 - (v) how to apply for the internal review; and
- (b) including a copy of the relevant internal review provisions of this Act.

information requirement—

- (a) for chapter 2, part 4, division 3—see section 96(3); and

- (b) for chapter 3, part 2—see section 203(3); and
- (c) for chapter 3, part 4—see section 238(3); and
- (d) for chapter 3, part 5—see section 251(3); and
- (e) for chapter 3, part 9A—see section 323(3).

interested entity, for a customer service standard, see section 115(b).

interested person see section 510(1).

interim period, for a CSG (pt 9A, div 3) scheme, see section 329D(3).

interim recycled water management plan, for a CSG recycled water scheme, see section 329D(2).

interim resource operations licence means a licence granted under the Water Act, section 175.

internal review application see section 512(1).

irrigation service means the supply of water or drainage services for irrigation of crops or pastures for commercial gain.

lake has the meaning given under the Water Act.

land, for chapter 5, part 2, see section 409.

large service provider means—

- (a) a service provider primarily providing bulk water services; or
- (b) for a retail water service or sewerage service—a service provider with more than 25000 connections to a registered service; or
- (c) for a drinking water service that is the reticulation of water and is not a retail water service—a service provider with more than 25000 connections to a registered service; or
- (d) for an irrigation service—a service provider with—
 - (i) more than 500 users; and

- (ii) a volume throughput, in any of the last 5 financial years, of more than 10000ML.

local disaster area, for chapter 4, part 1, division 2A, see section 352A.

local disaster management plan, for chapter 4, part 1, division 2A, see the Disaster Management Act, section 57(1).

Local Government Act means the *Local Government Act 2009*.

local group, for chapter 4, part 1, division 2A, see the Disaster Management Act, section 29.

medium service provider means—

- (a) for a retail water service or sewerage service—a service provider with more than 1000 but not more than 25000 connections to a registered service; or
- (b) for a drinking water service that is the reticulation of water and is not a retail water service—a service provider with more than 1000 but not more than 25000 connections to a registered service; or
- (c) for an irrigation service—a service provider with—
 - (i) more than 100 but not more than 500 users; and
 - (ii) a volume throughput, in any of the last 5 financial years, of more than 10000ML.

meter includes equipment, related to the meter, for measuring and recording—

- (a) the taking of, or interfering with, water; or
- (b) the quality of water.

multiple-entity recycled water scheme—

- 1 A *multiple-entity recycled water scheme* means a scheme involving—
 - (a) the production and supply of recycled water other than coal seam gas water; or
 - (b) the production and supply, or supply only, of recycled water that is coal seam gas water;

by more than 1 recycled water provider, or at least 1 recycled water provider and another entity.

2 A *multiple-entity recycled water scheme* is made up of—

(a) each recycled water provider and other entity declared to be part of the scheme under a declaration for the scheme made under chapter 3, part 8; and

(b) the infrastructure for—

(i) the production and supply of the recycled water; or

(ii) if the recycled water is coal seam gas water, the production and supply, or the supply only, of the recycled water;

that is stated to be part of the scheme under the declaration.

new infrastructure owner, for chapter 2, part 3, division 1, subdivision 3, see section 25(2)(a).

new service provider, for chapter 2, part 3, division 1, subdivision 3, see section 25B(2)(c).

non-economic dispute, for chapter 3, part 9, see section 315.

non-residential customer means a customer who uses water on non-residential premises.

non-residential premises means premises that are not used for ordinary residential purposes, including, for example, tourist accommodation, nursing homes, hostels, hospitals, caravan parks, convents, nurseries, market gardens, turf farms, farms, conference centres and the common property of a community title scheme under the *Body Corporate and Community Management Act 1997* or the *Building Units and Group Titles Act 1980*.

notice means written notice.

occupier, of land, means the person in actual occupation of the land or, if there is no person in actual occupation, the person entitled to possession of the land.

operating agent, for a service provider, see section 12(3)(d).

original decision see section 510(2).

outdoor water use conservation plan see section 133(1).

outgoing related entity, for chapter 2, part 3, division 1, subdivision 3, see section 24.

owner—

1 An *owner* of land is any of the following, and includes the occupier of the land—

- (a) the registered proprietor of the land under the *Land Title Act 1994*;
- (b) the lessee or licensee under the *Land Act 1994* of the land;
- (c) the holder of a mineral development licence or mining lease over the land under the *Mineral Resources Act 1989*;
- (d) the person or body of persons who, for the time being, has lawful control of the land, on trust or otherwise;
- (e) the person who is entitled to receive the rents and profits of the land.

2 An *owner* of a dam is the owner of land on which the dam is constructed or is to be constructed.

party, for chapter 3, part 9, see section 315.

petroleum well see the *Petroleum and Gas (Production and Supply) Act 2004*, schedule 2.

place, for chapter 2, part 3, division 2, see section 31.

place of seizure see section 423(a).

plan area, for any plan under this Act, means the part of the State to which the plan applies.

Planning Act means *Sustainable Planning Act 2009*.

Planning Act offence means an offence against the Planning Act, section 574(1), 578(1), 579, 580(1), 581, 582 or 594 to

the extent the section relates to the taking of, or interfering with, water.

post supply obligation, for a CSG (aquifer) recycled water scheme, see section 329H.

premises means—

- (a) a lot as defined under the Planning Act, section 10(1); or
- (b) for a lot under the *Body Corporate and Community Management Act 1997* or the *Building Units and Group Titles Act 1980*—the common property for the lot.

premises group means the land comprised in 2 or more premises all the owners of which have mutual rights and obligations under the *Body Corporate and Community Management Act 1997* or the *Building Units and Group Titles Act 1980* for their respective ownerships, and includes the common property forming part of—

- (a) if the premises are lots included in a community titles scheme under the *Body Corporate and Community Management Act 1997*—the scheme land under that Act for the scheme; or
- (b) if the premises are lots under the *Building Units and Group Titles Act 1980*—the parcel of which the premises form part.

prescribed related entity, of a relevant infrastructure owner, see section 20(1)(c)(ii).

prohibited substance, means a substance stated in schedule 1.

properly made submission means a submission that—

- (a) is in writing and is signed by each person who made the submission; and
- (b) is received on or before the last day for the making of the submission; and
- (c) states the name and address of each person who made the submission; and
- (d) states the grounds of the submission and the facts and circumstances relied on in support of the grounds; and

- (e) is received by the person stated in the notice inviting the submission.

property service—

- 1 *Property service*—
 - (a) for a water service—is the pipes and fittings installed for connecting premises to a service provider’s infrastructure; or
 - (b) for a sewerage service—is a junction, bend, pipe, jump up or graded jump up required to connect a sanitary drain or property sewer to a service provider’s infrastructure.
- 2 For item 1(b)—
 - (a) a graded jump up is an inclined section of pipe joining 2 drains, or a sewer and a sanitary drain or property sewer, at different levels; and
 - (b) a jump up is a vertical section of pipe joining 2 drains, or a sewer and a sanitary drain or property sewer, at different levels.

property sewer means a sewer for a premises or a premises group.

proposed temporary full supply level, for chapter 4, part 3, see section 390(1).

Public Health Act means the *Public Health Act 2005*.

public health conditions, of an EP Act authorisation for the release of coal seam gas water, means conditions or requirements—

- (a) imposed to protect public health; and
- (b) about assessing and minimising any impacts of the release on the drinking water supply of a drinking water service provider.

publish, a notice, means to publish the notice—

- (a) if the provision states the way the notice must be published—in the way stated in the provision; or

-
- (b) if the provision does not state the way the notice must be published—in a newspaper circulating generally throughout the area for which the notice is published.

rate notice means a rate notice issued under the Local Government Act.

reasonably believes means believes on grounds that are reasonable in the circumstances.

recycled water means—

- (a) any of the following that are intended to be reused—
- (i) sewage or effluent sourced from a service provider's sewerage;
 - (ii) wastewater, other than water mentioned in subparagraph (i); or
- (b) coal seam gas water that augments a supply of drinking water.

recycled water management plan means—

- (a) for a single-entity recycled water scheme—a plan about—
- (i) the production and supply of recycled water other than coal seam gas water under the scheme by the recycled water provider for the scheme; or
 - (ii) the production and supply, or supply only, of recycled water that is coal seam gas water under the scheme by the recycled water provider for the scheme; or
- (b) for a multiple-entity recycled water scheme—a plan about—
- (i) the production and supply of recycled water other than coal seam gas water under the scheme; or
 - (ii) the production and supply, or supply only, of recycled water that is coal seam gas water under the scheme;

consisting of a scheme manager plan and a scheme provider plan for each declared entity for the scheme.

recycled water provider means an entity that—

- (a) owns infrastructure for—
 - (i) the production and supply of recycled water other than coal seam gas water; or
 - (ii) the production and supply, or the supply only, of recycled water that is coal seam gas water; or
- (b) another entity, prescribed under a regulation, that owns infrastructure for the supply of recycled water other than coal seam gas water.

recycled water scheme means a single-entity or a multiple-entity recycled water scheme.

referable dam see section 341.

referral agency, for a development application, see the Planning Act, section 252.

registered professional engineer see the *Professional Engineers Act 2002*, schedule 2.

registered service, for a service provider, means a water or sewerage service for which the service provider is registered.

regular audit means an audit conducted under section 108 or 261.

regulator see section 10.

regulator conditions—

- (a) for an approved recycled water management plan—see section 205(1); and
- (b) for an exemption—see section 253(1).

regulator notice see section 330(2).

related local government means a local government who charges for the supply of water for a retail water service if the retail water service is provided by a water service provider who is not the local government.

relevant debt see section 360(2).

relevant disaster management group, for chapter 4, part 1, division 2A, see section 352D.

relevant district group, for chapter 4, part 1, division 2A, see section 352D(b).

relevant entity, for a recycled water scheme, means—

- (a) for a single-entity recycled water scheme—the recycled water provider for the scheme; or
- (b) for a multiple-entity recycled water scheme—the scheme manager for the scheme.

relevant infrastructure owner see section 20(1)(c)(i).

relevant local group, for chapter 4, part 1, division 2A, see section 352D(a).

relevant location, for chapter 3, part 9A, see section 318.

relevant operational work, for chapter 8, part 2, see section 559.

relevant service, for chapter 2, part 3, division 1, subdivision 3, see section 25(1).

residential premises means premises used ordinarily for a residential purpose.

resource operations licence means a resource operations licence granted under the Water Act, chapter 2, part 4, division 3.

resource operations plan see the Water Act, schedule 4.

responsible entity—

- (a) for a CSG recycled water scheme, means—
 - (i) if the CSG recycled water scheme is a single-entity recycled water scheme—the recycled water provider for the scheme; or
 - (ii) if the CSG recycled water scheme is a multiple-entity recycled water scheme—the scheme manager and each recycled water provider or other declared entity for the scheme; or
- (b) for chapter 8, part 1, division 1—see section 530(3); or

(c) for chapter 8, part 1, division 2—see section 535(1)(a).

responsible person, for chapter 4, part 2, see section 371D(d)(i).

retail water service—

1 A *retail water service* is a water service that is the reticulation of water in a service area for a water service.

2 The term does not include—

(a) an irrigation service or a bulk water service in any area; or

(b) the supply of recycled water in any area.

reused, in relation to recycled water, includes being treated to improve the water's quality, but does not include merely being discharged into, or disposed of in, the environment.

review decision see section 514(1)(c).

reviewer see section 512(2).

review notice see section 515(1).

safety condition, for a dam, means a safety condition for a referable dam decided by the chief executive under section 354 and includes a safety condition as changed under section 356.

safety requirements, for chapter 4, part 3, see section 396(2).

sanitary drain means a sanitary drain under the *Plumbing and Drainage Act 2002*.

scheme manager, for a multiple-entity recycled water scheme, see section 300.

scheme manager plan, for a multiple-entity recycled water scheme, means a plan about how the scheme manager for the scheme is to coordinate management of the scheme to ensure the continued operation of the scheme.

scheme provider plan, for a multiple-entity recycled water scheme, means a plan about the production or supply of recycled water under the scheme by a recycled water provider or other declared entity for the scheme.

seepage water means water that seeps from the ground into that part of a structure that is built below ground level.

Examples of structures built below ground level—

tunnels for traffic, underground car parks, basements, lift wells

seepage water approval see section 180(1)(b).

SEQ region see the Water Act, section 341.

service area means an area declared under section 161 for either or both of the following—

- (a) a retail water service to customers;
- (b) a sewerage service to customers.

service contract see section 113.

service provider means a water service provider or a sewerage service provider.

service provider register means the register kept under section 12.

service provider's infrastructure means the infrastructure operated by or for the service provider to supply a registered service, whether or not the infrastructure is owned by the service provider.

service provider water restriction see section 41(2).

sewage means household and commercial wastewater that contains, or may contain, faecal, urinary or other human waste.

sewerage means a sewer, access chamber, vent, engine, pump, structure, machinery, outfall or other work used to receive, store, transport or treat sewage.

sewerage service—

- 1 *Sewerage service* means—
 - (a) sewage treatment; or
 - (b) the collection and transmission of sewage through infrastructure; or
 - (c) the disposal of sewage or effluent.

- 2 For chapter 2, part 3, the term does not include a service supplied by infrastructure, if—
- (a) the infrastructure is used solely for mining purposes; or
 - (b) the service is used only by—
 - (i) the owner of the infrastructure or the owner's guests or employees including, for example, guests at a resort; or
 - (ii) if the owner of the infrastructure is a body corporate for a community titles scheme under the *Body Corporate and Community Management Act 1997*—the occupants of lots in the scheme.

sewerage service provider means an entity registered under chapter 2, part 3 as a service provider for a sewerage service.

show cause notice means a notice that complies with section 463.

single-entity recycled water scheme—

- (a) means a scheme involving—
 - (i) the production and supply of recycled water, other than coal seam gas water, by only 1 recycled water provider; or
 - (ii) the production and supply, or supply only, of recycled water that is coal seam gas water by only 1 recycled water provider; and
- (b) includes infrastructure, owned by the provider, for the production and supply, or the supply only, of the water.

small service provider means—

- (a) for a retail water service or sewerage service—a service provider with 1000 or less connections to a registered service; or
- (b) for a drinking water service that is the reticulation of water and is not a retail water service—a service

- provider with 1000 or less connections to a registered service; or
- (c) for an irrigation service—a service provider with—
- (i) 100 or less users; or
 - (ii) a volume throughput, in any of the last 5 financial years, of 10000ML or less; or
- (d) for a water service other than a water service mentioned in paragraph (a), (b) or (c), a service provider—
- (i) with not more than 500 customers; and
 - (ii) that mainly provides drainage services or water for domestic purposes or for watering stock.

small service provider (non-urban) means a service provider who is a small service provider under the definition *small service provider*, paragraph (c) or (d).

spot audit means an audit conducted under section 110 or 262.

stock purposes, in relation to taking water, means—

- (a) watering stock of a number that would normally be depastured on the land on which the water is, or is to be, used; or
- (b) watering travelling stock on a stock route under the *Land Protection (Pest and Stock Route Management) Act 2002*, schedule 3.

stormwater drainage means a drain, channel, pipe, chamber, structure, outfall or other work used to receive, store, transport or treat stormwater.

strategic asset management plan means a plan certified by a registered professional engineer under chapter 2, part 4, division 1.

subartesian water means water that occurs naturally in, or is introduced artificially into, an aquifer, which if tapped by a bore, would not flow naturally to the surface.

submitter notice see section 513(3)(a).

suitably qualified, in relation to a person who prepares a report about an audit under chapter 3, means a person who—

- (a) has the experience or qualifications appropriate to conduct the audit to which the report relates; or
- (b) if a regulation prescribes the experience or qualifications necessary for a person to conduct the audit to which the report relates—has the experience or qualifications prescribed under the regulation.

supply, of recycled water, means—

- (a) for recycled water that is sewage or effluent—
 - (a) the reuse of the water by the entity that produces it; or
 - (b) the supply of the water, by the entity that produces it, to another entity for reuse.
- (b) for coal seam gas water that is recycled water—
 - (i) the release (other than a CSG emergency release) of the water, directly or indirectly, into a water source, if it is used by a drinking water service provider in a drinking water service; or
 - (ii) the delivery of the water by an entity, other than a drinking water service provider who uses it in a drinking water service, to another entity, if the water is used by a drinking water service provider in a drinking water service;
- (c) for other recycled water—supply of the water, by the entity that produces it (the ***producer***), to another entity for reuse, other than another entity that, under a guideline made by the regulator and prescribed under a regulation, is a related entity of the producer.

supply contract means a contract for the storage and supply of water under a water entitlement, a water supply emergency declaration or a water supply emergency regulation.

system leakage management plan means a plan certified by a registered professional engineer under chapter 2, part 4, division 2.

system operating plan means a system operating plan under the Water Act, chapter 2A, part 5, division 2.

taking, for water, includes diverting water.

temporary full supply level, for a dam, see section 388.

trade waste means water-borne waste from business, trade or manufacturing premises, other than—

- (a) waste that is a prohibited substance; or
- (b) human waste; or
- (c) stormwater.

trade waste approval see section 180(1)(a).

transitional period, for chapter 10, part 4, see section 642(2).

underground water means water that is—

- (a) artesian water; or
- (b) subartesian water.

validate, in relation to a recycled water scheme, means to carry out testing of the plant or equipment used for the treatment of recycled water under the scheme to show the quality of the recycled water consistently meets the water quality criteria for recycled water relevant to the scheme.

validation program, for a recycled water scheme, means a documented program about how the plant or equipment used for the treatment of recycled water under the scheme are to be tested to show the quality of the recycled water consistently meets the water quality criteria for recycled water relevant to the scheme.

vegetation—

- (a) means native plants including trees, shrubs, bushes, seedlings, saplings and reshoots; and
- (b) for a wild river area under the *Wild Rivers Act 2005*, includes dead vegetation.

wastewater means the spent or used water generated on premises from industrial, commercial or manufacturing

activities, or animal husbandry activities, other than spent or used water generated from—

- (a) an agricultural activity; or
- (b) a resource activity as defined under the *Environmental Protection Act 1994*, section 107.

Water Act means the *Water Act 2000*.

water advice see section 139(2).

water allocation means an authority granted under the Water Act, section 121 or 122 to take water.

water authority means a water authority established under the Water Act.

watercourse see the Water Act, schedule 4.

water efficiency management plan see section 52.

water entitlement means—

- (a) a water allocation; or
- (b) an interim water allocation as defined in the Water Act, schedule 4; or
- (c) a water licence.

water infrastructure means works operated by the State or the holder of an interim resource operations licence, resource operations licence or other authorisation that is relevant to the management of water entitlements.

water licence means a licence granted under the Water Act, chapter 2, part 6, division 2.

water quality criteria—

- (a) for drinking water, means all of the following—
 - (i) the standards for the quality of drinking water prescribed in a regulation under the Public Health Act;
 - (ii) the criteria stated in a guideline, if any, made by the regulator about the quality of drinking water;

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- (iii) the criteria for the quality of drinking water stated in a condition applying to a drinking water quality management plan; and
 - (b) for recycled water, means all of the following—
 - (i) the standards for the quality of recycled water, relating to the sources and uses of the water, prescribed in a regulation under the Public Health Act;
 - (ii) the criteria for the quality of recycled water, relating to the sources and uses of the water—
 - (A) stated in a guideline, if any, made by the regulator about the quality of recycled water; or
 - (B) in relation to the quality of recycled water to which a recycled water management plan or an exemption relates—stated in a regulator condition for the plan or exemption.

Note—

A recycled water scheme may have more than 1 water quality criteria relevant to the scheme depending on the number of different purposes for which water is supplied.

water security includes—

- (a) generally—the reliability of water supply; and
- (b) for chapter 4, part 3—see section 388.

water service—

- 1 *Water service* means—
 - (a) water harvesting or collection, including, for example, water storages, groundwater extraction or replenishment and river water extraction; or
 - (b) the transmission of water; or
 - (c) the reticulation of water; or
 - (d) drainage, other than stormwater drainage; or
 - (e) water treatment or recycling.

- 2 For chapter 2, part 3, the term does not include a service supplied by infrastructure, if—
- (a) the infrastructure is used solely for mining purposes; or
 - (b) the service is used only by—
 - (i) the owner of the infrastructure or the owner’s guests or employees including, for example, guests at a resort; or
 - (ii) if the owner of the infrastructure is a body corporate for a community titles scheme under the *Body Corporate and Community Management Act 1997*—the occupants of lots in the scheme.

water service provider means an entity registered under chapter 2, part 3, as a service provider for a water service.

water source means any of the following—

- (a) a watercourse or lake, including a dam or weir across the watercourse or lake;
- (b) an aquifer;
- (c) a dam or weir that is not located across a watercourse or lake;
- (d) another source of water prescribed under a regulation.

water supply emergency see the Water Act, section 25A.

water supply emergency declaration means a declaration made under the Water Act, section 25B.

water supply emergency regulation see the Water Act, section 25F.

water supply emergency response see the Water Act, section 25C.

weir—

- (a) means a barrier constructed across a watercourse below the banks of the watercourse that hinders or obstructs the flow of water in the watercourse; and

- (b) for the definition of *water source*—includes a barrier constructed across or within a lake that interferes with water in the lake.

withdrawn SEQ council means the Gold Coast City Council, Logan City Council or Redland City Council.

works means—

- (a) operations of any kind and all things constructed, erected or installed for the purposes of this Act or the Water Act; and
- (b) any land used for the operations.

Endnotes

1 Index to endnotes

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2 Date to which amendments incorporated

This is the reprint date mentioned in the *Reprints Act 1992*, section 5(c). Accordingly, this reprint includes all amendments that commenced operation on or before 23 September 2013. Future amendments of the *Water Supply (Safety and Reliability) Act 2008* may be made in accordance with this reprint under the *Reprints Act 1992*, section 49.

3 Key

Key to abbreviations in list of legislation and annotations

Key	Explanation	Key	Explanation
AIA	= Acts Interpretation Act 1954	(prev)	= previously
amd	= amended	proc	= proclamation
amdt	= amendment	prov	= provision
ch	= chapter	pt	= part
def	= definition	pubd	= published
div	= division	R[X]	= Reprint No. [X]
exp	= expires/expired	RA	= Reprints Act 1992
gaz	= gazette	reloc	= relocated
hdg	= heading	renum	= renumbered
ins	= inserted	rep	= repealed
lap	= lapsed	(retro)	= retrospectively
notfd	= notified	rv	= revised version
num	= numbered	s	= section
o in c	= order in council	sch	= schedule
om	= omitted	sdiv	= subdivision
orig	= original	SIA	= Statutory Instruments Act 1992
p	= page	SIR	= Statutory Instruments Regulation 2012
para	= paragraph	SL	= subordinate legislation
prec	= preceding	sub	= substituted
pres	= present	unnum	= unnumbered
prev	= previous		

4 Table of reprints

A new reprint of the legislation is prepared by the Office of the Queensland Parliamentary Counsel each time a change to the legislation takes effect.

The notes column for this reprint gives details of any discretionary editorial powers under the *Reprints Act 1992* used by the Office of the Queensland Parliamentary Counsel in preparing it. Section 5(c) and (d) of the Act are not mentioned as they contain mandatory requirements that all amendments be included and all necessary consequential amendments be incorporated, whether of punctuation, numbering or another kind. Further details of the use of any discretionary editorial power noted in the table can be obtained by contacting the Office of the Queensland Parliamentary Counsel by telephone on 3237 0466 or email legislation.queries@oqpc.qld.gov.au.

From 29 January 2013, all Queensland reprints are dated and authorised by the Parliamentary Counsel. The previous numbering system and distinctions between printed and electronic reprints is not continued with the relevant details for historical reprints included in this table.

Reprint No.	Amendments included	Effective	Notes
0A	none	21 May 2008	certain provs commenced
1	none	1 July 2008	certain provs commenced
1A	none	1 August 2008	ss 677–679 commenced
1B	2009 Act No. 3	23 February 2009	

Endnotes

Reprint No.	Amendments included	Effective	Notes
1C	—	22 May 2009	ch 2 pt 4 div 7, ch 9 pt 3 commenced
1D	2009 Act No. 9	1 July 2009	
1E	—	2 July 2009	prov exp 1 July 2009
1F	2009 Act No. 46	3 November 2009	
1G	2009 Act No. 24	1 December 2009	
1H	2009 Act No. 36	18 December 2009	
1I	2010 Act No. 20	23 May 2010	
1J	2009 Act No. 17	1 July 2010	
1K	2010 Act No. 53	1 December 2010	
1L	2010 Act No. 53	1 January 2011	
1M	2011 Act No. 6	4 April 2011	
1N	2011 Act No. 8	8 April 2011	R1N withdrawn, see R2
2	—	8 April 2011	
2A	2011 Act No. 31 2011 Act No. 33	28 October 2011	
2B	2012 Act No. 1	end of 30 June 2012	
2C	2012 Act No. 29	8 November 2012	
2D	2012 Act No. 34	22 November 2012	
2E	2012 Act No. 43	11 December 2012	
2F	2012 Act No. 39	1 January 2013	

Current as at	Amendments included	Notes
31 March 2013	2012 Act No. 16	
14 May 2013	2013 Act No. 23	
23 September 2013	2013 Act No. 39	

5 List of legislation

Water Supply (Safety and Reliability) Act 2008 No. 34

date of assent 21 May 2008

ss 1–2 commenced on date of assent

ss 677–679 commenced 1 August 2008 (see s 2(1))

ch 10 pt 3 (other than s 663), ss 666, 674–676, 680–682, 684–692, 695–696, 715–721, 735(1)–(3), 736, 738 (to the extent it ins pt 3A), 739, 743–744, 745 (to the extent it ins div 11 hdg and ss 1166–1167), 747(3), ch 11, sch 2 amd of the Water Resource (Fitzroy Basin) Plan 1999 commenced on date of assent (see s 2(2))

ch 2 pt 4 div 7, ch 9 pt 3 commenced 22 May 2009 (automatic commencement under AIA s 15DA(2))

remaining provisions commenced 1 July 2008 (2008 SL No. 202)

amending legislation—

Greenhouse Gas Storage Act 2009 No. 3 s 1, ch 9 pt 27

date of assent 23 February 2009
commenced on date of assent

Financial Accountability Act 2009 No. 9 ss 1, 2(2), 136 sch 1

date of assent 28 May 2009
ss 1–2 commenced on date of assent
remaining provisions commenced 1 July 2009 (2009 SL No. 80)

Local Government Act 2009 No. 17 ss 1, 2(4), 331 sch 1

date of assent 12 June 2009
ss 1–2 commenced on date of assent
remaining provisions commenced 1 July 2010 (2010 SL No. 122)

Queensland Civil and Administrative Tribunal (Jurisdiction Provisions) Amendment Act 2009 No. 24 ss 1–2, ch 6 pt 12

date of assent 26 June 2009
ss 1–2 commenced on date of assent
remaining provisions commenced 1 December 2009 (2009 SL No. 252)

Sustainable Planning Act 2009 No. 36 ss 1–2, 872 sch 2

date of assent 22 September 2009
ss 1–2 commenced on date of assent
remaining provisions commenced 18 December 2009 (2009 SL No. 281)

South-East Queensland Water (Distribution and Retail Restructuring) and Natural Resources Provisions Act 2009 No. 46 s 1, ch 7 pt 8

date of assent 3 November 2009
commenced on date of assent

South-East Queensland Water (Distribution and Retail Restructuring) and Other Legislation Amendment Act 2010 No. 20 s 1, pt 12

date of assent 23 May 2010
commenced on date of assent

Water and Other Legislation Amendment Act 2010 No. 53 ss 1–2(1), pt 15

date of assent 1 December 2010
ss 1–2 commenced on date of assent
s 209 commenced 1 January 2011 when the customer water and wastewater code first made under the South-East Queensland Water (Distribution and Retail Restructuring) Act 2009, s 93 takes effect (see s 2(1) and gazette notice publ Queensland Government Gazette No. 120, 24 December 2010 p 1183)
remaining provisions commenced on date of assent

Environmental Protection and Other Legislation Amendment Act 2011 No. 6 s 1, pt 10

date of assent 4 April 2011
commenced on date of assent

Revenue and Other Legislation Amendment Act 2011 No. 8 s 1, pt 15

date of assent 8 April 2011
commenced on date of assent

Endnotes

Waste Reduction and Recycling Act 2011 No. 31 s 1, ch 16 pt 10

date of assent 28 October 2011
commenced on date of assent

Disaster Readiness Amendment Act 2011 No. 33 pts 1, 8

date of assent 28 October 2011
commenced on date of assent

South-East Queensland Water (Distribution and Retail Restructuring) and Other Legislation Amendment Act 2012 No. 1 ss 1–2(1), pt 8

date of assent 17 February 2012
ss 1–2 commenced on date of assent
remaining provisions commenced at the end of 30 June 2012 (see s 2(1))

Environmental Protection (Greentape Reduction) and Other Legislation Amendment Act 2012 No. 16 pt 1, s 78 sch

date of assent 14 August 2012
ss 1–2 commenced on date of assent
remaining provisions commenced 31 March 2013 (2013 SL No. 24)

Water Legislation (Dam Safety and Water Supply Enhancement) and Other Legislation Amendment Act 2012 No. 29 s 1, pt 4

date of assent 8 November 2012
commenced on date of assent

Sustainable Planning and Other Legislation Amendment Act (No. 2) 2012 No. 34 s 1, pt 10

date of assent 22 November 2012
commenced on date of assent

South East Queensland Water (Restructuring) and Other Legislation Amendment Act 2012 No. 39 pts 1, 6

date of assent 5 December 2012
ss 1–2 commenced on date of assent
remaining provisions commenced 1 January 2013 (2012 SL No. 239)

Economic Development Act 2012 No. 43 ss 1, 2(c), ch 8 pt 7

date of assent 11 December 2012
commenced on date of assent

Land, Water and Other Legislation Amendment Act 2013 No. 23 s 1, pt 20, s 352 sch 1 pt 1

date of assent 14 May 2013
commenced on date of assent

Building and Other Legislation Amendment Act 2013 No. 30 pts 1, 4

date of assent 13 August 2013
ss 1–2 commenced on date of assent
remaining provisions not yet proclaimed into force (see s 2)

Treasury and Trade and Other Legislation Amendment Act 2013 No. 39 ss 1, 109 sch 2

date of assent 23 September 2013

commenced on date of assent

6 List of annotations**CHAPTER 2—INFRASTRUCTURE AND SERVICE****Register of service providers**

s 12 amd 2013 No. 23 s 308

Requirement for responsible entity to give information

prov hdg amd 2009 No. 46 s 134(1)

s 13 amd 2009 No. 46 s 134(2)–(3); 2012 No. 39 s 88; 2013 No. 23 s 309

Reports and other publications by regulator

s 14 sub 2009 No. 46 s 135

Subdivision 1—Application for registration

sdiv hdg ins 2013 No. 23 s 352 sch 1 pt 1

Who must apply for registration as a service provider

s 20 amd 2009 No. 46 s 136; 2010 No. 53 s 208; 2013 No. 23 s 310

Applying for registration as a service provider

s 21 sub 2013 No. 23 s 311

Registration as a service provider

s 22 sub 2013 No. 23 s 311

Subdivision 2—Changing registration details

sdiv hdg ins 2013 No. 23 s 311

Applying to change service provider's details of registration

prov hdg amd 2013 No. 23 s 312(1)

s 23 amd 2013 No. 23 s 312(2)–(4)

Reviewing and changing service provider registration details

s 23A (prev s 30) amd 2013 No. 23 s 318(1)

renum and reloc 2013 No. 23 s 318(2)

Subdivision 3—Transferring registration

sdiv hdg ins 2013 No. 23 s 313

Definitions for sdiv 3

s 24 sub 2013 No. 23 s 313

Application of sdiv 3

s 25 sub 2013 No. 23 s 313

Notice of transfer

s 25A ins 2013 No. 23 s 313

Registering new service provider for transferred service

s 25B ins 2013 No. 23 s 313

Compliance notice taken to have been given to new service provider

s 25C ins 2013 No. 23 s 313

Subdivision 4—Cancelling registration other than for transfer

sdiv hdg ins 2013 No. 23 s 313

Notice of intention to stop operating as a service provider

s 26 amd 2013 No. 23 s 314

Cancellation of registration if service provider stops supplying service

s 27 sub 2013 No. 23 s 315

Applying for cancellation of registration as service provider

s 28 amd 2013 No. 23 s 316

Subdivision 5—Other matters

sdiv hdg ins 2013 No. 23 s 317

Operation of infrastructure by prescribed related entity

s 30 ins 2013 No. 23 s 319

Ownership and operation of service provider's infrastructure that is part of land

s 30A ins 2013 No. 23 s 319

Definition for div 2

s 31 def *place* amd 2013 No. 23 s 320

Notice of damage

s 38 amd 2013 No. 23 s 352 sch 1 pt 1

Restricting water supply outside the SEQ region

prov hdg amd 2010 No. 20 s 120(1); 2012 No. 39 s 89(1)

s 41 amd 2010 No. 20 s 120(2); 2012 No. 39 s 89(2)–(3)

Regulator may direct restriction

s 42 amd 2012 No. 39 s 90

Liability of service providers and others for particular events or circumstances

prov hdg sub 2013 No. 23 s 321(1)

s 49 amd 2013 No. 23 s 321(2)–(4)

Application of div 6

s 51 amd 2012 No. 39 s 91

When water efficiency management plan may be required

s 52 amd 2012 No. 39 s 92

Approving water efficiency management plan

s 54 amd 2010 No. 20 s 121

PART 4—SERVICE PROVIDER OBLIGATIONS

Requirement for strategic asset management plan

s 70 amd 2012 No. 29 s 21

Preparing strategic asset management plan

s 71 amd 2013 No. 23 s 322

Approving strategic asset management plan

s 74 amd 2013 No. 23 s 323

Refusing to approve strategic asset management plan

s 75 amd 2013 No. 23 s 324

Changing strategic asset management plan

s 76 amd 2013 No. 23 s 325

Application of div 2

s 78 sub 2012 No. 29 s 22

Preparing system leakage management plan

s 80 amd 2013 No. 23 s 326

Approving system leakage management plan

s 87 amd 2013 No. 23 s 327

Refusing to approve system leakage management plan

s 88 amd 2013 No. 23 s 328

Additional information may be required

s 89 sub 2013 No. 23 s 329

Changing system leakage management plan

s 90 amd 2013 No. 23 s 330

Division 3—Drinking water quality management**Preparing drinking water quality management plan**

s 95 amd 2010 No. 20 s 122; 2013 No. 23 s 331

Additional information may be required

s 96 amd 2013 No. 23 s 332

Amendment of drinking water quality management plan—application

s 100 amd 2013 No. 23 s 333

Amendment of drinking water quality management plan—requirement of regulator

s 101 amd 2013 No. 23 s 334

Subdivision 3—Reporting requirements

sdiv hdg sub 2010 No. 20 s 123

Application of sdiv 3

s 102AA ins 2010 No. 20 s 124

Notice of noncompliance with water quality criteria

s 102 sub 2010 No. 20 s 124

Notice of prescribed incident

s 102A ins 2010 No. 20 s 124

Self-incrimination not a reasonable excuse for sdiv 3

s 102B ins 2010 No. 20 s 124

Subdivision 4—Miscellaneous

sdiv hdg ins 2010 No. 20 s 124

Changing plans following review

s 107 amd 2013 No. 23 s 335

Access for conducting audit reports

s 112 amd 2013 No. 23 s 336

Application of div 5

s 114 amd 2010 No. 53 s 209; 2012 No. 1 s 101

Preparing customer service standards

s 115 amd 2013 No. 23 s 337

Revising customer service standard

s 119 amd 2013 No. 23 s 338

Reviewing customer service standard

s 120 amd 2013 No. 23 s 339

Application of div 6

s 122 amd 2012 No. 29 s 23

Preparing drought management plans

s 123 amd 2010 No. 20 s 125; 2012 No. 29 s 24; 2013 No. 23 s 340

Submitting drought management plan for registration

s 125 sub 2010 No. 20 s 126

Changing a drought management plan

s 129 amd 2013 No. 23 s 341

Tabling in Legislative Assembly

s 131 om 2010 No. 20 s 127

Application of div 7

s 132 amd 2012 No. 39 s 93

Particular water service providers to have outdoor water use conservation plans

prov hdg amd 2011 No. 8 s 117(1)

s 133 amd 2011 No. 8 s 117(2)–(4); 2012 No. 29 s 25

Guidelines for rate notice or account for supply of water to residential premises

s 138 amd 2010 No. 20 s 128; 2009 No. 17 s 331 sch 1; 2012 No. 1 s 102; 2012 No. 39 s 94

Service provider to give occupier water advice

s 139 amd 2009 No. 17 s 331 sch 1; 2012 No. 39 s 95

Service provider to report annually

s 141 amd 2009 No. 9 s 136 sch 1; 2009 No. 17 s 331 sch 1; 2011 No. 8 s 118

Contents of annual report

s 142 amd 2010 No. 20 s 129; 2011 No. 8 s 119; 2013 No. 23 s 342

Owner may ask for connection to service provider's infrastructure

s 167 amd 2009 No. 36 s 872 sch 2; 2010 No. 20 s 130

Restricting domestic water supply in particular circumstances

s 169 amd 2012 No. 1 s 103; 2012 No. 39 s 96

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s 184 amd 2010 No. 20 s 135; 2011 No. 31 s 402

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s 190 amd 2013 No. 23 s 343

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s 636 prev s 636 om R1 (see RA s 40)
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s 637 prev s 637 om R1 (see RA s 40)
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s 638 prev s 638 om R1 (see RA s 40)
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s 639 prev s 639 om R1 (see RA s 40)
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pt hdg prev pt 4 hdg om R1A (see RA s 7(1)(k))
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s 640 prev s 640 om R1 (see RA s 40)
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s 641 prev s 641 om R1 (see RA s 40)
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s 642 prev s 642 om R1 (see RA s 40)
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s 644 prev s 644 om R1 (see RA s 40)
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s 645 prev s 645 om R1 (see RA s 40)
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s 646 prev s 646 om R1 (see RA s 40)
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s 649 prev s 649 om R1 (see RA s 40)
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s 655 prev s 655 om R1 (see RA s 40)
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s 656 prev s 656 om R1 (see RA s 40)
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s 659 prev s 659 om R1 (see RA s 40)
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s 660 om R0A (see RA s 40)

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s 661 om R0A (see RA s 40)

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s 662 om R0A (see RA s 40)

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s 663 om R1 (see RA s 40)

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s 664 om R0A (see RA s 40)

Amendment of s 89 (Entry to, and use of, water entity’s land after transfer of asset attached to the land)

s 665 om R0A (see RA s 40)

Act amended in pt 4 and sch 2

s 666 om R0A (see RA s 40)

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s 667 om R1 (see RA s 40)

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s 668 om R1 (see RA s 40)

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Amendment of s 705 (State undertakes non-transferable civil liability)

s 721 om R0A (see RA s 40)

Amendment of s 758 (Power to require name and address)

s 722 om R1 (see RA s 40)

Omission of ch 5, pt 3, div 2 (Offences for chapter 3)

s 723 om R1 (see RA s 40)

Amendment of ch 6, hdg (Reviews, appeals and arbitration)

s 724 om R1 (see RA s 40)

Amendment of s 851 (Who is an interested person)

s 725 om R1 (see RA s 40)

Amendment of s 862 (Who may apply for internal review)

s 726 om R1 (see RA s 40)

Amendment of s 864 (Review decision)

s 727 om R1 (see RA s 40)

Amendment of s 865 (Stay of operation of original decision)

s 728 om R1 (see RA s 40)

Amendment of s 877 (Who may appeal)

s 729 om R1 (see RA s 40)

Omission of ch 6, pt 4 (Arbitration)

s 730 om R1 (see RA s 40)

Amendment of s 920 (Appointments and authority)

s 731 om R1 (see RA s 40)

Amendment of s 932 (Proceedings for offences)

s 732 om R1 (see RA s 40)

Amendment of s 955 (Governor in Council may appoint administrator to operate infrastructure)

s 733 om R1 (see RA s 40)

Omission of ss 957 and 958

s 734 om R1 (see RA s 40)

Amendment of s 966 (Additional criteria for assessing development applications)

s 735 amd R0A (see RA s 40)
om R1 (see RA s 40)

Amendment of s 967 (IPA approval for development is subject to approval under this Act)

s 736 om R0A (see RA s 40)

Omission of s 971 (Development applications for referable dams)

s 737 om R1 (see RA s 40)

Insertion of new ch 8, pts 3A and 3B

s 738 amd R0A (see RA s 40)
om R1 (see RA s 40)

Amendment of s 1006 (Declarations about watercourses)

s 739 om R0A (see RA s 40)

Amendment of s 1007 (Records to be kept in registries)

s 740 om R1 (see RA s 40)

Amendment of s 1009 (Public inspection and purchase of documents)

s 741 om R1 (see RA s 40)

Amendment of s 1010A (Non-disclosure of commercially sensitive information)

s 742 om R1 (see RA s 40)

Amendment of s 1014 (Regulation-making power)

s 743 om R0A (see RA s 40)

Amendment of s 1046 (Declared subartesian areas)

s 744 om R0A (see RA s 40)

Insertion of new ch 9, pt 5, div 11s 745 amd R0A (see RA s 40)
om R1 (see RA s 40)**Omission of sch 1 (Prohibited substances)**

s 746 om R1 (see RA s 40)

Amendment of sch 4 (Dictionary)s 747 amd R0A (see RA s 40)
om R1 (see RA s 40)**Act amended in pt 5**

s 748 om R1 (see RA s 40)

Omission of s 92 (Insertion of new ch 3, pt 3, div 2B)

s 749 om R1 (see RA s 40)

Amendment of s 103 (Insertion of new ch 9, pt 5, div 9)

s 750 om R1 (see RA s 40)

**CHAPTER 10A—TRANSITIONAL PROVISION FOR SOUTH-EAST
QUEENSLAND WATER (DISTRIBUTION AND RETAIL
RESTRUCTURING) ACT 2009**ch hdg ins 2009 No. 46 s 153
om 2010 No. 20 s 181**CHAPTER 11—CONSEQUENTIAL AND MINOR AMENDMENTS**

ch 11 (s 751) om R0A (see RA ss 7(1)(k) and 40)

SCHEDULE 1—PROHIBITED SUBSTANCES

amd 2011 No. 31 s 407

SCHEDULE 2—CONSEQUENTIAL AND MINOR AMENDMENTSamd R0A (see RA s 40)
om R1 (see RA ss 7(1)(k) and 40)**SCHEDULE 3—DICTIONARY**def *2009 restructuring Act* ins 2012 No. 1 s 104(1)
def *alternative procedure* ins 2012 No. 29 s 39(2)
def *animal husbandry activities* ins 2010 No. 20 s 183(2)
def *annual preparedness report* ins 2012 No. 29 s 39(2)
def *annual report* amd 2010 No. 20 s 183(3)
def *approval period* ins 2012 No. 29 s 39(2)
def *approved emergency action plan* ins 2012 No. 29 s 39(2)
def *approved flood mitigation manual* ins 2012 No. 29 s 39(2)
def *assessment manager* sub 2009 No. 36 s 872 sch 2
def *authorisation request information* ins 2012 No. 29 s 39(2)
def *authorised alternative procedure* ins 2012 No. 29 s 39(2)
def *chairperson* ins 2012 No. 29 s 39(2)
def *coal seam gas* ins 2010 No. 53 s 237(2)

Endnotes

- def *coal seam gas water* ins 2010 No. 53 s 237(2)
- def *commencement* ins 2010 No. 53 s 237(2)
 - sub 2012 No. 29 s 39
- def *commission water restriction* om 2012 No. 39 s 101(1)
- def *concurrency agency* sub 2009 No. 36 s 872 sch 2
- def *CSG (aquifer) recycled water scheme* ins 2010 No. 53 s 237(2)
- def *CSG emergency release* ins 2011 No. 31 s 396(2)
- def *CSG environmental authority* ins 2010 No. 53 s 237(2)
 - sub 2011 No. 31 s 396; 2012 No. 16 s 78 sch
- def *CSG (pt 9A, div 3) scheme* ins 2010 No. 53 s 237(2)
- def *CSG recycled water scheme* ins 2010 No. 53 s 237(2)
- def *current infrastructure owner* ins 2013 No. 23 s 351(2)
- def *customer* amd 2010 No. 20 s 183(4)–(7); 2012 No. 1 s 104(2)–(3)
- def *dam failure hazard* ins 2012 No. 29 s 39(2)
- def *department’s website* ins 2012 No. 29 s 39(2)
- def *designated region* om 2012 No. 39 s 101(1)
- def *development* sub 2009 No. 36 s 872 sch 2
- def *development permit* ins 2012 No. 39 s 101(2)
- def *disaster district* ins 2012 No. 29 s 39(2)
- def *Disaster Management Act* ins 2012 No. 29 s 39(2)
- def *disaster management plan* ins 2012 No. 29 s 39(2)
- def *disaster management review report* ins 2012 No. 29 s 39(2)
- def *disaster management review response* ins 2012 No. 29 s 39(2)
- def *distributor-retailer* ins 2010 No. 20 s 183(2)
 - amd 2012 No. 1 s 104(4)
- def *district group* ins 2012 No. 29 s 39(2)
- def *downstream release hazard* ins 2012 No. 29 s 39(2)
- def *drinking water service* amd 2010 No. 53 s 237(3)
- def *dual reticulation system* ins 2013 No. 23 s 351(2)
- def *emergency action plan* ins 2012 No. 29 s 39(2)
- def *emergency condition* ins 2012 No. 29 s 39(2)
- def *emergency event* ins 2012 No. 29 s 39(2)
- def *emergency event interim report* ins 2012 No. 29 s 39(2)
- def *emergency event report* ins 2012 No. 29 s 39(2)
- def *emergency management chief executive* ins 2012 No. 29 s 39(2)
- def *EP Act authorisation* ins 2011 No. 31 s 396(2)
 - amd 2012 No. 43 s 324
- def *exclusion decision* ins 2010 No. 53 s 237(2)
- def *existing approval period* ins 2012 No. 29 s 39(2)
- def *existing CSG recycled water scheme* ins 2010 No. 53 s 237(2)
- def *existing dam* ins 2012 No. 29 s 39(2)
- def *existing flood mitigation manual* ins 2012 No. 29 s 39(2)
- def *existing procedure* ins 2012 No. 29 s 39(2)
- def *external review* ins 2009 No. 24 s 982(2)
- def *feasibility advice* ins 2012 No. 29 s 39(2)
- def *flood event* ins 2012 No. 29 s 39(2)
- def *flood event interim report* ins 2012 No. 29 s 39(2)
- def *flood event report* ins 2012 No. 29 s 39(2)

- def **flood mitigation manual** sub 2012 No. 29 s 39
- def **forecast system** ins 2012 No. 29 s 39(2)
- def **greywater** om 2010 No. 20 s 183(1)
- def **hazardous waste dam** ins 2010 No. 20 s 183(2)
- def **health department** ins 2010 No. 20 s 183(2)
- def **hydraulic impact zone** ins 2010 No. 53 s 237(2)
- def **impact information** ins 2012 No. 29 s 39(2)
- def **impact information notice** ins 2012 No. 29 s 39(2)
- def **incident and emergency response plan** ins 2010 No. 53 s 237(2)
- def **incoming related entity** ins 2013 No. 23 s 351(2)
- def **information notice** sub 2009 No. 24 s 982
amd 2010 No. 20 s 183(8)
- def **information requirement** amd 2010 No. 53 s 237(4)
- def **interested entity** ins 2013 No. 23 s 351(2)
- def **interim period** ins 2010 No. 53 s 237(2)
- def **interim recycled water management plan** ins 2010 No. 53 s 237(2)
- def **internal review application** ins 2009 No. 24 s 982(2)
- def **lake** ins 2010 No. 53 s 237(2)
- def **local disaster area** ins 2012 No. 29 s 39(2)
- def **local disaster management plan** ins 2012 No. 29 s 39(2)
- def **Local Government Act** sub 2009 No. 17 s 331 sch 1
- def **local group** ins 2012 No. 29 s 39(2)
- def **mining activity** om 2009 No. 3 s 606(1)
- def **multiple-entity recycled water scheme** amd 2010 No. 20 s 183(9)
sub 2010 No. 53 s 237(1)–(2)
- def **new infrastructure owner** ins 2013 No. 23 s 351(2)
- def **new service provider** ins 2013 No. 23 s 351(2)
- def **operating agent** ins 2013 No. 23 s 351(2)
- def **outgoing related entity** ins 2013 No. 23 s 351(2)
- def **owner** amd 2010 No. 20 s 183(10)
- def **petroleum activity** om 2009 No. 3 s 606(1)
- def **petroleum well** ins 2010 No. 53 s 237(2)
- def **Planning Act** sub 2009 No. 36 s 872 sch 2
- def **Planning Act offence** sub 2009 No. 36 s 872 sch 2
- def **post supply obligation** ins 2010 No. 53 s 237(2)
- def **premises** amd 2009 No. 36 s 872 sch 2
- def **prescribed related entity** ins 2013 No. 23 s 351(2)
- def **proposed temporary full supply level** ins 2012 No. 29 s 39(2)
- def **public health conditions** ins 2011 No. 31 s 396(2)
- def **recycled water** amd 2010 No. 20 s 183(11)
sub 2010 No. 53 s 237(1)–(2)
- def **recycled water management plan** sub 2010 No. 53 s 237(1)–(2)
- def **recycled water provider** amd 2010 No. 53 s 237(5)–(6)
- def **referral agency** sub 2009 No. 36 s 872 sch 2
- def **regulator notice** ins 2010 No. 20 s 183(2)
- def **relevant disaster management group** ins 2012 No. 29 s 39(2)
- def **relevant district group** ins 2012 No. 29 s 39(2)
- def **relevant infrastructure owner** ins 2013 No. 23 s 351(2)

Endnotes

- def **relevant local group** ins 2012 No. 29 s 39(2)
- def **relevant location** ins 2010 No. 53 s 237(2)
- def **relevant operational work** ins 2012 No. 29 s 39(2)
- def **relevant service** ins 2013 No. 23 s 351(2)
- def **resource operations plan** ins 2012 No. 29 s 39(2)
- def **responsible entity** sub 2010 No. 53 s 237(1)–(2)
- def **responsible person** ins 2012 No. 29 s 39(2)
- def **review application** om 2009 No. 24 s 982(1)
- def **safety condition** amd 2010 No. 20 s 183(12)
- def **safety requirements** ins 2012 No. 29 s 39(2)
- def **seepage water** ins 2011 No. 31 s 408(2)
- def **seepage water approval** ins 2011 No. 31 s 408(2)
- def **SEQ Water Grid Manager** ins 2009 No. 46 s 154
om 2012 No. 39 s 101(1)
- def **service provider's infrastructure** ins 2013 No. 23 s 351(2)
- def **sewage service provider** amd 2013 No. 23 s 351(3)
- def **single-entity recycled water scheme** sub 2010 No. 53 s 237(1)–(2)
- def **small service provider (non-urban)** ins 2012 No. 29 s 39(2)
- def **supply** amd 2010 No. 20 s 183(13)–(14); 2010 No. 53 s 237(7)–(8)
sub 2011 No. 31 s 396
- def **temporary full supply level** ins 2012 No. 29 s 39(2)
- def **trade waste approval** sub 2011 No. 31 s 408
- def **trade waste compliance notice** om 2010 No. 20 s 183(1)
- def **transferee** om 2013 No. 23 s 351(1)
- def **transferor** om 2013 No. 23 s 351(1)
- def **transitional period** ins 2010 No. 53 s 237(2)
- def **wastewater** amd 2009 No. 3 s 606(2); 2010 No. 20 s 183(15); 2012 No. 16
s 78 sch
- def **water quality criteria** amd 2010 No. 20 s 183(16)–(17)
- def **water security** ins 2012 No. 29 s 39(2)
- def **water service provider** amd 2013 No. 23 s 351(4)
- def **water source** ins 2010 No. 53 s 237(2)
- def **weir** ins 2010 No. 20 s 183(2)
sub 2010 No. 53 s 237(1)–(2)
- def **withdrawn SEQ council** ins 2012 No. 1 s 104(1)
- def **works** amd 2013 No. 23 s 351(5)

7 Forms notified or published in the gazette

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